

NOVA UNIVERSITY OF MANAGEMENT AND ADMINISTRATION
NOVEMBER - DECEMBER

NOVA UNIVERSITY PUBLIC SAFETY



146041 -
146044

**U.S. Department of Justice
National Institute of Justice**

146041-
146044

This document has been reproduced exactly as received from the person or organization originating it. Points of view or opinions stated in this document are those of the authors and do not necessarily represent the official position or policies of the National Institute of Justice.

Permission to reproduce this copyrighted material has been granted by
Campus Law Enforcement Journal

to the National Criminal Justice Reference Service (NCJRS).

Further reproduction outside of the NCJRS system requires permission of the copyright owner.



iaclea

1993-1994 Board of Directors

President

Rex J. Rakow
University of Notre Dame

President-Elect

Carl B. Stokes
University of South Carolina

Vice-President

Douglas F. Tuttle
University of Delaware

Secretary-Treasurer

Jeffrey T. Wilcox, CPP
College of the Holy Cross

Immediate Past President

D. Joseph Griffin
Northeastern University

Directors

John M. King Region 1
Tufts University

Bernard Drobnicki Region 2
Rensselaer Polytechnic Institute

Howard D. Korn Region 3
Marietta College

Ronald E. Roush Region 4
Lansing Community College

James H. Goss Region 5
Medical University of
South Carolina

Fred C. Behr Region 6
St. Olaf College

S. Eric Jackson Region 7
University of North Texas

Thomas Fitzpatrick Region 8
California State University

Roy Bishop Region 9
Memorial University of
Newfoundland

Executive Director/Editor in Chief

Peter J. Berry, CAE

Managing Editor

Buck Tilson

Design Editor

Lorna Bolduc

Production Director

Jay Peterson

Advertising Coordinator

Lisa Hutner

Publications Committee Co-Chairs

Max L. Bromley
University of South Florida
Doug Langevin
University of Alberta

Cover Illustration/Design

Corinne Hobbs

Campus Law Enforcement Journal

Vol. 23, No. 6

DEC 14 1993

November-December 1993

Features & ACQUISITIONS

Noalert Means Public Safety at Nova University	5
Crime on the College Campus and Legal Liability Issues	7
Changing with the Times 146041	17
Campus Law Enforcement as Community Policing and Problem-Oriented Policing	19
The Security Survey 146042	23
Fire Protection Training for Campus Law Enforcement and Security	25
The Role of Victim Services in the College Environment 146043	27
The Ten Commandments of Campus Crime-Prevention Programming	31
Disaster Response	33
Effective Communications: Effective Law Enforcement 146044	35

Departments

The President's Desk	2
Association News	9

On The Cover

Nova University Public Safety Officer Sharon Wieczorek uses the radio/telephone to call for assistance at an auto accident. See story on page 5.

Campus Law Enforcement Journal is the official publication of the International Association of Campus Law Enforcement Administrators. It is published bimonthly and dedicated to the promotion of professional ideals and standards for law enforcement, security and public safety so as to better serve institutions of higher education.

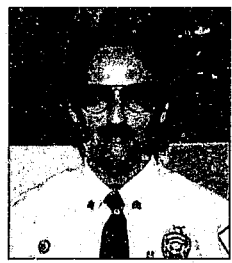
Single copy: \$5.00; subscription: \$30.00 annually in U.S. currency to nonmembers in U.S., Canada, Mexico. All other countries: \$35.00. Manuscripts, correspondence, and all contributed materials are welcome; however, publication is subject to editing and rewrite if deemed necessary to conform to editorial policy and style. Opinions expressed by contributing authors and advertisers are independent of IACLEA Journal policies or views. Authors must provide proper credit for information sources and assume responsibility for permission to reprint statements or wording regardless of the originating organ. Copyright 1993. All rights reserved. Business and Publication Office: 638 Prospect Avenue, Hartford, Connecticut 06105 (203) 233-4531; FAX (203) 232-0819.

Printed in the U.S.A. by Sundance Press. This publication is available in microform from University Microfilms International, 300 N. Zeeb Road, Ann Arbor, MI 48106, USA.

Changing with the Times

Frank J. Ficko, Assistant Director
Security Department, Fairfield University

Although the motto "Protection of Life and Property" is Fairfield University Security's prime objective, the Latin phrase "Salus - Servitium - Securitas" (safety, service and security) has been incorporated to serve as guidelines under which the Department operates. Service-oriented, the full-time staff is composed of a director, one associate and one assistant director, four sergeants, twelve regular officers, two traffic officers and three dispatchers.



Established in 1942 by the Society of Jesus, Fairfield University was chartered in 1945 by the State of Connecticut and represents the 26th Jesuit institution of higher learning in the United States. Fairfield began as an all-male University, but changed its tradition with the admission of women in 1970. Endowed with exceptional natural beauty in America's "Academic Corridor" between Boston and New York, its 200+ acres command a broad view of Long Island Sound from an elevation of 200 feet. Over 68 percent of our full-time undergraduates are from out of state, and over 80 percent live in campus residence halls or townhouses.

A campus of three buildings and an initial class of 300 students in 1947, Fairfield today boasts an undergraduate enrollment of nearly 3000 students utilizing 30 buildings. Celebrating our 50th Anniversary in 1992, the role of Security has changed dramatically over this time span. The demand for a highly trained, professional staff is a universal

priority for any organization expecting to keep up with the times.

Developing a security and safety program that supports the goals and objectives of a university's particular environment is essential. As time changes, the demands and overall complexity of these environments also change. At Fairfield University, Security's mission is not only to maintain, but update our programs so as to provide an equal balance of service to the University's ever-changing needs. For example, in our effort to keep pace with these changing

d e m a n d s , Fairfield in 1991 saw the implementation of a residence hall card access system, a whistle defense program and the distribution of 2500

whistles, and an emergency call box phone system. Our vehicle registration and ticketing process was also changed to a computer opscan system in an attempt to improve filing of registered vehicles and the collection of fines.

We believe that community awareness of security-related concerns is half the battle in the fight against crime. Increased usage of security bulletins, brown bag luncheons and crime prevention seminars for students and employees all aid in achieving an increased awareness. For example, in May of 1992 security bulletins were distributed to faculty members regarding thefts of property from offices in an administrative building. Within one week follow-

ing the distribution of these bulletins, a staff member notified Security of a suspicious person wandering around the building. When confronted by Security, it was discovered that the individual was in possession of a stolen wallet taken moments earlier from an unoccupied office in the building. He was subsequently arrested, closing the investigation on the case.

Thorough training programs must exist to insure professional competence and development. Today, these programs must include a study of human

relations and sensitivity training, thorough orientation concerning procedures to be used in the event of emergencies, and familiarization with institu-

tional philosophy (e.g. Jesuit tradition), policies and regulations. At Fairfield, arrangements are made for security officers to attend police training programs workshops, and to utilize the resources of regional organizations.

In 1986, our training program was revised to include the services of outside agencies. All officers in our department are required to complete a "Certified Officer's Training Program" offered by R.E.B. Security Training, Inc. Adopted by numerous organizations as their standard basic training program, this 40-hour course meets the 1976 PSTF (Private Security Task Force) training standards mentioned as a prerequisite in the

Community awareness of security-related concerns is half the battle in the fight against crime.

Continued on page 18

Changing with the Times . . .

Hallcrest Report, *Private Security and Police in America, 1986*. Other courses include the Management of Aggressive Behavior (M.O.A.B.), Investigative Techniques and Supervisory Instruction for Sergeants.

Fairfield's Security Department also provides in-service training programs which range from criminal and accident investigations, to elevator rescue and self-defense classes. All officers are instructed and certified in handcuffing techniques, oleoresin capsicum aerosol training and monadnock PR-24 baton. They are trained and expected to correct basic electrical problems which commonly arise so as to limit outside response and cost. The benefits of this training are easily appreciated as indicated by cost comparisons with years prior to its implementation.

During our 1992 annual firearms requalification at the Connecticut State Police Auxiliary range, F.U.S.D. was the first private organization in Connecticut

to participate in the "Hogan's Alley" training maneuver. According to our instructor, only a handful of municipal departments across the state have been trained in this technique which is required academy training for the State Police. Fairfield University's security officers are also instructed in safety, handling and retention of weapons, and must qualify with a score higher than the State requirement. Furthermore, all officers must possess municipal, state and security firearm permits.

Through a private organization, F.U.S.D.'s reputation as a law enforcement agency is seen through the acceptance of accident reports and investigations by motor vehicle departments and insurance companies nationwide. Since the basic role of the security officer is to observe, identify and report, emphasis is placed in the instruction of good report writing, proper procedures for interrogations and fundamentals of good investigative techniques.

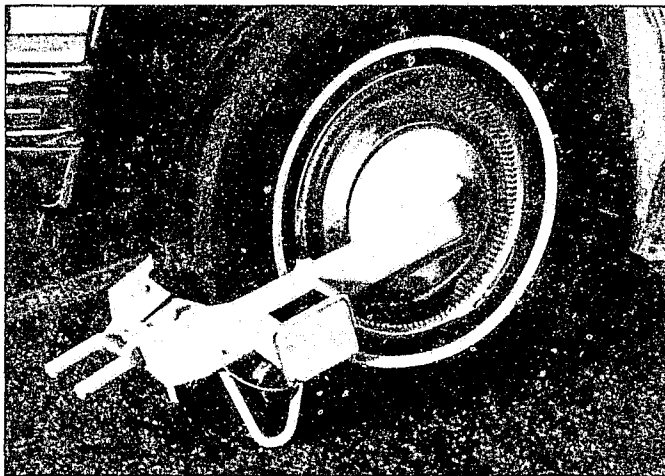
Aside from the basic duties and responsibilities associated with the job requirements, the department also places strong emphasis in providing the community with medically trained officers equipped to handle emergencies of this nature. Each shift currently consists of two state-certified Emergency Medical Technicians on duty 24 hours a day. All officers are instructed in basic life support with annual in-service training seminars as well as C.P.R. recertification.

The importance of the University's geographical location is believed to be one of the attractions for the numerous visits of both prominent and internationally recognized figures. Entertainers such as Billy Joel, the Eurythmics, INXS and Jay Leno provide security concerns similar to those experienced by large, inner-city agencies. During the 1980s, Fairfield has also hosted such political figures as Gerald Ford, Ronald Reagan (who arrived by helicopter) and Elie Wiesel. Our Department faced special concern for picketers and demonstrations when President George Bush, Secretary of State Alexander Haig and Geraldine Ferraro spoke on campus. Obviously, the role of Security both prior to and during such events is complex and demanding. The opportunity to work in coalition with national organizations such as the United States Secret Service and White House Communications provides a beneficial learning experience of how these agencies operate. Fairfield University Security has been able to implement and utilize certain methods of operation as demonstrated by these agencies to specific University functions.

In "changing" or "keeping up with the times", 1992 saw a new and progressive aspect of campus security with the implementation of a bicycle patrol program. Studies have proven that bike patrol officers are able to speed into areas a car cannot reach and surprise suspects, reducing resistance and potential loss of evidence. Unlike a foot patrol officer, an officer on bike will have quicker response times, unpredictable silent patrol, and increase the overall versatility of our department. Though

Continued on page 40

AUTO - BOOT IMMOBILIZER



PARKING ENFORCEMENT & ANTI-THEFT DEVICE

FOR: AUTOMOBILES — CONSTRUCTION EQUIP. — TRUCKS — VANS — TRAILERS

THE LARGEST U.S. BOOT MANUFACTURER

USED NATIONWIDE BY UNIVERSITIES, APT. COMPLEXES

SHOPPING CENTERS & POLICE DEPTS.

PALMA AUTO-BOOT

2000 SOUTH EADS ST.

ARLINGTON, VA 22202

(703) 920-0564

1-800-462-2668

FAX 703-521-3353



WE HONOR BOTH MASTERCARD & VISA

Changing with the Times. . .

Fairfield Security has the distinction of being one of the first universities in Connecticut to initiate this program, it follows in the success enjoyed by numerous colleges across the country, including the University of Kansas, Ohio State and U.S.C., to mention a few. Most important, the program will help encourage one-on-one officer/citizen interaction. It is hoped that it will promote an image that allows students to interact with Security in a positive manner.

Fairfield's concern for positive public relations is continuously emphasized. Community understanding of a department's purpose and functions must not be restricted to the "unpopular duties" of law enforcement. Fairfield's frequent news and letter updates of Security relevance has provided a clearer insight demonstrating a genuine concern for one's well-being. Furthermore, we must keep in mind that cruisers, though necessary, are intimidating. Our department prohibits officers from riding double (except in emergency situations), and instead encourages field contact through foot patrol. In dealing

with the media, Security works directly with campus Public Relations which issues statements in coordination with the Director of Security.

Fairfield University, unlike most campuses across the country, also contains a prestigious and reputable college preparatory high school nationally recognized for excellence in both sports and academics. This additional enrollment of over 900 students broadens the on-campus age gap to include 15- to 22- year-olds. Because of this challenging and often sensitive age bracket, campus security performs many services that a municipal police force is not expected to provide. Since the Security Department represents the institution and takes

part in its functions, it too has a role in educating members of the community both by example and by service. It must be responsive to the needs of a young, intelligent and progressive community.

To achieve success, the Security Department must gain and retain the confidence and respect of the community it serves. This can only be accom-

plished by a constant and earnest endeavor by all members of the department to perform their duties in an honest and professional manner. These standards are more demanding than those which apply to the general public in their work. The strict demand for integrity is a function of the extraordinary responsibilities entrusted to no other group of individuals in the University community. Given that the powers provided to members of the department are correspondingly unique, it is not unexpected that more is demanded of a security officer in his/her conduct, and in the faithful execution of official duties.

Community trust is essential in creating a healthy relationship between the various groups existing within that community. Through training, along with an emphasis on the concept of teamwork, Fairfield University's Security has established this trust so vitally important to our department's operation.

About the Author

Frank Ficko is Assistant Director of Security at Fairfield University. He has been employed as an officer for Fairfield University since 1984 and was promoted to rank of Sergeant in 1986. A officer for the Town of Fairfield before his retirement in 1987. He graduated from Fairfield University where he received a B.A. Degree in English in 1982.

Because of this challenging and often sensitive age bracket, campus security performs many services that a municipal police force is not expected to provide.

VEHICLE IMMOBILIZERS

FEATURES

- One piece rugged construction
- Most secure system available
- No onsite assembly required
- Installs in 30-60 seconds
- No padlock required
- Light in weight
- Economical

DS SERIES
Self centering
model



Rhino
SINCE 1958

"Immobilizers for anything on Wheels"

CALL FOR COMPLETE CATALOG

303/434-9100

MITI MFG CO • 3183 HALL AVE • GRAND JUNCTION CO 81504 • USA • FAX 434-9200

MEDICAL AGENCIES • AVIATION • COLLEGES & UNIVERSITIES • PARKING GARAGES • SECURITY •

PARKING GARAGES • SECURITY • LAW ENFORCEMENT • GOVERNMENT • MILITARY • MUNICIPALITIES

AVIATION • MEDICAL AGENCIES • MUNICIPALITIES • MILITARY • GOVERNMENT • LAW ENFORCEMENT