

CHAPTER 7

ADVANCING A NATIONAL AND GLOBAL PERSPECTIVE



In the 21st century, Americans have come to appreciate that they are part of a global society and that criminal transgressions within and beyond our Nation's borders have worldwide ramifications. As a result, OVC recognizes its responsibility to demonstrate worldwide leadership on how victims are treated and the quality of services they receive. OVC serves victims of crimes that have transnational dimensions, such as international child abduction, human trafficking, terrorism, and crimes perpetrated against Americans traveling abroad.

During the biennium, several efforts were made to move the field of victim services to the next level while trying to preserve the field's core values. OVC funded the University of South Carolina to explore standards in victim services; reexamined the development of training, technical assistance, and curricula; and made great strides in advancing and supporting foundation-level education and training via our national and state victim assistance academies. These and other efforts were supported to promote a standard of care that victims can expect wherever they seek services and assistance.

Addressing International Child Abduction Cases

Through an intra-agency agreement between OVC and OJJDP, the National Center for Missing and Exploited Children (NCMEC) continued to receive funding to assist parents whose children are illegally taken across U.S. borders by a spouse or biological parent. OVC funding provides support to the left-behind parents for services such as

transportation expenses to attend a court proceeding, translation of necessary documents related to the court hearing and reunification process, and counseling support to prepare the parents for reunification and to minimize trauma to the child. OVC funding assisted in the recovery of 28 children from 14 foreign countries in FY 2001, and 22 children from 12 foreign countries in FY 2002.

Serving Trafficking Victims

It is estimated that 50,000 victims are trafficked into the United States annually, many for sexual exploitation and others for forced labor. Most victims are subjected to psychological and physical coercion ranging from verbal threats and abuse to starvation, rape, and torture.

In October 2000, Congress passed TVPA to combat trafficking in persons and to protect victims, the majority of whom are women and children. In FY 2001, OVC authorized the transfer of funds to the FBI, BCIS, and DOJ's Civil Rights Division to provide victims of severe forms of trafficking with emergency services when such services are not available from any other source.

In December 2003, Congress continued to support trafficking victims by passing the Trafficking Victims Protection Reauthorization Act of 2003 [Public Law 108-193]. The reauthorization act further protects victims by (1) allowing HHS to consider statements from state and local law enforcement to meet a statutory requirement that victims have "been willing to assist in the investigation and prosecution of [s]tate and

"Trafficking is nothing short of a modern form of slavery and a fundamental violation of basic human rights. . . . While the United States is marshaling its resources to work with other countries to combat this growing crime, communities are rarely prepared to address the complex needs of trafficking victims, especially when large numbers are simultaneously identified."

—John W. Gillis, Director, Office for Victims of Crime



local crimes” involving severe forms of trafficking; (2) establishing a Senior Policy Operating Group to share grant information; (3) increasing DOJ’s appropriations to \$15 million in FYs 2004 and 2005 to provide grants to states and localities, and authorizing an additional \$250,000 for FYs 2004 and 2005 for training at International Law Enforcement Academies; and (4) prohibiting the use of appropriated funds to “promote, support, or advocate the legalization or practice of prostitution.”

During FY 2002, Congress appropriated \$10 million for DOJ to fund a trafficking victim services grant program. OVC was selected to lead this effort. The authorizing legislation provides for direct services to victims, research and evaluation, training and technical assistance, and administration and management of the grant program. In developing the program

solicitations, OVC participated in an Interagency Task Force to draw on the knowledge of representatives from federal agencies with expertise in trafficking in persons and to coordinate federal trafficking funding initiatives. Also in FY 2002, OVC issued a request for proposals for Services for Trafficking Victims under competitive discretionary grant programs. As a result, OVC awarded 12 grants in February 2003:

- Eight grants support comprehensive services to trafficking victims in a specific state or region, including emergency medical attention, food and shelter, vocational and English-language training, mental health counseling, and legal support.
- Three grants support specialized services to trafficking victims in larger multistate areas.
- One grant supports the development of training and technical assistance for the other grantees.

In FY 2002, OVC also transferred funds to NIJ to evaluate this demonstration program. This NIJ effort will focus on the evaluation of three comprehensive sites.

Promising Practices on Serving U.S. Citizens Victimized Abroad and Foreign Tourists

According to the State Department’s Bureau of Consular Affairs, Overseas Citizens Services, the number of Americans who study, work, and reside abroad is estimated at more than 3 million. According to the Departments of Commerce and Transportation, travel and tourism statistics indicate that more than 60 million Americans travel abroad each year. The Department of Education estimates that about 114,000 U.S. students study abroad each year. Though most Americans abroad do not become victims of crime, those who do often return to the

United States in need of assistance. State and local victim service providers often lack the knowledge, skills, or resources to respond to U.S. residents victimized abroad once they return to the United States.

OVC recognizes the need to educate service providers at the state and local levels on how to better respond to citizens victimized abroad. In FY 2002, OVC began to develop an informational publication and training program (e.g., 3-hour workshop) for local victim service providers who come into contact with U.S. citizens who have been victimized abroad or lost a loved one to homicide or other crimes abroad. The project's goal is to give U.S. service providers the tools they need to help victims access foreign criminal justice systems and compensation programs through the proper channels.



OVC continues to respond to an increasing volume of requests from other nations for technical assistance and information regarding victims' issues.

U.S. citizens who become victims abroad also require assistance and services that may not be accessible through a state or local victim assistance program. These victims may need a liaison to the U.S. Embassy or Consulate and advocacy with a foreign government. In FYs 2001 and 2002, OVC funded the State Department to improve the quality and coordination of services provided to U.S. citizens victimized abroad, including victims of terrorism. This funding supports training of consular officials assigned abroad, provision of direct service staff, and delivery of services.

In FY 2003, TTAC began developing text for two online brochures. The first brochure will inform victim service providers about the special needs of international visitors who become victims, and the second brochure will provide international visitors

who are victimized in the United States with information about how to access appropriate services and compensation resources in the United States.

Updating the International Crime Victim Compensation Program Directory

More and more countries are developing programs that compensate victims. In FY 2003, OVC worked with the State Department to update the International Crime Victim Compensation Program Directory. The directory, which was created to link victims abroad to available resources, lists victim compensation programs along with their eligibility requirements, application procedures, and compensable expenses covered by various foreign countries and the United States. Once completed, the information will be available online in OVC's Directory of Crime Victim Services.

Responding to International Victims' Issues

OVC continues to respond to an increasing volume of requests from other nations for technical assistance and information regarding victims' issues. The international victim community also solicits and receives assistance from OVCRC and TTAC. OVCRC has expanded its international outreach by establishing a link to international resources on the NCJRS Web site at www.ncjrs.org. OVCRC also provides publications and resource materials for a number of international conferences addressing victims' issues. To expand training and technical assistance delivery to the international community, OVC developed a protocol for responding to international training and technical assistance requests, which seeks input from the

Department of State. In addition, there is a link on the OVC home page for “Resources for International Victims.”

Communicating and Collaborating With Other Nations

OVC staff serve on the U.S. delegation to the United Nations Commission on Crime Prevention and Criminal Justice. An OVC staff member attended the 10th annual session convened in Vienna, Austria, in May 2001. In FY 2003, OVC continued to support international implementation of victims’ rights and services by preparing a Spanish translation of the *Guide for Policy Makers on the Implementation of the United Nations Declaration of Basic Principles of Justice for Victims of Crime and Abuse of Power*.

OVC recognizes that it has a continuing need to build its capacity to address audiences that do not speak English. OVC has translated a number of its publications, which are among the most requested by international visitors, into other languages. The documents are available online at OVC’s Web site. They include—

- *First Response to Victims of Crime 2001*. French, Japanese, and Spanish.
- *Information for Victims of Trafficking in Persons and Forced Labor*. Traditional Chinese, Korean, Thai, and Vietnamese.
- *Know More—Ask OVC* (brochure), *Victims of Crime Act Crime Victims Fund*, and *What You Can Do If You Are a Victim of Crime*. French and Spanish.
- *OVC Handbook for Coping After Terrorism: A Guide to Healing and Recovery*. Traditional Chinese, French, and Spanish.

OVC provides technical assistance and briefings to international visitors who are interested in U.S. victim assistance efforts and learning more about how OVC operates and about specific victim issues such as trafficking. In FY 2002, OVC staff met with delegations from Argentina, Bahrain, Brazil, Israel, Italy, Kuwait, Lebanon, Mexico, Morocco, South Africa, and the United Arab Emirates. Most international visitors participate in the State Department’s International Visitors Program. The briefings are an excellent opportunity to exchange ideas and communicate the importance of putting victims first at home and abroad.



NOTES

1. As defined by the TVPA, victims of trafficking are persons who have been subjected to (1) sex trafficking in which a commercial sex act is induced by force, fraud, or coercion, or in which the person induced to perform such act has not attained 18 years of age; or (2) the recruitment, harboring, transportation, provision, or obtaining of a person for labor services, through the use of force, fraud, coercion, for the purpose of subjection to involuntary servitude, peonage, debt bondage, or slavery. Sex trafficking is defined as the recruitment, harboring, transportation, provision, or obtaining of a person for the purpose of a commercial sex act, 22 U.S.C. § 7102 (8); (9); (14).

2. *Victim Needs and Help-Seeking Behavior*, Safe Horizon, the Vera Institute of Justice, and Westat, Inc. For an overview and access to an executive summary of the report, please visit www.safehorizon.org/page.php?page=researchstudiesvictimneeds.

3. For a copy of *The National Evaluation of State Victims of Crime Act Assistance and Compensation Programs: Trends and Strategies for the Future*, please visit www.urban.org/url.cfm?ID=410924.

4. Because only six states were included in the sample, the findings should not be considered nationally representative.

5. The client survey sample was drawn as a convenience sample from the six study states rather than a nationally representative sample; therefore, "caution should be used when attempting to generalize the findings from this survey to clients of VOCA-funded programs across the Nation as a whole," according to the report entitled *The National Evaluation of State Victims of Crime Act Assistance and Compensation Programs: Trends and Strategies for the Future*.

6. See note 3 above.

7. A federal crime is defined as "any crime that is a violation of the United States Criminal Code or violation of the Uniform Code of Military Justice," according to VOCA, as amended, 42 U.S.C. § 10601.

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PHOTO CREDITS

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APPENDIX A

VOCA Victim Assistance Allocations in FYs 2001 and 2002

State or Territory	FY 2001	FY 2002	Total
Alabama	\$5,766,000	\$6,042,000	\$11,808,000
Alaska	1,246,000	1,281,000	2,527,000
American Samoa	277,000	271,000	548,000
Arizona	6,258,000	6,894,000	13,152,000
Arkansas	3,574,000	3,831,000	7,405,000
California	40,440,000	42,709,000	83,149,000
Colorado	5,388,000	5,860,000	11,248,000
Connecticut	4,455,000	4,744,000	9,199,000
Delaware	1,408,000	1,476,000	2,884,000
District of Columbia	1,125,000	1,213,000	2,338,000
Florida	18,709,000	20,417,000	39,126,000
Georgia	9,885,000	10,702,000	20,587,000
Guam	383,000	393,000	776,000
Hawaii	1,929,000	2,010,000	3,939,000
Idaho	2,008,000	2,112,000	4,120,000
Illinois	15,115,000	15,976,000	31,091,000
Indiana	7,661,000	8,077,000	15,738,000
Iowa	3,958,000	4,147,000	8,105,000
Kansas	3,698,000	3,850,000	7,548,000
Kentucky	5,273,000	5,537,000	10,810,000
Louisiana	5,768,000	6,069,000	11,837,000
Maine	2,010,000	2,089,000	4,099,000
Maryland	6,732,000	7,100,000	13,832,000
Massachusetts	7,941,000	8,412,000	16,353,000

Appendix A. VOCA Victim Assistance Allocations in FYs 2001 and 2002 (continued)

State or Territory	FY 2001	FY 2002	Total
Michigan	12,386,000	12,885,000	25,271,000
Minnesota	6,254,000	6,630,000	12,884,000
Mississippi	3,836,000	4,045,000	7,881,000
Missouri	7,089,000	7,472,323	14,561,323
Montana	1,564,000	1,624,000	3,188,000
Nebraska	2,508,000	2,632,000	5,140,000
Nevada	2,680,000	2,990,000	5,670,000
New Hampshire	1,947,000	2,040,000	3,987,000
New Jersey	10,313,000	10,986,000	21,299,000
New Mexico	2,596,000	2,767,000	5,363,000
New York	22,427,000	24,148,000	46,575,000
North Carolina	9,719,000	10,531,000	20,250,000
North Dakota	1,264,000	1,300,000	2,564,000
Northern Mariana Islands	283,000	286,000	569,000
Ohio	14,064,000	14,648,000	28,712,000
Oklahoma	4,546,000	4,800,000	9,346,000
Oregon	4,496,000	4,764,000	9,260,000
Pennsylvania	14,953,000	15,804,000	30,757,000
Puerto Rico	5,187,000	5,246,000	10,433,000
Rhode Island	1,694,000	1,806,000	3,500,000
South Carolina	5,182,000	5,500,000	10,682,000
South Dakota	1,383,000	1,441,000	2,824,000
Tennessee	7,108,000	7,590,000	14,698,000
Texas	24,653,000	26,485,000	51,138,000
U.S. Virgin Islands	644,000	635,000	1,279,000
Utah	3,066,000	3,283,000	6,349,000
Vermont	1,215,000	1,259,000	2,474,000
Virginia	8,782,000	9,321,000	18,103,000
Washington	7,436,000	7,845,000	15,281,000
West Virginia	2,677,000	2,753,000	5,430,000
Wisconsin	6,827,000	7,184,000	14,011,000
Wyoming	1,078,000	1,115,000	2,193,000
Totals	\$360,864,000	\$383,027,323	\$743,891,323

APPENDIX B

VOCA Victim Compensation Allocations in FYs 2001 and 2002

State or Territory	FY 2001	FY 2002	Total
Alabama	\$1,898,000	\$1,107,000	\$3,005,000
Alaska	408,000	319,000	727,000
Arizona	503,000	566,000	1,069,000
Arkansas	348,000	650,000	998,000
California	19,294,000	23,305,000	42,599,000
Colorado	2,612,000	2,016,000	4,628,000
Connecticut	581,000	583,000	1,164,000
Delaware	178,000	228,000	406,000
District of Columbia	459,000	679,000	1,138,000
Florida	4,541,000	5,268,000	9,809,000
Georgia	1,408,000	1,260,000	2,668,000
Guam	3,000	3,000	6,000
Hawaii	457,000	438,000	895,000
Idaho	447,000	345,000	792,000
Illinois	9,709,000	6,866,000	16,575,000
Indiana	1,046,000	405,000	1,451,000
Iowa	931,000	1,035,000	1,966,000
Kansas	1,074,000	905,000	1,979,000
Kentucky	267,000	209,000	476,000
Louisiana	389,000	429,000	818,000
Maine	87,000	125,000	212,000
Maryland	1,434,000	1,581,000	3,015,000
Massachusetts	892,000	546,000	1,438,000
Michigan	596,000	485,000	1,081,000
Minnesota	588,000	728,000	1,316,000

Appendix B. VOCA Victim Compensation Allocations in FYs 2001 and 2002 (continued)

State or Territory	FY 2001	FY 2002	Total
Mississippi	404,000	501,000	905,000
Missouri	1,317,000	1,482,000	2,799,000
Montana	225,000	173,000	398,000
Nebraska	102,000	109,000	211,000
Nevada	871,000	1,071,000	1,942,000
New Hampshire	28,000	62,000	90,000
New Jersey	1,793,000	1,335,000	3,128,000
New Mexico	368,000	364,000	732,000
New York	5,459,000	6,190,000	11,649,000
North Carolina	1,098,000	1,083,000	2,181,000
North Dakota	117,000	93,000	210,000
Ohio	3,403,000	2,499,000	5,902,000
Oklahoma	756,000	679,000	1,435,000
Oregon	793,000	890,000	1,683,000
Pennsylvania	1,391,000	1,833,000	3,224,000
Puerto Rico	6,000	43,000	49,000
Rhode Island	1,341,000	1,500,000	2,841,000
South Carolina	2,099,000	2,443,000	4,542,000
South Dakota	122,000	97,000	219,000
Tennessee	1,529,000	2,070,000	3,599,000
Texas	10,842,000	12,455,000	23,297,000
U.S. Virgin Islands	73,000	65,000	138,000
Utah	1,113,000	1,418,000	2,531,000
Vermont	135,000	120,000	255,000
Virginia	729,000	611,000	1,340,000
Washington	3,332,000	3,521,000	6,853,000
West Virginia	333,000	527,000	860,000
Wisconsin	646,000	556,000	1,202,000
Wyoming	102,000	86,000	188,000
Totals	\$90,677,000	\$93,957,000	\$184,634,000

APPENDIX C

Victim Assistance in Indian Country (VAIC) Allocations in FYs 2001 and 2002

State	Tribe or Community	FY 2001	FY 2002	Total
Arizona	Navajo Nation <i>Window Rock, AZ</i>	\$0	\$84,922	\$84,922
	Pascua Yaqui Tribe of Arizona <i>Tucson, AZ</i>	0	40,000	40,000
Idaho	Nez Perce Tribe <i>Lapwai, ID</i>	0	60,000	60,000
	Shoshone Bannock Tribe <i>Fort Hall, ID</i>	50,000	50,000	100,000
Michigan	Bay Mills Indian Community <i>Brimley, MI</i>	39,356	50,138	89,494
	Grand Traverse Band of Ottawa and Chippewa Indians <i>Suttons Bay, MI</i>	52,908	52,908	105,816
	Lac Vieux Desert Band of Lake Superior Chippewa Indians <i>Watersmeet, MI</i>	42,423	42,423	84,846
	Sault Sainte Marie Tribe of Chippewa Indians <i>Sault Sainte Marie, MI</i>	46,001	46,001	92,002
Minnesota	Prairie Island Indian Community <i>Welch, MN</i>	44,568	0	44,568
	Red Lake Band of Chippewa Indians <i>Red Lake, MN</i>	51,055	51,055	102,110
Mississippi	Mississippi Band of Choctaw Indians <i>Philadelphia, MS</i>	55,633	55,633	111,266

Appendix C. Victim Assistance in Indian Country (VAIC) Allocations in FYs 2001 and 2002 (continued)

State	Tribe or Community	FY 2001	FY 2002	Total
Montana	Blackfeet Child and Family Advocacy Center <i>Browning, MT</i>	41,278	41,278	82,556
	Crow Tribe of Indians <i>Crow Agency, MT</i>	0	40,000	40,000
	Northern Cheyenne Tribe, Inc. <i>Lame Deer, MT</i>	0	60,000	60,000
Nevada	Nevada Urban Indians, Inc. <i>Reno, NV</i>	60,000	110,000	170,000
New Mexico	Pueblo of Acoma <i>Acoma Village, NM</i>	60,000	0	60,000
	Pueblo of Taos <i>Taos, NM</i>	0	38,889	38,889
	Pueblo of Zuni <i>Zuni, NM</i>	0	100,000	100,000
North Dakota	Spirit Lake Sioux Tribe <i>Fort Totten, ND</i>	39,997	39,997	79,994
	Three Affiliated Tribes of Fort Berthold Reservations <i>New Town, ND</i>	54,586	58,896	113,482
	Turtle Mountain Band of Chippewa Indians <i>Belcourt, ND</i>	0	49,003	49,003
Oklahoma	Muscogee Creek Nation <i>Okmulgee, OK</i>	40,000	0	40,000
	Osage Tribe of Oklahoma <i>Pawhuska, OK</i>	51,015	51,015	102,030
Oregon	Confederated Tribes of Warm Springs <i>Warm Springs, OR</i>	62,504	62,504	125,008

Appendix C. Victim Assistance in Indian Country (VAIC) Allocations in FYs 2001 and 2002 (continued)

State	Tribe or Community	FY 2001	FY 2002	Total
South Dakota	Oglala Sioux Tribe <i>Pine Ridge, SD</i>	0	148,714	148,714
	Sisseton Wahpeton Sioux Tribe <i>Agency Village, SD</i>	37,781	37,781	75,562
	Wiconi Wawokiya, Inc. <i>Fort Thompson, SD</i>	60,000	60,000	120,000
Washington	Lummi Indian Nation <i>Bellingham, WA</i>	66,000	66,000	132,000
Wisconsin	Menominee Indian Tribe of Wisconsin <i>Keshena, WI</i>	40,000	40,000	80,000
Wyoming	Shoshone and Arapaho Joint Business Council <i>Fort Washakie, WY</i>	77,640	77,640	155,280
Totals		\$1,157,667	\$1,614,797	\$2,772,464

APPENDIX D

Children's Justice Act Partnerships for Indian Communities Grant Program Allocations in FYs 2001 and 2002

State	Tribe or Community	FY 2001	FY 2002	Total
Alaska	Aleutian/Pribilof Islands Association, Inc. <i>Anchorage, AK</i>	\$125,300	\$0	\$125,300
	Chevak Traditional Council <i>Chevak, AK</i>	0	100,000	100,000
	Chugachmiut <i>Anchorage, AK</i>	100,000	0	100,000
	Emmonak Tribal Council <i>Emmonak, AK</i>	60,000	75,000	135,000
	Kawerak <i>Nome, AK</i>	60,000	82,029	142,029
	Southcentral Foundation for Alaska Cares <i>Anchorage, AK</i>	0	60,000	60,000
California	Two Feathers Native American Family Services <i>McKinleyville, CA</i>	0	123,000	123,000
Idaho	Nez Perce Tribe <i>Lapwai, ID</i>	75,000	0	75,000
Michigan	Grand Traverse Band of Ottawa and Chippewa Indians <i>Suttons Bay, MI</i>	60,000	75,000	135,000
Montana	Blackfeet Tribal Business Council <i>Browning, MT</i>	60,000	60,000	120,000
Nebraska	Winnebago Tribe of Nebraska <i>Winnebago, NE</i>	75,000	75,000	150,000
New Mexico	Pueblo of Laguna <i>Laguna, NM</i>	0	49,385	49,385

Appendix D. Children's Justice Act Partnerships for Indian Communities Grant Program
Allocations in FYs 2001 and 2002 (continued)

State	Tribe or Community	FY 2001	FY 2002	Total
North Carolina	Eastern Band of Cherokee Indians <i>Cherokee, NC</i>	54,000	75,000	129,000
North Dakota	Fort Berthold Coalition Against Domestic Violence <i>New Town, ND</i>	0	72,862	72,862
	Spirit Lake Sioux Tribe <i>Fort Totten, ND</i>	60,000	75,000	135,000
	Standing Rock Sioux Tribe <i>Fort Yates, ND</i>	0	73,810	73,810
South Dakota	Wiconi Wawokiya, Inc. <i>Fort Thompson, SD</i>	75,000	197,880	272,880
	Yankton Sioux Tribe <i>Marty, SD</i>	53,635	75,000	128,635
Washington	Lummi Indian Nation <i>Bellingham, WA</i>	60,000	74,950	134,950
	South Puget Sound Intertribal Agency <i>Shelton, WA</i>	65,687	74,972	140,659
	Suquamish Tribe <i>Suquamish, WA</i>	0	123,793	123,793
Wisconsin	Red Cliff Band of Lake Superior Chippewa <i>Bayfield, WI</i>	59,427	75,000	134,427
	La du Flambeau Band of Lake Superior Chippewa <i>La du Flambeau, WI</i>	0	75,000	75,000
Wyoming	Shoshone and Arapaho Joint Business Council <i>Fort Washakie, WY</i>	82,275	79,041	161,316
Totals		\$1,269,929	\$1,771,722	\$3,041,651

APPENDIX E

Office for Victims of Crime Training and Technical Assistance Center (TTAC) Project Activities and Accomplishments

Major Project Tasks

Delivering Recurring
Technical Assistance (TA)

Accomplishments

TTAC provides both short- and long-term assistance to OVC grantees and the field at large, including TA that results in systemic change among or within agencies to better serve victims and in the development of new programs or services within a jurisdiction, community, or agency. TA accomplishments in the first program year include but are not limited to the following:

- Managed TA requests from the field, including helping the Utah State Victim Assistance Academy develop a relationship with its university partner.
- Began developing an American Indian Victim Assistance Academy to serve the educational and professional needs of victim service providers in Indian Country.
- Began developing customized training and technical assistance (TTA) initiatives, including a strategic planning toolkit that enables VOCA administering agencies and their grantees to engage in long-range statewide planning, as well as an urban high crime neighborhood initiative that helps OVC grant recipients conduct needs assessments, planning, and evaluations.
- Reached out to victim service providers in Indian Country by providing TTA to Victim Assistance in Indian Country (VAIC) grantees.

Providing Training
to Practitioners,
Administrators, and
Policymakers Who
Serve Victims

TTAC develops the capacity of the field by offering training events that meet the emerging needs of victim service providers. Training accomplishments in the first program year include but are not limited to the following:

- Established a scholarship program to help providers attend training events and other opportunities for professional development.

Impact on the Field

- Improved services to victims by helping jurisdictions develop programs, policies, and procedures to create better services.
- Built the capacity of victim service organizations to improve services to victims.
- Increased the number of victims served by practitioners and volunteers in grassroots, community-based nonprofit organizations.
- Increased the skills and ability of victim service providers to serve victims.
- Expanded the number of education and professional development opportunities available to the field.

Appendix E. Office for Victims of Crime Training and Technical Assistance Center (TTAC) Project Activities and Accomplishments (continued)

Major Project Tasks	Accomplishments	Impact on the Field
Providing Training to Practitioners, Administrators, and Policymakers Who Serve Victims (continued)	<ul style="list-style-type: none"> ● Conducted the National Victim Assistance Academy (NVAA), a training event designed to educate those in their first years of service in the victims field. ● Managed 38 training requests from the field (topics included elder abuse, domestic violence in the military, and incidents of mass violence and terrorism) that reached hundreds of law enforcement personnel, victim advocates, community service providers, victims, and other allied professionals. ● Offered standard TTAC training events in professional development—including strategic planning, leadership, program evaluation, human resource development and implementation—to 45 victim service professionals. 	<ul style="list-style-type: none"> ● Increased the number of professionally trained volunteers and practitioners from victim service and faith-based organizations serving victims.
Developing and Adapting Training and Technical Assistance Materials	<p>TTAC supports the improvement of knowledge, skills, and abilities of victim service providers by developing curricula and field publications, and reviewing OVC publications, documents, and other materials for use by practitioners. Examples of these accomplishments in the first program year include but are not limited to the following:</p> <ul style="list-style-type: none"> ● Completed publication peer reviews on brochures, curricula, and other publications for the field on topics such as restitution management, seminary education and pastoral counseling, elder mistreatment, meeting the needs of underserved victims, working with victims with disabilities, first response to victims of crime, and disclosure of child sexual abuse in Indian Country. ● Addressed the need for protocols to provide assistance for American citizens who are victimized abroad. 	<ul style="list-style-type: none"> ● Expanded training opportunities and TA tools by adapting tested or evaluated curricula, protocols, and printed materials in the public domain to meet the needs of victim service providers. ● Increased availability of training curricula reflecting adult learning principles and measurable learning objectives and TTA tools for the field.
Conducting Needs Assessments and Evaluations	<p>TTAC identifies the needs of victims and victim service providers through continuing needs assessment and evaluation. Data collected ensures accountability to the field by measuring several key performance measures identified in TTAC's strategic plan. Needs assessment and evaluation drives all TTAC activities. Highlights in needs assessment and evaluation the first program year include but are not limited to the following:</p> <ul style="list-style-type: none"> ● Developed an evaluation protocol for evaluating TTA activities provided to the field to ensure that TTAC is accountable for offering the most relevant, top-quality TTA for victim service providers. 	<ul style="list-style-type: none"> ● Upgraded the quality of TTA to the field.

Appendix E. Office for Victims of Crime Training and Technical Assistance Center (TTAC) Project Activities and Accomplishments (continued)

Major Project Tasks	Accomplishments	Impact on the Field
Conducting Needs Assessments and Evaluations (continued)	<ul style="list-style-type: none"> ● Conducted an NVAA symposium to assess the educational and professional development needs of the field compared with those addressed at NVAA. NVAA will be revised based on lessons learned at the symposium. ● Conducted needs assessments to guide the development of training events, such as the Corrections-Based Victim Service Coordinator Inquiry that was used to help develop a December 2003 conference on this topic. ● Developed an annual needs assessment procedure to identify potential populations and geographic areas to target for assessment, including the needs of victim service providers and victims in unserved and underserved communities. 	<ul style="list-style-type: none"> ● Provided data that guides TTA available to the field. ● Developed systems that permit TTAC to be more accountable to the field.

Other Significant Activities Under Way

TTAC plans to engage in the following activities during the next fiscal year to continue its positive impact on the victim service field:

- Victim Services 2000, which will make site-specific TA available to jurisdictions interested in replicating a model for conducting seamless, technology-based victim service delivery in rural and urban settings.
- A State Victim Assistance Academy (SVAA) TA initiative, which will provide TTA to states engaging in planning, coordinating, implementing, and evaluating SVAAs. SVAAs will receive targeted training in curriculum development under this initiative.
- U.S. District Attorney's Office district-specific conferences in Indian Country, which will focus on meeting the needs of underserved American Indian victims in Indian Country in judicial districts with high populations of American Indians.
- Corrections-Based Victim Service Coordinator Training, an event that will build understanding of victims' needs and rights in the corrections environment.
- Vertical Victim Assistance in Indian Country, an initiative that will consist of a working group whose goal is to develop a protocol for delivering a seamless continuum of support services for victims in Indian Country.
- Victim Notification and Safety Guide, a TA resource guide that addresses victim notification and victim protection and safety during offender reentry.
- Development of a national training calendar for education and professional development opportunities offered throughout the program year.
- Development of methods to ensure quality and consistency of TTA development and delivery, including a consultant orientation and a quality standards document.
- Development and implementation of the OVC TTAC Information System (OTIS), which will support all TTAC operations and functions, thereby ensuring effective management, facilitation of proactive project planning, and identification of areas that may be in need of targeted services.
- TTAC's interactive Web site (www.ovcttac.org), which will be the foundation for establishing a learning community that enables victim service providers to access best practices and obtain top-quality curricula, publications, and other TTA-related material.

APPENDIX F

OVC Publications and Products Released in FYs 2001 and 2002 Fiscal Year 2001* (October 1, 2000–September 30, 2001)

Title	NCJ Number	Month Released
Denver Victim Services 2000 Community Advocate Program (fact sheet)	FS 000272	September 2001
Denver Victim Services 2000 Needs Assessment (bulletin)	183397	October 2000
Domestic Violence: The Workplace Responds (video)	184749	January 2001
Establishing Victim Services Within a Law Enforcement Agency: The Austin Experience (bulletin, available online only)	185334	March 2001
Know More. Ask OVC. (OVC products and services brochure)	BC 000627	January 2001
Know More. Ask OVC. (video)	n/a	March 2001
National Crime Victims' Rights Week 2000—National Crime Victim Service Awards (video series)	182793	October 2000
National Crime Victims' Rights Week 2000—Special Awards for Courageous Response to Hate Crime (video series)	182792	October 2000
National Crime Victims' Rights Week 2000—Special Awards for Extraordinary Response to International Terrorism (video series)	182794	October 2000
OVC Handbook for Coping After Terrorism: A Guide to Healing and Recovery (available in English and Spanish)	190249 (English) 193144 (Spanish)	September 2001
OVC National Directory of Victim Assistance Funding Opportunities 2001	189218	September 2001
OVC Publications Resource Guide	184914	January 2001
OVC Training Resource Guide	184885	January 2001
Responding to Child Victims and Witnesses: Innovative Practices for Law Enforcement (video series)	181501	October 2000
Responding to Child Victims and Witnesses: Innovative Practices for Prosecutors (video series)	181504	October 2000
Responding to Child Victims and Witnesses: Innovative Practices in the Courtroom (video series)	181505	October 2000

Appendix F. Fiscal Year 2001* (October 1, 2000–September 30, 2001) (continued)

Title	NCJ Number	Month Released
Responding to Child Victims and Witnesses: Innovative Practices that Work (resource guide to accompany video series)	181506	October 2000
Responding to Child Victims and Witnesses: Promising Partnerships To Improve Case Outcomes (video series)	181500	October 2000
Responding to Hate Crime: A Multidisciplinary Curriculum (six-session training program, available online only)	182290	May 2001
Responding to Terrorism Victims: Oklahoma City and Beyond (report, available online only)	183949	October 2000
Sexual Assault Nurse Examiner (SANE) Programs: Improving the Community Response to Sexual Assault Victims (bulletin, available online only)	186366	April 2001
Understanding DNA Evidence: A Guide for Victim Service Providers (brochure)	BC 000657	May 2001
Understanding DNA Evidence: A Guide for Victim Service Providers (bulletin)	185690	April 2001
Using Technology To Enable Collaboration (bulletin)	187528	August 2001
Victim Issues for Parole Boards (video and user's guide)	180109	October 2000
Victims, Judges, and Juvenile Court Reform Through Restorative Justice (bulletin)	179383	October 2000
Working With Victims of Gun Violence (bulletin)	186155	July 2001

* The titles provided are only those in which OVCRC was involved in the production or dissemination. Grantee products submitted to OVC and not made available through OVCRC are not included. Unless otherwise indicated, videos are available in VHS format only.

Appendix F. Fiscal Year 2002* (October 1, 2001–September 30, 2002)

Title	NCJ Number	Month Released
Antiterrorism and Emergency Assistance Program: Responding to Victims of Terrorism and Mass Violence Crimes (brochure)	BC 000663	February 2002
The Crime Victim's Right To Be Present (OVC Legal Series bulletin)	189187	January 2002
Enforcement of Protective Orders (OVC Legal Series bulletin)	189190	January 2002
First Response to Victims of Crime (handbook for law enforcement officers)	189631	December 2001
Internet Crimes Against Children (bulletin)	184931	December 2001
Leadership in Victim Services (workbook for the National Victim Assistance Academy, available online only)	197343	June 2002
National Victim Assistance Academy 2002 (textbook, available online only)	197109	June 2002
National Victim Assistance Academy 2002 Instructor's Manual (available online only)	197298	June 2002
OVC Help Series (set of 10 brochures that address assault, child abuse, domestic violence, drunk driving, homicide, robbery, sexual assault, and stalking; available online only)	BC 000669	March 2002
OVC Publishing Guidelines Handbook	193988	March 2002
OVC Report to the Nation 2001 (report on Fiscal Years 1999 and 2000)	189205	December 2001
OVC Responds to Victims of Terrorist Attacks Against America on September 11, 2001 (fact sheet, available online only)	n/a	October 2001
Reporting School Violence (OVC Legal Series bulletin)	189191	January 2002
State Crime Victim Compensation and Assistance Grant Programs (fact sheet)	FS 000280	January 2002
Strengthening Antistalking Statutes (OVC Legal Series bulletin)	189192	January 2002
Technical Assistance, Publications, and Information Resources (TAPIR) Unit (fact sheet)	FS 000282	January 2002
Terrorism and International Victims Unit (fact sheet)	FS 000276	January 2002

Appendix F. Fiscal Year 2002* (October 1, 2001–September 30, 2002) (continued)

Title	NCJ Number	Month Released
The Ultimate Educator: Achieving Maximum Adult Learning Through Training and Instruction (National Victim Assistance Academy workbook, available online only)	197261	June 2002
Victims of Crime Act Crime Victims Fund (fact sheet)	FS 000281	January 2002
Victims of Terrorism and Mass Violence: A Continuum of Care (video recounting the 2002 National Victim Assistance Academy satellite presentation)	198271	June 2002
What Is the Office for Victims of Crime? (fact sheet, available online only)	FS 000302	September 2002
What You Can Do If You Are a Victim of Crime (fact sheet)	FS 000301	April 2002

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Report to the Nation 2003

Fiscal Years 2001 and 2002

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