



CENTER FOR
YOUTH
DEVELOPMENT
AND POLICY RESEARCH

ACADEMY FOR EDUCATIONAL DEVELOPMENT

STRENGTHENING THE LINK:

**A DIRECTORY OF TRAINING OPPORTUNITIES
FOR YOUTH WORKERS**

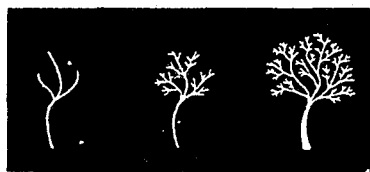
December 1994

CENTER FOR YOUTH DEVELOPMENT AND POLICY RESEARCH

Academy for Educational Development
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ACQUISITIONS

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National Institute of Justice**

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The Center for Youth Development and Policy Research

In 1990, the Academy for Educational Development established the **Center for Youth Development and Policy Research** in response to a compelling need to define and promote national and community strategies for positive youth development. The chief goal of the Center is to create and advance a vision of youth development that specifies not only outcomes but strategies as well. Karen Pittman, formerly with the Children's Defense Fund, is the Center's founding director and a Senior Vice President of the Academy.

The Center seeks to direct growing concern about youth problems into a public and private commitment to youth development. Our work is characterized by distinctive activities and services which include: conducting and synthesizing youth research and policy analyses; distributing information about exemplary youth programs and policies; initiating and strengthening discussion and coalition-building among those committed to the well-being and development of youth; and providing technical assistance to organizations, governments and institutions wishing to improve their youth development efforts.

We have also undertaken a major, five-year, public education initiative. Supported by core funding from the Ford Foundation and the Lilly Endowment, **Mobilization for Youth Development** is aimed at increasing America's understanding of and investment in establishing a cohesive infrastructure of community supports for youth. The effort is intentionally complex, encouraging dialogue and debate among youth organizations and communities and planning and testing strategies to address service gaps.

The Academy for Educational Development is an independent, non-profit organization dedicated to addressing human development needs throughout the world. Since its founding in 1961, AED has conducted projects throughout the United States and in more than 100 countries in the developing world.

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Many individuals and organizations made important contributions to this directory. This directory was made possible by funding from the Office of Juvenile Justice and Delinquency Prevention, and by the thoughtful direction and guidance provided by Emily Martin and Lois Brown in that office.

This project builds on work begun by Bill Treanor of the American Youth Work Center for the Center for Youth Development and Policy Research in 1991. Bill provided a foundation for us through his identification of key trainers in the field, and through his nominations of organizations making significant contributions to staff development of youth workers. Bill's knowledge of the issues and willingness to share information made our work that much easier.

CYD would like to thank the many people associated with community justice centers, regional affiliates of the National Network of Runaway and Youth Services, and the University of Northern Iowa who provided nominations and recommendations on the many organizations that provide youth worker training to be included in this directory.

Many CYD staff contributed to this production. Geeta Tate, former CYD Program Associate, used patience and fortitude in conducting most of the interviews with the training organizations and documented each one in the format that is used in this directory. Michael Zapler, a CYD intern, used his journalism skills to provide us with editing and re-writes, while Victoria Hom, another CYD intern, provided proofreading and editorial comments. Much thanks goes to Lauren Price and Steven Krauss, CYD Program Assistants, who, joining this endeavor halfway through the project, were forced to make sense of the many pieces. Suzanne Tarlov, CYD Program Officer, oversaw the entire process, inspiring accuracy and enthusiasm. Shepherd Zeldin, CYD Director of Research, assured integration of this work with the full project.

Finally, CYD is grateful to the many trainers around the country who participated in the interviews for this project, and who provided a context in which to understand training systems and the needs of youth workers.

INTRODUCTION

This directory is prepared to be a resource for the field. We cannot, of course, make judgements about the quality of any of the training organizations. However, we feel confident that the included training organizations, perhaps individually and certainly collectively, provide the types of training services appropriate for the vast array of youth serving programs. All of these organizations were nominated because of their reputation, and as discussed below, the vast majority of the organizations have experience working with "justice," "welfare," "community-based" and other youth-serving programs.

In selecting the organizations to be included in this directory, the purpose was to be neither exhaustive nor representative. Certainly there are additional organizations that provide training to youth workers that are not listed in this directory. There are many national youth-serving organizations, such as Boys & Girls Clubs of America, Big Brothers/Big Sisters of America, and Girls, Incorporated that provide training to their local affiliates, and other organizations as requested. In addition, American Humanics, Inc., in conjunction with colleges and universities across the country, operates a certificate program for educating students interested in careers in youth-oriented non-profit service organizations. Nevertheless, we sought to gain as broad a range of organizations as possible in terms of their "specialties" as they concern youth workers working with youth in high risk situations. It is possible that the directory will be reprinted in the future. If your organization is not presently included and you would like it to be, please contact the Center for Youth Development and Policy Research.

The organizations are listed in alphabetical order. There is an index at the end of the directory that lists the organizations by geographical region. The directory has been prepared to provide basic information about each training organization on two pages. On the first page, the organization and the services it provides are briefly described. Areas of expertise and regions served are also listed. The second page provides an overview of the topic areas in which the organization has trained. Areas that are checked represent the self-reports of the training organizations. It should be stressed that this information should be simply used as a guide for an interested person or program seeking service from a training organization. A quick review of the directory, for example, shows that some organizations reported expertise in almost all areas, and other organizations reported expertise in only a couple of areas. We are not in a position to interpret this information. Ultimately, the choice to engage a training organization is a complex and time-consuming process for organizations or for individual workers -- a process that requires negotiation and the search for an appropriate "match." This directory is intended to expedite, but not circumvent that process.

DIRECTORY OF TRAINING ORGANIZATIONS

Administrative Office of the Illinois Courts

Probation Division

Address: 300 East Monroe Street
Springfield, IL 62701
Phone: (217) 524-1276
Fax: (217) 782-0546
Contact(s): Peg Robertson, Program Coordinator

The Probation Division of the Administrative Office of the Illinois Court was established by state law with the main purpose of the "development, establishment, promulgation, and enforcement of uniform standards for probation services" in the state of Illinois. Consistent with its legal responsibility, the mission of the probation division is to improve the quality, effectiveness, and professionalism of probation and court services in Illinois. In achieving this mission, the Division's monitoring, standard-setting, and technical assistance activities extend to all aspects of the administration and operation of Illinois probation and court services departments.

Programs and Services: The Probation Division facilitates and provides training and program related services to juvenile probation and court services personnel. It provides basic and advanced training workshops for probation officers. It also provides targeted training for juvenile detention officers. Finally, the Probation Division sets up training for management personnel in juvenile detention services.

Area of Expertise: Court administration

Regions Served: Illinois

Administrative Office of the Illinois Courts, Probation Division

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☒ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☐ Youth Development
- ☐ Other (specify)

AIDS and Adolescents Network

Address: 121 Avenue of the Americas
New York, NY 10013
Phone: (212) 925-6675
Fax: (212) 925-5675
Contact(s): Jim Bolas, Program Specialist

The AIDS and Adolescents Network is a private, non-profit agency that provides a forum for a broad spectrum of organizations and individuals who acknowledge and respect youth as a diverse and vulnerable population affected by the HIV/AIDS epidemic. The Network's three main functions are to address the effect of HIV/AIDS on youth, prevent its spread, and ensure provision of quality care and treatment of HIV infected youth. The services provided by the Network are targeted at those professions specializing in HIV/AIDS, youth services, lobbying, advocacy, and sexuality issues.

Programs and Services: The Network provides training and technical assistance in a variety of areas. These include street outreach, HIV antibody counseling and testing for adolescents, adolescents and AIDS, program development, prevention strategies, advocacy, peer education development, and risk awareness and assessment.

Area of Expertise: HIV/AIDS and adolescents

Regions Served: New York City

AIDS & Adolescents Network

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☐ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☒ Prevention Strategies

Community Networking

- ☒ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☐ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☒ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☐ Youth Development
- ☐ Other (specify)

Albert E. Trieschman Center

Address: 1968 Central Avenue
Needham, MA 02192
Phone: (617) 449-4500
Fax: (617) 449-9074
Contact(s): Floyd Alwon, Director

The Albert E. Trieschman Center is a private, non-profit, national resource center that aims to help practitioners find better ways of working with high-risk youth, children and families through advocacy, research, and training. The trainings and services offered are targeted mainly at youth service professionals working in residential treatment centers, group homes, group care programs, emergency shelters, psychiatric treatment centers, and day treatment programs.

Programs and Services: The Trieschman Center helps organizations solve a multitude of problems through the design and delivery of in-service training and other staff development activities such as more effective supervision, team building, and conflict management. Some of the trainings conducted by the Trieschman Center have included *Managing in Turbulent Times: Recharting Your Agency's Course*, *Family Preservation through Family Centered Practice and Home-Based Services*, *Effective Supervision*, and *Taking Action on AIDS*.

Area of Expertise: Supervision & management, comprehensive health youth worker training

Regions Served: National scope but centered in New England

Albert E. Trieschman Center

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☒ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☒ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
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- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
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- ☒ Counseling
- ☒ Crisis Management
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- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☒ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
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- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☒ Human Sexuality
- ☐ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

American Correctional Association

Address: 8025 Laurel Lakes Court
Laurel, MD 20707-5075
Phone: (301) 206-5045
Fax: (301) 206-2113
Contact(s): Lloyd Mixdorf, Director of Juvenile Programs

The American Correctional Association (ACA) is a membership organization that serves juvenile and adult practitioners. Its primary functions are training and technical assistance. The majority of juvenile justice training sponsored by ACA is funded by grants from the Office of Juvenile Justice and Delinquency Prevention. Programs offered by ACA target all professionals in the juvenile justice system.

Programs and Services: The trainings offered by the ACA serve to address issues related to hard core juveniles, whether in a community setting or a confined setting. The trainings mainly serve those professionals dealing with issues related to juveniles in secure confinement, commitment, probation and after care programs. Behavior and crisis management are among the primary services offered by ACA.

Area of Expertise: Juvenile justice

Regions Served: National

American Correctional Association

Management and Administration

- ☒ Board Development
- ☒ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
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- ☐ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
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Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
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- ☒ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
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- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
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- ☒ Youth Empowerment
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- ☒ Self Awareness
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General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Ansell and Associates

Address: 205 Crestwood Lane
Edenton, NC 27932
Phone: (919) 482-2937
Fax: Same
Contact(s): Dottie Ansell, Director

Ansell and Associates is a private, for-profit, sole proprietorship with the primary mission of providing training and technical assistance to organizations working with adolescents. The services offered by Ansell and Associates target those professionals working in out-of-home care, homeless programs, runaway programs, and incarceration or correctional facilities.

Programs and Services: The thrust of the training includes helping staff and youth develop transitional and independent living skills. In addition to training, Ansell and Associates publishes a newsletter which is distributed to independent living programs.

Area of Expertise: Independent living skills

Regions Served: National

Ansell and Associates

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
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Direct Service Skills

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- ☒ Case Management
- ☐ Communication
- ☐ Community Outreach
- ☐ Counseling
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- ☐ Interviewing
- ☒ Treatment Planning
- ☐ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
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Philosophical Approach

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- ☒ Youth Empowerment
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- ☒ Self Awareness
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- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Arizona Professional Youth Care Association

Address: P.O. Box 28170
Tempe, AZ 85285-8170
Phone: (602) 257-4454
Fax: (602) 271-0240
Contact(s): Gail Loose, Board Member

The Arizona Professional Youth Care Association is a state professional membership organization whose primary business is the certification of child care workers. The services provided by the Association are primarily for those within the youth and child care professions.

Programs and Services: In addition to monthly trainings, the Association convenes an annual conference at which it provides guidance to child care workers. The Association also offers expertise training in a variety of diverse areas, including art therapy, group dynamics, HIV/AIDS training, sexual issues, cultural issues, working with gang members, and managing hostile clients.

Area of Expertise: Youth services

Regions Served: Arizona

Arizona Professional Youth Care Association

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
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- ☒ Worker Stress Management
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- ☐ Case Management
- ☒ Communication
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- ☒ Counseling
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- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☒ Other (specify)

Community Networking

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- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Associates for Youth Development, Inc.

Address: 2410 West Ruthrauff
Suite 110
Tucson, AZ 85705
Phone: (602) 292-9767
Fax: (602) 297-5160
Contact(s): Bill Lofquist, Executive Director

Associates for Youth Development, Inc. (AYD) is a non-profit educational and technical assistance organization. Its mission is to foster "a new, positive culture of youth work, based upon the creative development of educational resources, methods and youth/adult partnerships, using community approaches and leading to a compassionate society." The three main departments of AYD are education and technical assistance, publications, and research and evaluation. In an effort to unite all helping professions and encourage community development, the services offered at AYD are targeted at all the human services and helping professions.

Programs and Services: The trainings offered at AYD are highly relevant and give people the practical knowledge, strategies and skills that can be used on a daily basis. Additionally, the trainings provide participants with concepts and methods that are culturally sensitive and can be applied in ways that both respect and use the strengths of local cultures. Training programs focus on community and youth development and prevention issues.

Area of Expertise: Youth development

Regions Served: National

Associates for Youth Development, Inc.

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☐ Communication
- ☐ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☒ Prevention Strategies

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☐ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

California Probation/Parole Correction Association

Address: 211 Lathrop Way
Sacramento, CA 95815
Phone: (916) 927-4888
Fax: (916) 927-8123
Contact(s): Suzie Cohen, Executive Director

The California Probation/Parole Correction Association (CPPCA) is a private non-profit professional association that provides a variety of services, including training, lobbying, and technical assistance. The services provided are targeted at the juvenile justice, law enforcement, and corrections fields. This includes probation officers, juvenile hall staff, detention workers, case workers and judges.

Programs and Services: The training offered by CPPCA stresses community networking and advocacy. The topic areas include collaboration, forming interagency partnerships, and establishing public/private partnerships. CPPCA also offers public relations and marketing training to workers in the field.

Area of Expertise: Justice and corrections

Regions Served: California

California Probation/Parole Correction Association

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☒ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☐ Communication
- ☐ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Collaboration
- ☒ Community Organizing
- ☒ Community Outreach
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☒ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☒ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☐ Suicide
- ☐ Youth Development
- ☐ Other (specify)

Ohio State University's Center for Action on Coalition Development

Address: 203 Ag. Administration Building
2120 Fyffe Rd.
Columbus, Ohio 43210
Phone: 614-292-2533
Contact(s): Dr. Richard Clarke

The Ohio Center for Action on Coalition Development is a public system through its affiliation with the Cooperative Extension Service (CES) of Ohio State University (OSU), and a non-profit organization through its connection to OSU, where it is housed. The Center for Action on Coalition Development was given a start-up grant by the Kellogg Foundation in 1991 to help youth professionals on a national level mobilize their communities by working collaboratively with agencies, organizations, and citizens to help youth in the community. The primary audience is youth professionals rather than young people directly, and the goal is to help the professionals to become more effective in their work with youth.

Programs and Services: The Center for Action on Coalition Development's main function is to train youth workers on a national level through workshops, training sessions, and national conferences. The workshops focus on elements of coalition development including understanding community structure, communication issues, and issues of diversity.

Area of Expertise: Training in coalition development for youth workers involved with high-risk youth populations

Regions Served: National

Center for Action on Coalition Development

Management and Administration

- ☒ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☒ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☒ Program Planning & Development
- ☐ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☒ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☒ Communication
- ☐ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Collaboration
- ☒ Community Organizing
- ☐ Community Outreach
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☒ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

**Center for Early Adolescence
University of North Carolina, Chapel Hill**

Address: D-2 Carr Mill Town Center
Carrboro, NC 27510
Phone: (919) 966-1148
Fax: (919) 966-7657
Contact(s): Jim Conway, Director of Training

The Center for Early Adolescence (CEA) is a private non-profit organization that serves as a national resource center for professionals and volunteers who work with and on behalf of 10 to 15 year olds. The services provided by CEA aim to assist community agency workers, residential facility workers, teachers, parent educators and mental health workers.

Programs and Services: CEA provides research services, leadership development services, training, technical assistance, information services, development of print services, and curricula. CEA provides expertise training in issues related to early adolescent development, schooling, adolescent health, parenting, and adolescent sexuality.

Area of Expertise: Early adolescent development, schooling, health, parenting, sexuality

Regions served: National

Center for Early Adolescence, University of North Carolina, Chapel Hill

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☐ Performance Appraisal
- ☒ Program Planning & Development
- ☐ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☐ Case Management
- ☐ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☐ Crisis Management
- ☒ Gang Affected Youth
- ☒ Interviewing
- ☐ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☒ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☐ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☒ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

**Center for Human Resources
Brandeis University**

Address: 60 Turner Street
Waltham, MA 03354-9110
Phone: (800) 343-4705
Fax: (617) 736-3773
Contact(s): Alan Melchior, Deputy Director

The Center for Human Resources at Brandeis University is a policy development, research and technical assistance organization that conducts work in youth development, employment and education. The services provided at the Center for Human Resources are targeted for anyone in the youth employment training professions.

Programs and Services: The Center for Human Resources provides training in a variety of areas. These include youth employability development, assessment skills, case management skills, work-based learning, competency-based education, drop-out prevention, and community-wide youth strategies.

Area of Expertise: Youth employability development

Regions Served: National

Center for Human Resources, Brandeis University

Management and Administration

- ☒ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☒ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☒ Program Planning & Development
- ☐ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☐ Communication
- ☐ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☒ Collaboration
- ☐ Community Organizing
- ☒ Other (specify): Community planning

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☐ Cultural Diversity
- ☐ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Center for Legal Studies
Sangamon State University

Address: Shepard Road
Springfield, IL 62794-9243
Phone: (217) 786-6050
Fax: (217) 786-6542
Contact(s): Rick Smitz, Training Coordinator

The Center for Legal Studies is a research and training facility at Sangamon State University that provides training and research services for adult and juvenile probation officers and youth detention officers. The Center for Legal Studies seeks to understand the causes of criminal conduct, and to use this knowledge as a basis for its training.

Programs and Services: The main purpose of the training offered at the Center for Legal Studies is to equip newly hired probation and detention officers with the direct skills necessary to be effective in their professional positions. There is also a strong focus on legal and policy issues related to juvenile justice.

Area of Expertise: Legal issues

Regions Served: National

Center for Legal Studies, Sangamon State University

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☐ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☒ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☐ Youth Development
- ☐ Other (specify)

The Center for Youth Development and Policy Research

Address: Academy for Educational Development
1875 Connecticut Ave., NW
Washington, DC 20009
Phone: (202) 884-8267
Fax: (202) 884-8404
Contact(s): Shep Zeldin

The Center for Youth Development and Policy Research (CYD) was established in response to the growing concern about youth problems. CYD maintains the goal of transforming concern about youth problems into public and private commitment to youth development. In doing this, CYD provides services designed to strengthen national, state, local, and community leaders' capacity to craft public and private policies, programs and practice standards that are supportive of the country's young people.

Programs and Services: CYD provides services which include: conducting and synthesizing youth research and policy analyses; technical assistance to national organizations, state and local governments, and public and private institutions interested in improving their youth development efforts; initiating and strengthening dialogue and coalition-building among researchers, practitioners and policymakers committed to the well-being of young people, and establishing collaborative efforts with these groups; and designing and implementing program evaluations, community assessments, and demonstration projects, especially those that accomplish an understanding of how public and private efforts can be better coordinated to further the development of youth.

Area of Expertise: Youth development

Regions Served: National

The Center for Youth Development and Policy Research

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☒ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☐ Communication
- ☒ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☒ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Child and Youth Care Learning Center

University of Wisconsin, Milwaukee

Address: Post Office Box 413
Milwaukee, WI 53201
Phone: (414) 229-5797
Fax: (414) 229-6930
Contact(s): Dr. Mark Kreuger, Professor

The Child and Youth Care Learning Center at the University of Wisconsin at Milwaukee is an educational, training and staff development program for child and youth care workers who work primarily with troubled adolescents in a variety of community-based organizations and group care organizations. The services are targeted at current or aspiring child direct service workers.

Programs and Services: The Center provides services in social work, education, and health. Primary services include training in developmental care -- methods of human growth and development that create caring connections with youth, and methods of learning and caring in daily interactions with youth.

Area of Expertise: Developmental care, relationships

Regions Served: National scope but centered in southeast Wisconsin

Child and Youth Care Learning Center, University of Wisconsin, Milwaukee

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☒ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☒ Management Information Systems
- ☐ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Child Welfare Institute

Address: 1365 Peachtree Street NW
Suite 700
Atlanta, GA 30309
Phone: (404) 876-1934
Fax: (404) 876-7949
Contact(s): Thomas Morton, Executive Director

The Child Welfare Institute is a private, non-profit agency whose three main functions are to support the training needs of child welfare practitioners, to assist agencies in their efforts to provide training, and to aid child welfare agencies. The agency provides services to public child welfare workers both nationally and internationally. Specifically, child care workers, child welfare workers, community agency workers, and juvenile justice workers, among others, are trained to work in their respective fields.

Programs and Services: The Institute provides training in a variety of areas related to child welfare and the public welfare system. The *Group Preparation and Selection* program, for example, guides foster and adoptive parent applicants through the complex issue they will face. And the *Supervisory Effectiveness Training* provides coaching on seven core practices that distinguish effective from less effective supervision.

Area of Expertise: Child welfare

Regions Served: International, national

Child Welfare Institute

Management and Administration

- ☒ Board Development
- ☐ Budgeting/Financial Management
- ☒ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☒ Other (specify): Consultation skills

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☐ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☐ Youth Development
- ☐ Other (specify)

Child Welfare League of America

Address: 440 1st St., N.W.
Washington, D.C. 20001-2085
Phone: (202) 638-2952
Fax: (202) 638-4004
Contact(s): Earl Stuck, Program Director for Residential Group Care

The Child Welfare League of America (CWLA) is a membership organization of about 700 agencies that provide services to children, youth and families throughout North America. These organizations are primarily in the fields of social work and child and youth care work, and range from youth agencies to adoptive agencies.

Programs and Services: CWLA provides advocacy and support services. It has divisions in public policy, publications, paid consultation services, and direct membership services. CWLA focuses its training on issues of child protective service, case management, foster care, residential care, day care, family preservation, and management and administration training.

Area of Expertise: Child welfare, child services

Regions Served: National

Child Welfare League of America

Management and Administration

- ☒ Board Development
- ☒ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☒ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☐ Community Outreach
- ☐ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☒ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☐ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Children and Family Services Training Center

University of North Dakota

Address: P.O. Box 7090
Grand Forks, ND 58202
Phone: (701) 777-3442
Fax: (701) 777-3650
Contact(s): Tom Mulhauser, Director

The Children and Family Services Training Center at the University of North Dakota provides training for child welfare workers, foster parents, and other child welfare professionals. Funding is provided by the Department of Health and Human Services.

Programs and Services: The primary business of the Center is training in direct service skills, such as assessment, case management, communication, community outreach, treatment planning, and working with disabled youth.

Area of Expertise: Direct service

Regions Served: North Dakota

Children and Family Services Training Center, University of North Dakota

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☐ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
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- ☒ Working with Groups
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Philosophical Approach

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- ☒ Cultural Diversity
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- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Children and Youth Coordinating Council

Address: 10 Park Place South
Suite 410
Atlanta, GA 30303
Phone: (404) 656-1725
Fax: (404) 651-9354
Contact(s): Pete Colberson, Juvenile Justice Specialist

The Children and Youth Coordinating Council is a public entity that administers and disperses Office of Juvenile Justice and Delinquency Prevention grants in the state of Georgia. Additionally, it serves as a coordinating body for children and youth services in the state of Georgia. The services provided are targeted primarily at the juvenile justice system, and occasionally the mental health system.

Programs and Services: Training services include treatment and casework skills, juvenile law, and self-esteem. Most of this training is in-service and is offered only to Georgia state staff. The training programs are not limited to public staff but advertisement outside of the juvenile justice system is scarce due to limited resources for non-public services.

Area of Expertise: Juvenile justice

Regions Served: Georgia

Children and Youth Coordinating Council

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☒ Organizational Development
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- ☐ Working with Disabled Youth
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- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Children, Youth and Family Council of the Delaware Valley

Address: 3200 South Broad Street
Philadelphia, PA 19145
Phone: (215) 334-0600
Fax: (215) 334-0604
Contact(s): June Cairns

The Children, Youth and Family Council (CYFC) is a non-profit organization and professional association that is responsible for training youth workers within the direct-service, child welfare agencies of the city of Philadelphia. The Staff Training Project (STP) of CYFC is targeted at all child welfare workers as identified by the membership of CYFC and includes a total of 40 such agencies.

Programs and Services: The STP is designed to develop training courses that meet the needs of child welfare workers; to offer training mandated by county, state, and federal governments; to offer specialty curricula (e.g. Foster Care Core Curriculum) and required core curricula; to expand the resource library and develop a mechanism to share training resource materials with CYFC agencies; to update the resource manual; and to present the STP as a model project at professional conferences.

Area of Expertise: Child welfare

Regions Served: Southeast Philadelphia (5 counties)

Children, Youth and Family Council of the Delaware Valley

Management and Administration

- ☐ Board Development
- ☒ Budgeting/Financial Management
- ☒ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☒ Management Information Systems
- ☐ Marketing/Public Relations
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Direct Service Skills

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Community Networking

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Philosophical Approach

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- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☒ Other (specify)

Coalition for Positive Family Relationships

Address: 92-95 Ward Parkway
#106
Kansas City, MO 64114-3324
Phone: (816) 333-1172
Fax: (816) 333-1776
Contact(s): Barbara Friedman, Executive Director

The Coalition for Positive Family Relationships is a private, non-profit organization initiated in May 1992. The Coalition is a coming together of agencies, institutions and organizations from the social services, mental health, health, law enforcement, education and religious professions who attend to families and the issues that affect them. Through a collaborative process, the Coalition strives to assess the needs and concerns facing agency staff and personnel, as well as the general community.

Programs and Services: The programs and services offered by the Coalition include an archive library, a family study program, data collection and research, a clearinghouse of all coalition members and agencies, a communications network, advocacy, a conference and workshop series, and training and development.

Area of Expertise: Interdisciplinary cross-training

Regions Served: Metropolitan Kansas City

Coalition for Positive Family Relationships

Management and Administration

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- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Committee for Children

Address: 172 20th Avenue
Seattle, WA 98122
Phone: (206) 322-5050
Fax: (206) 322-7133
Contact(s): Tammy White, Training Director

The Committee for Children is a private, non-profit organization that conducts original research to develop curriculum for schools and youth agencies. The services provided by the Committee aim to prevent the abuse of children and to prevent children from eventually becoming abusers. The services and programs offered through the Committee are intended primarily for those who work within schools or youth-serving agencies, including teachers, school nurses, social workers, parent organizations, and boys and girls clubs, among others.

Programs and Services: The Committee provides training to enhance their curricula. Training is provided in violence prevention and abuse prevention among youth. The Committee offers two different types of training programs; *Talking About Touching* and, *Second Steps*, to both trainers and staff members.

Area of Expertise: Violence prevention and child abuse prevention

Regions Served: National and international

Committee for Children

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
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Direct Service Skills

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Community Networking

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- ☒ Collaboration
- ☐ Community Organizing
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Laws & Regulations/Agency Requirements

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Philosophical Approach

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- ☒ Mental Health
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- ☐ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Community Network for Youth Development

Address: 654 Bair Island Rd. #312
Redwood City, CA 94063
Phone: (415) 780-0622
Fax: (415) 780-0624
Contact(s): Susan Eldridge

The Community Network for Youth Development (CNYD) is a non-profit organization which has the charge of building an education network among the community-based youth development organizations in the San Francisco Bay Area. The CNYD's mission is to provide staff development and resources at the local program level while operating in a brokering role to provide a variety of forms of organizational support to the more than 600 youth development, community-based organizations in the area.

Programs and Services: CNYD uses program staff and managers from community-based organizations as trainers to train staff from a variety of agencies. There is no formal core training curriculum, but topics offered very frequently include assessment and evaluation, program design, outcomes, diversity, cooperative learning, communication, counseling skills, how to reinforce a partnership perspective, relationships between staff and staff and staff and youth, problem solving skills, and most of the other core competencies of generic prevention programs for youth.

Area of Expertise: Youth development training through collaboration

Regions Served: San Francisco Bay Area

Community Network for Youth Development

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
- ☒ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
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- ☒ Program Planning & Development
- ☐ Supervision
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- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
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- ☒ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
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Community Networking

- ☐ Advocacy
- ☒ Collaboration
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Philosophical Approach

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- ☒ Youth Development
- ☐ Other (specify)

Community Program Innovations

Address: P.O. Box 2066
Danvers, MA 01923
Phone: (508) 774-0815
Fax: (508) 750-0626
Contact(s): Lisa Kaplan, Director

Community Program Innovations (CPI) is a national training center serving the social service fields, particularly social work, drug and alcohol counseling, and mental health.

Programs and Services: CPI provides training in a variety of content areas, with a primary focus on management and clinical training. Management training topics include community acceptance, stress management, performance evaluation, conflict management, grant writing and time management. Clinical training topics include managing aggressive and violent behavior, ethnic and minority clients, depression/suicide, counseling strategies for high-risk adolescents, sexuality and positive peer culture.

Area of Expertise: Clinical issues concerning youth and adults

Regions Served: National scope but centered in New England

Community Program Innovations

Management and Administration

- ☒ Board Development
- ☒ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
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- ☒ Leadership Development
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Direct Service Skills

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Philosophical Approach

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- ☒ Youth Development
- ☐ Other (specify)

Connecticut Association of Residential Facilities

Address: 30 Jordan Lane
Wethersfield, CT 06109
Phone: (203) 721-7714
Fax: (203) 563-2562
Contact(s): Cynthia Holloway, Executive Director

The Connecticut Association of Residential Facilities is a private, non-profit association of non-profit agencies. While all the member agencies are residential facilities, they represent several sectors. Services are targeted at those professionals who work within these facilities.

Programs and Services: CARF provides training in a variety of content areas, including case management, crisis management, gay and lesbian adolescents, collaboration, and managing anger. Other products, such as group insurance, group buying, and lobbying are also provided.

Area of Expertise: Residential care issues

Regions Served: Connecticut

Connecticut Association of Residential Facilities

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
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- ☐ Youth Development
- ☐ Other (specify)

Cook County Training Commission

Address: 1100 South Hamilton
Chicago, IL 60626
Phone: (312) 738-6637
Fax: (312) 738-6617
Contact(s): Renate Reichs, Training Coordinator

The Cook County Training Commission is a public agency that provides services and training for newly hired probation officers.

Programs and Services: The Commission provides training in issues related to juvenile justice. Specifically, the Commission teaches beginner probation officers assessment skills, crisis management skills, counseling techniques, and methods for dealing with gang affected youth.

Area of Expertise: Juvenile justice

Regions Served: Cook County, Illinois

Cook County Training Commission

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☒ Codependency Prevention
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- ☒ Suicide
- ☐ Youth Development
- ☐ Other (specify)

Daniel Memorial Institute, Inc.

Address: 3725 Belfort Road
Jacksonville, FL 32216
Phone: (904) 296-1055
Fax: (904) 296-1953
Contact(s): Doug Applegate, Vice President

Daniel Memorial Institute, Inc. is a non-profit organization whose mission is "to enhance foster care, group care and educational programs throughout the United States and Canada with software, conferences and innovative products which will enable programs to more efficiently and effectively treat, educate and care for youth." Through the combination of human experience and technological expertise, Daniel Memorial Institute, Inc. serves as a nationwide resource for professionals within child care, foster care and group care systems.

Programs and Services: Services include research, development and marketing of curriculum and computer software, consultation and training, and local, regional and national conferences and workshops. The focus of the Institute's training programs is on providing instruction to those youth professionals who wish to learn how to use the Institute's resources. The training manuals and resources developed and disseminated by the Institute cover such topics as management information systems, assessment skills, cultural diversity, youth empowerment, self-esteem, youth participation, self awareness, managing violence, juvenile delinquency, and peer and family relationships.

Area of Expertise: Life skills training

Regions Served: National and Canada

Daniel Memorial Institute, Inc.

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
- ☒ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☐ Case Management
- ☐ Communication
- ☐ Community Outreach
- ☒ Counseling
- ☐ Crisis Management
- ☒ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Echard Youth Alternatives

Address: 100 North Star Avenue
Clearwater, FL 34618-7450
Phone: (813) 461-2990
Fax: (813) 442-5911
Contact(s): Greg Malone, Director of Training

Echard Youth Alternatives is a private, non-profit agency that provides services to emotionally disturbed youth and other youth in high risk situations. The Echard Youth Development Center provides ongoing training in juvenile justice and wilderness training. Although Echard Youth Alternatives does offer training services to youth workers outside of their organization, most of the training is conducted for in-house staff only.

Programs and Services: Much of the organization's energy is spent preparing for its wilderness programs -- 13 in six different states. This includes training prospective counselors to be capable in handling the youth who participate in the programs, most of whom are to some extent emotionally disturbed and/or troubled.

Area of Expertise: Wilderness programming, experiential learning

Regions Served: Eastern United States

Echard Youth Alternatives

Management and Administration

- ☐ Board Development
- ☒ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☒ Communication
- ☐ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☒ Treatment Planning
- ☐ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)
- ☒ Problem Solving Skills
- ☒ Wilderness/Survival Skills
- ☒ Experiential Education

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Empire State Coalition of Youth and Family Services

Address: 121 Avenue of the Americas
Room 507
New York, NY 10013
Phone: (212) 966-6477
Fax: (212) 431-9783
Contact(s): Margo Hirsch, Executive Director

The Empire State Coalition of Youth and Family Services (ESC) is an incorporated not-for-profit organization comprised of community-based, youth-serving agencies and concerned individuals. The mission of the ESC is to promote and coordinate activities among agencies providing services to runaway and homeless youth. Using the available resources, their ultimate goal is to help families in crisis in any way possible. The primary target of the services and training provided by ESC is professionals serving runaway and homeless youth.

Programs and Services: Activities of ESC include extensive training, networking, conferences, and advocacy efforts. Training sessions have included *AIDS Education and Prevention*, *"Safe Place" Program Development*, *Legislative Education*, *Emancipation*, *Non-violent Crisis Intervention*, *Consent and Confidentiality*, and *Youth & the Law*.

Area of Expertise: Runaway and homeless youth services

Regions Served: New York, New Jersey, Puerto Rico, Virgin Islands

Empire State Coalition of Youth and Family Services

Management and Administration

- ☒ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☒ Organizational Development
- ☐ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☒ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Equal Partners/Self-Esteem Institute

Address: 14526 Banquo Terrace
Silver Spring, MD 20906
Phone: (301) 438-0082
Fax: (301) 438-0083
Contact(s): Pat Kramer, President

Equal Partners is a private for-profit organization that specializes in training, as well as the writing and dissemination of training materials. Equal Partners sponsors a program called *The Dynamics of Relationships*, "a program designed to take a preventive approach to combat many of today's social issues and other disruptive behaviors so common to youth today." The program is meant for adults working with youth primarily in high-risk settings. The primary target professions are education, mental health, social services and juvenile justice.

Programs and Services: The *Dynamics of Relationships* addresses the real problems, rather than the symptoms, that cause youth to act in destructive ways. It was created to help all young people develop positive behavior and attitudes while learning to control their own lives and successes. The core of the curricula involves teaching young people the social skills they need to make healthy and appropriate choices about their lives now and in the future so that the need for substance abuse, gang activity, dropping out or other self-destructive behavior is no longer an option they consider. The training conducted at Equal Partners is not limited to this specific curriculum.

Area of Expertise: Youth empowerment

Regions Served: International and national

Equal Partners/Self-Esteem Institute

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☒ Program Planning & Development
- ☐ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☒ Communication
- ☐ Community Outreach
- ☒ Counseling
- ☐ Crisis Management
- ☒ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☒ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☐ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☒ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

E.S., Incorporated

Address: 1133 15th Street, NW, #550
Washington, D.C. 20005
Phone: (202) 835-1585
Fax: (202) 835-0118
Contact(s): Dr. Vincent Perry, President & CEO

E.S., Incorporated (ESI), is a minority-owned and operated small business that provides comprehensive research, training, workforce and organizational development, evaluation and other specialized professional services to government, business, industry and organizational systems. ESI is committed to the provision of superior quality support and services to clients through goal-directed planning, rapid response, high quality performance, and cost containment.

Programs and Services: ESI offers customized services in work force and organization development, including training in public management, substance abuse, strategic planning, program and project planning, action research, program and project evaluation, staff development, human services skills, stress management, needs assessment, curriculum development, and HIV/AIDS services.

Area of Expertise: Addiction, HIV, training in criminal justice and corrections systems

Regions Served: Continental U.S., Hawaii, Puerto Rico

E.S., Incorporated

Management and Administration

- ☒ Board Development
- ☒ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☒ Management Information Systems
- ☐ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☐ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☒ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☐ Suicide
- ☐ Youth Development
- ☐ Other (specify)

ETR Associates

Address: P.O. Box 1830
Santa Cruz, CA 95061
Phone: (408) 438-4081
Fax: (408) 438-3618
Contact(s): Regina Sirpo, Training Manager

ETR (Education, Training, Research) Associates is a private, non-profit, health education organization. It is committed to a common goal -- "helping children, adolescents, families and communities make positive choices about their health behaviors." ETR serves teachers, school administrators, clinicians, clergy, and medical, public health and youth-serving professionals.

Programs and Services: ETR is widely recognized for its innovative approaches to training. It provides training in family life, HIV and health issues. The trainings are designed to give professionals specific skills, content and strategies to effectively reach adolescents with critical health information and to alter their behavior.

Area of Expertise: Family life education, sexuality issues

Regions Served: National

ETR Associates

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☒ Communication
- ☐ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☒ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☒ Working with Families
- ☐ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)
- ☒ School Education Codes
- ☒ Sexual Harassment

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)
- ☒ Self Esteem

Father Flanagan's Boys' Home

Address: C/O Career Center
Boys Town, NE 68010
Phone: (402) 498-1898 or (402) 498-1111
Fax: (402) 498-1125
Contact(s): Tom Everson, Director of Religious Education

Father Flanagan's Boys' Home (FFBH) conducts a training program for youth care professionals that supports the mission to foster spiritual values in the lives of the youth they serve. The program was modeled after 28 different spiritual programs conducted throughout the U.S. that identify needs of youth and "what's working where." Trainees are typically staff from a broad variety of disciplines: youth ministers, social workers, probation officers, private practice counselors, prison chaplains, residential treatment staff, street ministry staff, and public and private school teachers.

Programs and Services: Training programs offered at Father Flanagan's Boys' Home model how to work with youth via a youth development framework. The training curriculum is an entirely skills-based approach which identifies desired positive outcomes around spiritual development. A community-based approach bringing together all the key players in collaboration on a youth development strategy is an integral part of the FFBH program. Training programs are offered both to groups of youth workers from different organizations and to staff from single organizational denominations.

Area of Expertise: Fostering spiritual growth for youth in high-risk settings

Regions Served: Nebraska

Father Flanagan's Boys' Home

Management and Administration

- ☐ Board Development
- ☒ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☒ Marketing/Public Relations
- ☐ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)
- ☒ School Education Codes
- ☒ Sexual Harassment

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)
- ☒ Self Esteem

The Georgia Academy

Address: 260 Peachtree Street NW
Suite 800
Atlanta, GA 30303
Phone: (404) 527-7394
Fax: (404) 527-7443
Contact(s): Joe Raymond, Executive Director

The Georgia Academy is a private non-profit organization whose primary mission is to serve as a multi-disciplinary educational institution for professionals and community leaders involved in the delivery of services to children and youth. Its secondary mission is to assist public and private child-serving organizations in developing more effective ways to improve the lives of Georgia's children and families.

Programs and Services: The Academy's primary service is to design and implement a statewide training system for private and public sector professionals serving children and families in Georgia. Utilizing competency-based, interdisciplinary training, and experiential training, the Academy promotes family-centered practice, family preservation, community and organizational collaboration, service integration, public-private partnership, outcome oriented services, prevention and community participation.

Area of Expertise: Interdisciplinary practices, leadership

Regions served: Primarily Georgia

Georgia Academy

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☒ Organizational Development
- ☐ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☐ Suicide
- ☐ Youth Development
- ☐ Other (specify)

Hetrick-Martin Institute

Address: 401 West Street
New York, NY 10014
Phone: (212) 633-8920
Fax: (212) 989-6845
Contact(s): Barbara Kancelbaum, Program Assistant

The Hetrick-Martin Institute is an independent organization that provides educational, social and advocacy services for lesbian, gay and bisexual youth, homeless youth, HIV+ youth, and youth dealing with issues of sexual orientation. It has five basic service areas: counseling, a drop-in center, training, school, and homeless programs. The training services provided are targeted at child welfare workers, teachers, and social workers.

Programs and Services: The Institute provides training in areas related to lesbian, gay and bisexual youth, in addition to suicide, homelessness, and HIV/AIDS prevention.

Areas of Expertise: Issues affecting gay, lesbian and bisexual youth, HIV/AIDS

Regions Served: Regional

Hetrick-Martin Institute

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☐ Communication
- ☐ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☐ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☒ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☒ Suicide
- ☐ Youth Development
- ☐ Other (specify)

High/Scope Educational Research Foundation

Address: 600 North River Street
Ypsilanti, MI 48198
Phone: (313) 485-2000
Fax: (313) 485-0704
Contact(s): Nicole Yohalem

High/Scope Educational Research Foundation is a private non-profit organization engaged in curriculum development, training, and policy advocacy at the early childhood, elementary and adolescent levels. High/Scope also runs a residential intervention program for adolescents, which is becoming a training site for youth workers. The services provided by High/Scope are intended primarily for youth workers, high school teachers, preschool teachers, trainers and administrators.

Programs and Services: High/Scope provides training in a variety of areas. These areas include developing and providing educational and residential programs for youth; how to make learning active and engaging for youth; how to live in a small community; and how to motivate teens academically and emotionally.

Area of Expertise: Developing and providing educational and residential programs for youth; motivating teens academically and emotionally

Regions Served: National

High/Scope Educational Research Foundation

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☐ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☐ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☒ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Human Solutions

Address: P.O. Box 3516
Kingston, NY 12401
Phone: (914) 331-7080
Fax: (914) 339-3574
Contact(s): Susan Goldman, Director

Human Solutions is a private, non-profit organization that specializes in collaborating with people and organizations who operate within youth services professions. The services provided by Human Solutions are intended primarily for managers and direct service workers in youth-serving organizations.

Programs and Services: The primary business of Human Solutions is training, which focuses on direct service skills, problem-solving skills, multicultural sensitivity, crisis intervention, suicide prevention, and organizational development.

Area of Expertise: Cultural diversity, stress management, working with groups

Regions Served: Northeast

Human Solutions

Management and Administration

- ☒ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☒ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☒ Mental Health
- ☐ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☒ Suicide
- ☐ Youth Development
- ☐ Other (specify)

Illinois Collaboration on Youth

Address: 506 South Wabash, Suite 504
Chicago, IL 60605
Phone: (312) 427-2710
Fax: (312) 427-3247
Contact(s): Brooke McMillan

The Illinois Collaboration on Youth (ICY) is a private, non-profit, statewide membership organization that advocates on behalf of young people and their families. ICY provides support for organizations and individuals that serve young people in their various communities by providing training and technical assistance. Although ICY is a membership organization, anyone or group involved in the youth service field can become a member

Programs and Services: The training headquarters for the Illinois Collaboration on Youth is called the Illinois Youth Service Center. Here, primarily consultants and in-house staff conduct the training calendar that ICY develops each year based on surveys completed by youth workers in the field. Examples of recent training programs conducted are: *Gang and Violence Prevention*, *Basic Conflict Management*, *Advanced Crisis Intervention*, and *Cultural Diversity*.

Area of Expertise: Child advocacy

Regions Served: Illinois

Illinois Collaboration on Youth

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☒ Fundraising/Development
- ☐ Leadership Development
- ☒ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☐ Communication
- ☐ Community Outreach
- ☐ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☒ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☒ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Illinois Council on Training

Address: 227 South 7th Street
Springfield, IL 62701
Phone: (217) 785-5689
Fax: (217) 782-9301
Contact(s): Heather Thordsen, Executive Director

The mission of the Illinois Council on Training is to provide professional and educational programs to all professionals within the child welfare field. Its members are trainers, clinicians, administrators, child welfare workers, and academicians interested in the professional development of child welfare personnel.

Programs and Services: Current training projects include *The Basic Child Care Worker Training Project*, a program designed to promote the development of a consistent knowledge base among child care workers in residential treatment programs; *Practice Forums*, intended for social workers practicing in residential treatment and foster care and which provide a method for convening professionals working within the same field; and *The Annual Statewide Conference and Central Region Fall Retreat*, an opportunity for child welfare workers from around the state to come together and share knowledge of ways to effectively serve children, youth and families.

Area of Expertise: Child welfare

Regions Served: Illinois

Illinois Council on Training

Management and Administration

- ☒ Board Development
- ☒ Budgeting/Financial Management
- ☒ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☒ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☒ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Illinois Probation and Court Services Association

Address: 920 South Spring Street
Springfield, IL 62704-2764
Phone: (217) 523-9840
Fax: (217) 525-6557
Contact(s): Jan Hill, Executive Coordinator

The Illinois Probation and Court Services Association (IPSCA) is a private, non-profit professional association for probation and court services officers in the state of Illinois. IPSCA provides services to its professional members, including juvenile and adult probation officers and juvenile detention officers.

Programs and Services: The primary business of IPSCA is training, although it is also involved in statewide lobbying and advocacy. The training offered covers such topic areas as teamwork, worker stress management, assessment skills, case management, HIV/AIDS, and collaboration. Additionally, IPSCA publishes an annual membership directory and newsletters.

Area of Expertise: Probation and court services

Regions Served: Illinois

Illinois Probation and Court Services Association

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☒ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☒ Marketing/Public Relations
- ☐ Organizational Development
- ☒ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☐ Community Outreach
- ☐ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☒ Interviewing
- ☐ Treatment Planning
- ☒ Working with Families
- ☐ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☒ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☐ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Independent Living Resources, Inc.

Address: 4324 Shetford Road
Durham, NC 27707
Phone: (919) 489-1351
Fax: Same
Contact(s): Bill Griffin, President

Independent Living Resources, Inc. provides consultation and support for a wide range of child welfare and youth services. The services provided by Independent Living Resources, Inc. are intended primarily for social work, human services and public administration professionals.

Programs and Services: Independent Living Resources, Inc. provides training in a variety of areas, including independent living program strategies, violence and safety in the workplace, and policy and programming.

Area of Expertise: Independent living skills programming, violence and safety in the work place

Regions Served: National

Independent Living Resources, Inc.

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☐ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☒ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Indiana Youth Institute

Address: 333 North Alabama
#206
Indianapolis, IN 46204
Phone: (317) 634-4222
Fax: (317) 685-2264
Contact(s): Gail Thomas Strong, Director of Leadership Education

The Indiana Youth Institute (IYI) is a private, non-profit organization whose mission is to collaborate with other state and national institutions to promote attentiveness to Indiana's youth and those who work on their behalf; to encourage policies and programs that foster healthy youth development; to make connections among state and national efforts to improve the lives of Indiana's youth; and to ensure that Indiana's youth have a voice. To this end, IYI's goals and strategies have been influenced by the expressed needs of the individuals and agencies who work with youth in the state.

Programs and Services: The main functions of IYI are advocacy, research, and training. IYI's advocacy programs include *Leadership Roundtable* seminars, a *Leadership Associates Network*, a *Speaker's Bureau*, a quarterly newsletter, an *Indiana Youth Investment Award*, and special reports. IYI's research efforts include youth polls, KIDS COUNT in Indiana, resource guides, and bibliographies. IYI provides contractual training that is tailored to the needs of clients, plus an ongoing series of workshops. Current training programs include *Planning Powerful Proposals*, *Building Youth Literacy*, *Building Bridges for Young Adolescents*, *Indiana's Children in Poverty: Compromised Futures*, *State of the Art Presentation Skills*, *Program Planning for Youth Workers*, and *Trustee Leadership*.

Area of Expertise: Promoting healthy development of youth

Regions Served: Indiana

Indiana Youth Institute

Management and Administration

- ☒ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☒ Management Information Systems
- ☐ Marketing/Public Relations
- ☒ Organizational Development
- ☐ Performance Appraisal
- ☒ Program Planning & Development
- ☐ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☐ Communication
- ☒ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☐ Cultural Diversity
- ☐ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☐ Self Awareness
- ☒ Other (specify): Service leadership, trustee leadership

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Institute for Human Development

Address: 5100 Rockhill Road
Kansas City, MO 64110
Phone: (816) 235-1771
Fax: (816) 235-1762
Contact(s): Jean Ann Sommers, Associate Director for Program Development

The Institute for Human Development is a non-academic affiliate of the University of Missouri that provides interdisciplinary training, exemplary services, technical assistance and dissemination of resources on issues related to the developmentally disabled population. The services provided by the Institute are targeted at the fields and professions of special education, psychology, medicine, dentistry, nursing, occupational therapy, recreational therapy, social work and education.

Programs and Services: The Institute develops research, training and demonstration projects that relate to developmental disabilities. Training is provided in a diverse range of areas related to the developmentally disabled population.

Area of Expertise: Issues related to developmentally disabled

Regions Served: Missouri

Institute for Human Development

Management and Administration

- ☒ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☒ Organizational Development
- ☐ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☒ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☒ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

The Institute for Human Services

Address: 1706 East Broad Street
Columbus, OH 43203
Phone: (614) 251-6000
Fax: (614) 251-6005
Contact(s): Nan Beeler, Training Consultant

The Institute for Human Services is a private, non-profit, multi-service social agency. It manages and develops training systems for child welfare workers. It primarily serves the state of Ohio, but has provided consultation to training systems being created in several other states. Additionally, the Institute is the State Coordinator of the Ohio Child Welfare Training Program, the first competency-based in-service training system.

Programs and Services: The Institute developed the *Comprehensive, Competency-Based In-service Training System for Child Welfare*, and currently is coordinating, in partnership with the Child Welfare League of America, the development and implementation of the training system in several states. The Institute conducts training workshops for trainers and administrators on topics related to child welfare practice and competency-based in-service training, and provides program consultation.

Area of Expertise: Child welfare

Regions Served: Ohio

Institute for Human Services

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☐ Communication
- ☐ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☐ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☐ Youth Development
- ☐ Other (specify)

Janus Youth Programs

Address: 738 NE Davis
Portland, OR 97232
Phone: (503) 233-6090
Fax: (503) 233-6093
Contact(s): Barb Hutsell, Director of Training and Quality Assurance

Janus Youth Programs is a private, non-profit organization that provides residential treatment and outpatient treatment for runaway and homeless adolescents. The training and development services provided by Janus Youth Programs are directed primarily at residential youth workers, treatment workers, and runaway and homeless youth service providers.

Programs and Services: Janus Youth Programs provides training in a variety of areas, including direct service skills and managerial and supervisory skills.

Area of Expertise: Values-based management, counseling skills, and residential treatment skills

Regions Served: Oregon

Janus Youth Programs

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☐ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☐ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☒ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☐ Youth Development
- ☐ Other (specify)

"Just Say No" International

Address: 2101 Webster Street
Oakland, CA 94612
Phone: (510) 451-6666
Fax: (510) 451-9360
Contact(s): David Rangel, Program Assistant

"Just Say No" International is a drug prevention program for youth between 7 and 14 years of age. "Just Say No" weaves together strategies that have been shown to offer the most promise in keeping children and teenagers off drugs. The program addresses a broad spectrum of factors known to affect young people's decisions about drug and alcohol use.

Programs and Services: "Just Say No" provides services for clubs, of which there are 10,000 nationwide. "Just Say No" International offers two intensive training modules for new and experienced "Just Say No" Club adult leaders. Delivered by certified national leaders, the training augments the Club leaders' manual, The "Just Say No" Club Book. It provides Club leaders with the information, skills and support they need to feel confident in their role. Trainings cover such topics as generating community support, the role of parents, the role of volunteers, and leading group discussions.

Area of Expertise: Substance abuse

Regions Served: National

"Just Say No" International

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☐ Performance Appraisal
- ☒ Program Planning & Development
- ☐ Supervision
- ☒ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☒ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☒ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☐ Cultural Diversity
- ☐ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Juvenile Welfare Board of Pinellas County

Address: 4140 49th Street North
St. Petersburg, FL 33709-5797
Phone: (813) 521-1853
Fax: (813) 528-0803
Contact(s): R.J. Doody, Director

The Juvenile Welfare Board of Pinellas County (JWB) plans and coordinates services for Pinellas County's children and families. Community organizations and resources are joined by JWB resources to help meet the needs of Pinellas County families. JWB is funded by local tax revenues. The services provided by JWB are targeted to the fields and professions of social work, mental health, marriage and family therapy, psychology, and early childhood development.

Programs and Services: JWB offers training and educational opportunities for human service professionals, and maintains a library of books and audio visual materials. The JWB provides expert training in a variety of areas including primary prevention, early childhood development, financial needs of young people living in poverty, community empowerment, and community organization.

Area of Expertise: Primary prevention, early childhood development, children living in poverty, community empowerment and organization

Regions Served: Pinellas County, including St. Petersburg, Clearwater, and 22 other small communities

Juvenile Welfare Board of Pinellas County

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☒ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☒ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☒ Other (specify):
- Minority & Gender issues

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other(specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☐ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

The King County Training Consortium

Address: 1008 Smith Tower, 506 Second Avenue
Seattle, WA 98104
Phone: (206) 296-7613
Fax: (206) 296-0177
Contact(s): Jackie Berganio-Jamero, Prevention Coordinator

The King County Training Consortium provides an ongoing series of low-cost training offerings that respond to the needs of providers who work directly or indirectly with chemically dependent individuals and families. The trainings provided by the Consortium are targeted primarily at professionals within the fields of chemical dependency prevention and treatment, mental health, homelessness, primary health care, probation, and other social services.

Programs and Services: The Consortium specializes in training in chemical dependency issues. Some of the trainings offered by the Consortium are *Relapse Prevention*, *Medical/Behavior Management of Toxic Individuals*, *Issues of Sexual and Physical Abuse*, *Dealing with the Hostile Client*, *Drugs, Sex and AIDS*, *Cross Cultural Considerations in Treatment*, and *Grief and Loss*.

Area of Expertise: Chemical dependency

Regions Served: King County, WA

King County Training Consortium

Management and Administration

- ☐ Board Development
- ☒ Budgeting/Financial Management
- ☒ Codependency Prevention
- ☐ Evaluation
- ☒ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☒ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☐ Interviewing
- ☒ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☐ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Lloyd McCorkle Training School

Address: New Jersey Department of Corrections
Trenton, NJ CNH63
Phone: (609) 466-2200 X248
Fax: (609) 466-1369
Contact(s): Lt. Gilbert W. Corbin

The Lloyd McCorkle Training School is the Corrections Officer Training Academy of the New Jersey Department of Corrections. It provides entry level training to juvenile detention officers that work in the juvenile county facilities. The training provided emphasizes the development of personal and psychological skills necessary in dealing with juveniles. The training is targeted at juvenile detention officers and residential youth workers who run community-based organizations.

Programs and Services: The Lloyd McCorkle Training School provides training in a variety of areas, including legal issues related to child abuse, legal rights of clients, cross cultural sensitivity, juvenile behavior patterns, crisis intervention, and stress identification and management.

Area of Expertise: Corrections and law enforcement

Regions Served: New Jersey

Lloyd McCorkle Training School, New Jersey Department of Corrections

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☐ Communication
- ☐ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☐ Suicide
- ☐ Youth Development
- ☐ Other (specify)

Mainstream, Inc.

Address: Box 47054
Topeka, KS 66649
Phone: (913) 266-6422
Fax: (913) 266-2113
Contact(s): Herbert Callison, Executive Director

Mainstream, Inc. is a non-profit corporation that provides technical assistance and training to public and private human service agencies who help people in high-risk settings. The services provided by Mainstream, Inc. are intended primarily for substance abuse counselors, social workers, and foster parent workers.

Programs and Services: Mainstream, Inc. provides training and conference sessions to human service professionals. The trainings present practical and useful information and techniques. Mainstream, Inc. provides training in areas related to substance abuse, child care, and foster care.

Area of Expertise: Substance abuse

Regions Served: Primarily Kansas, Missouri, Texas, Illinois, Iowa, Oklahoma

Mainstream, Inc.

Management and Administration

- ☒ Board Development
- ☒ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Michigan Association of Children's Alliances

Address: 530 West Ionia
Suite E
Lansing, MI 48933
Phone: (517) 485-0840
Fax: same
Contact(s): Mary Gillett, Director of Training

The Michigan Association of Children's Alliances is a national membership organization that provides training and advocacy services to its member agencies. The services provided by the Alliance are intended for children and family services, substance abuse prevention services, children's mental health, and juvenile justice professionals.

Programs and Services: The Alliance provides training in a variety of areas, including child welfare, residential setting issues, and child care.

Area of Expertise: Child welfare, residential care

Regions Served: Michigan

Michigan Association of Children's Alliances

Management and Administration

- ☒ Board Development
- ☐ Budgeting/Financial Management
- ☒ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☐ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Michigan Network of Runaway and Youth Services

Address: 109 W. Michigan Avenue
Suite 1025
Lansing, MI 48933
Phone: (517) 484-5262
Fax: (517) 484-5167
Contact(s): Bruce Haas, Executive Director

Michigan Network of Runaway and Youth Services is a private, non-profit organization that provides technical assistance to youth serving organizations. The services offered by the Michigan Network of Runaway and Youth Services are targeted at all youth serving organizations.

Programs and Services: The Michigan Network specializes in facilitation and coordination of training opportunities. The training covers a diverse range of topic areas.

Area of Expertise: Youth services

Regions Served: Michigan

Michigan Network of Runaway and Youth Services

Management and Administration

- ☒ Board Development
- ☒ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☒ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☒ Supervision
- ☐ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☒ Communication
- ☐ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☒ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☒ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Mid-Atlantic Network of Youth and Family Services

Address: 9400 McKnight Road
Suite 204
Pittsburgh, PA 15237
Phone: (412) 366-6562
Fax: (412) 366-5407
Contact(s): Nancy Johnson, Executive Director

The Mid-Atlantic Network of Youth and Family Services (MANY) is a technical assistance network designed to strengthen and coordinate resources and services for runaway and homeless youth and their families. MANY is the newest regional network member of the National Network of Runaway and Youth Services, Inc., and serves the Mid-Atlantic region including Delaware, Maryland, Pennsylvania, Virginia, West Virginia, and the District of Columbia. While the services provided by MANY are targeted at runaway and homeless youth service providers, they are also for professionals who serve youth in high-risk situations.

Programs and Services: MANY provides training, technical assistance, and coordination for its member agencies as well as other youth service agencies. The training workshops are specialized for youth workers. Some of the training specialties include fundraising/development, staff supervision, advocacy and local issues, basic skills for youth workers, independent living skills, adolescent sexuality and HIV prevention, drug and alcohol abuse, and adolescent abuse.

Area of Expertise: Youth services

Regions Served: Maryland, Delaware, Washington, DC, Virginia, Pennsylvania, West Virginia

Mid-Atlantic Network of Youth and Family Services

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☒ Marketing/Public Relations
- ☐ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☐ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

MINK

Address: 516 Jefferson
St. Charles, MO 63301
Phone: (314) 946-0101
Fax: (314) 925-0116
Contact(s): Laura Harrison, Program Operations Manager

MINK (Missouri, Iowa, Nebraska and Kansas) is a public, non-profit membership organization. MINK provides training and technical assistance to those member agencies who receive runaway and homeless grants from the United States Department of Health and Human Services. Services are provided by and to member agencies, who represent a variety of areas of expertise and disciplines.

Programs and Services: MINK consists of several exemplary youth serving organizations, and therefore provides training in a wide variety of areas. These include youth participation, fundraising, board development, sexual diversity, cultural diversity, gang related issues, grant writing and use of restraints.

Area of Expertise: Program performance standards

Regions Served: Missouri, Iowa, Nebraska, Kansas

MINK

Management and Administration

- ☒ Board Development
- ☒ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☒ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☒ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Mountain Plains Youth Services

Address: 221 West Rosser Avenue
Bismarck, ND 58501
Phone: (701) 255-7229
Fax: (701) 255-3922
Contact(s): Linda Wood, Associate Executive Director/Trainer

Mountain Plains Youth Services is a private, non-profit organization that provides training and technical assistance to youth service providers in Federal Region VIII, which consists of Montana, Utah, Colorado, North Dakota, South Dakota, and Wyoming. It also operates two direct service agencies. The services provided through Mountain Plains Youth Services are targeted at all youth services, in particular social workers, counselors, juvenile corrections officers, and juvenile probation officers.

Programs and Services: Mountain Plains Youth Services provides training in several areas. The main emphasis of training is on management, administration, and direct service skills. The major content areas of training include youth empowerment, youth development, youth participation, working with runaway and homeless youth, HIV prevention, and attendant care and holdover model training in juvenile justice.

Area of Expertise: Management, administration, direct service skills

Regions Served: Mainly western region but national on request

Mountain Plains Youth Services

Management and Administration

- ☒ Board Development
- ☒ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☒ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Mueller Holden and Associates

Address: P.O. Box 4856
Ithaca, NY 14852
Phone: (607) 539-6432
Fax: (607) 539-6299
Contact(s): Martha Holden, Vice President

Mueller Holden and Associates (MHA) is a private, for-profit organization that specializes in training, consultation, and curriculum development for human service organizations. The services provided by MHA are youth-oriented and intended primarily for direct care workers, social workers, trainers, educators, child care workers, and child welfare workers.

Programs and Services: MHA provides how-to training for human service professionals who work with children and youth. Some specialty topics include interdependent living, learning life skills, group experiential living, and working with parents and families of children in out-of-home care.

Area of Expertise: Working with emotionally and behaviorally disturbed youth

Regions Served: National and international

Mueller Holden and Associates

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☐ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☒ Other (specify)
- ☒ Children and Residential Care

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☒ Other (specify)
- ☒ Family Reunification

General Knowledge

- ☐ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Multi-Cultural Training Resource Center

Address: 1540 Market Street
3320
San Francisco, CA 94102
Phone: (415) 861-2142
Fax: (415) 861-4459
Contact(s): Terry Berman, Director

The Multi-Cultural Training Resource Center is a private, non-profit organization that provides multi-cultural services through training, technical assistance, and development of materials to the public and private sectors. The services provided by the Multi-Cultural Training Resource Center are targeted at those professionals employed in education, government, community-based organizations, substance abuse prevention, and HIV/AIDS prevention.

Programs and Services: All the trainings provided by the Multi-Cultural Training Resource Center emphasize multi-cultural issues and perspectives. Consistent with its name, the Multi Cultural Training Resource Center provides expertise in multiculturalism and issues of oppression and diversity.

Area of Expertise: Multicultural diversity

Regions Served: Western states, Hawaii, Canada

Multi-Cultural Training Resource Center

Management and Administration

- ☒ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☒ Organizational Development
- ☐ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☐ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☒ Working with Families
- ☐ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

National Association of Juvenile Correction Agencies

Address: P.O. Box 40
St. Anthony, ID 83445
Phone: (208) 624-3462
Fax: (208) 624-3462
Contact(s): Brian Chapman, Director of Support Services

The National Association of Juvenile Correction Agencies is a public organization that provides residential and day services to youth. The training services provided by the Association are primarily for child care workers and juvenile justice professionals.

Programs and Services: Through the technique of "positive peer culture," the Association provides training to the entry level youth worker in child care services. Some lessons include suicide identification and prevention, physical restraint training, situational leadership, and crisis prevention.

Area of Expertise: Juvenile justice training

Regions Served: National

National Association of Juvenile Correction Agencies

Management and Administration

- ☐ Board Development
- ☒ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☒ Management Information Systems
- ☐ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☐ Case Management
- ☒ Communication
- ☐ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☐ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)
- ☒ Outdoor Recreation Skills
- ☒ Leadership and Life Skills
- ☒ Drug and Alcohol Education

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

National Association of State Alcohol and Drug Abuse Directors

Address: 444 North Capitol Street NW
Suite 642
Washington, D.C. 20001
Phone: (202) 783-6868
Fax: (202) 783-2704
Contact(s): Bill Bartosch, Director of Prevention Services

The National Association of State Alcohol and Drug Abuse Directors (NASADAD) is a private, non-profit educational, scientific, and informational organization. NASADAD's basic purpose is to foster and support the development of effective alcohol and other drug abuse prevention and treatment programs throughout every U.S. state and territory. The services provided by NASADAD are intended for people who work in alcohol and drug abuse prevention.

Programs and Services: NASADAD provides training in a variety of areas related to substance abuse.

Area of Expertise: Substance abuse

Regions Served: National

National Association of State Alcohol and Drug Abuse Directors

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☒ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☒ Organizational Development
- ☐ Performance Appraisal
- ☒ Program Planning & Development
- ☐ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☒ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☒ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

National Coalition of Hispanic Health and Human Services Organizations

Address: 1501 Sixteenth Street, NW
Washington, DC 20036
Phone: (202) 387-5000
Fax: (202) 797-4353
Contact(s): Claudia Demegret, Deputy Project Director/AIDS & Chronic Diseases

The National Coalition of Hispanic Health and Human Services Organizations (COSSMHO) is a private, non-profit membership organization committed to improving the health and psycho-social well-being of the nation's Hispanic population. COSSMHO strives to achieve its mission by conducting national demonstration programs, coordinating research, and serving as a source of information, technical assistance and policy analysis. COSSMHO's membership includes community-based health, mental health, substance abuse and social service providers.

Programs and Services: COSSMHO provides training in many areas. These include *AIDS Education for Out-of-School Hispanic Youth*, which supports local training and professional awareness for youth service agencies in various Hispanic population centers; *Southwest Border AIDS Coalition*, which provides training and technical assistance to help agencies improve and expand AIDS education and training programs; and *Migrant Youth and AIDS*, an effort designed to develop and evaluate HIV prevention programs and educational materials addressing needs particular to Hispanic migrant youth.

Area of Expertise: AIDS/chronic diseases, health/mental health for Hispanic populations

Regions Served: National

National Coalition of Hispanic Health and Human Services Organizations

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☒ Performance Appraisal
- ☐ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☐ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☐ Crisis Management
- ☒ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☒ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

National Commission on Correctional Health Care

Address: 2105 North Southport
Suite 200
Chicago, IL 60614
Phone: (312) 528-0818
Fax: (312) 528-4915
Contact(s): Lydia Watts, Education Coordinator

The National Commission on Correctional Health Care (NCCHC) aims to improve the quality of health care provided in jails, prisons, and juvenile confinement facilities. The services provided by NCCHC are targeted at those professionals involved in juvenile justice, child care, juvenile corrections, substance abuse, and health care.

Programs and Services: NCCHC provides training and educational opportunities through educational seminars and an annual conference. The seminars deal with timely, important topics in correctional healthcare. Among these seminars are *Quality Assessment/Improvement*, a one-day seminar that describes the history and effectiveness of quality assessment/improvement; *The New Standards*, a one-day program that reviews NCCHC standards for correctional health services in jails, prisons and juvenile facilities; and *Comprehensive Health Education for Incarcerated Youth*, which provides participants with current information on HIV/AIDS, sexually transmitted diseases, counseling techniques, substance use/abuse, teen parenting and violence prevention.

Area of Expertise: Correctional health care issues

Regions Served: National

National Commission on Correctional Health Care

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☐ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☐ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

National Conference of Christians and Jews

Address: P.O. Box 26167
Tampa, FL 33623
Phone: (813) 286-0546
Fax: (813) 282-1562
Contact(s): Dr. H. Roy Kaplan, Executive Director

The National Conference of Christians and Jews is a private, non-profit organization that aims to improve understanding and cooperation among diverse religions, races and ethnic groups. This is achieved through educational programs that stress dialogue and discussion. The services provided through the Conference target educators, community agency workers, and corporate decision makers.

Programs and Services: The Conference provides training in a variety of areas. These include self-esteem, self-awareness, adult/youth relationships, and understanding and valuing diversity. Among programs conducted by the Conference are *Green Circle*, a prejudice-reduction and self-esteem program that prepares children for life in a diverse society; *Camp Anytown*, which bi-annually brings together students of diverse cultural, ethnic, religious, economic and geographic backgrounds for two-week camp sessions; and the *Tomorrow Programs*, which link people of all colors to form a network of caring leaders through workshops that strengthen social and cultural understanding and acceptance.

Area of Expertise: Developing self-esteem and self-awareness, understanding and valuing diversity

Regions Served: Florida

National Conference of Christians and Jews

Management and Administration

- ☒ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☒ Program Planning & Development
- ☐ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☐ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☐ Crisis Management
- ☒ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☐ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

National Council of Juvenile and Family Court Judges

Address: University of Nevada
P.O. Box 8970
Reno, NV 89507
Phone: (702) 784-6012
Fax: (702) 784-6628
Contact(s): Jim Toner, Associate Director for Continuing Judicial Education

The National Council of Juvenile and Family Court Judges is a national membership organization that works to improve standards, practices and effectiveness of juvenile and family courts. Providing training and education is the primary goal of the Council. Services provided are targeted primarily at juvenile justice workers, specifically, judges, detention facility workers and after care facility workers.

Programs and Services: The Council provides training in several diverse areas related to juvenile justice. Some of these include disciplinary action, child abuse and neglect, ethics of judges, theories about delinquency, and family violence.

Area of Expertise: Court and juvenile services

Regions Served: International and national

National Council of Juvenile and Family Court Judges

Management and Administration

- ☐ Board Development
- ☒ Budgeting/Financial Management
- ☒ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☒ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☐ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☐ Youth Development
- ☐ Other (specify)

National Crisis Prevention Institute, Inc.

Address: 33-15K North Street
Brookfield, WI 53005
Phone: (414) 783-5787
Fax: (414) 783-5906
Contact(s): Linda Steiger, Director

National Crisis Prevention Institute (CPI) is a private, for-profit organization that provides programs in *Nonviolent Crisis Prevention* to the mental health, education, youth work, law enforcement and corrections, and health professions. It is a leader in crisis intervention training, providing instruction in how to safely manage aggressive, disruptive, and assaultive behavior.

Programs and Services: *Nonviolent Crisis Intervention* training is founded on basic practical principles. The simple content of the program is delivered through a combination of skill-oriented role plays and lectures. This dynamic hands-on training process instills in participants the confidence necessary to intervene in the most demanding situations. CPI provides a range of cost-effective programs based on an organization's training objectives, needs and budgets. Some of the programs offered at CPI include an *Instructor Certification Program in Nonviolent Crisis Intervention*, a *Comprehensive Workshop* in crisis prevention methods, and an *Introductory Workshop* on the basics of crisis intervention.

Area of Expertise: Crisis management

Regions Served: US, Canada, New Zealand, Ireland

National Crisis Prevention Institute, Inc.

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☐ Communication
- ☐ Community Outreach
- ☐ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☐ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☐ Youth Development
- ☐ Other (specify)

National Institute of Corrections

Address: 1960 Industrial Circle, Suite A
Longmont, CO 80501
Phone: (800) 995-6429
Fax: (303) 682-0469
Contact(s): Steve Swisher

The branch of the National Institute of Corrections (NIC) in Longmont, Colorado is the national training headquarters for this arm of the U.S. Department of Justice. The NIC's primary function is to give training and technical assistance to anyone involved in the federal, state, or local correctional community, public or private. Those seeking training should have contact with an agency, although it is not required.

Programs and Services: The NIC's training programs are targeted at mid-to-executive level administrators. Training is also offered for members of the correctional community that are involved in medical and treatment programs. The specific training programs are conducted by staff within the NIC and the Department of Justice.

Area of Expertise: Corrections

Regions Served: National

National Institute of Corrections

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☐ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☐ Community Outreach
- ☐ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☐ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

National Juvenile Detention Association

Address: 217 Perkins Building
Eastern Kentucky University
Richmond, KY 40475
Phone: (606) 622-1497
Fax: (606) 622-6264
Contact(s): Earl Dunlap, Executive Director

The National Juvenile Detention Association (NJDA) is a private, for-profit organization of professionals dedicated to promoting adequate detention services for juveniles. NJDA is an affiliate member of the American Correctional Association. It has been instrumental in contributing to the establishment of adequate standards, policies and procedures for juvenile detention centers for the American Correctional Association.

Programs and Services: Some of the services provided by the NJDA include technical assistance to local and/or state juvenile detention programs, annual training for juvenile detention, corrections and juvenile justice professionals, training to address the development of adequate resources to accomplish goals, opportunities for members to develop their personal careers and professional capabilities, and opportunities for the development of professional leaders and leadership in the field of juvenile detention.

Area of Expertise: Issues involving incarcerated youth

Regions Served: National and Canada

National Juvenile Detention Association

Management and Administration

- ☐ Board Development
- ☒ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☒ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

National Network of Children's Advocacy Centers

Address: 1319 F. Street, NW
Washington, D.C. 20004
Phone: 202-639-0597
Fax: 202-639-0511
Contact(s): Nancy Chandler

The National Network of Children's Advocacy Centers (NNCAC) is a national, non-profit membership organization made up of child advocacy programs from across the country. The NNCAC functions to promote the cause of children through training and technical assistance to youth workers from all fields. The NNCAC uses experts and administrators in a multi-disciplinary manner to train youth workers. Training programs are not limited to organizations within the NNCAC network.

Programs and Services: The NNCAC focuses its training curriculum on intervention strategies and investigation primarily for cases of severe abuse. The multi-disciplinary approach functions to help youth workers in all disciplines become aware of the causes and effects that abuse can have on children. In addition, training programs are also offered involves administrative and legislative strategies for those advocating at these levels.

Areas of Expertise: Child abuse

Regions Served: National

National Network of Children's Advocacy Centers

Management and Administration

- ☒ Board Development
- ☒ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☒ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☐ Communication
- ☐ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☒ Other (specify)

Community Networking

- ☒ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☐ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☐ Self Awareness
- ☒ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☒ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☐ Youth Development
- ☐ Other (specify)

National Network of Runaway and Youth Services, Inc.

Address: 1319 F Street NW, Suite 401
Washington, DC 20004
Phone: (202) 783-7949
Fax: (202) 783-7955
Contact(s): Miriam Darmstadter, Training Coordinator
Twylia Fannin, Information Services Director

The National Network of Runaway and Youth Services, Inc. (National Network), actively engages in public education efforts; promotes youth/adult partnerships; supports the delivery of high quality, effective programs and services among youth-serving organizations; and provides training and technical assistance in a variety of areas related to service provision to youth in high-risk situations. The National Network with its 10 regional network affiliates represents over 1,200 constituents, primarily community-based youth-serving agencies.

Programs and Services: The National Network's programs uniquely contribute to the professional development of youth workers and include training and technical assistance projects which focus on HIV and substance abuse prevention, with an emphasis on youth involvement. Central to its work, the National Network has adopted Community Youth Development as a philosophy and model for best practice in youth work. This model focuses on lifelong learning in which youth develop skills and competencies to be contributing members to their communities and society. The National Network also sponsors an annual Symposium, and publishes a quarterly newsletter and policy updates six times annually.

Area of Expertise: Professional development of youth workers

Regions Served: The ten federally-designated regions of the United States and the US territories

National Network of Runaway and Youth Services, Inc.

Management and Administration

- ☒ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☒ Management Information Systems
- ☐ Marketing/Public Relations
- ☒ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☐ Communication
- ☒ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☒ Prevention Services

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

National Organization of Black County Officials

Address: 440 First Street, NW
Suite #500
Washington, DC 20001
Phone: (202) 347-6953
Fax: (202) 393-6596
Contact(s): Crandall Jones, Executive Director

The National Organization of Black County Officials (NOBCO) is a private, non-profit national technical assistance and clearinghouse organization for Black county officials. Training is provided when a project is developed that county officials are interested in implementing within their community. NOBCO provides services to Black county officials, national organizations, state and local education agencies, and community based organizations.

Programs and Services: NOBCO trains officials through workshops, training retreats, briefings, and technical assistance. An example of a recent project is the HIV/AIDS Education project in which NOBCO developed education programs for both in-school and out-of-school minority youth and young adults. As a result of this initiative, NOBCO created Our Bodies, Our Future, a health education curriculum which is "the only educational tool currently in existence that provides minority youth in middle school with HIV/AIDS and health education that is culturally-focused and comprehensive". In addition to County Compass, the NOBCO newsletter, NOBCO publishes County to County, an HIV/AIDS and health education bulletin produced and distributed nationally on a bimonthly basis.

Area of Expertise: The development and training of Black county officials

Regions Served: National

National Organization of Black City Officials

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☒ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☐ Communication
- ☒ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

**National Organization on Adolescent Pregnancy, Parenting
and Prevention, Inc.**

Address: 4421-A East-West Highway
Bethesda, MD 20814
Phone: (301) 913-0378
Fax: (301) 913-0380
Contact(s): Kathleen Sheeran, Executive Director

The National Organization on Adolescent Pregnancy, Parenting and Prevention (NOAPPP) is a national membership organization that links individuals and organizations who are committed to preventing adolescent pregnancy and problems related to adolescent sexuality, pregnancy, and parenting. The programs and services provided by NOAPPP are intended for professionals working within the field of adolescent pregnancy.

Programs and Services: NOAPPP offers educational and training opportunities through an annual meeting, workshops, conferences, technical assistance and training. Topics include evaluation of programs and coalition building.

Area of Expertise: Program evaluation, coalition building

Regions Served: National

National Organization on Adolescent Pregnancy, Parenting and Prevention

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☐ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☐ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

National Resource Center for Youth Services

University of Oklahoma

Address: 202 West 8th Street
Tulsa, OK 74119-1419
Phone: (918) 585-2986
Fax: (918) 592-1841
Contact(s): Holly Cole, Marketing and Conference Coordinator

The National Resource Center for Youth Services is a private, non-profit organization dedicated to enhancing the quality of life for the nation's at-risk youth by improving the effectiveness of human services. Training is the Center's primary business. Other major functions of the organization include publications, an information clearinghouse, conference planning, and training support. The services offered at the Center are primarily targeted at the social services, residential foster care, and child care professions.

Programs and Services: Topics of training at the Center include adolescent transitional and independent living issues, cultural diversity, gay, lesbian, bi and transgender issues, HIV/AIDS related issues, and team building skills.

Area of Expertise: Diversity issues, AIDS/HIV

Regions Served: National and Canada

National Resource Center for Youth Services, University of Oklahoma

Management and Administration

- ☒ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

National Resource Center on Family Based Services

University of Iowa

Address: Room 112, North Hall
University of Iowa
Iowa City, IA 52242
Phone: (319) 335-2200
Fax: (319) 335-2204
Contact(s): Marcia Allen, Executive Director

The National Resource Center on Family Based Services is an entity within the school of social work at the University of Iowa. The Center is funded to provide training, technical assistance, information services, research, and evaluation services to human service agencies who are developing family-centered services. The Center is funded by a grant from the Department of Human Services.

Programs and Services: The Center provides training in issues related to working with youth. Some of the trainings and programs offered cover the areas of program evaluation, supervision, and family-centered approaches.

Area of Expertise: Families

Regions Served: International

National Resource Center on Family Based Services, University of Iowa

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☒ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☐ Communication
- ☐ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

**National Volunteer Training Center for Substance Abuse Prevention,
Center for Substance Abuse Prevention**

Address: 2800 Shirlington Road
#900
Arlington, VA 22206
Phone: (703) 931-4144
Fax: (703) 931-0430
Contact(s): Jacqueline Lloyd, Coordinator

The National Volunteer Training Center for Substance Abuse Prevention (NVTCSAP) is part of the Center for Substance Abuse Prevention's Training System, which aims to enhance the recognition and prevention of alcohol, tobacco, and other drug abuse (ATOD) related problems by developing programs targeted at people in high-risk settings. The Center's goal is to provide volunteers, and individuals working alongside volunteers, with the knowledge and skills that will enable them to respond to the prevention needs of their communities. NVTCSAP is committed to training volunteers, paid staff of ATOD prevention organizations that utilize volunteers, and leaders of volunteer agencies.

Programs and Services: NVTCSAP has designed and delivered training programs in support of volunteer prevention activities in the ten regions of the U.S. Department of Health and Human Services (HHS). Some of the training programs at NVTCSAP include *Training of Trainers Workshop for Hispanic/Latino Parents*, *Volunteer Management Training*, *Training of Trainers Workshop for Parent Volunteers Working with Youth*, *Faith Leaders Forums*, and *ATOD Prevention with Homeless Families*.

Area of Expertise: Prevention of alcohol and drug abuse

Regions Served: National

**National Volunteer Training Center for Substance Abuse Prevention,
Center for Substance Abuse Prevention**

Management and Administration

- ☒ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☒ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☐ Program Planning & Development
- ☒ Supervision
- ☐ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☒ Communication
- ☐ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☒ Interviewing
- ☐ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☒ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

New England Consortium for Families and Youth

Address: 14 Beacon Street
Suite 706
Boston, MA 02108
Phone: (617) 742-8555
Fax: (617) 742-7808
Contact(s): Nancy Jackson, Executive Director

The New England Consortium for Families and Youth (NECFY) is a private, non-profit membership organization dedicated to improving the lives of youth in crisis in New England. Over 40 agencies work to strengthen families by providing shelter, outreach, counseling, advocacy, aftercare and placement services for youth. NECFY provides training opportunities for member programs, legislative alerts and public policy information, national representation of concerns to public and private policy makers and the media, information and resource sharing of program innovations, funding and job opportunities, important developments in the field, technical assistance to members and state networks to improve service delivery, advocacy efforts, and networking.

Programs and Services: The current membership activities offered by NECFY include an annual three-day staff training conference in Vermont; scholarships to attend the Annual Symposium of the National Network of Runaway and Youth Services in Washington, DC, as well as representation on the Network's Board of Directors; print and video resource loan library, featuring adolescent training videos, articles, reports and fund raising material; training/conference scholarships; bi-monthly NECFY newsletter; and support and technical assistance in accessing YOUTHNET, a telecommunication cooperative of the National Network of Runaway and Youth Services.

Area of Expertise: Youth services

Regions Served: New England

New England Consortium for Families and Youth

Management and Administration

- ☒ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☒ Management Information Systems
- ☒ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☐ Case Management
- ☒ Communication
- ☐ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Collaboration
- ☒ Community Organizing
- ☒ Community Outreach
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☒ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☒ Human Sexuality
- ☐ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Northwest Network of Runaway and Youth Services

Address: 94 3rd Street
Ashland, OR 97520
Phone: (503) 482-8890
Fax: (503) 482-3664
Contact(s): Ginger Baggett, Executive Director

The Northwest Network of Runaway and Youth Services is the training and technical assistance provider for runaway and homeless youth programs in Federal Region X, which includes Alaska, Idaho, Oregon and Washington. The Northwest Network's purpose is "to ensure youth have access to quality services providing safety and nurturance which encourages growth toward healthy productive lives." The Northwest Network is comprised of more than 30 youth serving programs throughout the region. Most of these programs are runaway and homeless programs.

Programs and Services: The Northwest Network provides training in a variety of areas, including management, marketing, public relations, staff development, advocacy and public education.

Area of Expertise: Youth services

Regions Served: Alaska, Idaho, Oregon, Washington

Northwest Network of Runaway and Youth Services

Management and Administration

- ☒ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☐ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☒ Juvenile Delinquency
- ☐ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☐ Youth Development
- ☐ Other (specify)

Nova Research

Address: 4600 East West Highway
#700
Bethesda, MD 20816
Phone: (301) 986-1891
Fax: (301) 986-4931
Contact(s): Jackie Coleman, Master Trainer

Nova Research is a private, for-profit organization that specializes in data collection and research in health issues such as HIV/AIDS, STDs, cancer and heart diseases. The services offered by Nova are aimed at those in the health, mental health, physical health, and substance abuse fields.

Programs and Services: Nova offers several training and curriculum packages in a wide variety of areas. Nova specializes in issues related to working with high-risk and substance abusing populations.

Area of Expertise: Substance abuse, HIV/AIDS

Regions Served: National

Nova Research

Management and Administration

- ☒ Board Development
- ☒ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☒ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☒ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☒ Human Sexuality
- ☐ Juvenile Delinquency
- ☒ Managing Violence
- ☐ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☐ Suicide
- ☐ Youth Development
- ☐ Other (specify)

**Office of Juvenile Justice and Delinquency Prevention
Training, Dissemination, and Technical Assistance Division**

Address: 633 Indiana Avenue, NW, Room 700
Washington, DC 20531
Phone: (202) 307-0598
Fax: (202) 514-6382
Contact(s): Emily Martin

The mission of the Office of Juvenile Justice and Delinquency Prevention (OJJDP) is to plan, establish, fund, operate, and evaluate juvenile justice and delinquency prevention training programs and to develop, conduct, and provide training programs for professionals, paraprofessionals, and volunteers working with or preparing to work with juveniles and their families. Their goal is the development and enhancement of skills in the field of juvenile justice and youth services as a way of strengthening and improving the juvenile justice system and delinquency prevention programs. Juvenile justice professionals include law enforcement, juvenile court judges, court personnel, correctional personnel, and staff of youth-serving organizations that support the juvenile justice system and delinquency prevention programs.

Programs and Services: Primary services provided by OJJDP include support grants, cooperative agreements, and contracts which develop training programs, design and implement curricula, and conduct seminars, workshops, and conferences -- all as a way of designing opportunities to develop and enhance the skills of professionals in the juvenile justice and delinquency prevention network. Recipients of services include staff from both public and private non-profit organizations.

Area of Expertise: Juvenile justice and delinquency prevention

Regions Served: National

Office of Juvenile Justice and Delinquency Prevention

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
- ☒ Management Information Systems
- ☐ Marketing/Public Relations
- ☒ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☐ Case Management
- ☐ Communication
- ☐ Community Outreach
- ☐ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☐ Interviewing
- ☒ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☐ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☐ Youth Development
- ☐ Other (specify)

Parmadale Training Institute and Consultation Network

Address: 6753 State Road
Parma, OH 44134
Phone: (216) 843-5590
Fax: (216) 845-5910
Contact(s): Patty Sadallah, Marketing Manager

The Parmadale Training Institute and Consultation Network is a private, non-profit organization that delivers training and consultation services. The training and consultation services offered by the Network are intended primarily for providers of child and family services.

Programs and Services: The Network provides training in a variety of areas related to child and family services. Some of these topics include direct services for children and families, program design and development, and organizational management.

Area of Expertise: Child and family services

Regions Served: Ohio

Parmadale Training Institute and Consultation Network

Management and Administration

- ☒ Board Development
- ☐ Budgeting/Financial Management
- ☒ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☒ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

The Prevention Center

Center for Applied Prevention Research

Address: 4760 Walnut Avenue, #106
Boulder, CO 80301
Phone: (303) 443-5696
Fax: (303) 443-4373
Contact(s): Bob D'Alessandro, Executive Director

The Prevention Center is a private, non-profit organization specializing in substance abuse prevention. In its effort to bridge the gap between prevention research and development of new materials in the area of prevention, The Prevention Center provides training, technical assistance, and resource support to individuals, groups and organizations working to develop effective prevention efforts in their communities.

Programs and Services: The Prevention Center has a variety of programs both statewide within Colorado and nationwide. Statewide projects include the *Prevention Information Center*, a comprehensive resource clearinghouse and networking service, and the *Statewide Training Project*, an undertaking that strengthens programs in local communities by offering regional trainings, technical assistance, and advanced trainings. Nationwide projects include the *National Organization of Student Assistance Programs and Professionals*, a project that provides training, technical assistance and resource support to elementary and secondary schools and institutions of higher education; and *Partners for Youth Leadership*, which promotes the concept of youth involvement in substance abuse prevention and other issues that affect young people.

Area of Expertise: Substance abuse prevention

Regions Served: National

The Prevention Center, Center for Applied Prevention Research

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☒ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☐ Communication
- ☐ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☒ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☐ Self Awareness
- ☒ Other (specify):
- Support for youth programs

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☒ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Professional Development Center

Florida Mental Health Institute

Address: Department of Law and Mental Health
13301 Bruce B. Downs Boulevard
Tampa, FL 33612
Phone: (813) 974-4606
Fax: (813) 974-4696

The Professional Development Center of the Florida Mental Health Institute provides training for health and human service professionals, including case managers, social workers, and counselors.

Programs and Services: The Professional Development Center provides training in a variety of areas related to health and human services. Most services are targeted at front-line and middle management workers of youth serving organizations.

Area of Expertise: Issues related to health and human services professions

Regions Served: Central and Southwest Florida

Professional Development Center, Florida Mental Health Institute

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☐ Community Outreach
- ☐ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☒ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☒ Suicide
- ☐ Youth Development
- ☐ Other (specify)

The Professional Development Institute

Address: 389 Whitney Ave.
New Haven, CT 26511
Phone: (203) 789-7645
Fax: (203) 562-6355
Contact(s): Marcia Kline

The Professional Development Institute (PDI) is a project currently under development by The Consultation Center and New Haven's City-Wide Youth Coalition (CWYC). PDI was created to provide training services to the CWYC, a coalition of over 40 community-based agencies, training organizations, and resource agencies focused on service, prevention, and youth development opportunities for area youth. Training programs offered by PDI target youth-service workers within the CWYC coalition.

Programs and Services: The Professional Development Institute's training program will be based on group training for line staff as well as coordinator/supervisory staff. The Institute will also offer a general prevention training program for all CWYC agencies, parents and youth on a neighborhood basis. The content of the training programs will emphasize intervention, prevention, and youth development strategies for urban youth.

Area of Expertise: Prevention programs and youth development opportunities for urban youth.

Regions Served: New Haven, CT

The Professional Development Institute

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☒ Organizational Development
- ☐ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☒ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☒ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☒ Other (specify)

Professional Growth Facilitators

Address: Post Office Box 5981
San Clemente, CA 92674-3529
Phone: (714) 498-3529
Fax: Same
Contact(s): Lois M. Johnson, Managing Partner

Professional Growth Facilitators is a private organization with the mission statement, "Dedicated to your growth and productivity...as an individual, as an organization, as a community." Professional Growth Facilitators works in partnership with professionals and agencies within the child care, education and health and human services fields in its effort to improve human services. Consistent with its mission, Professional Growth Facilitators provides training, consultation, and educational opportunities which are experientially based, theoretically sound, practical, and hands-on.

Programs and Services: Some of the programs offered by Professional Growth Facilitators include *Using Total Quality Management to Solve Organizational Problems, Sexual Abuse and Sexual Issues Training, Psychiatric Theory and Intervention, Cool Heads in a Crisis: Crisis Management for Administrators, The Effective Board of Directors, Teachers or Taunters: The Dilemma of Providing True Discipline, and Group Dynamics Training.*

Area of Expertise: Physical/sexual/emotional abuse, substance abuse, youth separated from their families

Regions Served: National and International (Australia, Canada, South Africa, Czechoslovakia)

Professional Growth Facilitators

Management and Administration

- ☐ Board Development
- ☒ Budgeting/Financial Management
- ☒ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☒ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Research and Training Center on Family Support and Children's Mental Health

Address: Portland State University
P.O. Box 751
Portland, OR 97207
Phone: (503) 725-4040
Fax: (503) 725-4180
Contact(s): Richard Hunter, Director of Training

The Research and Training Center on Family Support and Children's Mental Health is funded by the National Institutes of Mental Health and the Department of Education to engage in research and training activities in children's mental health nationwide. They are also funded to research policy development issues around new and innovative ways to treat youth and families. The services provided by the Research and Training Center are targeted at workers in the fields of mental health, child welfare, and education.

Programs and Services: The Research and Training Center provides training to those who seek assistance in family-professional partnerships. It uses parent-professional training teams, available in every region of the U.S., to help coordinate those training arrangements. Additionally, the Research and Training Center develops and disseminates training materials and provides training in delivering culturally competent services and advocacy.

Area of Expertise: Delivering culturally competent services, consumer involvement, consultation, advocacy

Regions Served: National, Northwest Territories

Research and Training Center on Family Support and Children's Mental Health

Management and Administration

- ☒ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☒ Fundraising/Development
- ☐ Leadership Development
- ☒ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☒ Case Management
- ☐ Communication
- ☒ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☐ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☒ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☐ Youth Development
- ☐ Other (specify)

School-Age Child Care Project

Address: Training Center
School-Age Child Care Project
Wellsley College Center for Research on Women
Wellsley, MA 02181-8259
Phone: (617) 283-2554
Fax: (617) 283-3657
Contact(s): Ellen Gannett, Director, Training Center

The School-Age Child Care Project is a private, non-profit training entity that operates within the context of the National Research Action Center on School-Age Child Care (NRAC). The Training Center's goal is to train all players in a community (schools, care providers, parents, community leaders, business and service professionals) to learn about the expansion and improvement of child care programs and then to empower these individuals to improve child care programs through their understanding of what good programs look like.

Programs and Services: The core training curriculum focuses on communication and relationship building; articulation of mission; space usage; safety, health and nutrition; explication of developmentally appropriate activities; scheduling and flexibility issues; staff development and management; community visioning and the art of collaboration.

Area of Expertise: Training for school-age child care workers

Regions Served: National

School-Age Child Care Project

Management and Administration

- ☐ Board Development
- ☒ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☐ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☒ Other (specify)

School Health and Risk Prevention Center

Puget Sound Educational Service District

Address: 400 SW 152nd Street
Burien, WA 98166-2209
Phone: (206) 439-6921
Fax: (206) 439-3961
Contact(s): Jane Robb, Program Manager/Trainer

The mission of the School Health and Risk Prevention Center (SHARP) is to promote optimum health and resiliency in children, youth and families. SHARP's two main goals are 1) to provide training, technical assistance, resources and direct services to professionals within the school system and larger communities, and 2) to collaborate with schools and communities in their effort to prevent and lower high-risk behaviors among children and adolescents.

Programs and Services: SHARP provides training and consultation in a variety of interrelated areas. These topic areas include health education, staff wellness/employee assistance, HIV/AIDS prevention education, child abuse prevention, controversial issues, substance abuse, and gang and youth violence prevention/reduction.

Area of Expertise: Direct service

Regions Served: King County/Pierce City, WA

School Health and Risk Prevention Center, Puget Sound Educational Service District

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☒ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☒ Program Planning & Development
- ☐ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☒ Communication
- ☐ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

South Bronx Human Development Organization, Inc.

Address: One Fordham Plaza
#900
Bronx, NY 10458
Phone: (718) 295-5501
Fax: (718) 733-2957
Contact(s): Karolyn R. Gould

The South Bronx Human Development Organization, Inc. is a non-profit corporation which provides a package of services, activities and resources for all of New York City's foster care service and youth service providers. The goal of the South Bronx Human Development Organization, Inc. is to enable service providers to prepare youth to live independently. The South Bronx Human Development Corporation targets human services and youth service professionals.

Programs and Services: The training programs are offered through the Independent Living Skills Center. While the Center provides training on demand, it also offers extensive training in leadership development, program planning and development, supervision, and fostering adult/youth partnerships.

Area of Expertise: Independent living skills

Regions Served: New York City

South Bronx Human Development Organization, Inc.

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☒ Organizational Development
- ☐ Performance Appraisal
- ☒ Program Planning & Development
- ☐ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☐ Case Management
- ☒ Communication
- ☐ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☒ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Southeastern Network

Address: 337 S. Milledge, #209
Athens, GA 30605
Phone: (706) 354-4568
Fax: (706) 353-0026
Contact(s): Gayle Kurtz, Director

The Southeastern Network is a private, non-profit organization dedicated to providing training and technical assistance to youth service professionals and organizations in eight states. The states it serves are Mississippi, Alabama, Florida, South Carolina, North Carolina, Georgia, Kentucky, and Tennessee. The services provided through the Network primarily serve professionals in the fields of juvenile justice, child welfare, and youth services.

Programs and Services: The Network offers training in a wide variety of areas. The Network considers training in basic adolescent development, crisis management, and cultural diversity to be a priority of staff training. To this end, the Network strives to include these topics in several of their trainings.

Area of Expertise: Basic adolescent development training

Regions Served: Southeast region

Southeastern Network

Management and Administration

- ☒ Board Development
- ☒ Budgeting/Financial Management
- ☒ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☒ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☒ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Southern Connecticut State University

Educateur Program

Address: Department of Special Education
501 Crescent Road
New Haven, CT 06515
Phone: (203) 397-4410
Fax: (203) 397-4681
Contact(s): George Olshin, Professor of Special Education

Southern Connecticut State University offers an Educateur Program in its Department of Special Education. The Educateur Program aims to train providers of special services in a more holistic way. The Educateur Program does not focus on specialty areas, but rather concentrates on the individual and his or her relationship to the agency.

Programs and Services: The Educateur Program emphasizes training program participants to help individuals who deviate mentally or socially. The program is reality-based, requiring participants to look at their own agencies and apply what they have learned.

Area of Expertise: Assisting people to help others

Regions Served: Connecticut

Southern Connecticut State University, Educateur Program

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☒ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☐ Communication
- ☐ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☒ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☒ Managing Violence
- ☐ Mental Health
- ☒ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☐ Youth Development
- ☐ Other (specify)

Southwestern Network of Youth Services

Address: 406 West 40th Street
Austin, TX 78751
Phone: (512) 459-1455
Fax: (512) 458-8584
Contact(s): Teresa Tod, Executive Director

The Southwestern Network of Youth Services (SWNOYS) is a private, non-profit organization that provides training and technical assistance to runaway, homeless, and other at-risk youth program staff in Texas, Arkansas, Oklahoma, Louisiana, and New Mexico. While training is the primary function of SWNOYS, it also supports other state networks and serves as a liaison between state and federal institutions with regard to policy and program development.

Programs and Services: SWNOYS provides programs beneficial to those professionals involved in runaway services. It offers training in a wide variety of areas, including skills-based training for management and direct service skills.

Area of Expertise: Youth services

Regions Served: Texas, Arkansas, Oklahoma, Louisiana, New Mexico

Southwestern Network of Youth Services

Management and Administration

- ☒ Board Development
- ☒ Budgeting/Financial Management
- ☒ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☐ Leadership Development
- ☒ Management Information Systems
- ☒ Marketing/Public Relations
- ☐ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☒ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☐ Self Awareness
- ☒ Other (specify): Family systems, family reunification, competency-based services

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☐ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Spaulding for Children

Address: 16250 Northland Drive, Suite 120
Southfield, MI 08075
Phone: (313) 443-7080
Fax: (313) 443-7099
Contact(s): Karen Noel, Trainer/Consultant

Spaulding for Children (SFC) is a private, non-profit agency whose mission is two-fold: first, to operate an adoption agency that supports the permanency requirements of special-needs children; and second, to provide training for child welfare workers. Among the primary participants in SFC programs are psychologists, social workers, child welfare workers, and foster parents, and parents who have adopted children.

Programs and Services: The primary business of SFC is training. The organization is split into child welfare and permanency divisions. SFC offers week-long sessions in which youth workers of all types are trained in their particular area.

Area of Expertise: Adoption and permanency planning-related issues

Regions Served: National

Spaulding for Children

Management and Administration

- ☒ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☐ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☐ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☒ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☒ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Starr Commonwealth

Address: Starr Commonwealth Road
Albion, MI 49224
Phone: (517) 629-5591
Fax: (517) 629-2317
Contact(s): Christi Tobin, Associate Director of Institute Training and Program Services

Starr Commonwealth serves children and families that need assistance. The training offered by Starr Commonwealth is intended for all professionals within the human services field, but serve mostly those professionals and programs dealing with emotionally disturbed youth and juvenile delinquents.

Programs and Services: Starr Commonwealth provides training in a variety of areas. These areas include working with African-American youth, team work, positive peer culture, program evaluation, and juvenile delinquency.

Area of Expertise: Team work, juvenile justice, positive peer culture

Regions Served: Regional

Starr Commonwealth

Management and Administration

- ☒ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
- ☒ Leadership Development
- ☒ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☐ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☐ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☒ Other (specify)
- ☒ Medical Procedures
- ☒ Work with Emotionally Disturbed

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☒ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☒ Compliance with Federal/State Laws
- ☒ Other (specify)
- ☒ First Aid
- ☒ Clients Rights
- ☒ Blood Born Pathogens

Philosophical Approach

- ☒ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☒ Ethics
- ☒ Youth Empowerment
- ☒ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☐ Suicide
- ☒ Youth Development
- ☐ Other (specify)

State of Iowa, Department of Human Rights

Division of Criminal and Juvenile Justice Planning

Address: Lucas State Office Building
Des Moines, IA 50419
Phone: (515) 281-3995
Fax: (515) 242-6119
Contact(s): Lori Rinehart, Juvenile Justice specialist

The Division of Criminal and Juvenile Justice Planning within Iowa's Department of Human Rights is responsible for conducting research and planning for the adult and juvenile criminal and justice systems, along with administering state Juvenile Justice and Delinquency Prevention funds. The services provided by the Division are intended for social workers, counselors, detention workers and juvenile justice specialists within the field of juvenile justice.

Programs and Services: The Division offers an annual summer school which instructs professionals. It offers twenty different courses covering a wide range of topics over a period of one week.

Area of Expertise: Juvenile justice issues

Regions Served: Iowa

**State of Iowa, Department of Human Rights,
Division of Criminal & Juvenile Justice Planning**

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☐ Communication
- ☐ Community Outreach
- ☒ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☒ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☐ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☐ Suicide
- ☐ Youth Development
- ☐ Other (specify)

The Support Center of San Diego

Address: 8361 Vickers Street, #304
San Diego, CA 92111
Phone: (619) 292-5702
Fax: (619) 292-9943
Contact(s): Sara Roscoe-Wilson, Director

The Support Center of San Diego was established to provide non-profit organizations and the individuals who run and govern them a source of high quality management assistance. It has served the non-profit community in southern California since 1984. Its motivating philosophy holds that organizations which value their people and facilitate professional development will not only survive in our fast-changing global society, but will contribute more significantly to improving the quality of life in the communities in which they are located.

Programs and Services: The Support Center provides several significant core services. Among these services are non-profit management institute training, on-site technical assistance and consultation services, board of directors leadership skills training, and information and referral. The Support Center specializes in management assistance, strategic planning and board development, and community collaboration.

Area of Expertise: Management assistance, consulting

Regions Served: San Diego, Riverside, San Bernadino

The Support Center of San Diego

Management and Administration

- ☒ Board Development
- ☒ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☒ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☒ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☐ Case Management
- ☒ Communication
- ☐ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☒ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☒ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☒ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☒ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☐ Adolescent Pregnancy
- ☐ Human Sexuality
- ☐ Juvenile Delinquency
- ☐ Managing Violence
- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☐ Youth Development
- ☐ Other (specify)

The Support Center of Washington

Address: 2001 O Street, NW
Washington, DC 20036-5955
Phone: (202) 296-0300
Fax: (202) 857-007
Contact(s): Sherburne Laughlin, Executive Director

The Support Center of Washington is one of twelve branches of The Support Centers of America, a private non-profit management assistance organization dedicated to increasing the effectiveness of non-profit organizations. The Support Center targets those professionals working at education, youth, arts, environmental and human services organizations.

Programs and Services: Each spring, summer, fall and winter The Support Center offers a series of workshops covering a wide range of topics related to non-profit management. The workshops are intended to increase participants' on-the-job ability to be pro-active in addressing management issues related to their organizations. Some of these topics include *Strategic Planning, Fully Utilizing a Multicultural Workforce, Team Building and Resolving Conflicts*.

Area of Expertise: General management assistance

Regions Served: Metropolitan Washington, D.C.

The Support Center of Washington

Management and Administration

- ☒ Board Development
- ☒ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☒ Marketing/Public Relations
- ☒ Organizational Development
- ☒ Performance Appraisal
- ☒ Program Planning & Development
- ☐ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☐ Assessment Skills
- ☐ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☐ Counseling
- ☐ Crisis Management
- ☐ Gang Affected Youth
- ☐ Interviewing
- ☐ Treatment Planning
- ☐ Working with Families
- ☐ Working with Groups
- ☐ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☒ Advocacy
- ☒ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☒ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☒ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

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- ☒ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

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- ☐ Mental Health
- ☐ Sexual Abuse
- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☐ Youth Development
- ☐ Other (specify)

Texas Network of Youth Services

Address: 406 West 40th Street
Austin, TX 78751
Phone: (512) 459-1455
Fax: (512) 458-8584
Contact(s): Teresa Tod, Executive Director

The Texas Network of Youth Services (TNOYS) is a statewide association of youth service organizations committed to developing and supporting quality youth services and providing legislative and policy advocacy for youth. The programs and services offered by TNOYS are targeted at all professionals who work with youth.

Programs and Services: TNOYS provides extensive training in several areas. Many of the trainings offered at TNOYS are family systems or empowerment focused trainings. Additionally, it has a specialty area in providing PEAKS (Physical and Environmental Activities for Knowledge and Skills) training. This emphasizes outdoor activities that are therapeutically focused, and involves the participation of adults and youth.

Area of Expertise: Outdoor activities which are therapeutically focused, adult/youth partnerships

Regions Served: Texas

Texas Network of Youth Services

Management and Administration

- ☒ Board Development
- ☒ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☐ Leadership Development
- ☒ Management Information Systems
- ☒ Marketing/Public Relations
- ☐ Organizational Development
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- ☒ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
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Direct Service Skills

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- ☐ Working with Disabled Youth
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Community Networking

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- ☐ Community Organizing
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Laws & Regulations/Agency Requirements

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Philosophical Approach

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- ☐ Sexually Transmitted Diseases
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- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Tri-County Youth Services Consortium

Address: 2000 SW 1st
Suite 100
Portland, OR 97201
Phone: (503) 227-6445
Fax: (503) 241-7417
Contact(s): Susan Smallwood, Training Coordinator

The Tri-County Youth Services Consortium is a membership organization for public and private agencies that serve youth in high-risk settings in the Portland metropolitan area. The majority of these agencies work with the most difficult to serve children within the community. The Consortium's main role is to promote collaboration and coordination among the different agencies in the Portland area. The services provided by the Consortium are targeted at all youth serving agencies.

Programs and Services: The Consortium provides and organizes various training events during the course of the year. The thrust of the training is to enhance knowledge of adolescent issues. In addition to training, the Consortium engages in a variety of different yet interrelated activities. These activities include youth service planning, in which technical staff lend support to groups of agency professionals and community members to help improve youth services; direct service coordination, where public and private agencies are organized to serve an identified group of youth; and advocacy, in which the Consortium works with the state legislature to achieve its goals at the policy level.

Area of Expertise: Youth Services

Regions Served: Multnomah County, Washington and Clackamas County, Oregon

Tri-County Youth Services Consortium

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☒ Supervision
- ☒ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☒ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
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- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☐ Working with Disabled Youth
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Community Networking

- ☒ Advocacy
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Laws & Regulations/Agency Requirements

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Philosophical Approach

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General Knowledge

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- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

The Villages, Inc.

Address: 2209 SW 29th Street
Topeka, KS 66611-1925
Phone: (913) 267-5900
Fax: (913) 267-1224
Contact(s): Jan Zander, Director of Education

The Villages, Inc. is a private, non-profit organization dedicated to providing families and homes for children who are abused, neglected or homeless. Consistent with its mission, The Villages comprises eight homes in Kansas, ten homes in Indiana, and affiliates of two group homes in Michigan and two homes in Oregon. Each home is dedicated to nurturing the lives of up to 10 children at a time, ages 6 through 18. Given the nature of the services provided by The Villages, the services and programs are geared mostly toward those within the child care and foster care systems.

Programs and Services: The Villages has the capability to provide training for several different audiences, ranging from small groups to large national conferences. During the past 15 years, The Villages has coordinated trainings for group homes, residential facilities, social service agencies, government organizations, and state and national associations. Additionally, The Villages has trained over 10,000 youth care providers. The Villages provides training in areas related to working with youth in group care or residential care programs.

Area of Expertise: Group care homes

Regions Served: National

The Villages, Inc.

Management and Administration

- ☒ Board Development
- ☒ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☒ Fundraising/Development
- ☒ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☒ Organizational Development
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Direct Service Skills

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Community Networking

- ☒ Advocacy
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Laws & Regulations/Agency Requirements

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Philosophical Approach

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- ☒ Cultural Diversity
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General Knowledge

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- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Virginia Department of Youth and Family Services

Address: P.O. Box 1110
Richmond, VA 23208
Phone: (804) 371-0700
Fax: (804) 371-0073
Contact(s): Malcolm King, Substance Abuse Program Supervisor

The Virginia Department of Youth and Family Services strives to reduce juvenile delinquency in the state of Virginia. It meets this goal by advocating on the behalf of youth and their families, assisting communities in preventing juvenile delinquency, diverting from the juvenile justice system those whose needs are more appropriately met elsewhere, and promoting rehabilitation of youth under the care and supervision of the Department. The services provided through the Department are aimed at professionals in youth and family services professions.

Programs and Services: The Department provides training in various content areas, depending on the division within the Department that is providing the training. Training areas include substance abuse prevention, volunteerism, cultural diversity, ethics, evaluation and teamwork.

Area of Expertise: Substance abuse

Regions Served: Virginia

Virginia Department of Youth and Family Services

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
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Direct Service Skills

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Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☒ Abuse Reporting
- ☒ Confidentiality
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- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☒ Cultural Diversity
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- ☐ Mental Health
- ☐ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Volunteer Training Network

Address: 507 E. Church Street
Monroe, GA 30655
Phone: (404) 267-9156
Fax: (404) 267-0914
Contact(s): Gail Bayes, Executive Director

The Volunteer Training Network of the state of Georgia is a public entity that provides state-of-the-art training to juvenile justice officers and court service workers in the state of Georgia. The network is comprised of juvenile justice specialists and officers from the state to allow training to be conducted by peers.

Programs and Services: Because the Network members encompass a wide range of professions and fields, including social workers, educators and counselors, the Network provides training in several areas. Some of these topic areas include management skills, reality therapy for supervisors, crisis intervention and knowledge of juvenile laws.

Area of Expertise: Education, counseling

Regions Served: Georgia

Volunteer Training Network

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☐ Fundraising/Development
- ☐ Leadership Development
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- ☐ Marketing/Public Relations
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Direct Service Skills

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Community Networking

- ☐ Advocacy
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Laws & Regulations/Agency Requirements

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- ☐ Insurance Restrictions
- ☐ Liability
- ☒ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
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- ☐ Sexually Transmitted Diseases
- ☐ Substance Abuse
- ☐ Suicide
- ☐ Youth Development
- ☐ Other (specify)

Washington State Criminal Justice Training Commission

Address: 19010 First Avenue South
Seattle, WA 98148
Phone: (206) 459-6342
Fax: (206) 764-6476
Contact(s): Roger Heina, Administrator for Corrections Training

The mission of the Washington State Criminal Justice Training Commission is "to maximize the efficiency and effectiveness of state, county, and municipal criminal justice services through the adoption of employment standards and the provision of employee training and technical support services." The services provided are intended for the criminal juvenile and adult systems, and the law enforcement and corrections systems.

Programs and Services: The Training Commission provides extensive training in a variety of areas related to juvenile justice. These topics include *Managing Diversity, Using Positive Discipline, Coaching and Counseling for Supervisors, Behavioral Therapy for Adolescent Sexual Offenders, Adolescent Chemical Dependency, Burnout Prevention and Child Abuse Reporting.*

Area of Expertise: Instructor development, curriculum development, implementation, evaluation

Regions Served: Washington, Oregon, Idaho, Canada

Washington State Criminal Justice Training Commission

Management and Administration

- ☐ Board Development
- ☒ Budgeting/Financial Management
- ☒ Codependency Prevention
- ☒ Evaluation
- ☐ Fundraising/Development
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Community Networking

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Philosophical Approach

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- ☒ Substance Abuse
- ☐ Suicide
- ☐ Youth Development
- ☐ Other (specify)

Western States Youth Services Network

Address: 1309 Ross Street, Suite B
Petaluma, CA 94954
Phone: (707) 763-2213
Fax: (707) 763-2704
Contact(s): Nancy Fastenau, Executive Director

The Western States Youth Services Network (WSYSN) has developed a successful coordination network of youth service organizations. The WSYSN represents the National Network of Runaway and Youth Services, Inc. in Arizona, California, Hawaii, Nevada, Guam and the Pacific Rim territories. The mission of WSYSN is to provide leadership on issues of regional and national significance in its effort to improve the quality and quantity of youth and family services through collaboration, cooperation, training, and technical assistance.

Programs and Services: WSYSN provides or supports training in each state of the region it serves. The trainings are designed to provide advice to administrators and youth workers that improve and enhance their services to youth and families. Additionally, WSYSN monitors the training needs of members and other youth service organizations.

Area of Expertise: Management and administration

Regions served: Western states

Western States Youth Services Network

Management and Administration

- ☒ Board Development
- ☒ Budgeting/Financial Management
- ☐ Codependency Prevention
- ☐ Evaluation
- ☒ Fundraising/Development
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Direct Service Skills

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- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

Youth Change

Address: 275 North Third Street
Woodburn, OR 97071-4705
Phone: (503) 982-4220
Fax: (503) 982-7910
Contact(s): Ruth Herman Wells, President

Youth Change is a private company that offers innovative and imaginative resources for teaching and counseling youth to all youth workers. Youth Change aims to teach youth workers powerful techniques to rapidly modify problem behavior in aggressive or disruptive youth. To achieve this goal, Youth Change instills in youth workers a knowledge of more effective skills to help youth succeed in school, counseling sessions, foster home settings, the community, the family, the justice system, and on-the-job.

Programs and Services: One of the most successful and popular programs offered by Youth Change is the *Breakthrough Strategies to Teach and Counsel Youth* workshop. The practical methods offered in this workshop are used to motivate children and youth to become successful students with social, coping, and school skills. In addition to receiving a workbook that contains lessons, session participants are also given hundreds of ready-to-use interventions. Also, Youth Change tailors each session by asking attendees to identify their population's most challenging issues, after which strategies are provided that can be immediately used to effectively avoid or moderate those issues. Furthermore, Youth Change always includes unique and effective attitude adjustment devices that help youth workers maintain or develop a positive, optimistic approach to working with a population that can often be quite challenging.

Area of Expertise: Dealing with aggressive and impulsive youth

Regions Served: National

Youth Change

Management and Administration

- ☐ Board Development
- ☐ Budgeting/Financial Management
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- ☒ Leadership Development
- ☐ Management Information Systems
- ☐ Marketing/Public Relations
- ☐ Organizational Development
- ☐ Performance Appraisal
- ☐ Program Planning & Development
- ☐ Supervision
- ☐ Teamwork
- ☐ Volunteer Recruitment/Mgmt.
- ☐ Worker Stress Management
- ☐ Other (specify)

Direct Service Skills

- ☒ Assessment Skills
- ☒ Case Management
- ☒ Communication
- ☒ Community Outreach
- ☒ Counseling
- ☒ Crisis Management
- ☒ Gang Affected Youth
- ☒ Interviewing
- ☒ Treatment Planning
- ☒ Working with Families
- ☒ Working with Groups
- ☒ Working with Gay & Lesbian Youth
- ☒ Working with Disabled Youth
- ☐ Other (specify)

Community Networking

- ☐ Advocacy
- ☐ Collaboration
- ☐ Community Organizing
- ☐ Other (specify)

Laws & Regulations/Agency Requirements

- ☐ Abuse Reporting
- ☐ Confidentiality
- ☐ Non-discrimination/Affirmative Action
- ☐ Use of Restraints/Punishment
- ☐ Insurance Restrictions
- ☐ Liability
- ☐ Compliance with Federal/State Laws
- ☐ Other (specify)

Philosophical Approach

- ☐ Adult/Youth Partnerships
- ☐ Cultural Diversity
- ☐ Ethics
- ☐ Youth Empowerment
- ☐ Youth Participation
- ☐ Self Awareness
- ☐ Other (specify)

General Knowledge

- ☒ Adolescent Pregnancy
- ☒ Human Sexuality
- ☒ Juvenile Delinquency
- ☒ Managing Violence
- ☒ Mental Health
- ☒ Sexual Abuse
- ☒ Sexually Transmitted Diseases
- ☒ Substance Abuse
- ☒ Suicide
- ☒ Youth Development
- ☐ Other (specify)

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