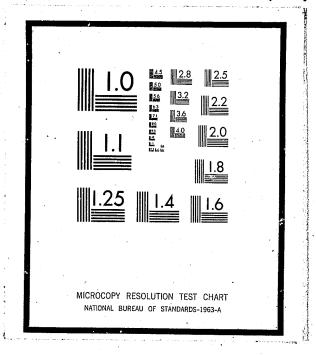
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Delaware Report on

THE ORGANIZATION OF SERVICES FOR

CHILDREN AND YOUTH WITHIN THE

DEPARTMENT OF HEALTH AND SOCIAL SERVICES -

Appendix.

SUMMARY DESCRIPTION OF

CHILD AND YOUTH SERVICE PROGRAMS

ADMINISTERED BY THE DEPARTMENT OF HEALTH AND SOCIAL SERVICES

98861

December 15, 1973

# Appendix to Report on THE ORGANIZATION OF SERVICES FOR CHILDREN AND YOUTH WITHIN THE DEPARTMENT OF HEALTH AND SOCIAL SERVICES

SUMMARY DESCRIPTION OF

CHILD AND YOUTH SERVICE PROGRAMS

ADMINISTERED BY THE DEPARTMENT OF HEALTH AND SOCIAL SERVICES

December 15, 1973

#### APPENDIX

This section contains a summary description of all child and youth services of the various Divisions within the Department of Health and Social Services. These programs were identified and delineated as a product of the Child and Youth Services Study Project in September-December, 1973. The material was assembled by an Intra-Departmental Working Group as a basis for initial discussions regarding the services provided by DHSS and the attendant problems which hamper efficient and effective service delivery. These program documents have served as the foundation for more in-depth exploration of gaps, overlaps, and organizational inadequacies. It should be recognized that the programs described here do not represent the full range of services offered by DHSS. Rather, they are those activities which the Work Group perceived to be directed wholly or primarily at children and youth. An exception is the Division of Adult Corrections in which services are offered to a number of youthful offenders along with the Division's adult clients.

# PROGRAM DESCRIPTION

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DIVISION OF ADULT CORRECTIONS

#### ADULT CORRECTIONS

Program Title: Work/Education Release

## Client Group: (

- a. Adults over 18
- b. Offenders who have served most of their sentence and are within 6 months of their parole eligibility date.
- c. Must pass through structured selection process set up by the program
- d. Presently there are about 100 persons on work/education release throughout the State; of this total about 55 are at SCI; about 25 at Plummer House in Wilmington; about 5 at WCI; and about 25 at DCC

# Program Objective:

- •. To promote the successful adjustment of the offender to the community
- To provide a treatment-oriented alternative to traditional confinement which helps bridge the gap between the institution and the free community.

#### Source of Clients:

- a. Delaware Correctional Center
- b. Sussex Correctional Institution
- c. Women's Correctional Institution

# Staffing and Organization:

- a. The State-wide work/education release program operates out of different facilities.
  - 1. A program of traditional institutional work/education release operates out of Delaware's three adult correctional institutions.
  - 2. A group home setting for work/education release operates out of the Plummer House at 32d and Market Streets, Wilmington. This center is staffed with a counselor, correctional officers and a director of State-wide work/education release. Student interns from the University of Delaware Criminal Justice Program are also used.
- b. Staffing chart (see attached sheet)

#### Cost:

a. The state subsidizes part of the work/education release effort at SCI in the sum of approximately \$80,000. This money is spent for correctional supervision of work/education release housed outside the gates in the "Old Warden's House."

b. The work/education release effort is run at DCC largely from

existing institutional staff. No separate cast is available

at this time.

c. A LEAA/DARC grant of \$215,000 subsidizes the Plummer House operation. Some of the work/education release staff at SCI, a correctional officer and and vehicle at DCC, and a correctional officer and counselor and vehicle at WCI.

#### Nature of Treatment:

a. Supervision

b. Counseling

c. Job placement or school (usually college) placement in community

d. Agency referral for needed human services.

# Client Egress:

a. Parole

b. Release by virtue of having served his/her entire sentence

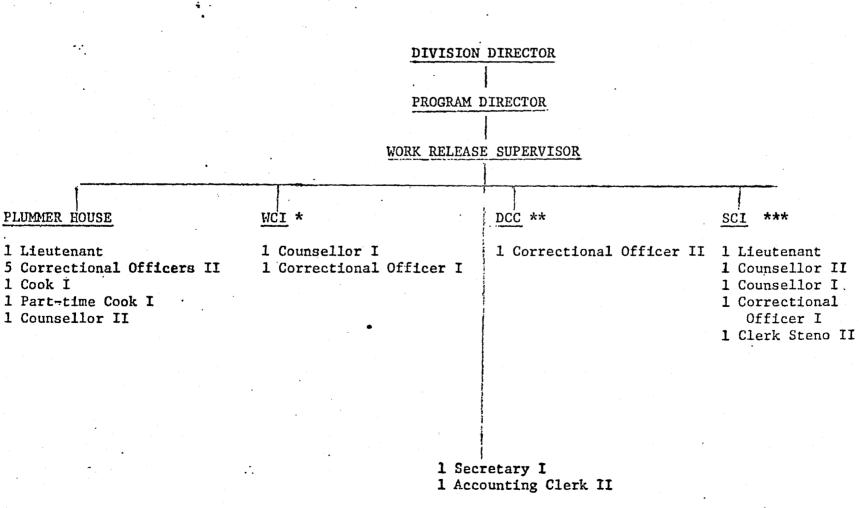
d. Return to DCC, SCI or WCI from work/education release status

# Client Contact with Other Agencies:

a. A majority (approximately 70 percent) of releases in the Plummer House center receive services from other agencies

b. Those on work/education release from the institutions receive little assistance from other agencies as less time is spent on the treatment related areas; most emphasis placed strictly on work or education in the community

#### MANPOWER DISTRIBUTION FOR WORK RELEASE PROGRAM



- \* Women's Correctionsl Institution
- \*\* Delaware Correctional Center
- \*\*\* Sussex Correctional Institution

Program Title: 308 West Residence Halfway House

# Client Group:

- a. Parolees who need a temporary living facility immediately upon their release from prison
  b. Parolees released by the Board of Parole on the condition that they remain under the supervision of the 308 West staff

# Program Objective:

To provide a community-based group living situation which provides a measure structure for parolees needing such

#### Source of Clients:

a.

a. Correctional institutions via Board of Parole

# Staffing and Organization:

Assistant Director for Community Services

> Program Coordinator (PG 21) 308 West

(PG 18) House Mgr. (PG 8) Secretary

Cook (P.T.)

b. Program has a capacity for 12 male persons, 18 years old or over.

#### Cost:

- a. No Federal Funds
- b. State support: \$47,741.00

#### Nature of Treatment:

- a. Supervision
- b. Individual counseling
- c. Group counseling
- d.: Agency referral
- e. Job Bank Employment Service
- f. Occasional direct job placement

# Client Egress:

- a. Upon release of parole condition by Board of Paroleb. Parolees living situation becomes stable enough to leave

# Client Contact with Other Agencies:

Approximately 25 percent of clients are in contact with other agencies.

Program Title: Pre-Trial Release

# Client Group:

- a. The Pre-Trial Release Program interviews those persons who are arrested and brought to the Magistrates Courts, Municipal Court or Court of Common Pleas. Clients must be adults. There is no set capacity for the program.
- b. Those not able to meet bail are sent to DCC where the Pre-Trial Release staff attempts to have their bail reduced or have them released on their own recognizance (ROR).

# Program Objective:

To provide an alternative to pre-trial detention for those persons accused of an offense and who may present no clear and present danger to the community while awaiting trial in the community.

#### Source of Clients:

a. Clients come from Magistrate, Municipal or Common Pleas Courts or from any of the three correctional institutions (DCC, SCI, WCI) in the State.

# Staffing and Organization:

Assistant Director for Community Services

Pre-Trial Release Supervisor (PG 21)

Milford Office Municipal Court New Castle County

1 Counselor I (PG 19) 1 Counselor II (PG 21) 3 Counselor II's (PG 19) 3 Counselor II's (PG 21)

#### Cost:

a. State - \$71,706.00

b. Federal - LEAA/DARC Grant approximately \$62,000

# Nature of Treatment:

a. Pre-trial supervision on a once/week basis

- b. Agency referral for needed servicesc. Occasional agency placement and job placement
- d. Counseling

# Client Egress:

- a. Client leaves program once he has had his/her trialb. Abscond
- c. Charges dropped

# Client Contact with Other Agencies:

 Approximately 25 percent of clients actually receive services of other agencies although a majority (approximately 75 percent) could use such.

Program Title: Custodial Services

# Client Group:

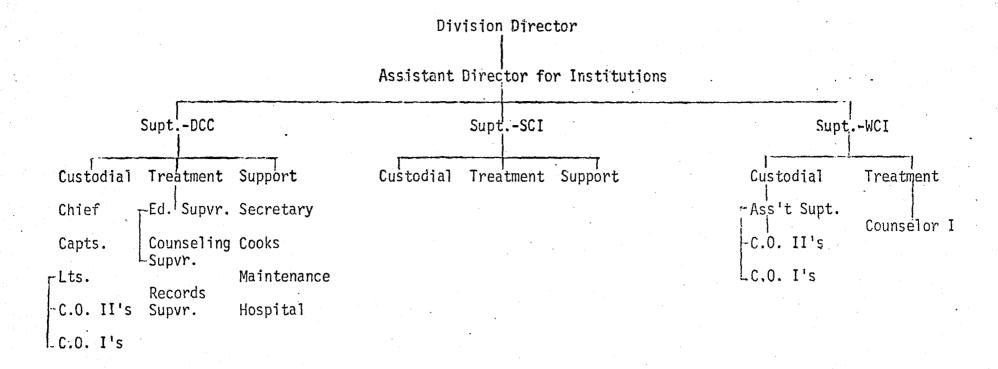
- a. Eligibility Criteria
  - 1. be held in detention because of inability to put necessary bail; charged with a non-bailable offense
  - 2. Sentenced by the Courts
- b. Present population:
  - 1. Delaware Correctional Center capacity is 441 persons, 90 of these for pre-trial detention. Presently there is an average daily population of approximately 455 460 with 130 140 per day in detention.
  - 2. Sussex Correctional Institution: approximately 215 persons held here
  - 3. Women's Correctional Institution: approximately 25 persons per day about ½ of these are usually detentioners.

# Program Objective:

- 1. To provide the necessary supervision required to ensure the safety of other inmates and citizens at large
- 2. To provide the opportunity through re-integrative type programs, for offenders to return and take their place in the community as lawabiding and productive citizens.

# Source of Clients:

1. Courts -- Magistrate, Municipal, Common Pleas or Superior



#### Cost:

- DCC State funded FY 74 \$3,176,784.00
   SCI State funded FY 74 \$886,637.00
   WCI State funded FY 74 \$219,531.00

#### Nature of Treatment:

- Custodial Supervision (DDC, SCI, WCI)
   Counseling (DCC, SCI, WCI)
   Vocational Education
- - a. Welding (DCC)b. Climate Control (DCC)
  - c. Building Trades (DCC)
  - d. Automotive Repair (DCC)
- 4. Academic Education
  - a. Adult Basic Education (DCC, SCI, WCI)b. G.E.D. (DCC, SCI, WCI)

  - c. College level courses for University of Delaware credit
    - 1. Criminal Justice (DCC)
  - · 2. Political Science (DCC)
    - 3. English (DCC)
  - d. Remedial Reading (DCC)
  - e. Academic testing (DCC)
- 5. Drug counseling (DSC, SCI, WCI)6. Psychotherapy (on limited basis) (DCC)

# Client Egress:

- 1. Through parole; placed on parole status with P & P program.
- 3. Mandatory release by virtue of having served full sentence.

# Client Contact with Other Agencies:

- Minimal because of contined situation
   Some contact with Division of Drug Abuse Control because three counselors are assigned to DCC, one to SCI and one to WCI.

Program Title: Probation & Parole Supervision and Counsel

# Client Group:

- a. No eligibility criteria are formally set down except that a person must be 18 years old or over and have been remanded to the custody of the Division of Adult Corrections, Bureau of Community Services by the Courts or in the case of parolees, by the Board of Parole.
- b. Present population approximately 1,900 cases; approximately 80 percent of these are probationers and 20 percent are parolees.

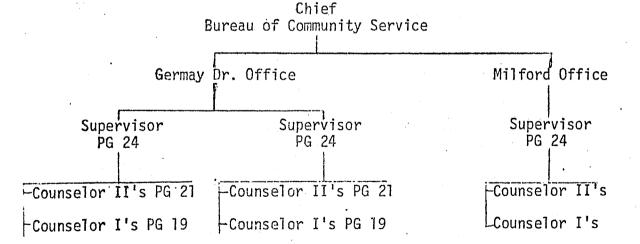
# Program Objective:

• To provide the necessary supervision and counseling to ensure a client's needed adjustment in the community and the communities protection from harm by criminal offense.

#### Source of Clients:

- a. Parolees from Board of Parole
- b. Probationers from (1) Municipal, (2) Common Pleas, (3) Superior Court

Staffing and Organization: (for P & P function only)



The Probation and Parole operation, because of its very nature, is in constant contact with a myriad of outside agencies offering human services, e.g., Vocational Rehabilitation, Mental Health, Employment Services, Private Employers. It is difficult to pinpoint this relationship to flow chart it out neatly.

#### Cost:

This Probation and Parole program is completely state funded with the exception of a specialized caseloads unit of three caseloads of 30 clients each. This is funded from LEAA/DARC (\$62,000) and is intended to be a pilot project to promote new methods of caseload management and client direct services on a regular basis with the ultimate goal of better supervision to be evidenced by reduced recividism while under supervision.

The Probation and Parole Program receives 11.2 percent of the FY 74 budget; i.e., \$714,537.00

#### Nature of Treatment:

- a. Counseling
- b. Agency Referral
- c. Correctional supervision

#### Client Egress:

- a. Client is released at the expiration of his probation or parole period.
- b. Client is released from supervision upon his reconviction and sentencing to a correctional institution.
- c. Client is released through Early Release. This is effected by recommendation of staff to courts on an individual case basis.
- d. Client is placed on supervision (probation or parole) in another state through the Interstate Compact Agreement.
- e. Client absconds

# Client Contact with other Agencies:

a. Approximately 80 percent of the probation and parole clients have a need for services from other agencies. A considerably smaller number actually receive this help either because of the inefficiency of the Probation and Parole Program or that of other programs in other agencies.

DIVISION OF SOCIAL SERVICES

#### DIVISION OF SOCIAL SERVICES

Program Title: Day Care

# Client Group:

Eligibility Criteria: (Both must be met)

1. Parents must pay all or part of costs in accordance with ability to pay.

#### Allowances:

a) \$180.00 for head of household

5) \$50.00 for each legal dependent including spouse

c) \$50.00 work allowance for each working parent. Amount prorated if parent not working fulltime.

- d) Support payments and other income are subtracted from net income. Parents must pay the remainder, if any. Otherwise, parents are eligible for full payment.
- 2. There must be a reason for needing care:

Suitable relative not available and mother absent from home because working, in school, dead, or hospitalized.

Mother home but chronically ill, must care for family member who is ill, tensions or deviant behavior of a family member makes it desirable for child to be out of home; or large number of children prevent mother from providing adequate care for all; or child has special needs which cannot be met in the family setting.

# <u>Capacity:</u>

# Pre-school children

3,918 center slots (over 12 children)
1,100 family slots (under 7 children)
42 group home slots (7 to 12 children)

5,060 total slots (a conservative figure)

# School-age children

135 slots are designated specifically for after school care in the centers. DSS also had the potential to pay for 110 summer schoolage slots.

While no statistics on the total day care enrollment are available, the average monthly census for which DSS pays members is 2,956.

# Program Objective:

With regard to DSS's objective, the goal is to provide good supplemental

care for children in order to "keep people in jobs and off welfare."

Until recently, DSS was attempting to provide quality developmental care for young children regardless of ADC relatedness. The state does not support such an objective. This is evidenced by the shortage of adequate staff, lack of money to pay for care, and lack of power of enforcement of licensing standards. In fact, enforcement or non-enforcement occasionally becomes a political game played by public officials supporting a constituent rather than the licensing standards enforcement arm of D.S.S.

# Source of Client:

See eligibility criteria for D.S.S. purchase of service children.

Clients are any children for whom parents seek to provide alternative care.

# Staffing and Organization:

(See following chart)

#### Cost:

Purchase of Day Care costs are \$800,000 per year of which 75 percent is provided by the Federal government. These funds are used to pay for children in a particular number of slots in each of fourteen centers.

Head Start Day Care also costs \$800,000 per year with the same proportion of the funds being supplied by the Federal government. Payments are by the children in attendance.

An additional \$1,153,326 was spent in FY 1973 as part of the Child Welfare Service appropriation.

# Nature of Treatment:

Ranges from minimal custodial care to quality developmental-educational program.

Program Title: Foster Care

# Client Group:

DSS purchased foster care for 1400 children in FY 1973. Of this total, 1,150 were in DSS foster homes and 250 received care from private agencies.

# Program Objective:

Children go into foster homes due to serious problems of neglect by their own families, and there are no relatives who are able to care for them.

Foster parents are selected on the basis of their ability to provide care to children with problems, and the adequacy of their housing arrangements.

The case load has been consistently outstripping the ability of DSS to place children in foster homes. About 20 new cases arise every month, while foster parents are being found at the rate of only 6 per month.

#### Source of Clients:

Over 80 percent of all foster children come to DSS through Family Court action. However, in the majority of cases, DSS petitions the Court for custody usually through the protective services staff. In the remaining cases the Division receives voluntary custody from the child's parents or legal quardian.

# Staffing and Organization:

See attached chart.

#### Cost:

See attached budget information.

# Nature of Treatment:

Foster home finding involves investigating the prospective foster parents' background, and assessing their ability to provide adequate physical and emotional care.

In addition to finding foster homes, the primary function of the program is to provide counseling to foster children, their parents, and foster parents. The Division has no funds to provide or purchase other services. Therefore, a considerable amount of time is spent finding free community resources.

# Client Egress:

Those clients who enter through Family Court leave through Family Court. The action can be initiated by either the Division or the child's parent. Voluntary custody can only be maintained for the period specified in the original agreement. When the agreement expires, the Division must either return the child to his parents or seek custody through Family Court.

# ESTIMATED YEARLY FOSTER CARE COSTS BASED ON THE NUMBER OF ACTIVE CHILDREN AND PAYMENT SCHEDULES EFFECTIVE SEPTEMBER 1, 1973

			•	
	No. Children For Payment is made	Total Child Care Costs	State Share	Federal Share
D.S.S. Foster Care	1200	\$1,684,800	\$1,179,360	\$505,440
Purchase of Foster Care: Children's Bureau Catholic Social Services Total: Purchase of Foster Care	76 85 161	\$ 113,554 126,990 \$ 240,534	79,488 88,893 \$ 168,381	34,066 38,097 \$ 72,163
Purchase of Institutional Care				•
Seton Villa	7	\$ 17,220	\$ 12,054	\$ 5,166
Sienna Hall	9	22,140	15,498	6,642
Turning Point	20	49,200	34,440	14,760
Child Foundation	5	12,300	8,610	3,690
Children's Home	29	71,340	49,938	21,402
Camelot	20	49,200	34,440	14,760
Our Lady of Grace	_5	12,300	8,610	3,690
	95	\$ 233,700	\$ 163,590	\$ 70,110
TOTAL: ALL FOSTER CARE	1,456	\$2,159,034	\$1,511,331	\$647,713
				•

Figures are based on average child care payments as

D.S.S. Foster Care \$1404/child 1 year Purchase of Foster Care \$1494/child 1 year Purchase of Institutional Care \$2460/child 1 year

Figures are based on current ratio of all monies spent on foster care. At present for every \$10.00 spent on foster care payments \$7.00 are state funds and \$3.00 are federal funds.

#### PROJECTED TOTALS FOR F. Y. 1975

Program	No. of Children	Total State Share	Total Federal (4A-AFDC-FC)
D.S.S. Foster Care Purchase of Foster Care	1344 186	\$1,725,696 406, <b>717</b>	\$ 451,584
Purchase of Institutional Care	131 1661	606,121	145,301 
Sub Total: Add Miscellaneous Sub Total:	1661	\$2,738,534 69,440 \$2,807,974	\$ 708,900
Less IV-B Funds		171,000 \$2,636,974	
Sub Total: Less Trust Fund	1661	\$2,636,974 121,000	\$ 708,900
	Total:	\$2,515,974	

				-20-
• • • • • • • • • • • • • • • • • • •	Number of 1 Children	Total Child Care Costs	State Share Child Care	
D. S. S. Foster Homes <sup>5</sup>	1344	\$2,177,280	\$1,725,696	
Purchase of Foster Care4				
Children's Bureau	00	774 400	04.000	•
Catholic Social Services	88	114,400	84,832	
Total Purchase of Foster Care	<u>98</u> 186	161,602	THE RESERVE THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NAMED IN THE PERSON	· · · · · · · · · · · · · · · · · · ·
oran rarowase of roster care	100	\$ 276,002	\$ 213,506	•
Purchase of Institutional Care4				
Seton Villa	8	\$ 53,728	\$ 51,040	
Sienna Hall	10	64,420	61,060	
Turning Point	20	50,620	43,900	
Child Foundation	26	109,174	100,438	
Children's Home	29	119,886	110,478	
Camelot	20	50,000	43,280	
Our Lady of Grace	8	17,288		
Childhood Village	10	25,000	14,600	
Total: Purchase of		23,000	21,640	
Institutional Care	131	\$ 490,116	\$ 446,436	
Total Projected Foster Care FY 1975	1661	\$2,943,398	\$2,385,638	
	Federal Share Child Care Costs	Total Service Costs	State Share Service Costs	Federal Share Service Cost
D. S. S. Foster Homes <sup>5</sup>	\$ 451,584	400. 470. 490a	The late of the	Side (Alle Side
Purchase of Foster Care <sup>4</sup>				
71 1 -1 1 December 1 1	22 520	A 777 040	å 100 000	
Children's Bureau	29,568	\$ 171,842	\$ 120,289	\$ 51,553
Catholic Social Services	32,928	104,174	72,922	31,252
	•		•	•
Catholic Social Services Total Purchase of Foster Care	32,928 \$ 62,496	104,174	72,922	31,252
Catholic Social Services Total Purchase of Foster Care Purchase of Institutional Care <sup>4</sup>	32,928 \$ 62,496	104,174 \$ 276,016	72,922 \$ 193,211	31,252 \$ 82,805
Catholic Social Services Total Purchase of Foster Care Purchase of Institutional Care <sup>4</sup> Seton Villa	32,928 \$ 62,496 \$ 2,688	104,174 \$ 276,016 \$ 11,904	72,922 \$ 193,211 \$ 8,333	\$ 31,252 \$ 82,805 \$ 3,571
Catholic Social Services Total Purchase of Foster Care Purchase of Institutional Care <sup>4</sup> Seton Villa Sienna Hall	32,928 \$ 62,496 \$ 2,688 3,360	104,174 \$ 276,016 \$ 11,904 13,820	72,922 \$ 193,211 \$ 8,333 9,674	\$ 31,252 \$ 82,805 \$ 3,571 4,146
Catholic Social Services Total Purchase of Foster Care  Purchase of Institutional Care <sup>4</sup> Seton Villa Sienna Hall Turning Point	\$ 2,688 3,360 6,720	104,174 \$ 276,016 \$ 11,904 13,820 25,200	72,922 \$ 193,211 \$ 8,333 9,674 17,640	\$ 31,252 \$ 82,805 \$ 3,571 4,146 7,560
Catholic Social Services Total Purchase of Foster Care  Purchase of Institutional Care <sup>4</sup> Seton Villa Sienna Hall Turning Point Child Foundation	\$ 2,688 3,360 6,720 8,736	\$ 11,904 13,820 25,200 98,748	72,922 \$ 193,211 \$ 8,333 9,674 17,640 69,124	\$ 31,252 \$ 82,805 \$ 3,571 4,146 7,560 29,624
Catholic Social Services Total Purchase of Foster Care  Purchase of Institutional Care4 Seton Villa Sienna Hall Turning Point Child Foundation Children's Home	\$ 2,688 3,360 6,720 8,736 9,408	\$ 11,904 13,820 25,200 98,748 40,948	72,922 \$ 193,211 \$ 8,333 9,674 17,640 69,124 28,664	\$ 31,252 \$ 82,805 \$ 3,571 4,146 7,560 29,624 12,284
Catholic Social Services Total Purchase of Foster Care  Purchase of Institutional Care4 Seton Villa Sienna Hall Turning Point Child Foundation Children's Home Camelot	32,928 \$ 62,496 \$ 2,688 3,360 6,720 8,736 9,408 6,720	\$ 11,904 13,820 25,200 98,748 40,948 25,000	72,922 \$ 193,211 \$ 8,333 9,674 17,640 69,124	\$ 31,252 \$ 82,805 \$ 3,571 4,146 7,560 29,624
Catholic Social Services Total Purchase of Foster Care  Purchase of Institutional Care4 Seton Villa Sienna Hall Turning Point Child Foundation Children's Home Camelot Our Lady of Grace	\$ 2,688 3,360 6,720 8,736 9,408 6,720 2,688	104,174 \$ 276,016 \$ 11,904 13,820 25,200 98,748 40,948 25,000	72,922 \$ 193,211 \$ 8,333 9,674 17,640 69,124 28,664 17,500	\$ 31,252 \$ 82,805 \$ 3,571 4,146 7,560 29,624 12,284 7,500
Catholic Social Services Total Purchase of Foster Care  Purchase of Institutional Care4 Seton Villa Sienna Hall Turning Point Child Foundation Children's Home Camelot Our Lady of Grace Childhood Village	32,928 \$ 62,496 \$ 2,688 3,360 6,720 8,736 9,408 6,720	\$ 11,904 13,820 25,200 98,748 40,948 25,000	72,922 \$ 193,211 \$ 8,333 9,674 17,640 69,124 28,664	\$ 31,252 \$ 82,805 \$ 3,571 4,146 7,560 29,624 12,284
Catholic Social Services Total Purchase of Foster Care  Purchase of Institutional Care4 Seton Villa Sienna Hall Turning Point Child Foundation Children's Home Camelot Our Lady of Grace	\$ 2,688 3,360 6,720 8,736 9,408 6,720 2,688	104,174 \$ 276,016 \$ 11,904 13,820 25,200 98,748 40,948 25,000	72,922 \$ 193,211 \$ 8,333 9,674 17,640 69,124 28,664 17,500	\$ 31,252 \$ 82,805 \$ 3,571 4,146 7,560 29,624 12,284 7,500
Catholic Social Services Total Purchase of Foster Care  Purchase of Institutional Care4 Seton Villa Sienna Hall Turning Point Child Foundation Children's Home Camelot Our Lady of Grace Childhood Village Total: Purchase of	32,928 \$ 62,496 \$ 2,688 3,360 6,720 8,736 9,408 6,720 2,688 3,360 \$ 43,680	\$ 11,904 13,820 25,200 98,748 40,948 25,000  12,500 \$ 228,120	72,922 \$ 193,211 \$ 8,333 9,674 17,640 69,124 28,664 17,500  8,750 \$ 159,685	31,252 \$ 82,805 \$ 3,571 4,146 7,560 29,624 12,284 7,500  3,750 \$ 68,435
Catholic Social Services Total Purchase of Foster Care  Purchase of Institutional Care4 Seton Villa Sienna Hall Turning Point Child Foundation Children's Home Camelot Our Lady of Grace Childhood Village Total: Purchase of Institutional Care	32,928 \$ 62,496 \$ 2,688 3,360 6,720 8,736 9,408 6,720 2,688 3,360	104,174 \$ 276,016 \$ 11,904 13,820 25,200 98,748 40,948 25,000	72,922 \$ 193,211 \$ 8,333 9,674 17,640 69,124 28,664 17,500  8,750	\$ 31,252 \$ 82,805 \$ 3,571 4,146 7,560 29,624 12,284 7,500  3,750

1. Based on approximate 12% annual increase in each of past two years.

2. Federal AFDC reimbursement based on maximum pay of \$56/child/month - 49% of Foster Children eligible for AFDCFC.

3. Federal 4-A reimbursement 75% - 25%. 49% of Foster Children eligible.

4. Based on actual cost to agencies and institutions. We currently pay less than half of actual care costs and no service cost.

5. D. S. S. Foster Home costs based on 15% increase in each Foster Care Payment.

Program Title: Protective Services

# Client Group:

All children of families where there has been found to be a condition of neglect or abuse. There is an average of about 550 families per month active in the protective services program. Each month approximately 40 new protective complaints are received.

# Program Objective:

To investigate all complaints of child neglect and abuse; to help parents in removing the factors which are causing them to neglect or abuse their children; to gain custody of those children who face serious risks if they remain in their own homes.

#### Source of Clients:

Cases come to the attention of Protective Services mainly through complaints by friends and relatives, schools, health officials and police.

#### Cost:

The only costs in Protective Services are related to staff. Exact amounts will be forthcoming, however, estimated current costs are \$300,000 per year of which 25 percent are state funds and 75 percent are federal funds.

# Nature of Treatment:

The two major functions in Protective Services are <u>investigation</u> and <u>counseling</u>. The primary treatment made is casework, emphasizing family and child care <u>counseling</u>. A third major component is preparing and representing the agency in court cases.

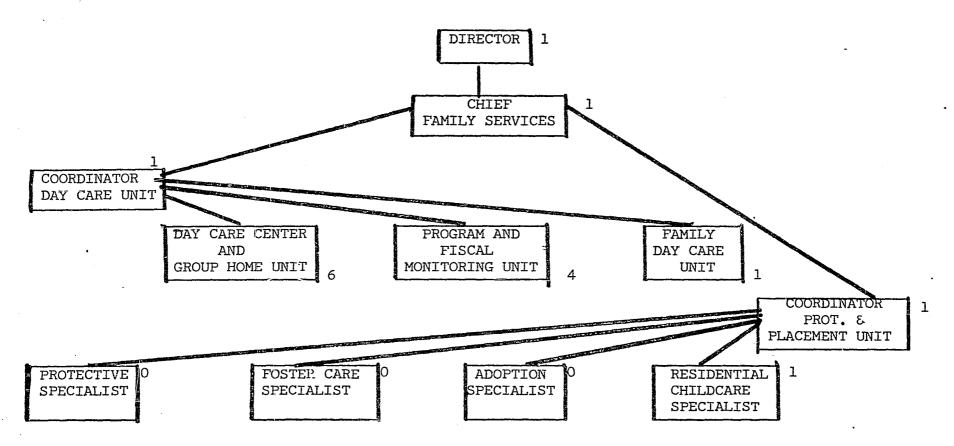
# Client Egress:

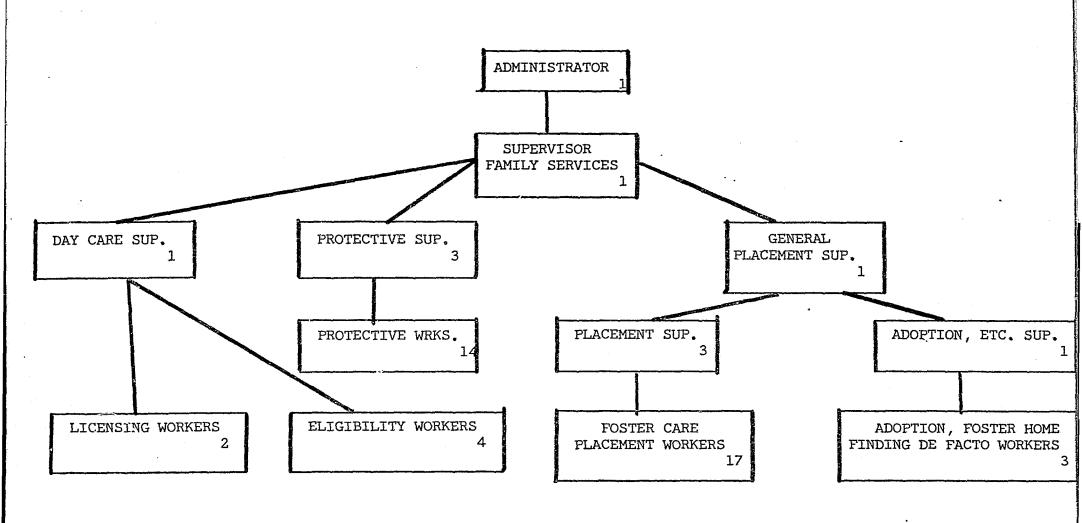
A case will initially leave Protective Services if investigation shows the complaint to be invalid. If the complaint is found to be valid, the case will leave either at the point it is believed that the parent will no longer neglect his child, or when the child is removed from the home. In the latter instance, the case is transferred to placement.

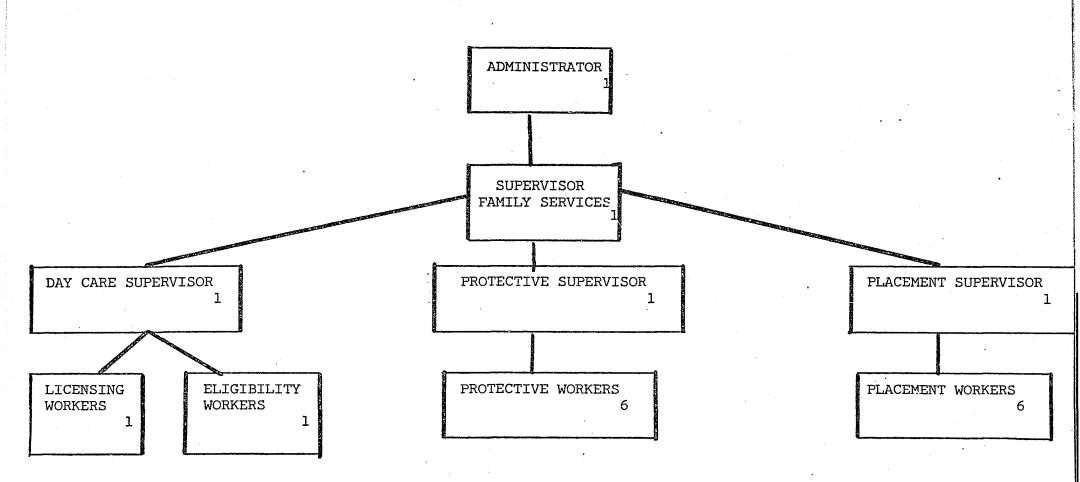
#### DIVISION OF SOCIAL SERVICES

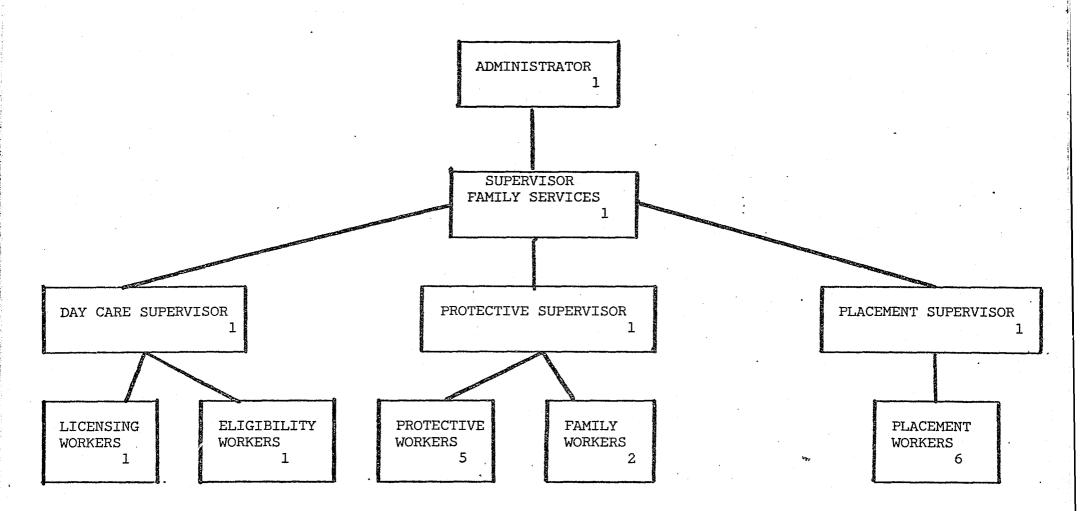
#### PROGRAMS SERVING CHILDREN AND YOUTH

Headquarters Staff









DIVISION OF MENTAL RETARDATION

#### DIVISION OF MENTAL RETARDATION

Program Title: Daytime Care Centers

Severely retarded children ages 3 - 18 who are not able to be enrolled in public school ER or TR programs. There presently are 180 children enrolled in ten daytime care centers throughout the state.

Program Objective: To provide a community-based work and activities program for those young people who cannot participate in school programs. This program is designed as an alternative to the residential care offered at the Hospital for the Mentally Retarded.

Source of Clients: Referrals come from a variety of sources, including private physicians, parents, the Delaware Association for Retarded Children and schools which furnish the bulk of the referrals.

Staffing and Organization: All of the Daytime Care Centers are under the supervision of the Director of Community Mental Retardation Programs.

Cost: The funding requirements for FY 1975 are estimated at \$510,000 of which \$415,000 is to come from General Fund revenues with the remainder being made up by Federal Funds. Current costs are included in the overall budget for Community Mental Retardation Programs and cannot be isolated.

Centers throughout the state--in Georgetown, Seaford,
Milford, Dover, Middletown, Wilmington, Newark/New Castle,
Hillcrest and the Kirkwood Highway.

Client Egress: Children who leave the daytime care centers are placed at HMR, in trainable schools, in foster homes or in adult activity centers depending on their age and the particular nature of their condition.

Program Title: Hospital for the Mentally Retarded

Client Group: Those retarded persons who require full-time residential services. The present recorded population of HMR numbers approximately 700. This includes those on leave, residing in foster homes and in community residence. The average daily census at HMR numbers about 570.

Program Objective: To develop the physicial, intellectual and social capabilities necessary for the mentally retarded person to acquire the skills, habits and attitudes which will enable him to return to society. Every effort is made to foster an atmosphere of warmth and affection in the residential environment.

Source of Clients: Referrals come mainly from physicians and parents.

Staffing and Organization: See staffing chart attached. In addition to the positions shown on the chart, there are a number of medical dental and psychiatric consultants who provide services on a fee for service basis.

Cost: The total HMR budget for FY 1974 is approximately \$3.9 million with the lion's share of this amount being composed of General Fund revenue.

Nature of Treatment: HMR utilizes the skills and a variety of disciplines to bring about the development of retarded children.

Included in the program are medicine, social work, psychology, physiotherapy, education and recreation.

Client Egress: The Superintendent of HMR may at his discretion, discharge to parents or guardian, or place in a community setting, any resident who, in the Discharge/Staff Committee's professional opinion has completed the prescribed program of services and training at HMR.

Program Title: Respite Care

<u>Client Group:</u> Retarded youngsters who live at home. There were 62 respite admissions in FY 72.

Program Objective: Respite Care admissions are made for families in two categories. The first involves children who need Short Term Behavior Modifications. This category is concerned with eliminating undesirable behavior or shaping a deficient behavior repertoire. The second type of respite admissions is aimed at providing families with the opportunity to take a vacation or tend to an emergency.

Source of Clients: Referrals from parents.

Staffing and Organization: Respite care services are provided by the regular staff of HMR. Therefore, a separate staffing and organization chart is neither available nor applicable in this case.

<u>Cost</u>: The costs of this program cannot be identified, since the services provided are part of the HMR residential treatment modality.

Nature of Treatment: Parents and HMR staff work together in a jointly planned behavior modification program during the child's stay at HMR and after his return to his home and community program. Increasing emphasis is being put on parent education.

Client Egress: Admissions are made for pre-determined periods. Length of stay varies and is dependent on family needs and the availability of vacancies. At the end of the stay the children are returned to their homes from which they can participate in a community program.

Program Title: Foster Home Program

Client Group: Mentally retarded children under 18 years of age who are

unable to continue or resume living in the homes of their parents or relatives. There are presently 34 children

placed in 15 foster homes.

<u>Program Objective</u>: To provide a stable foster home environment for retarded children as an alternative to institutionalization.

Source of Client: Children are placed in this program through the Division of Social Services which has custody based on an unmanageable situation in the child's home.

Staffing Organization: The program is administered by the Social Service

Department of HMR. Medical and nursing care also come
from HMR.

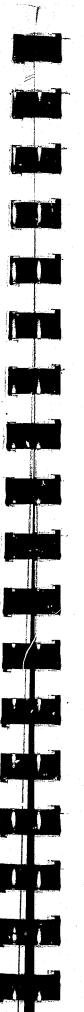
Cost:

Total FY 73 foster care payments by the Division were \$4,720. These payments were made at a rate of \$209 per child per month. However, it should be noted that most foster care payments are made directly by the Division of Social Services.

Nature of Treatment: Retarded foster care children receive the same type of developmental services provided to residents of HMR. These services are provided on a parental and familial level, but the welfare and well-being of the children continues to be the responsibility of HMR. In the event of illness or inability to adjust to the foster home, the child is returned to HMR. Medical care is provided by

Client Egress: Since this is essentially a long-term program, children usually remain in the foster homes until they reach 18 or are unable to function in the foster home setting. Responsibility for determing when children leave the foster homes rests with HMR. About 85 - 90 percent are direct discharges while the remainder go either to HMR or to their natural homes.

DIVISION OF MENTAL HEALTH



PROGRAM TITLE:

Delaware State Hospital

Adolescent Program

CLIENT GROUP:

Adolescent patients (ages 15-21) who are:

- 1. Psychotic
  - a. Functional
  - b. Organic
- Severely depressed (actively suicidal)
- 3. Drug users who are psychotic or severely depressed.
- 4. Behavior problems who are psychotic or severely depressed.

During 1972, approximately 81 adolescent patients received treatment at Delaware State Hospital. Since that time the official Adolescent Program was inaugurated. The average daily adolescent population is now about 65 adolescents.

PROGRAM OBJECTIVE: To provide diagnosis and treatment for the above described adolescents so that they can be returned to the community and eventually become self-supporting.

SOURCE OF CLIENT: Courts, schools, clinics, hospitals, private physicians, Division of Social Services, and other community agencies.

STAFFING AND ORGANIZATION: (See attached chart.)

COST: Fiscal 1973 - \$145,016.23 (Title IV-A monies)

NATURE OF TREATMENT: 1. Evaluation, which includes:

- A. Psychiatric
- B. Psychological
- C. Social work and history
- D. Additional Evaluations; e.g. medical, neurological, endocrine studies, etc.

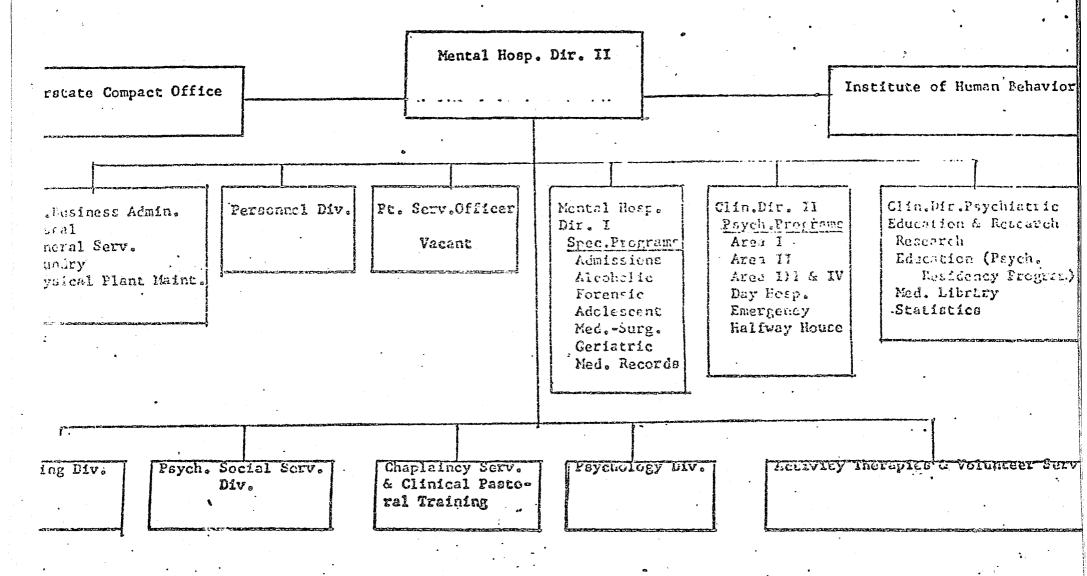
# 2. Treatment

- A. Chemotherapy
- B. Psychotherapy (individual, group and family)
- C. Adjunct therapy (OT, RT, music, self-image feedback, non-verbal and education)
- D. Nursing care

# CLIENT EGRESS:

The Mental Health team responsible for treatment of an individual adolescent determines when an adolescent leaves the program and what referral is made. (This is the model-reality in the form of court orders or other factors extraneous to the mental health team often pre-empt the team's decision-making function.)

# DEPARTMENT OF HEALTH & SOCIAL SERVICES DIVISION OF MENTAL HEALTH DELAWARE STATE HOSPITAL



PROGRAM TITLE: Consultation and Education

# CLIENT GROUP:

Administrators, teachers, guidance counselors, children and their parents in 6 school districts (Conrad, Appoquinimink, New Castle-Gunning Bedford, Marshallton McKean, De La Warr and Stanton). (See attached table.)

# FROGRAM OBJECTIVE:

The purpose of this program is to provide mental health consultation to school personnel and parents of school children. Consultation is provided by a mental health specialist who functions in schools.

Mental Health education is a form of prevention and attempts to provide positive mental health and help people acquire knowledge, attitudes and behavior patterns that will foster and maintain their mental well being.

SOURCE OF CLIENT: (See attached table.)

STAFFING AND ORGANIZATION: (See attached chart.)

# COST:

The cost of this program amounts to \$56,013, which does not include supportive services.

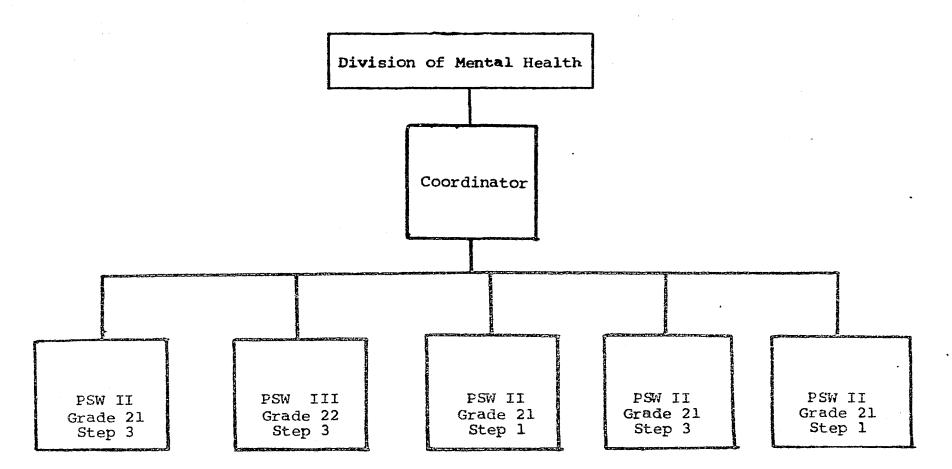
# NATURE OF TREATMENT:

This is an indirect mental health program and, as such, does not provide for direct treatment with the exception of dealing with crisis situations.

# CLIENT EGRESS:

It is the mental health consultant, with the aid of the supervisor, who makes recommendations for referrals to other facilities or community resources. (See attached table.)

# DIVISION OF MENTAL HEALTH CONSULTATION AND EDUCATION



PROGRAM TITLE: Terry Children's Psychiatric Center

# CLIENT GROUP:

Acutely, emotionally disturbed children under 12 years of age, whose intelligence is high enough to enable them to benefit from the program.

Terry Center has a total capacity of 40 beds.

The average length of stay is between six months to a year.

## PROGRAM OBJECTIVE:

To provide diagnostic and proper treatment of all emotionally disturbed children in Delaware who have not reached their twelfth birthday.

# SOURCE OF CLIENT:

Pediatricians, psychiatrists in private practice, Division of Social Services, Family Court, and other community agencies.

# STAFFING AND ORGANIZATION:

(See attached chart.)

# COST:

The cost of this program is \$628,248, out of which \$471,186, or 75%, comes from a federal staffing grant, (IAWPL 89-105 as amended by PL 91-211, Grant No. 03-H-000-746-05-0).

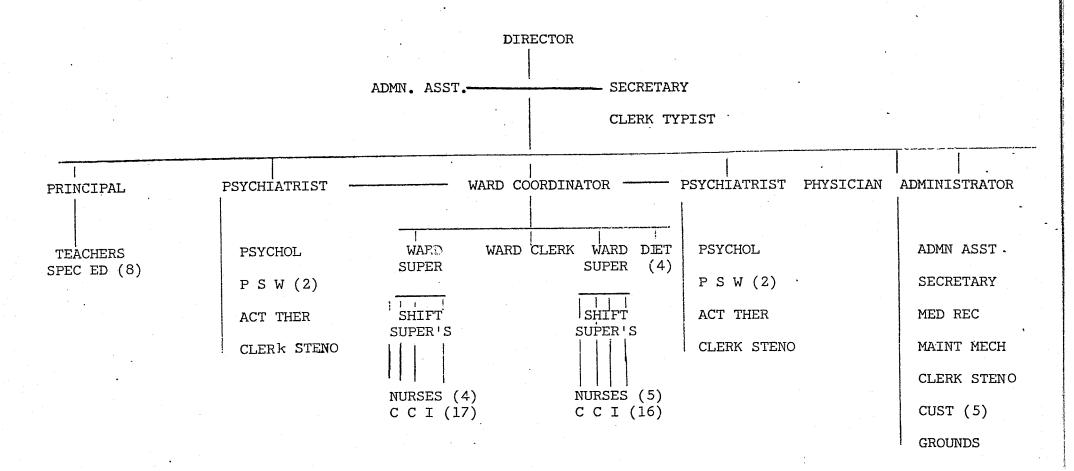
# NATURE OF TREATMENT:

This facility provides all forms of psychotherapy, chemotherapy, and special education.

# CLIENT EGRESS:

The staff of the Center, in a meeting with the Director, determines when client leaves the program and what referral, if any, is necessary.

# IV. ORGANIZATIONAL PATTERN AT TERRY CHILDREN'S CENTER



# PROGRAM TITLE: Mental Hygiene Clinic

# Main Clinics

Wilmington Fernhook Kent Sussex

# Satellite Clinics

Northeast
Center City State Service Center
Westend
Belvedere
Middletown
De La Warr
Newark

Laurel State Service Ctr.
Bridgeville
Laurel Resocialization
Milford
Millsboro
Lewes

# CLIENT GROUP:

# Eliqibility Criteria

All residents of Delaware without regard to age, sex, race, religion or place of origin are eligible.

# Capacity

Open

#### Present Population

During the year 1971 through 1972, total admission to all clinics was 2,915. Out of this number, children under age 5 totaled 1 in Fernhook, 6 in Kent, and 4 in Sussex; ages 5 through 9 totaled 25 in Fernhook, 54 in Wilmington, 44 in Kent, and 44 in Sussex; ages 10 through 14 totaled 79 in Fernhook, 118 in Wilmington, 80 in Kent, and 71 in Sussex; ages 15 through 17 totaled 77 in Fernhook, 91 in Wilmington, 67 in Kent, and 55 in Sussex; ages 18 through 19 totaled 22 in Fernhook, 45 in Wilmington, 30 in Kent and 26 in Sussex, for a total children's admission of 939, or 32% of the total admissions during this year. (See attached table.)

# PROGRAM OBJECTIVE:

#### Purpose

To provide services for the prevention, evaluation and treatment of mental illness and the promotion of individual and community mental health. The programs encompass diagnostic

evaluation, psychotherapy, pre-hospital and post-hospital care, and referral services to other mental health facilities and community resources.

# SOURCE OF CLIENT:

(See attached table.)

# STAFFING and ORGANIZATION:

(See attached chart.)

# COST:

The total cost of the operation of all mental hygiene clinics during the fiscal year 1971-'72 was \$716,994.02. During the same period, clinics collected fees for treatment in the amount of \$22,409.43 and money for drugs in the amount of \$49,077.98.

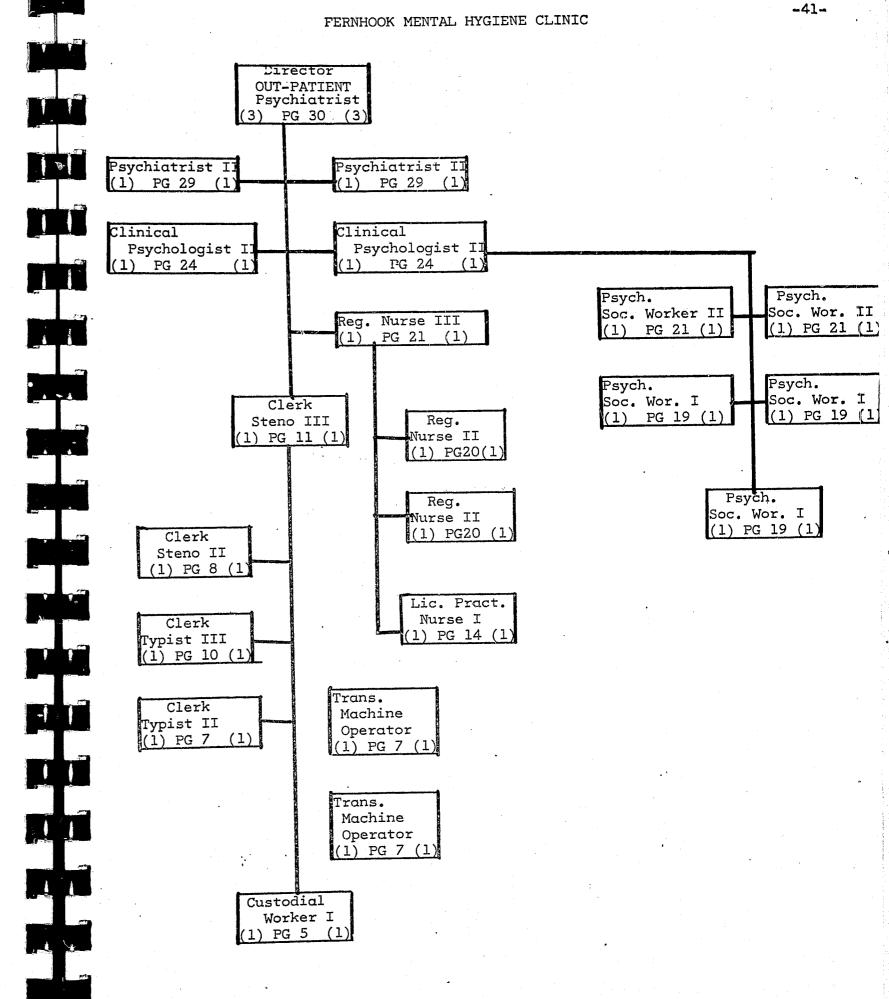
# NATURE OF TREATMENT:

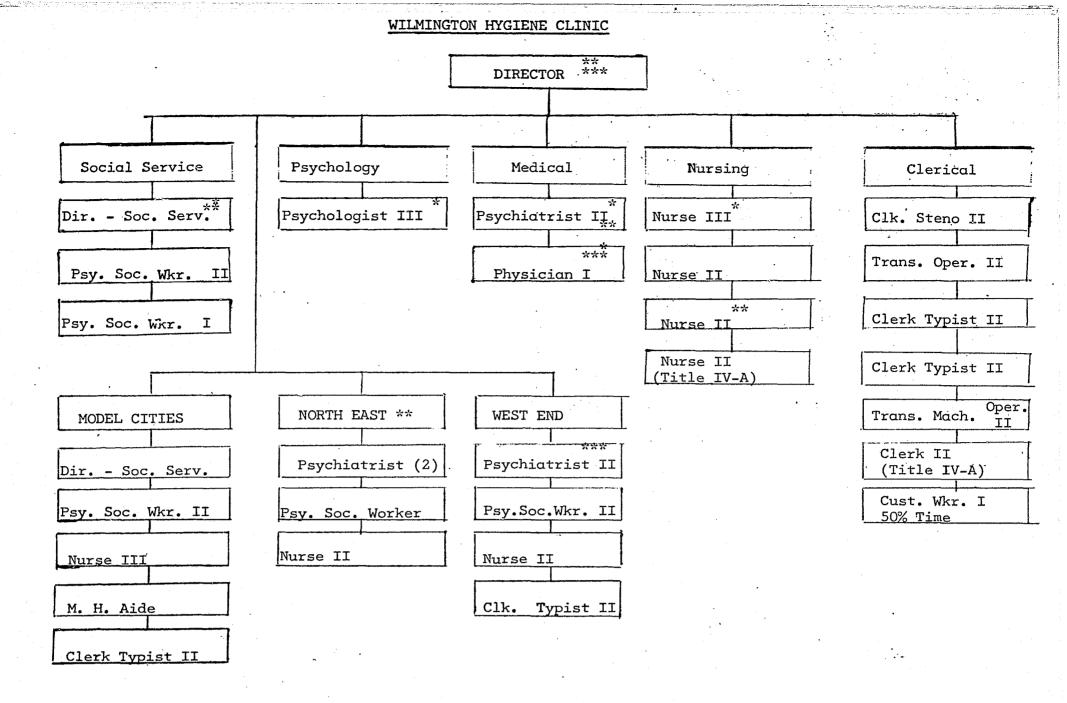
The treatment services offered are individual and group therapy, family therapy, play therapy with children, and chemotherapy.

# CLIENT EGRESS:

The therapist, with the aid of his supervisor, determines when a client is ready to leave the program and if he or she needs to be referred to another resource. We have no specific data available to draw a flow chart.

FF/vew 9/27/73



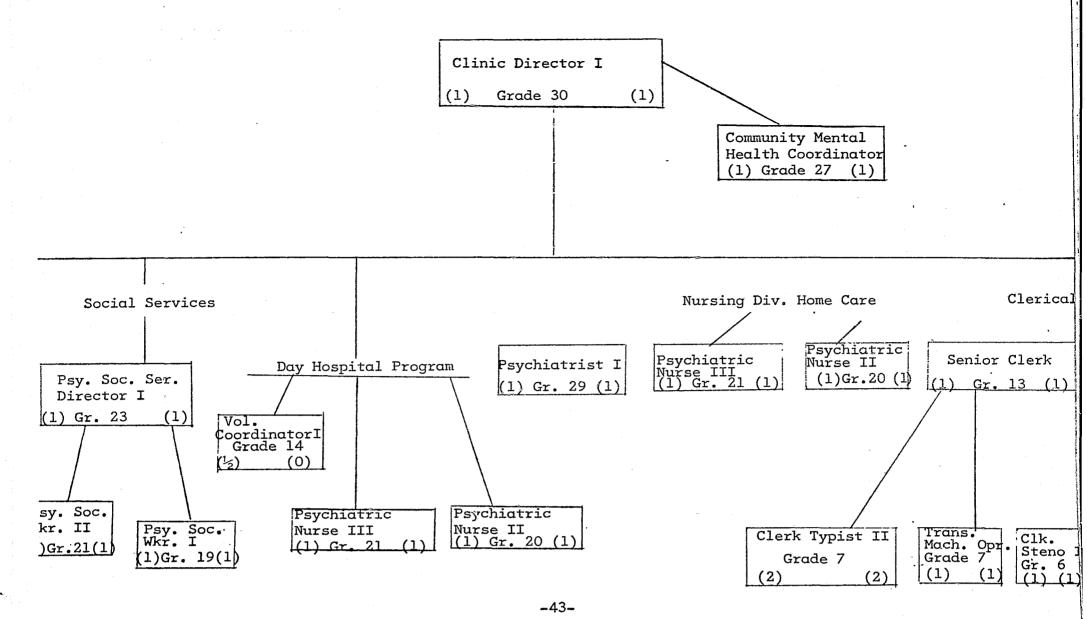


Part-time at West End

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Part-time at Northeast (Operated on Thursdays only)
Part-time at Model Cities (All Model Cities permanent employees are Title IV-A).

# KENT COUNTY MENTAL HYGIENE CLINIC

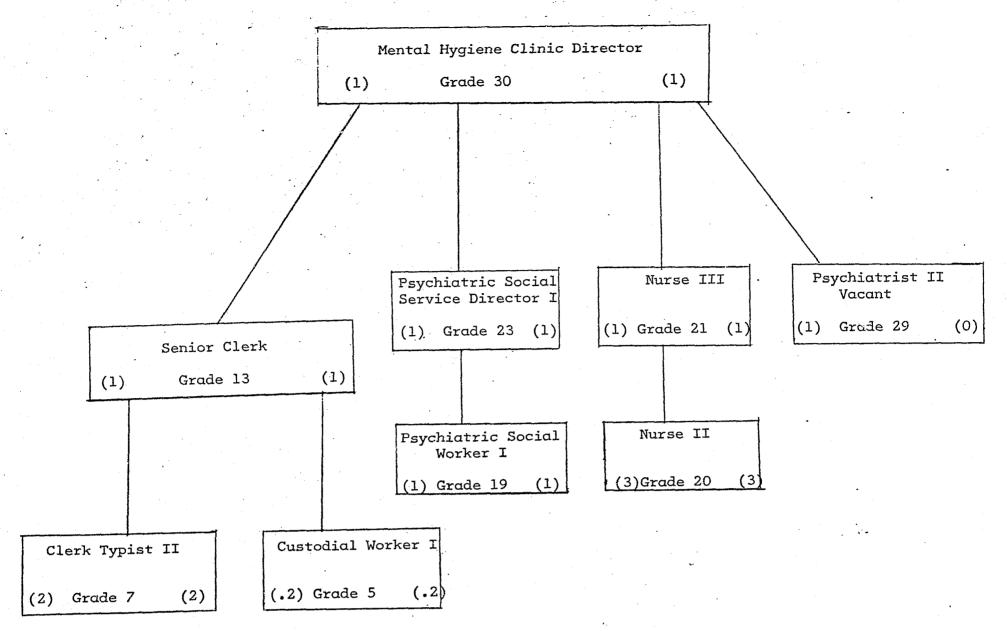


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# CONTINUED 10F3

# SUSSEX COUNTY MENTAL HYGIENE CLINIC

# STAFFING CHART



-44-



# ADMINISTRATIVE COSTS

Mental Hygiene Clinic

\$143,142.00

Terry Children's Psychiatric Center

220,652.00

Consultation & Education

Administrative cost cannot be computed.

PROGRAM TITLE:

Governor Bacon Health Center

Children's Section

CLIENT GROUP:

Emotionally handicapped children; ages 5 to 16; whose intelligence is high enough to enable them to benefit from the program; (i.e. children whose I.Q. is at or above cut-off point for Home for the Mentally Retarded).

The average daily population for Governor Bacon Health Center during 1972 was 63 children. New cottages for the children have been opened (summer 1973). There are 10 new cottages; with a total capacity of 100 children. Two of the unfinished cottages are presently being held for future use as diagnostic cottages; one other

cottage is not ready for occupancy; 7 cottages

are open (October, 1973).

PROGRAM OBJECTIVE: Provide care and treatment of emotionally handicapped children with the objective of stabilizing them to return to society.

SOURCE OF CLIENT: Family Court, Terry Children's Psychiatric Center, Division of Social Services, Catholic Social Services, Delaware State Hospital, and other community agencies.

STAFFING & ORGANIZATION: (See chart.)

NATURE OF TREATMENT: This facility provides all forms of psychotherapy and special education.

CLIENT EGRESS: The staff of the Center, in a meeting with the Director, determines when client leaves the program and what referral, if any, is necessary.

# Superintendent (1.00)

Secretary (7.00)		Medical Director* (3.50)			
Medical Records Stenographic Pool		Research In-Service Training Volunteer Services Chaplains			
(94.10) Hospital Administrator	(77.00) Director	(14.00) Director*	(71.90) Director		
Administrative Division	Children's Division	Adult Division	Nursing Division		
Administrative Services Accounting Inventory and Control Canteen Switchboard  Personnel  Building and Grounds Security Maintenance Motor Vehicles	Psychiatric and Medical Staff  Psychological Staff  School  Activity Therapists  Child Counselors  Social Service	Medical Staff  Dental  Laboratory  Pharmacy  Occupational Therapy  Activity Therapy  Physical Therapy	Nursing Service		
General Services Dietary Housekeeping Laundry Warehousing Clothing		*The Medical Director of Adult Division.			

# INSTITUTIONAL PROGRAMS

# I. Bridge House

- A. Client Group -
  - Children up to 18 years held by Family Court direction
  - Capacity: Ideal 22; Maximum 44
  - Average Daily Population 27.6
  - Average Monthly New Detainees 90
- B. Program Objective To provide secure custody until youth are removed by court order, with individually planned services, including diagnosis and evaluation, counseling, education, medical, and vocational.
- C. Source of Client -
  - Source: Family Court of New Castle County
  - Number: 1.096 in FY 1973
- D. Staffing & Organization See attached.
- E. <u>Cost</u> \$250,218 FY 1974 State Funds
- F. Nature of Treatment -
  - 1. Secure custody.
  - 2. Evaluations as needed; psychological, educational, vocational, and medical.
  - 3. Counseling, both individual and group, as available.
  - 4. Diagnostic evaluations provided to other agencies as appropriate.
- G. <u>Client Egress</u> Family Court determines when child leaves Bridge House to the Family Court.

# II. Stevenson House

- A. Client Group -
  - Children up to 18 years held by Family Court direction
  - Capacity: Ideal 22; Maximum 44
  - Average Daily Population 12
  - Average Monthly New Detainees 41
- B. Program Objective Providing secure custody for the short period of time which is necessary, with services planned individually for each youth which would: provide diagnostic, evaluation and counseling services; assist the schoolattending youth to keep up with his classroom work; and meet medical and vocational problems as needed.
- C. Source of Client -
  - Source: Family Court of Kent County and of Sussex County
  - Number: Kent County 270 (estimate); Sussex County 242 (estimate)

    Total FY 1973 512
- D. Staffing & Organization See attached.
- E. <u>Cost</u> \$238,688 FY 1974, State Funds
- F. Nature of Treatment -
  - 1. Secure custody.
  - 2. Psychological, educational, vocational, and medical evaluation of all youth received.
  - 3. Individual and group work counseling available.
  - 4. Observe and study needs and progress of each child.
  - 5. Diagnostic evaluations provided to other agencies as appropriate, but especially to the Family Court.
- G. <u>Client Egress</u> Family Court determines when a child leaves Stevenson House to the Court.

# III. Ferris School for Boys

# A. Client Group -

- Boys committed up to 18 years who can be held until 21 years.
- Capacity: Ideal 104; Maximum 174
- Average Daily Population 95.8
- Average Monthly Commitments 16
- B. Program Objective To assist boys with negative and socially inappropriate behavior to develop more appropriate behavior as part of getting ready to return to the community through the Aftercare Program.

# C. Source of Client -

- Source: Family Courts of New Castle, Kent and Sussex Counties

Total

- Number: FY 1973: Commitments

New Castle County - 84

Kent County - 10

Sussex County - 12

Out of State - 3

Cumulative Admissions - 194

109

- D. Staffing & Organization See attached.
- E. Cost \$971,751 FY 1974 State Funds
  322,684 FY 1974 Special State Funds
  56,346 FY 1974 Special Funds Federal for
  Special Education

# F. Nature of Treatment -

- 1. Medical, dental, psychological, sociological, educational, and vocational evaluation of all boys.
- 2. Individual, group and family counseling - with crisis intervention when needed.
- 3. Involve families in their boy's treatment program.
- 4. Meet psychological and/or psychiatric problems when indicated.
- 5. Provide a controlled group living experience designed to encourage a boy to learn how to live with others.

- 6. Conduct recreational and social activities.
- 7. Provide educational and vocational experiences as part of the effort to prepare boys for return to the community.
- G. <u>Client Eoress</u> The length of stay for a boy is dependent upon his own adjustment of attitude and behavior in taking more responsibility for his own actions and self-direction and understanding himself better in relation to the world about him. The period of time averages about eight months.

# IV. Woods Haven-Kruse School for Girls

# A. Client Group -

- Girls committed up to eighteen years who can be held until twenty-one years
- Capacity: Ideal 75; Maximum 135
- Average Daily Population 56.6
- Average Monthly Commitments 8
- Program Objective To work with girls whose socially inappropriate behavior has resulted in an offense against the community, and to prepare them for placement in the Aftercare program for eventual re-integration into the community.

# C. Source of Client -

- Source: Family Courts of New Castle, Kent, and Sussex Counties
- Number: FY 1973: Commitments

  New Castle County 65

  Kent County 3

  Sussex County 7

  Out of State 1

  Total 76

Cumulative Admissions - 95

- Staffing and Organization See attached.
- E. Cost \$632,096 FY 1974 State Funds 146,184 - FY 1974 - Special Funds 38,448 - FY 1974 - Federal Funds - Special Ed.

# F. Nature of Treatment -

- -1. Diagnosis and evaluation -- psychological, educational, vocational, and medical and dental examination.
- 2. Counseling, both individual and group.

- 3. Psychological and/or psychiatric services when indicated.
- 4. Behavior modification treatment program.
- 5. Counsel families as part of individual girl treatment program.
- 6. Social and recreational activities.
- 7. Educational and vocational services as part of the treatment program.
- 8. Utilize the controlled environment to help girls relate more responsibility to peers and staff.
- G. <u>Client Egress</u> The length of stay for a girl is dependent upon her own adjustment of attitude and behavior in taking more responsibility for her own actions and self-direction and understanding herself better in relation to the world about her. The period of time averages about eight months.

# V. Delaware Youth Center

- A. Client Group -
  - Older youth committed up to eighteen years who can be held until twenty-one years.
  - Capacity: Ideal 30; Maximum 38
  - Average Daily Population 33.1
  - Average Monthly Commitments 4
- B. Program Objective To protect society from young aggressive males who physically act out their anger, to make it possible for Ferris School to remain an open campus, to provide intensive treatment services for youth with multiple failures and close to being placed in the adult correctional system, and to meet all basic physical needs of youth at the Center.
- C. Source of Client -

Source: Family Courts of New Castle, Kent, and Sussex Counties; the Superior Court; and the Division of Juvenile Corrections

Number:	FY 1973	_	Three month caseload	£	sample
			New Castle County	-	28
			Kent County	-	8
-			Sussex County	_	4
			Out of State	-	2
4			Total		42

Cumulative Admissions - 48

- Staffing and Organization See attached.
- E. <u>Cost</u> \$ 419,784 FY 1974 State Funds 1,332,392 - FY 1974 Special State Funds 33,496 - FY 1974 Special Federal Funds - Special Ed.
- F. Nature of Treatment
  - 1. Secure Custody
  - 2. Classification System
  - 3. Group Treatment
  - 4. Psychiatric Casework
  - 5. Recreation
  - 6. Academic and Shop Program
  - 7. Education and Library
  - 8. Oral Learning Skills
  - 9. Behavior Modification in Educational Classrooms
- G. Client Egress Usually determined as the result of term commitments of the Superior Court, plus responsible adjustments in attitude and behavior in accord with a "contract" developed by the youth and DYC staff jointly. For Family Court commitments or transfers from other Division institutions, a responsible adjustment in accord with a "contract" with each youth governs the timing and decision for release.

# COMMUNITY BASED PROGRAMS

# I. Aftercare Bureau

- A. Client Group -
  - Children committed up to eighteen years who can be held until twenty-one years.
  - Capacity: Does not apply.
  - Average Daily Population 343.4
  - Average Monthly Transfers from Institutions 18

- B. <u>Program Objective</u> The satisfactory reintegration of youth into the community, and the lowest possible recidivism rate.
- C. Source of Client -
  - Source: Division of Juvenile Corrections' Institutions
  - Number: Cumulative Admissions 210
- D. Staffing and Organization See attached.
- E. Cost \$222,661 FY 1974 State Funds 97,849 - FY 1974 - Special State Funds 88,904 - FY 1974 - Special Federal Funds
- F. Nature of Treatment
  - 1. Counselor involvement in pre-release conference at institution
  - 2. Counsel with child for two months prior to release
  - 3. Counsel family of child on plans for return home and treatment plans
  - 4. Develop or find special education programs
  - 5. Develop or find employment or special training programs
  - 6. Provide psychological and/or psychiatric services as needed
  - 7. Provide intensive therapeutic counseling as needed during stay on Aftercare
  - 8. Provide assistance on problems such as transportation
  - 9. Find and utilize as many community resources as possible to resolve the specific problems of the child.
- G. <u>Client Egress</u> Youth are terminated from Aftercare after having demonstrated an ending of delinquent behavior, a satisfactory school or job record, and a responsible relation with family and peers.

# II. Group Homes

# A. Client Group

- Children committed up to eighteen years who can be held to twenty-one years.
- Capacity: ideal, 24; maximum, 30.
- Average daily population, 12.3
- Average monthly transfers for other Division programs, 2.
- B. Program Objective: to re-establish a less stressful family relationship as preparation for eventual return to the family, to obtain a public school education, and to prepare for self-supporting employment.

# C. Source of Client

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- Source: Other Division of Juvenile Corrections programs
- Number: Cumulative admissions, 22
- D. Staffing and Organization See attached
- E. Cost \$128,830 FY 1974 State Funds 49,414 - FY 1974 - Special State Funds 44,825 - FY 1974 - Special Federal Funds 3,000 - FY 1974 - Special Private Funds

# F. Nature of Treatment

- 1. Regular school attendance required to sixteen years and encouraged after sixteen years.
- 2. Help in getting into work-study programs as indicated
- 3. Help in obtaining employment as indicated
- 4. Remedial tutoring as needed
- 5. Individual and group counseling
- 6. Weekly home council meetings
- 7. Counseling with parents where possible
- 8. Arts and crafts classes
- 9. A "big sister" program
- 10. Clothing, medical and other physical care as needed

- 11. Organized recreation by relying heavily on community resources
- 12. Community cultural events
- 13. Discussion seminar series on various subjects, i.e., drug abuse
- 14. Involvement in neighborhood advisory committees
- 15. Usage of library materials at the homes
- 16. Heavy usage of community resources, i.e., Vocational Rehabilitation, State Service Centers, YM-YWCA, etc.
- G. Client Egress Youth are terminated from a group home after having demonstrated an ending of delinquent behavior; a satisfactory school or job record; a satisfactory living situation which is available; and a responsible relationship with peers, group parents, and natural parents.

# III. Delinquency Prevention

# A. Client Group

- Groups and/or communities who are operating or trying to develop programs to prevent or reduce delinquency.
- Capacity: Does not apply.
- Average daily population; Does not apply.
- Average monthly population: Does not apply. A program objective for FY 1973 was to assist at least ten communities, ten community groups, and ten community agencies to develop plans or programs in the area of juvenile delinquency prevention.
- B. Program Objective: to reduce the rate of juvenile delinquency in all areas of the State; and to assist in developing services on a local level where every parent and/or agency can find a source of referral for help, and where youth can come for guidance and direction.

# C. Source of Clients

- Source: referrals and/or requests for assistance from any source or part of the State.
- Number of admissions -- does not apply.
- D. Staffing and Organization See attached
- E. Cost \$101,342 FY 1974 State Funds

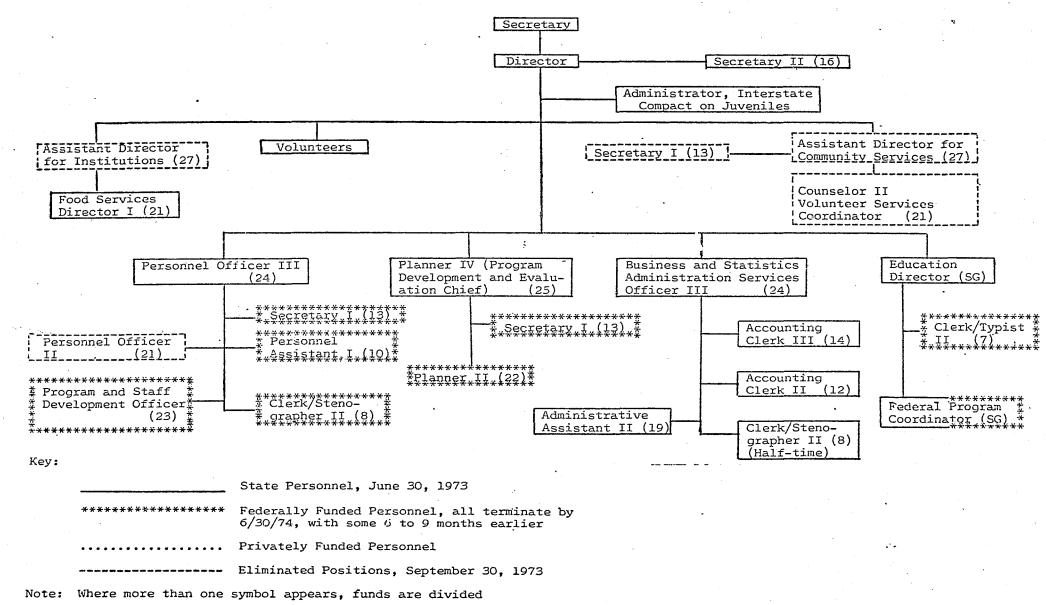
# F. Nature of Treatment (Source)

- 1. Assist communities to look at and evaluate youth plans and decide what to do in corporate action.
- 2. Assist community groups to plan organize and implement programs that meet children and youth problems that would foster juvenile delinquency incidents.
- 3. Assist community agencies to coordinate services to children and youth.
- 4. Develop overall policy for effective reduction of juvenile delinquency through use of local resources.
- 5. Be available as a referral agent for all agencies and individuals who request help.
- 6. Provide counseling, when necessary, to youth with problems, and to their parents.
- G. <u>Client Egress</u>: contact with communities, groups, or agencies end by mutual agreement since use of the service is voluntary.

#### DEPARTMENT OF HEALTH AND SOCIAL SERVICES

#### DIVISION OF JUVENILE CORRECTIONS

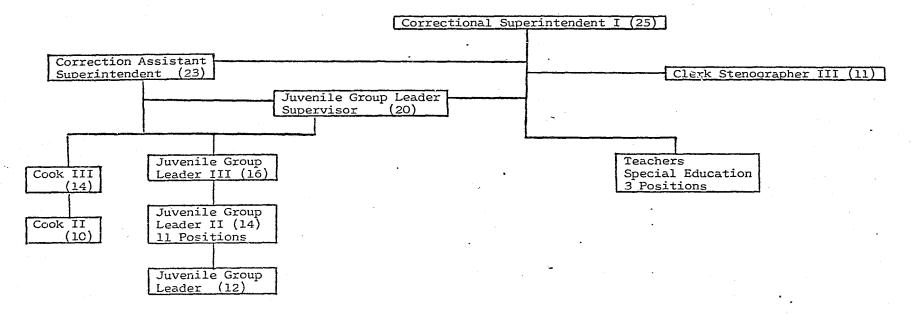
CENTRAL OFFICE



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#### BRIDGE HOUSE



State Personnel, June 30, 1973

\*

Federally Funded Personnel, all terminate by 6/30/74, with some 6 to 9 months earlier

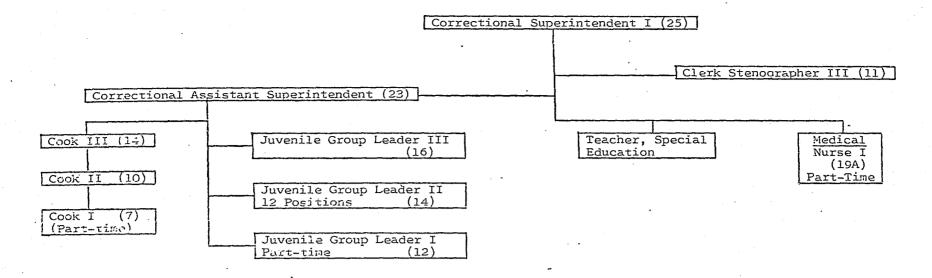
Privately Funded Personnel

Eliminated Positions, September 30, 1973

Note: Where more than one symbol appears, funds are divided

•

STEVENSON HOUSE



State Personnel, June 30, 1973

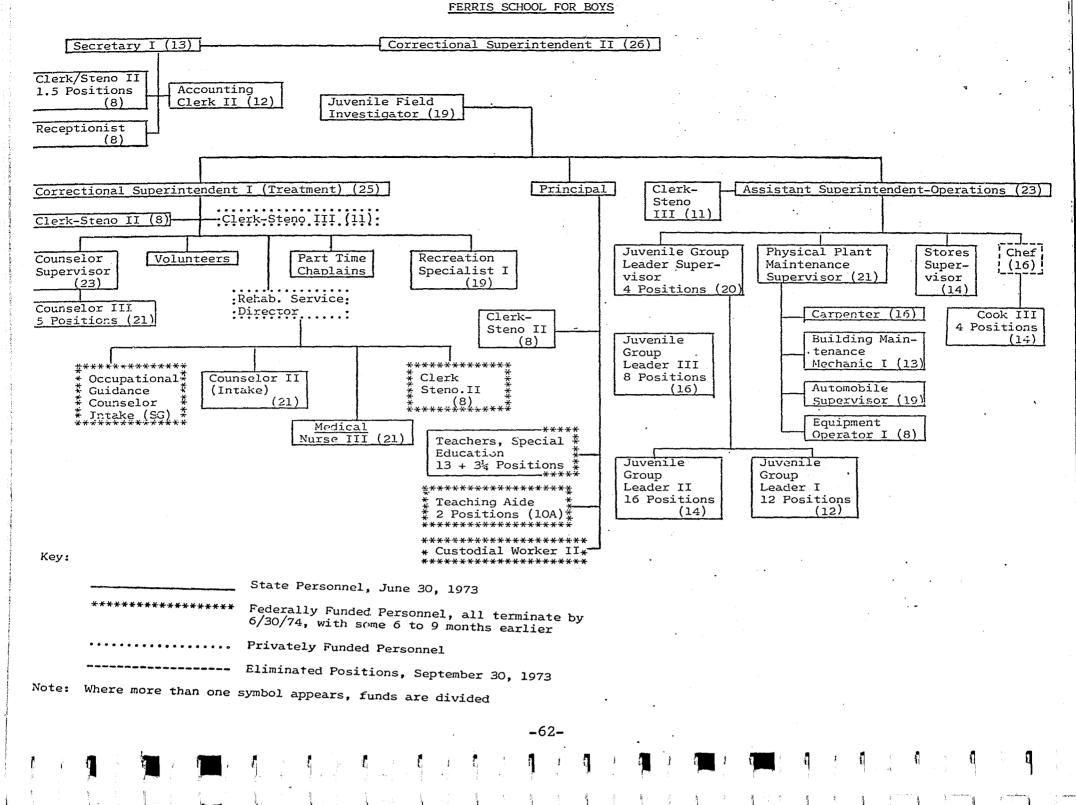
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Federally Funded Personnel, all terminate by 6/30/74, with some 6 to 9 months earlier

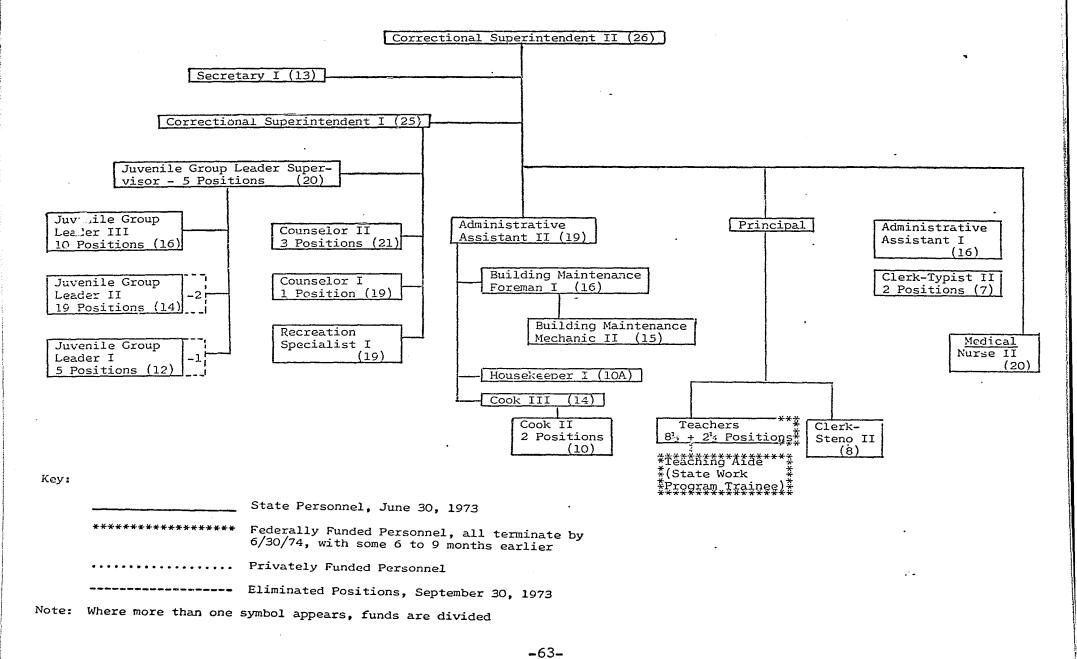
Privately Funded Personnel

Eliminated Positions, September 30, 1973

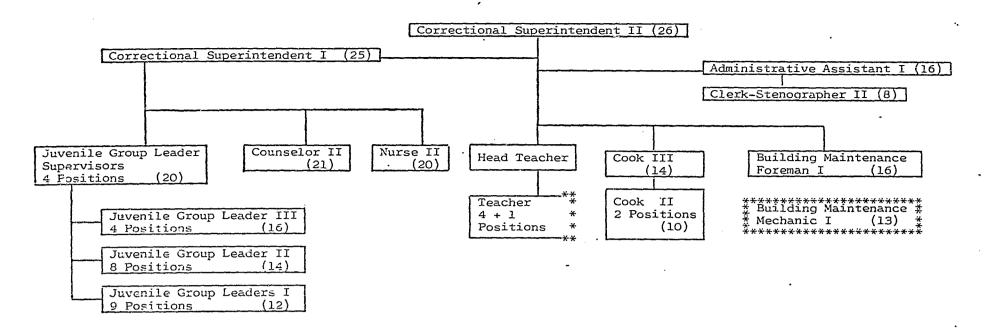
Note: Where more than one symbol appears, funds are divided



#### WOODS HAVEN-KRUSE SCHOOL FOR GIRLS



#### DELAWARE YOUTH CENTER



State Personnel, June 30, 1973

\*

Federally Funded Personnel, all terminate by 6/30/74, with some 6 to 9 months earlier

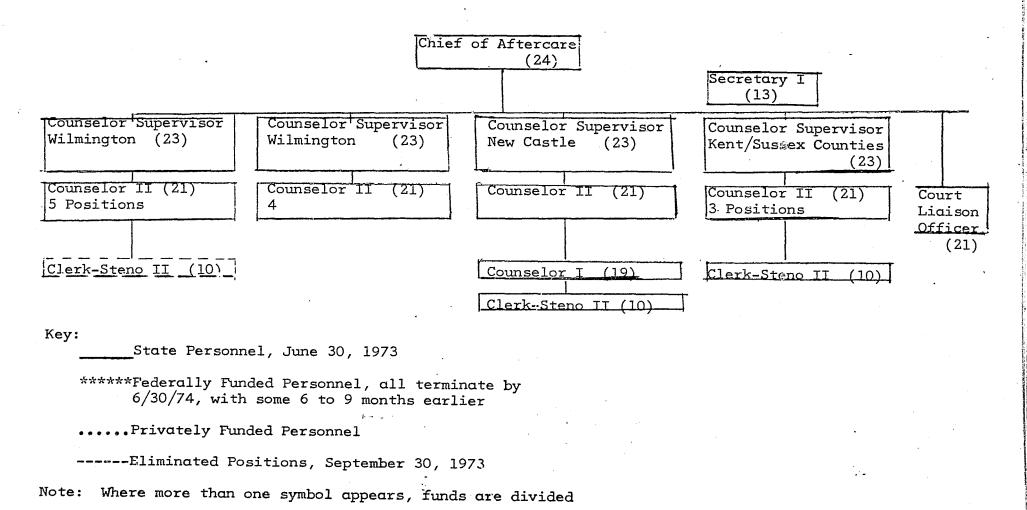
Privately Funded Personnel

Eliminated Positions, September 30, 1973

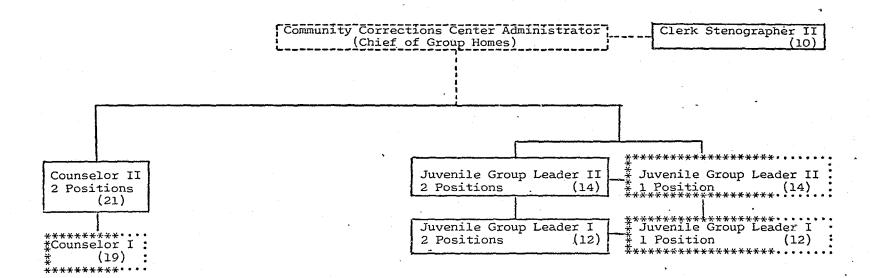
Note: Where more than one symbol appears, funds are divided

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# AFTERCARE



GROUP HOMES



State Personnel, June 30, 1973

\*

Federally Funded Personnel, all terminate by 6/30/74, with some 6 to 9 months earlier

Privately Funded Personnel

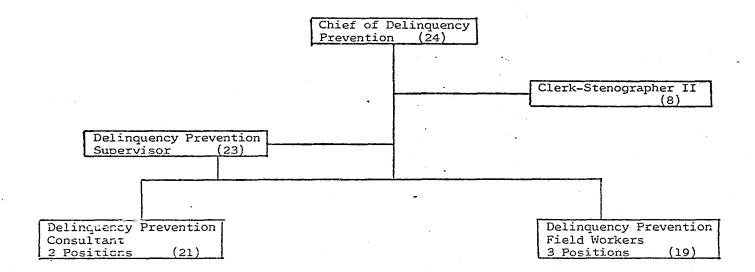
Eliminated Positions, September 30, 1973

Note: Where more than one symbol appears, funds are divided

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# DIVISION OF JUVENILE CORRECTIONS JUVENILE DELINQUENCY PREVENTION



State Personnel, June 30, 1973

\*

Federally Funded Personnel, all terminate by 6/30/74, with some 6 to 9 months earlier

Privately Funded Personnel

Eliminated Positions, September 30, 1973

Note: Where more than one symbol appears, funds are divided

Program Title: Detoxification - Intake

<u>Client Group</u>: All individuals found to be under the influence of drugs. Static capacity is 15 with a yearly turnover

of 270.

<u>Program Objective</u>: To provide the initial step in the treatment and rehabilitation of drug abusers.

Source of Client: Most clients enter the system voluntarily through walk in visits to drug clinics, calls to DIAL and referral from all segments of the criminal justice system-courts, police, correctional centers, parole boards, etc.

Staffing and Organization: Staff of 13

Costs of the Intake unit are combined with those of DARE House, Holly House and Crittendon Rehabilitation Center.

See attachment under Treatment Centers.

Nature of Treatment: Residential detoxification, individual counseling, group therapy and referral service.

Client Egress: Recommendations for further treatment and counseling are made by the Detoxification Evaluation Team. This unit makes the treatment recommendations for all drug abusers in the state who seek help. In FY 72 a total of 156 applicants were screened by the evaluation team. Referrals were made to DARE House, Crittendon Rehabilitation Center, Holly House, and medical services at the Wilmington Medical Center and the NARA program in Lexington, Kentucky.

Program Title: Detoxification Orientation

Client Group: All individuals who have gone through the Intake Unit. This unit has a 16-bed capacity (10 for males, 6 for females). FY 1972 saw 185 persons pass through the orientation unit.

Program Objective: To continue the treatment begun in the intake unit through a residential program at Bissell Hospital and to design the post-discharge follow-up program.

Source of Client: Clients are referred from the Detoxification-Intake unit and by the police and courts. Police referrals come largely from Wilmington through the treatment alternatives to Street Crime (TASC) program.

Staffing and Organization: This unit has a staff of 13. See client flow chart.

Cost: Cost of this unit is included in the figures given by
the Division for treatment centers.

Nature of Treatment: Residential medical observation, psychological and sociological service, individual and group counseling and modality referral. This treatment usually lasts for ten days and is geared toward helping drug abusers gain a measure of stability following immediate withdrawal from drugs.

Client Egress: Based on decision reached by the treatment staff in the intake and orientation units, individuals are referred to residential treatment programs, medical services (methadone clinics) and outpatient clinics. The Division assumes responsibility for clients for a five-year period or until they are rehabilitated.

Program Title: Methadone Maintenance Clinic

Client Group: Those drug abusers who are evaluated as being in need of a methadone program in order to with law from their drug dependency. The clinic has a static capacity of 125 and a dynamic (yearly) capacity of 250.

Program Objective:

Source of Client: Referrals are made by the Medical Entry Service at the Wilmington Medical Center.

Staffing and Organization: This clinic has a staff of five.

Cost:

Nature of Treatment: Outpatient methadone maintename, individual counseling, referral services and a alysis.

Client Egress:

Program Title: DARE House

Client Group: Male hard drug abusers. Capacity is 35.

Program Objective: To provide rehabilitation services which will enable the clients to cease their dependency on hard drugs and return to society as stable individuals.

Source of Clients: Most clients are referred by the Drug Evaluation

Team following the intake and orientation phases or
received from the medical entry service. However,
clients may be accepted from any source providing the
individual is processed through the intake mechanism
and becomes part of the official Division records.

Staffing and Organization: DARE House has a staff of six.

Cost:

Separate figures were not immediately available for DARE House. Instead, it is combined with other programs under the category of Treatment Centers. See funding attachment.

Nature of Treatment: Long term counseling, group therapy, community education, work therapy, job placement and referral services. The residential stay lasts for one year.

<u>Client Egress</u>: Clients leave DARE House upon completion of the oneyear residential treatment program.

Program Title: Holly House

Client Group: Female hard and soft drug users. Capacity is 19.

Program Objective: To provide rehabilitation services which will enable the clients to cease their dependency on drugs and return to society as stable individuals.

Staffing and Organization: Holly House has a staff of four.

Cost:

Separate figures were not immediately available for Holly House. Instead, it is combined with other programs under the category of Treatment Centers. See funding attachment.

Nature of Treatment: Long-term counseling, group therapy, community education, work therapy, job placement, and referral services. The stay at Holly House has a duration of one year.

<u>Client Egress</u>: Clients leave Holly House upon completion of the one-year residential treatment program.

Program Title: Crittendon Rehabilitation Center

Client Group: Male soft drug abusers. Capacity

Program Objective: To provide rehabilitative services which will enable clients to remove themselves from the drug culture and return to the community as a rehabilitated individual.

Source of Client: Most clients are referred by the Drug Evaluation

Team following the intake and orientation phases or received from the medical entry service. However, clients may be accepted from any source providing the individual is processed through the intake mechanism and becomes part of the official Division records.

Staffing and Organization: Crittendon Center has a staff of six.

Cost: Fiscal Year 1973 Budget:

162,579 NIMH 71,564 LEAA 21,438 General Fund 207,108 Title IV-A 462,689 Total

Nature of Treatment: Long-Term counseling, group therapy, community education, work therapy, job placement and referral services. The length of stay is one year,

<u>Client Egress</u>: Clients leave Crittendon Center upon completion of one year residential treatment program.

Program Title: Clinic Counseling

Client Group: Any person meeting the broad criteria of drug user or abuser as defined within the responsibility of the Division. The five clinics have a static capacity of 425 and a dynamic (yearly) capacity of about 800.

<u>Program Objective</u>: The purpose of these clinics is to provide crisis intervention, individual counseling, referral services, family counseling, NARA aftercare, urine surveillance, viable court assistance, and drug information. In addition, three of the five clinics provide counseling for those who have completed the methadone maintenance program.

Source of Clients: Four of the five clinics receive clients from any source. Only one clinic provides service only as a followup of the methadone maintenance patients.

Staffing and Organization: For administrative purposes, all of these clinics are part of a grouping called County Urban Coordination. They are the responsibility of three deputy directors, one responsible for Wilmington, one for New Castle County, and one for the counties of Kent and Sussex.

# PROGRAM TITLE: ADMINISTRATION OF CRIMINAL JUSTICE - CORRECTIONS COUNSELING PROGRAM

### Client Group:

Includes those incarcerated at the three adult correctional institutions and the institutions of the Division of Juvenile Corrections.

### Program Objective:

To provide treatment for those incarcerated and motivation to better equip these individuals to cope with their drug problem following release.

### Source of Client:

Commitment by the courts of the State.

# Staffing and Organization:

The Corrections Counseling Program is one of three programs managed by a single Criminal Justice Coordinator. The remaining staff of this program is as follows:

<u>Title</u>	Pay Grade
Criminal Justice Coordinator	24
Adult Corrections	
Counselor Supervisor	20
Counselors II (3)	16
Counselor I (1)	13

### Juvenile Corrections

Counselor	Supervisor	20
Counselor	II (1)	16
Counselor	I (1)	13

### Cost:

### Budgeted for fiscal 1974 is the following:

General F DARC/LEAA	Pending	\$ 12, 58,		
	TOTAL		\$ 71,	828

### Nature of Treatment:

Delaware Correctional Center: Individual counseling, evaluations for treatment alternatives, viable court assistance, referral and aftercare services, NARCONON supervision and monitoring

Sussex Correctional Center: Individual counseling, evaluations for treatment alternatives, viable court assistance, referral and aftercare services

Women's Correctional Center: Individual counseling, evaluations for treatment alternatives, viable court assistance, referral services, aftercare services

Juvenile Correctional Institutions: Same as Sussex and Women's Correctional Centers

### Client Egress:

Following release from the institutions, the individuals are eligible for participation in any of the other Division managed or contracted programs in the community.

# PROGRAM TITLE: ADMINISTRATION OF CRIMINAL JUSTICE - FAMILY COURT COUNSELING PROGRAM

# Client Group:

Those coming within the jurisdiction of Family Court.

# Program Objective:

To identify those in the court setting with a drug problem and to bring to that individual at the earliest possible time all the resources of the Division and the community to bear on the problem.

# Source of Client:

See above

# Staffing and Organization:

Under the Criminal Justice Coordinator, the following staff functions in the Family Court:

<u>Title</u>	Pay Grade
Counselor Supervisor	20
Counselors II (2)	16

### Cost:

Budgeted for fiscal year 1974 is the following:

General DARC	Fund	 14,651 15,000
•	TOTAL	 29,651

# Nature of Treatment:

See program objective above

PROGRAM TITLE: ADMINISTRATION OF CRIMINAL JUSTICE - TASC (Treatment Alternatives to Street Crime)

# Client Group:

These are those individuals arrested by the Wilmington City Police Department and detained in the police lock-up in the Public Building.

# Program Objective:

To study at the arrest level the drug problem among those who are arrested and to make available to them at the earliest possible time all the resources of the Division and the community to combat the problem.

### Source of Client:

Those arrested by the Wilmington Police Department and lodged in the city lock-up.

# Staffing and Organization:

Functioning under the Criminal Justice Coordinator is the following TASC staff:

Title			Pay Grade
TASC Supervisor			22
Counselors II (4)	•	•	16
Counselors I (3)			13

### Cost:

Budgeted for fiscal 1974 the TASC Unit is financed as follows:

DARC			•	\$ 5,833.
LEAA		•		126,829.
	•			
	mom a r	• •		4770 ((0

TOTAL

\$132,662

# Nature of Treatment:

Urinalysis surveillance, counseling for arrestees, viable court assistance, referral service.

# Client Egress:

Participation of the arrestee in the screening process is voluntary and therefore may be rejected when offered. If accepted and a urinalysis is conducted, the individual may or may not participate in any of the Division or community drug treatment programs.

The s	staffing	of	the	clinics	is	as	follows:
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Deputy Director for Wilmington

22

Methadone Counseling Clinic, 1220 Washington Street, Wilmington

Title	Pav Grade
Methadone Supervisor	ray Grade
Counselors II (2)	16
Counselors I (2)	70
competors T (S)	1.5

Wilmington Counseling Service, 2401 Monroe Street, Wilmington

Title	Pay Grade
Counselor Supervisor (2)	20
Counselors II (5)	16
Counselors I (5)	13

Deputy for New Castle County

22

County and Newark Clinic

Title		Pay Grade
Counselor Supervisors	(2)	20
Counselors II (4)		16
Counselors I (4)		13

Deputy for Kent and Sussex Counties

22

Dover Drug Counseling Clinic, 1001 S. Bradford Street, Dover

Title		Pay Grade
Counselor Supervisor		20
Counselors II (3)		16
Counselor I (1)		13

Georgetown Counseling Clinic, 137 N. Railroad Avenue, Georgetown

Title		Pay Grade
Counselor Supervisor		20
Counselor II (1)	•	16
Counselors I (3)		13

SIDENTIAL PROGRAMS

DIVISION OF PUBLIC HEALTH

DIVISION OF PUBLIC HEALTH
BUREAU OF PERSONAL HEALTH SERVICES
OFFICE OF MEDICAL SOCIAL
SERVICES FOR THE OFFICE
OF CRIPPLED CHILDREN'S SERVICES

### Program Title

Office of Medical Social Services

### Client Group

Medical Social Services for crippled children is a major part of the Medical Social Service program that includes service to other programs outside of Crippled Children.

Capacity: Unable to state 1973 population: 1181 Crippled Children New per month: 50 (average)

### Program objective

To provide social services to crippled children and their families relating to the child's handicapping condition and family problems that may expect the handicapped child

### Source of clients

Source	Clients per month
Audiology & Otology	20
Crippled Children's Clinics	13
Cleft Palate	3
Neurology & Genetics	5
Hearing aids	3
All other sources	6

### Staffing and organization

- 1. See attachment A for staff positions, organization, pay grade, function and duties.
- 2. See flow chart for relationships to other organizations.

### Cost

### Salaries

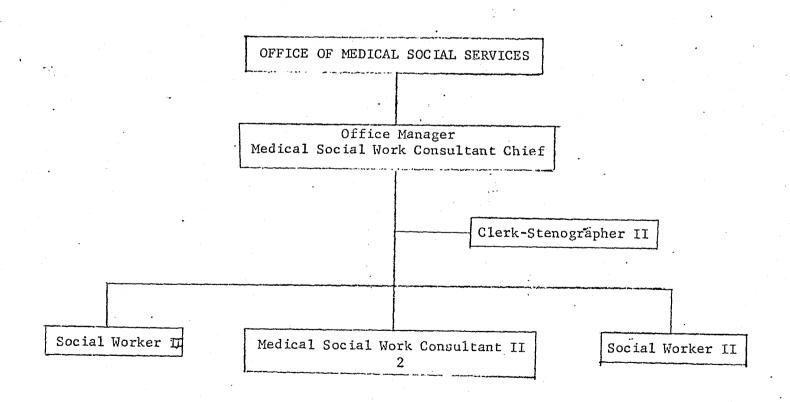
State Federal Crippled Children Federal 314d Total for Childrens Programs Salaries for other programs	\$ 22,400 21,300 9,800 53,500 8,000
•	\$ 61.500

Nature of treatment

See detailed organization chart

Client Egress

Death Leave state When social service needs are met



DIVISION OF PUBLIC HEALTH
BUREAU OF PERSONAL HEALTH SERVICES
CRIPPLED CHILDRENS SERVICES
OPERATED BY THE OFFICE OF
MEDICAL SOCIAL SERVICES

I. Program Title

Regional Heart Program

II. Client Group

Medically Indigent
Capacity 55 children
Present population 55 children
New children per month - 2 chiefly from Kent & Sussex Counties

III. Program objective

Medical diagnosis, evaluation, and treatment of children with malformations of the heart and great vessels. Support services for this objective as required.

IV. Source of clients

Cardiac Clinics, Division of Public	Health	32
Private Pediatricians		15
Wilmington Medical Center	• •	5
Childrens Bureau of Delaware		3

- V. Staffing and organization (see attached flow chart)
- VI. Cost

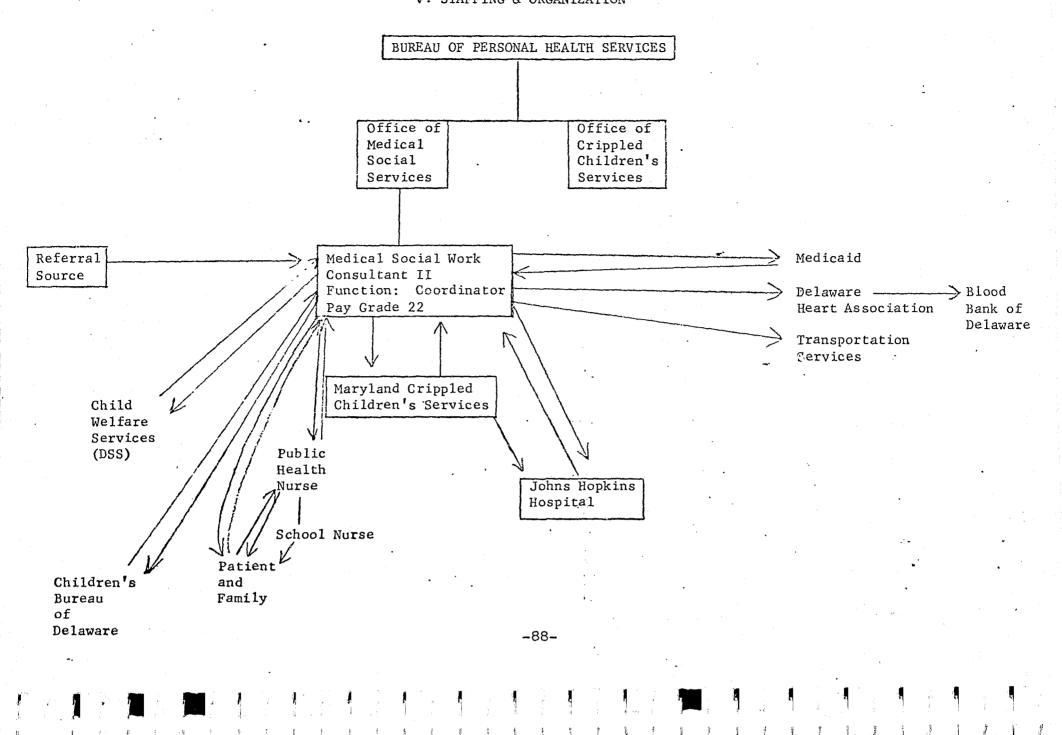
<u>Item</u>	Source	Amount
Staff Time	State Crippled Children	\$ 3,500
Patient travel	Federal Crippled Children	500
Patient Medical Treatment	Maryland Crippled Children funded	25,000
	by Federal Crippled Children's funds	
	Total	\$29,000

### VII. Nature of treatment

Medical evaluation and periodic re-evaluation diagnosis Surgical correction of cardiac and great vessel defects

VIII. Client egress

- 1. Successful correction of defects
- 2. Reach age 21 years
- 3. Death



DIVISION OF PUBLIC HEALTH
BUREAU OF PERSONAL HEALTH SERVICES
CRIPPLED CHILDRENS SERVICES
OPERATED BY THE OFFICE OF
MEDICAL SOCIAL SERVICES

I. Program Title

Cystic Fibrosis

II. Client Group--Children under 21 years of age

Eligibility Criteria--medically indigent but not eligible for Medicaid Capacity--14 children
Present Population--14 children
How many new per month--about 4 per year

III. Program objective

Provide a setting where total needs of children with this diagnosis can be provided--out-patient clinic pediatric exam; x-rays; therapy; assist families with cost of clinic visits; prescriptions filled at the hospital.

IV. Source of clients

Clinic physician, Delaware Division	8
Family physician	2
Public Health Nurse	2
Delaware Hospital Social Work	2

V. Staffing and organization (see attached flow chart)

VI. Cost

Item	source	Amount
Staff time	State Crippled Children	\$ 750.00
· Patient Medical Treatment	State Crippled Children	4,000.00
•		

\$4,750.00

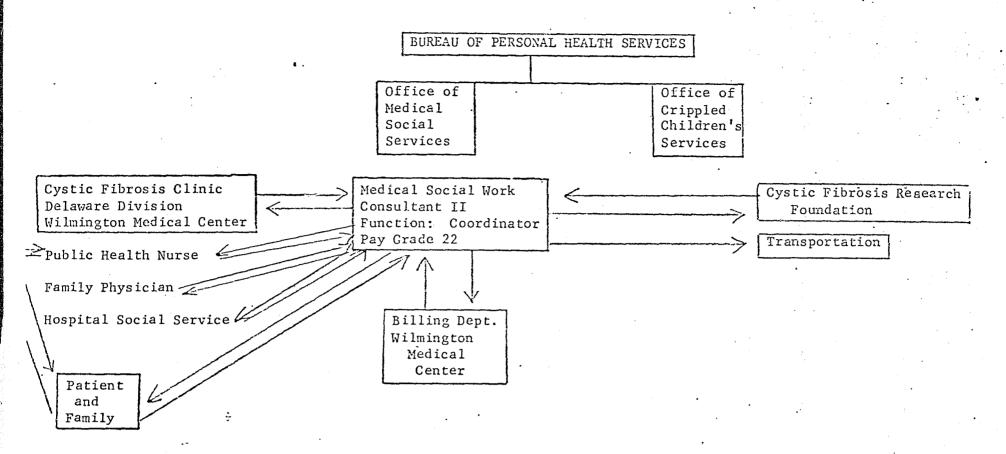
VII. Nature of treatment

Medical examination including x-ray and physical therapy instruction as indicated
Medication to help maintain health status

VIII. Client egress

- 1. Reach age 21 years
- 2. Death .
- 3. Move out of state

# CYSTIC FIBROSIS V. STAFFING & ORGANIZATION



PROGRAM TITLE: Physical and Occupational Therapy

### CLIENT GROUP:

Eligibility criteria - all children seen through Crippled Children's Service Clinics and through the Alfred I. duPont Institute.

Capacity - 300 children at any one point in time.

### PRESENT POPULATION:

321 - (Almost all patients are in long term dronic category.)

### PROGRAM OBJECTIVES:

- a. To provide medically prescribed therapeutic services to handicapped children on an equal basis state wide.
- b. To find children with potential handicapping conditions through Orthopedic screening activities in public schools, Head Start, Day Care Centers, and migrant programs.
- c. To provide consultative services to other state agencies, private agencies, and volunteer agencies for programs for handicapped children.

### SOURCE OF CLIENTS:

- a. Crippled Children's Service Clinics
- b. Alfred I. duPont Institute Clinics

### STAFF AND ORGANIZATION:

See attached chart.

### COST:

State Funds 84,000 Federal Funds Title V 48,309 Social Security Act TOTAL 132,309

### NATURE OF TREATMENT:

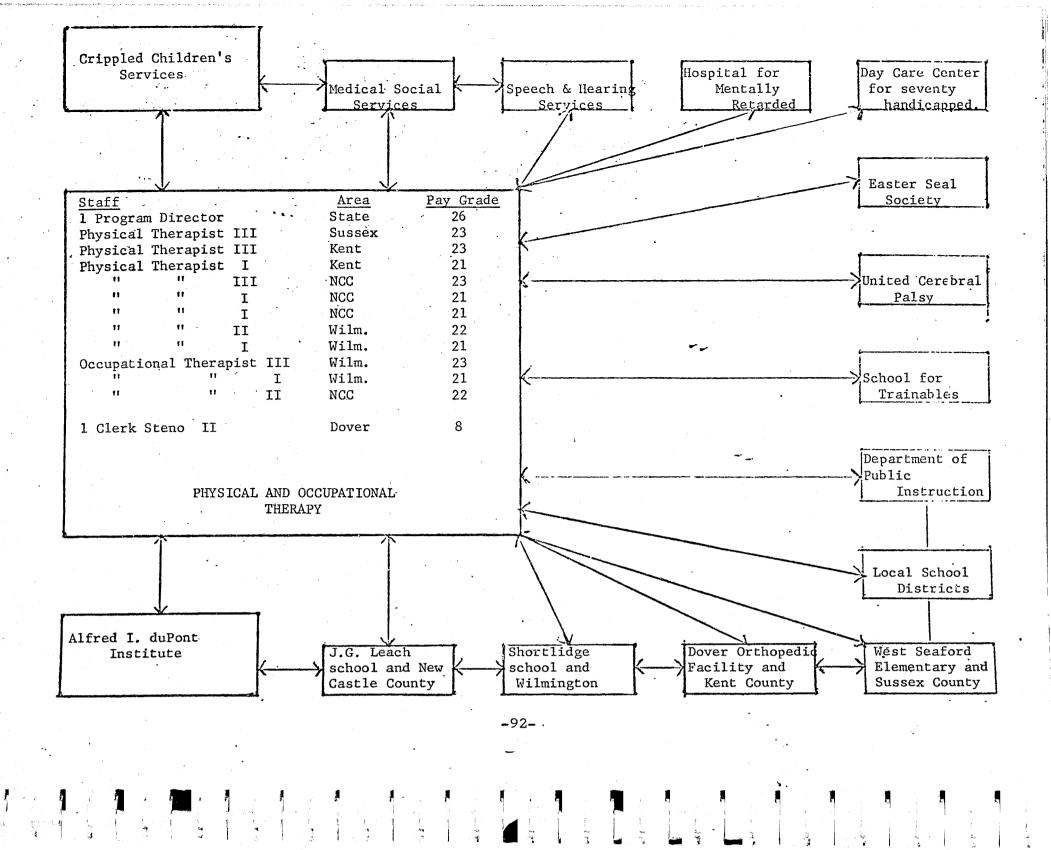
- 1. Physical Therapy (medically prescribed)
- 2. Occupational Therapy (medically prescribed)

### CLIENT EGRESS:

Therapeutic team (physician, Medical Social Service Consultant, and therapists,) determine when a client leaves the program. Some of the reasons are as follows:

- 1. Condition is no longer a problem.
- 2. Patient has plateaued and no further improvement is anticipated.
- 3. Patient has been referred to Vocational Rehabilitation.
- 4. Patient has been rehabilitated.
- 5. Patient has reached 21 years of age and referred to another service. (It would be very rare.)

# CONTINUE D 20F3



PROGRAM TITLE:

Crippled Children's Services

CLIENT GROUP:

Eligibility criteria - (see attachment)

Capacity - 5,150 Present population - 5,121 New per month - 125

### PROGRAM OBJECTIVE:

The objective of Crippled Children's Services is to provide complete diagnosis, treatment, and follow-up state-wide of all physical handicapped children who need these services.

### SOURCE OF CLIENT:

- 1) Self referral 4) Public Health Nurses
- 7) Voluntary agency

- 2) Family doctor3) School nurse
- 5) Division of Social Services

6) Well Child Clinics

8) Institution9) Social Agencies

STAFFING AND ORGANIZATION:

See chart 1 and 1A

### COSTS:

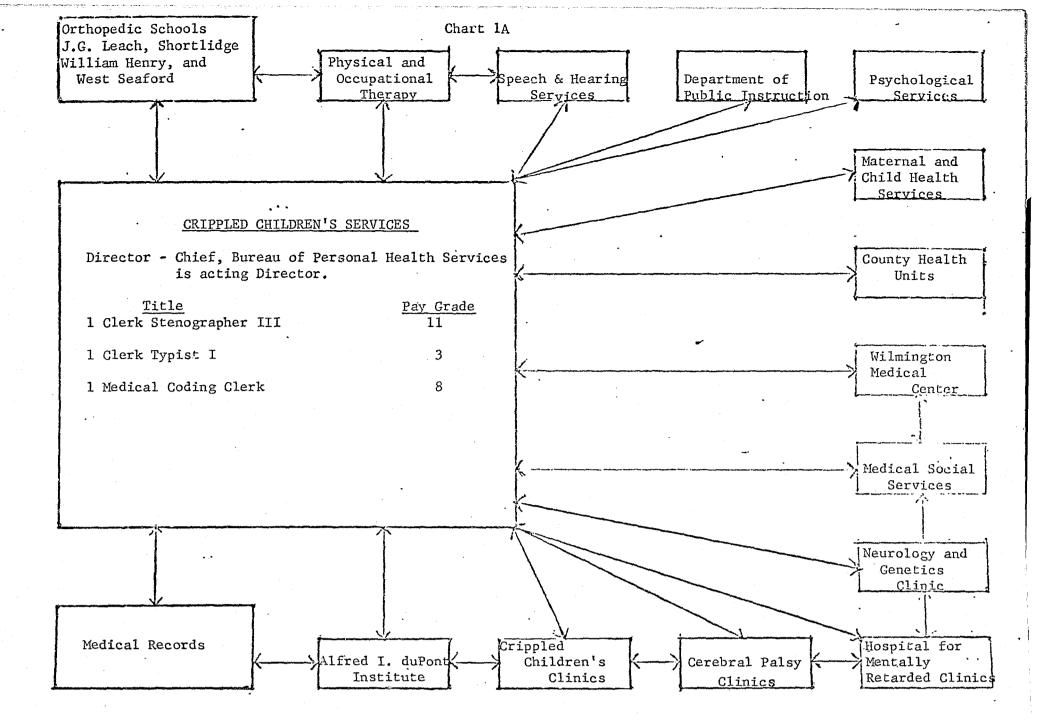
State Funds 20,364
Federal Funds - Title V 113,846
Social Security Act
TOTAL 134,210

### NATURE OF TREATMENT:

Speech therapy, hearing therapy, physical therapy, occupational therapy, orthopedic surgery-(Alfred I. duPont Institute), drug therapy-(Cystic Fybrosis), family counseling, plastic surgery, and surgery to conserve hearing.

### CLIENT EGRESS: (See chart II)

- 1) Successful correction of abnormality.
- 2) Patient has reached 21 years of age.
- 3) Patient has been referred to Vocational Rehab.
- 4) No further improvement in patients condition is anticipated.



### OFFICE OF MATERNAL AND CHILD HEALTH SERVICES

Program Title: Child Health Conferences

Client Group: Age 21 and under. Capacity - 15,000. Present population - 13,332+.

New per month - 3,315+.

<u>Program Objective</u>: To promote and provide preventive measures in the areas of immunization, physical care and education and counseling for parents.

### Priorities:

- 1. Infants
- 2. Pre-school children
- 3. School aged children

### Source of Client:

- 1. Self referral
- 2. Division of Social Services
- 3. Physicians ·
- 4. Head Start, Day Care Centers and Schools
- 5. Public Health Nurses

Number of referrals from each source listed above are unavailable.

Staffing and Organization:

Office of Maternal & Child Health (Director, paygrade 29, program planning and development)

Health Education

Public Schools

Head Start & Day Care

Private Physicians

Local Hospitals

clinic facilities,

County Health Units
(Three Deputy Health Officers,
paygrade 27-29, implementation
of programs, coordination of
services at local level between
PHN services, fee for service
physicians, local hospitals,
clinic facilities, etc.)

Community Health Organizations/Public Health Nursing Services

(68 full time RN's and LPN's, 2 part time RN's, 2 Public service aides; direct patient services including: clinic duty, home visits, counseling and referrals.)

Cost: Federal formula grant - MCH services, Fund A and Fund B. State funds - dollar for dollar match for Federal Fund A grant. (Federal Fund A = \$143,300. FY '73)

Nature of Treatment:

- 1. Regular medical screening examination schedule
- 2. Immunizations
- 3. Referral for necessary corrective care including private medical facilities, Crippled Children's Services and optometric services.

Client Egress: Patient's leave program at will or when past eligible age. Referral for further surveillance is made to other agencies, private physicians, clinics, etc.

### OFFICE MATERNAL AND CHILD HEALTH SERVICES

Program Title: Maternity Clinics

Client Group: Eligibility depends on requirements of local hospitals.

Our capacity is around 2,500. Our present population is 3,144. New patients annually 670.

<u>Program Objective</u>: To provide ante partum and post partum care for pregnant women who would not otherwise have access to such medical services.

### Priorities:

1. Teenage mothers

2. Mothers of any age "at risk" for health reasons during pregnancy.

Source of Client: Our clients come from the following sources:

1. Self referral

2. Division of Social Services

3. Physicians

Number of referrals from each source listed above are unavailable.

Staffing and Organization:

Office of Maternal & Child Health
(Director, paygrade 29, program
planning and development)

Health Education

Private Physicians

Local Hospitals

Community Health Organizations physicians, local hospitals, clinic facilities, etc.)

County Health Units
(Three Deputy Health Officers,
paygrade 27-29, implementation
of programs, coordination of
services at local level between
PHN services, fee for service

Public Health Nursing Services
(68 full time RN's and LPN's, 2 part
time RN's, 2 Public service aides;
direct patient services including:
clinic duty, home visits, counseling
and referrals.)

Cost: Federal formula grant - MCH services, Fund A and Fund B. State funds - dollar for dollar match for Federal Fund A grant. (Federal Fund A = \$143,300. FY '73)

Nature of Treatment: Ante partum and post partum care with appropriate referrals for related conditions.

Client Egress: Patient leaves program for labor and delivery. Goes to hospital.

Returns to program for post partum care. Discharged after six weeks post partum. If there are complications, appropriate referrals to other medical resources for follow-up.

### DIVISION OF PUBLIC HEALTH BUREAU OF PERSONAL HEALTH SERVICES OFFICE OF SPEECH AND HEARING

Program Title: Office of Speech and Hearing Services --

Speech Diagnostic and Therapeutic Program State Hearing Conservation Program Cleft Palate-Orthodontic Clinic Program Speech and Hearing Screening Program Preschool Diagnostic and Developmental Nursery Program

### Client Group:

1) Eligibility Criteria: Children under 21 years of age with communication disorders and/or hearing impairments. Primary emphasis is on preschool children or children up to 21 years of age whose communication disorder is related to a physical disability (e.g., cleft palate, cerebral palsy, minimal cerebral dysfunction, hearing loss, etc.

Therapy and other rehabilitation services are available to any child whose parents cannot afford the cost of long-term services. Medical treatment, surgery, special dentistry, and hearing aids are provided to the medically indigent as devermined by the Bureau's Medical Social Service staff.

### 2) Client Capacity:

Program	Capacity Per Mo.	Present Population (August 1973) 1	Average No. New Cases Per Mo.
Speech Diagnostic & Therapeutic	280	200	45
Hearing Conservation Program	300	294	85
Cleft Palate-Orthodontic Clinic	10 🚣	150	2
Speech & Hearing Screening	1,000	1,000	N.A.

### Program Objectives:

- 1) Speech Diagnostic and Therapeutic Program: To provide early identification, diagnosis, therapy, and parent counseling to speech and language handicapped children with primary emphasis on preschool and physically handicapped children up to 21 years of age, within the limits of staff and facilities.
- 2) Hearing Conservation Program: To provide early identification, audiologic and otologic diagnosis, otologic treatment and aural rehabilitation inclusive of hearing aids to resident children up to 21 years of age who have hearing impairments or medical conditions predisposing or causing loss of hearing acuity.

1 Two speech pathologist vacancies.

 $\frac{2}{2}$  Clinic sees children once a month for team evaluation. Not all children (150) enrolled in the program are seen every year.

- 3) <u>Cleft Palate-Orthodontic Clinic</u>: To provide team evaluation and follow-up of children from birth to 21 years who are born with congenital cleft lips and palates, or other serious orofacial abnormalities.
- 4) Speech and Hearing Screening Program: To provide speech and hearing screening to all children enrolled in Head Start, Day Care Centers, Daytime Care Centers for the Retarded, and parochial schools -- grades kindergarten, first and third.
- 5) Preschool Diagnostic and Developmental Nursery: Federally funded pilot project which provides a diagnostic nursery setting for preschool children with severe developmental delay for which the cause is undiagnosed or is related to mental retardation, convulsive disorders, or motor deficits.

### Program Referral Source:

Speech Diagnostic & Therapeutic Program	(See Chart 1)
Hearing Conservation Program	(See Chart 2)
Cleft Palate-Orthodontic Clinic Program	(See Chart 3)
Preschool Diagnostic & Developmental Nursery	(See Chart 4)

Staffing and Organization: See Chart 5 for staff structure, organization, and relationship to other programs and agencies. See Table 1 for staff (as of October 1, 1973), classification, pay grades, and program function.

### Program Cost (FY 1973):

State	<u>Federal - Title V</u>	<u>Total</u>
\$165,444	\$ 88.212	\$253.656

### Nature of Treatment (Kinds of Direct Treatment:

Diagnostic Speech and Language Services
Speech and Language Therapy
Parent Counseling - Speech and Language Disorders
Diagnostic Audiologic Services
Diagnostic Otologic Services
Otologic Surgery and Hospitalization
Aural Rehabilitation
Hearing Aids
Plastic Surgery
Orthodontic Diagnostis and Treatment
Summer Speech Camp Services
Developmental Diagnostic and Stimulation Services
Speech and Hearing Screening Services

### Client Egress:

There are a number of reasons for patient discharge from Speech and Hearing Service programs which may vary for each program. For example, most patients in the Hearing Conservation Program are treated for acute conditions which, following short-term medical treatment,

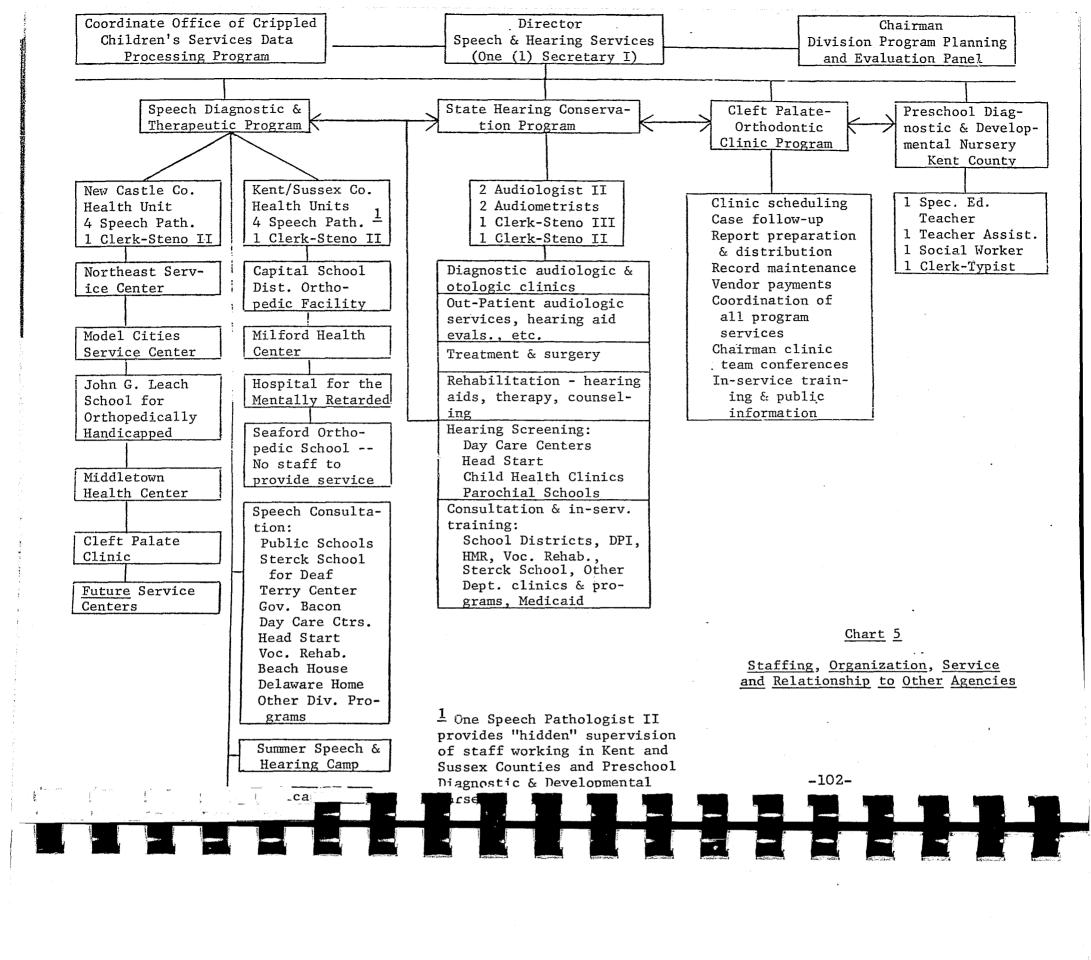
are discharged as cured. There are a small percentage of hearing impaired who need habilitation or rehabilitation service. These are referred either to the Speech Diagnostic and Therapeutic Program for follow-up or to special schools (Sterck), classes or school speech programs for follow-up, and to Vocational Rehabilitation for those beyond 21 years. The otologist and audiologist jointly decide on discharge and referral to appropriate follow-up service, if needed. Patients ineligible for clinic care are referred to private services.

The Cleft Palate-Orthodontic Clinic Program usually maintains the patient until treatment is complete. Patients who reach 21 years are referred to Vocational Rehabilitation if additional service or treatment is required. Patients ineligible for clinic care are referred to private sources. The clinic team determines discharge. This team consists of 3 plastic surgeons, 5 orthodontists, 1 pediatrician, 1 pedodontist, staff speech pathologists, and medical social consultants.

Speech Diagnostic and Therapeutic Program discharges children when treatment is complete or maximum remediation of the communication disorder has been achieved. Preschool children who reach school age may continue in the program but in most cases they are transferred to the school program, if adequate and appropriate services are available. There are a considerable number of referrals from this program to public health and other agency programs (e.g., psychological, neurology, pediatrics, public health nursing, orthopedic, mental health, hearing conservation, social service, etc.). The speech pathologist determines when the patient is discharged or referred elsewhere.

The Preschool Diagnostic and Developmental Nursery is primarily designed to provide in depth observation and diagnosis of preschool children with severe developmental delay. Nearly all children following a four month stay in the program are referred to other appropriate agencies and services for follow-up necessary to accelerate development. Referrals are made to nurseries, day care centers, schools and classes for handicapped, mental health, and specialty clinics -- speech, hearing, orthopedic, etc. The social worker II, teacher, teacher aide, and selected program specialists constitute an admission/discharge committee which decides on disposition of the patient.

All program staff are instructed and orientated to insure appropriate and adequate follow-up of patients discharged from any specific service.



## VENEREAL DISEASE PROGRAM

## CLIENT GROUP

Eligibility Criteria - None Capacity - Open Present Population - 0-20 - 267,372

## PROGRAM OBJECTIVES:

To reduce the prevalence of venereal disease in Delaware.

## SOURCE OF CLIENT:

Public Sector - Children accepted from all sources.

## STAFFING AND ORGANIZATION:

#### Staff

A. Coordinator - Federal

B. Investigators (2)

Public Health Advisor - Federal

Health Program Representative - State

Performs VD epidemiology, conducts screening and
educational programs, etc.

C. Secretaries - (2)

Tabulate VD data and morbidity data; and maintains
VD Central Register.

## COST:

Federal \$78,781/yr. Federal project grant 03-H-000-038-05-1 State \$58,006/yr.

## NATURE OF TREATMENT':

Treatment and prophylactic treatment for venereal disease.

## CLIENT EGRESS:

Upon completion of treatment patients name is placed in the VD Central Register, also patient is followed periodically for test of cure.

#### IMMUNIZATION PROGRAM

## CLIENT GROUP

Eligibility criteria: None.

Capacity: Open.

Present population: Under 5 years - 51,817

5-12 years - 73,641

New: 800 new births/month.

PROGRAM OBJECTIVE: Eradication of immunizable childhood diseases through

the full immunization of 95% of all children in Delaware by two years of age.

#### SOURCE OF CLIENT

Public Sector - Children accepted from all sources.

#### STAFFING AND ORGANIZATION

Program itself does not provide services.

#### Staff

- 1. Coordinator Federal.
- 2. Health Program Representatives State: Conducts immunization surveys and immunization programs.
- 3. Secretaries Tabulate immunization data and morbidity date; and control vaccine distribution system.

#### COST

Federal \$45,000/yr. Federal project grant II 03-H-000,081-03-0. State \$35,000/yr.

#### NATURE OF TREATMENT

None. Immunizations only.

#### CLIENT EGRESS

Ideally, children leave program upon completion of basic series of immunizations, plus boosters at age of school entry.

## PROGRAM TITLE:

Dental Health Program

## II. CLIENT GROUP:

Eligibility Criteria -- The present clinic capacity is approximately 8,000 children per year.

Priority is given to the approximately 24,000 AFDC Children and the 1,400 Foster Children. Any clinic time remaining is utilized by other indigent children.

## III. PROGRAM OBJECTIVE:

- A. Relief of pain and infection.B. Prevention
- C. Restorative dentistry.

## SOURCE OF CLIENT:

School children. (See Client Group above.)

\$262,750 25,000 (approximate)

\$287,750

		v.	ST	AFFING AND ORGANIZATION:	
		•• · · · · · · · · · · · · · · · · · ·	Α.	Georgetown Dental Clinic Dentist I (1) Dental Assistant I (1)	\$12,096 6,046
E James Street			В.	Milford Dental Clinic Dentist I (1) Dental Assistant I (1)	\$12,726 6,046
			c.	Dover Dental Clinic	0,040
	نسود و	•	•	Dentist I (2)	\$12,726
		•		Dental Assistant I (2)	11,466 5,465
A				Dental Assistant III (1) Dental Hygienist (1)	4,963 6,345 8,501
y Move	6 ,		D.	Middletown Dental Clinic	
, las Tor Markes	To a second seco		•	Dentist I (1) Dental Assistant I (2)	\$12,096 5,742 4,963
-			E.	Belvedere Dental Trailer	,
- makin				Dentist I (1) Dental Assistant I (1)	\$12,096 4,963
aut a mesage			F.	Model Cities Dental Clinic	
e distriction			. "	Dentist I (1) Dental Assistant I (1)	\$12,726 4,963
		•	<b>G.</b>	Delawarr State Service Center Dental Clinic Dentist I (1)	\$13,356
				Dental Assistant I (1)	5,465
a makening			<b>v</b>	TOTAL SALARIES	\$262,750
i s - Marine	000,00	VI.	COSTS	5 <b>:</b>	
· .			Cost	of this specific program:	•

Salaries Disposable Supplies

TOTAL COST

VII. NATURE OF TREATMENT:

Complete pedodontic are.

VIII. CLIENT EGRESS:

Child is discharged from the clinic upon completion of his dental care.

nar

Program Title: Delaware Family Planning Project # 03-H-000,031-06-0 Client Group: Eligibility: No limitations of geographical location in Delaware, income, or sex. Age eligibility is limited by state law with a requirement of signed parental consent for patients under 18. Target Patients Patients Population Served 1973 Goal 1974 New Castle County 63,373 6,866 10,625 Kent County 13,385 1,497 2,000 Sussex County 11,903 860 1,200 Program Objective: Comprehensive voluntary family planning services and counselling available to all citizens of Delaware. Medical services will be provided within the regulations of HEW and DPH. Source of Client: (taken from CY 1972 data) Age New Patients under 18 742 18-19 1,753 20-24 1,541 25-29 325 30-34 117 35 & above 94 Color/Ethnic -White 3,048 Black 1,432 American Indian 2 Other (Latin American) 81. Unknown Highest Grade of School Completed -None 3 Elementary (1-8) 305 High School 2,953 College 1,282 Unknown 29 Referral to clinic- Outreach worker 192 Other FP clinics 636 Hospital or other Health agency 488 Private MD or RN 126 Welfare Agency 28 Another clinic patient 2,719 TV, Radio, Newspaper 117 230 36 Other

Unknown

## Staffing and Organization

- I. Department of Health and Social Services Division of Public Health (Grantee Agency)
- II. Delaware League for Planned Parenthood (Contract Agency)
- III. Family Planning Joint Committee consisting of:
  - 3 staff of DPH Deputy Director DPH Pureau Chief - Personal Services Director of Public Health Nurses
  - 3 board members of Delaware League for Planned Parenthood
  - 2 consumers

staff consultants: Executive Director - DIPP Family Planning Project Coordinator

- IV. Family Planning Project Coordinator
- V. Division of Public Health staff
- \* (21) FP Mursing Supervisor Kent & Sussex Counties
  - (20) Administrative Service Officer I Dover based

Kent County (under Mirsing Supervisor - Kent Co. Health Unit)

- (20) RN II acts as FP head nurse
- (19) RN I FP stall nurse
- (21) PHN I (open)
- (7) Clerk typist II FP clerk
- (7) PSA I half time outreach worker

Sussex County (under Mursing Supervisor - Sussex Co. Health Unit)

- (20) RN II acts as FP head nurse
- (19) 3 RN I FP staff nurses
- (7) Clerk typist II FP clerk
- ( 7) PSA I Outreach worker

Middletown Sub Health Unit (2 18-20% time) (under Nursing Supervisor of NCC)

- (21) PHN II Asst. Nursing Supervisor
- (20) 2 RMs
- (12) 1 LPN
- (8) Receptionist
- (9) Clerk III
- ( 5) Custodian

## New Castle County

- (20) 2 PHN is FP staff nurses (open)
- (7) 2 Clerk typist II FP clerks

# VI. Delaware League for Planned Parenthood Staff

#### Full Time

Project Coordinator (to be transferred to DPH)

Physician - full time clinician

3 RNs

4 LPNs

1 Social worker

2 special service coordinators - mobile clinics, outreach workers

2 clinic receptionists

2 neighborhood aides

2 clerk typists

1 switchboard operator

1 laboratory worker

1 Information and Education staff - educational resource

#### Part Time

3 RNs

3 Clinic receptionists

2 accounting clerks

## Cost:

	Total	State and	Requested
Budget Items:	Amount	Local	from
	Required	Funds	HSMHA
Personal Services	\$171,757	\$ 15,124	\$156,633
Patient Care	324,749	131,382	193,367
Equipment	1,000	1,000	0
Construction	0	0	0
Other	11,364	11,364	0
Trainee Costs	2,500	2,500	0
Total Direct Costs	511,370	161,370	350,000

#### Source of Funds:

\$350,000	HSMHA .
116,000	State funds
30,646	Estimated Title 19 Income
14,724	Estimated Income from fees

\$511,370 Total applicant funds

\* Based on the CY 1972 age statistics for new patients, 54% of patients are under age 20, representing \$276,140.

# Nature of Treatment: Direct Services

Contraceptive services
contraceptive counselling
pelvic exam
pap smear
urinalysis
breast examination
hematocrit
VD testing
blood pressure
weight check
pregnancy testing
infertility counselling
sterilization counselling
referral to other health and social agencies
treatment for vaginal infections

## Patient Egress:

Patient goes to "inactive" status after 15 months without clinic contact. She may temporarily leave the program for a pregnancy or permanently, following a sterilization procedure.

Patients are referred for medical followup as needed to her private physician or an out patient facility.

## Additional Information:

Each year there is a 6% portion of the total MCH budget allotted to <u>additional</u> family planning costs.

#### TITLE XIX

1. Program Title

Title XIX Screening Program

2. Client Group

Fiscal year 1973 - All children 0-6 years of age on Medicaid program (about 18,000)

Fiscal year 1974 - All children 0-21 years of age on Medicaid program, with emphasis on 0-12 years of age (24,000+)

3. Program Objectives

To provide screening services for the eligible group; to include physical assessment, vision and hearing screening, certain lab studies, review and updating of immunizations, and referral to appropriate source for follow-up of problems uncovered.

Treatment of those conditions which can be treated with available facilities.

4. Sources of Clients

Schools, existing clinics, parents, public health nurses

5. Staffing

a) Sites: Sussex County Health Unit South Bedford Street Extended

Georgetown, Delaware

Kent County Health Unit Jesse S. Cooper Memorial Building Capital Square Dover, Delaware

Middletown Health Unit 214 North Broad Street Middletown, Delaware

Northeast State Service Center 2600 Northeast Boulevard Wilmington, Delaware

Model Cities State Service Center 10th and Monroe Streets Wilmington, Delaware

West End Neighborhood House 710 Lincoln Street Wilmington, Delaware

Sites (Continued) Dunleith State Service Center Talladega and Hastie Drives Wilmington, Delaware Belvedere State Service Center 1306 Newport Gap Pike Wilmington, Delaware Delaware Adolescent Program, Inc. 14th and Market Streets Wilmington, Delaware Delcastle Technical High School (dental only) 1417 Newport Road Wilmington, Delaware b) Staff Administrative Assistant I Clerk Typist II (2) Clerk Typist III Clerk Stenographer II Clerk Stenographer III (4) Secretary I Neighborhood Worker I Accounting Clerk II Attendant Licensed Practical Nurse I (2) Licensed Practical Nurse II Dentist (7) Dental Assistant I (5) Dental Assistant III Audiometrist Health Program Representative I (2) Public Health Nurse I (2) Public Health Nurse II (2) Public Health Physician I (2) Public Health Physician II (1 full-time, 2 ½-time, 1 ½-time) Physician's Assistant I (2) Physician's Assistant II Nurse II (4) Audiologist I Health Program Representative Trainee Public Health Nurse Consultant Laboratory Technician II (2) 6. Cost of Program Fiscal year 1973 - \$362,000 including dental 7. Nature of Treatment

Medical and dental care which can be provided within the limitation of facilities

# 8. Client Egress

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A patient would be discharged upon attaining the age of 21, going off Medicaid, or completion of treatment. They can return upon need of treatment if still age and program eligible. After initial screening, they will be recalled periodically for re-screening.

Program Title: Psychological Services Mental Retardation Program Client Group: Eligibility criteria - Children from birth to twenty-one but generally limited by policy to children from birth to six years of age. - 300 cases per year Capacity - Whole state tentatively Present Population How many new per month - approximately 25 Program Objective: To have psychological services available in health centers to deal with problems of delay in development and behavioral difficulties. New Castle County which includes City of Wilmington... Source of Client: 50% Sussex County...20% Kent County...30% 1% Private Physicians Public Health (Nurses, Well Baby, 20% Well Child Clinics) Crippled Children's Clinics - (includes 29% Speech, Hearing, CP-OC, PT-OT, MSS) 1% Montal Health 8% Hospitals 9% Division of Social Services (Welfare) 7% Schools 9% Other Community Agencies 16% Others not specified above... Parents 100%

# Staffing and Organization:

	Classification	1	Pay Grade
Malvin Gelof, Ph.D., Director Psychological Services	Clinical Psych	nologist III	top of 26
Martha Gillespie	Clerk-Steno II	II.	top of 11
Barbara D. Widder, M.A.	Contract Psych	nologist	
Grace Brandon, M. Ed.	Contract Psych	nologist	
Esther Ridley	Contract Clerk	c-Steno	
Functions - Employee	Functions		
Malvin Gelof, Ph.D.	Administers pr	rogram	
Martha Gillespie	Assumes responduties for sen	nsibility of al rvice	.1 secretarial
Barbara D. Widder, M.A.	Evaluations		
Grace Brandon, M.Ed.	Evaluations		
Esther Ridley	Part-time (1½	days per week)	Clerk-Steno
Relationship to other programs/a	Burea Divis	onsible to Chie au of Personal sion of Public Nicholas P. Har	Health Services, Health

Cost: (Psychological Services)		Funds
Malvin Gelof, Ph.D. Martha Gillespie Barbara D. Widder, M.A.	\$22,000. 7,245. 3,500.	½ Federal MCH; ½ State State MCH Federal MCH
Grace Brandon, M.Ed.	3,000.	Federal Developmental Disabilities Grant No. 5G73-45 - Psychological Evaluations
Esther Ridley	1,500.	Federal Developmental Disabilities Grant No. 5G73-45 - Psychological Evaluations
mom A T	\$37 2/45	•

## Staffing and Organization:

		•	
	Classific	ation	Pay Grade
Malvin Gelof, Ph.D., Director Psychological Services	Clinical	Psychologist III	top of 26
Martha Gillespie	Clerk-Ste	no III	top of 11
Barbara D. Widder, M.A.	Contract	Psychologist	
Grace Brandon, M. Ed.	Contract	Psychologist	
Esther Ridley	Contract	Clerk-Steno	
Functions - Employee	Functions	<u>.</u>	
Malvin Gelof, Ph.D.	Administe	rs program	
Martha Gillespie		esponsibility of a	ll secretarial
Barbara D. Widder, M.A.	Evaluatio	ns	
Grace Brandon, M.Ed.	Evaluatio	ns	
Esther Ridley	Part-time	(1½ days per week)	) Clerk-Steno
Relationship to other programs/a		Responsible to Chic Bureau of Personal Division of Public Dr. Nicholas P. Han	Health Services, Health
Cost: (Psychological Services)	·	Funds	
Malvin Gelof, Ph.D. Martha Gillespie Barbara D. Widder, M.A.	\$22,000. 7,245. 3,500.	½ Federal MCH; ½ State MCH Federal MCH	State
Grace Brandon, M.Ed.	3,000.	Federal Developme Grant No. 5G73-45 Psychological Eva	
Esther Ridley	1,500.	Federal Developme Grant No. 5G73-45 Psychological Eva	

## Nature of Treatment:

Psychological evaluation, family counseling, referrals and recommendations to other disciplines.

## Client Egress:

Usually after evaluation unless counseling and/or reevaluation is needed.

# END