

## ARIZONA STATE JUSTICE PLANNING AGENCY PROJECT PROGRESS REPORT

# 1. ASJPA GRANTEE: 2. PROJECT TITLE: (EXPERIMENTAL) USE OF CITY OF SCOTTSDALE PRE-STRUCTURED PARAGRAPHS 3. PROJECT NO.: 72-110-1 4. DATE OF REPORT: 5. PERIOD COVERED: JUNE 30, 1973 7-1-72 то 6-30-73

SUBMITTED HEREWITH IS THE PROGRESS REPORT FOR THE PERIOD SHOWN ABOVE:

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PROJECT DIRECTOR (SIGNATURE)

W. C. NEMETZ, CHIEF OF POLICE (TYPED NAME AND TITLE)

POLICE DEPARTMENT SCOTTSDALE, ARIZONA

### FINAL REPORT

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## PROJECT BACKGROUND

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Written reports have long been an integral part of police operations. Now, more than ever, the needs of modern law enforcement agencies demand that reports be detailed, accurate, and thorough.

The initial incident report is the foundation upon which a case is built, prosecution is secured, and justice is rendered. A poor incident report often means that follow-up officers must waste valuable time gathering information that was available at the scene; or if the case goes to court, the reporting officer may have his credibility challenged for lack of factual information.

Report writing is the most tedious time consuming task a patrolman faces. The patrol officer usually begins this lengthy procedure at the incident scene and continues writing after advising headquarters he has finished his initial investigation. Although the officer is available for another call, he is not accomplishing preventive patrol nor enforcing traffic laws. The only negligible side benefit of a police officer sitting in a patrol car finishing up a report might be to slow down a motorist who fears he has just run a radar check.

As the population, crime, and the crime rate continue to rise, so does the need for information and the portion of time a police officer spends writing reports. Unfortunately, the number of department reports increases at a greater rate than population, and the number of uniformed patrolmen.

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For purposes of illustration let's look at Scottsdale. Scottsdale is a rapidly growing community in Central Arizona. The current population is around 90,000. Scottsdale Police Department consists of 101 employees, 72 sworn personnel and 29 civilian. In a recent 5 year period Scottsdale recorded a population increase of 55%. At the same time the number of uniformed patrolmen increased only 13%, yet the number of department reports increased an astonishing 73%. The problem continues to worsen; based on current projections the number of department reports is expected to increase 172% between 1973 & 1980.

Before the role of the patrol officer could be reduced to that of a scribe, Scottsdale Police Department undertook the task of searching out ways to transfer some of the writing from the

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officer in the field to the typist in the office. With the help of a grant from the Arizona Criminal Justice Planning Agency, a one (1) year project was begun in July 1972 to design a pre-structured reporting system.

#### II PROJECT METHODS

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The formulation, testing and implementation of the project was conducted mostly through the personnel and facilities of the Scottsdale Police Department. One research writer was employed part-time to assist in the preparation.

The pre-structured reports and the automatic typewriter system were tested by Department personnel under actual working conditions.

The project was completed in one year of grant approval and the results are documented in this final report.

Scottsdale, Arizona, with its dynamic, innovative, and progressive form of public administration provided an excellent test site for this project. There was enthusiastic support and cooperation for the project within the City and throughout this Department.

#### III PROJECT GOALS

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- 1. porting.
- Transfer the bulk of writing time from the 2.
- 3. production.

The potential combinations of facts which go into police reports, are almost limitless. No two police reports are exactly alike; nevertheless, word patterns emerge. There are certain elements common to specific incidents. It was our objective to identify these elements, structure them into sentences, then make them available to officers for use in writing reports; at the same time, maintaining high standards of accuracy and completeness. Officers using pre-structured sentences could indicate blocks of information by merely jotting down a few numbers together with the required informational elements.

The actual writing of this narrative information is done by a typist in the office allowing the officer to return to his primary duties.

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Develop a pre-structured method of police re-

officer in the field to a typist in the office. Use automatic typing equipment to improve typist's

#### IV PREPARING PRE-STRUCTURED FORMS

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In Scottsdale, police reports generally consist of a front form sheet and a narrative supplement. On the form sheet listed in block formation is the basic non-recurring factual information about the incident, i.e. time, date, location, victim/s, witness/es, suspect/s, property, etc. The supplement narrative then tells the story.

The arduous task of analyzing and categorizing recurring elements in department reports began in July 1972. Thousands of 1971 reports were individually scrutinized by incident type to determine overall reporting styles and identifying recurring word patterns suitable for pre-structuring. Some unnecessary reporting practices not actually related to the pre-structuring project were noted. For example, it was observed that there is a significant amount of repetition and duplication in police reports, i.e., time, location, etc. were being repeated in the report narratives. Eventually word patterns began to emerge and incident types were selected as suitable for pre-structuring, refer Figure 4-1.

Using the general information derived from this

4 - 1

study, the basic format for a pre-structured report system was established:

Two approaches were considered:

- 1. structure the entire report.
- 2.

Due to the basic factual requirements of every incident report, the second approach was selected as the more efficient.

Each incident report contains certain basic, variable information which must always be written or dictated; e.g. name, addresses, descriptions, etc. In Scottsdale, the assigned officer usually takes this information at the scene of the incident and records it onto an Incident Report Form.

Using approach number 1 (eliminate the current report forms and pre-structure the entire report); this information could easily be put in narrative form.

For purposes of illustration, imagine an officer making a report at the scene of a burglary. The officer refers to his pre-structured form book, B-Burglary and sees:

Eliminate the current report forms and pre-

Retain the current report forms and merge the pre-structured method into the present system.

time date at On

reported a incident at location

The Officer writes: Burglary #1 1-1-0200 Joe

1.

1-1-73 0200 Joe Victim Burglary 2100 Security Lane

The officer would continue selecting paragraphs and reporting variable information until he finished his inquiry. This information is forwarded to the typist at the station. At the automatic typewriter she selects Burglary, Sentence #1. At each automatic stop point on the magnetic card, the typist manually types in this variable material. She would continue selecting sentences and manually typing variable information until the report was completed.

In this example, the final report would begin:

On January 1, 1973 at 0200 hours Joe Victim reported a burglary at 2100 Security Lane, Scottsdale, etc.,

This pre-structured sentence relates the same information contained on the Incident Report Form; however, this method has three major drawbacks:

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More time is required to read this basic 1. information in narrative style than to read it on the report form. Reporting officers and follow-up officers 2. are familiar with the existing report forms and know exactly where to write or read a specific piece of information. The pre-structured system had not saved the 3. officer in the field any writing time over the use of a form. In addition, the same information has to be typed in the final report causing unnecessary duplication and more writing time.

By retaining the Incident Report Form, the basic recurring variable information need be written only once. On the Incident Supplement, the officer writes a narrative account of the incident. It is in the narrative description that pre-structural information is found, writing time reduced, and unnecessary duplication avoided. Thirteen (13) incident types covering approximately 80% of all Incident Reports were pre-structured (refer Appendix - for Forms & Instructions). Officers have found the forms easy to use. For purposes of illustration suppose Officer Friendly is

### INCIDENT TYPES SUITABLE FOR PRE-STRUCTURING

dispatched to take a report of a theft from auto. The officer after making his investigation at the scene begins his report. First he completes the Incident Report Form, refer Figure 4-2. Then he turns his Pre-Structured notebook to "Theft From Auto" to write the report narrative. He chooses the appropriate sentences and fills in any necessary information. If there is information which is not pre-structured the officer simply makes a check mark and inserts this information in the appropriate place in the story. Words like victim, suspect, listed property, person securing, etc. refer to the information listed on the Incident Report Form. Refer Figure 4-3. The officer turns this report into his Watch Supervisor who reviews and forwards it to the typist. The typist using the automatic typing machine types the report and forwards it to the Detective Division. Refer Figure 4-4.

1971 INCIDENT TYPE R I. HOMICIDE a.Murder or non-negligent manslaughter b.Manslaughter by negligence (includes Traffic Accidents) 2. RAPE 3. ASSAULT 4. ROBBERY 5. BURGLARY a.Residential b.Non-residential . 6. LARCENY a.Pocket Picking b.Purse Snatching

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of 1971 REPORTS	% 1971 REPORTS	ADAPTABLE TO PRE-STRUCTURING COMMENTS
13	0.19%	
0	0	<u>No</u> - Insufficient data
13	0.19%	<u>No</u> - Insufficient data
14	0.19%	No - Most information is the result of transcribed taped interview. Intensive examin- ation is often necessary to determine if rape actually occurred, so common recurring sentence patterns are in vic- tim's own words.
235	3.20%	Yes - Appears to be common elements in instrument used, history of incidents, relat- ionships of parties, and condition of parties.
27	0.37%	No - 2/3 of robberies were armed, no patterns ascertain- able; possible recurring patterns in strong armed robbery.
966	3. 4%	
616	8.38%	Yes - Adaptable to some pre- structuring, much variable information requiring writing.
350	4.76%	No - Method and premises too varied, minimum information suitable for pre-structuring. As pre-structured method de- veloped and refined, non- residential burglary may prove adaptable.
3564	48.49%	
0	0	<u>No</u> - Insufficient data
3	0.04%	<u>No</u> - Insufficient data
	أحيجه ميتحذ هيجه ويستعيدها	· · · · · · · · · · · · · · · · · · ·

FIGURE 4-1 INCIDENT TYPES SUITABLE FOR PRE-STRUCTURING

## INCIDENT TYPES SUITABLE FOR PRE-STRUCTURING

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1971	# of 1971	% 1971	ADAPTABLE TO PRE-STRUCTURING	
INCIDENT TYPE	REPORTS	REPORTS	COMMENTS	1971
				INCIDENT TYPE
c. Shoplifting	336	4.57%	Yes - Highly suitable	
d - There will be the state				e. Vandalism
d. From auto (not parts or accessories	429	5.84%	Yes - See 6-e, auto parts or	f. Prostitution and
	727	J.0+p	accessories.	Commercialized Vice
e. Auto parts or access-				g. Sex Offenses
ories	422	5.74%	Yes - Common elements similar to 6-d, from auto (not parts	
			or accessories).	
f. Bicycle	1323	18.00%	<u>Yes</u> - See 6-j, Automobile	
a From building (not				h. Opium or cocaine & derivatives
g. From building (not shoplifting or coin				Uerivalives
machines	277	3.77%	Yes - Partially adaptable to	
			pre-structuring.	i. Marijuana
h. From coin machine		0.000		
II. From corn machine	19	0.26%	<u>Yes</u> – Highly suitable	j. Synthetic narcotics
i. All others (except				
autos)	395	5.37%	<u>Yes</u> - Suitable	
9 A.J				k. Dangerous non-narcotic
j. Automobile (include joyriding)	360	4.90%	Yes - Inc'udes motorcycles,	drugs
Joyr rung,	500	4.500	similar to bicycles -	
			common elements, see 6-f.	
7 OLACO THO OFFENDED	1 4 6 77	10 000		
7. CLASS TWO OFFENSES	1467	19.82%		I. All Other Part II Offenses
a. Arson	12	0.15%	No - Insufficient data	
b. Forgery and Counter- feiting	61	0.010	Vac Cuitable for forman	
rerring	01	0.81%	Yes - Suitable for forgery, Insufficient data for	8. NON-CRIME D.R.S
			counterfeiting.	
				• a. Courtesy report
c. Fraud	262	3.55%	Yes - Highly suitable for	h Dead Pody
			worthless documents, insuf- ficient data for defrauding	b. Dead Body
			innkeeper.	c. Fugitive Report
d. Embezzlement	34	0.45%	No - Information on 1971	• d. Impound
			reports too varied for pre- structuring, however a new	e. Information received
			Arizona embezzlement statute	
			changing elements of proof	
			may make this incident adapt-	
			able for pre-structuring in future.	

## INCIDENT TYPES SUITABLE FOR PRE-STRUCTURING

# of 1971	8 1971	ADAPTABLE TO PRE-STRUCTURING
REPORTS	REPORTS	COMMENTS
700	9.49%	<u>Yes</u> - Suitable
4	0.04%	<u>No</u> - Insufficient data
84	1.14%	No - Information appears too variable for initial phase of project, refinement of pre- structured system may allow for incorporation in future.
2	0.03%	<u>No</u> - See 7-k, Dangerous Drugs, non-narcotic drugs
37	0.50%	No - See 7-k, Dangerous non- narcotic drugs
5	0.06%	<u>No</u> - See 7-k, Dangerous non- narcotic drugs
16	0.21%	No - Information too varied, combine 7-h, i, j, and k, for possible pre-structuring in future.
250	3.39%	No - Most incidents too var- iable, possible pre-struct- uring of trespass reports at future date.
1077	14.61%	
2	0.03%	<u>No</u> – Insufficient data
61	0.83%	<u>Yes</u> - Suitable
0	0	<u>No</u> - Insufficient data
487	6.63%	No - Present form sufficient
42	0.55%	<u>No</u> - Information varied

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SCOTTSDALE, ARIZONA

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# INCIDENT TYPES SUITABLE FOR PRE-STRUCTURING

INCIDENT TYPE # of 1971 % 1971 ADAPTA	
REPORTS REPORTS	BLE TO PRE-STRUCTURING COMMENTS
variad	ethod and injuries too
g. Lost or Found (in- cludes bicycles) 77 1.05% Yes - M	Moderately adaptable
h. Missing Persons 373 5.07% No - Pr	resent form sufficient.
1. SICK Persons 2 0.03% No - In	nsufficient data
J. Suicide 0 No - In	sufficient data
K. All Other	sufficient data
TOTAL 7350 100.00% 75.76% A DEGREE O ANOTHER ADAPTABL	ARE SUITABLE FOR SOME OF PRE-STRUCTURING, 10.54% MIGHT PROVE LE FOR PRE-STRUCTURING SYSTEM IS DEVELOPED

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Date & Time Reported Type of Report 5-31-73 THEFT FROM Date & Time of Occurrence 5-30-73/5-31-73 1800-0900 Victim's Name (Firm Name if Business) VICTIM, JOE E Victim's Occupation Salesman Reported By Reported By Location 100 Residence Business Reported By Residence S/A Person who Secured Premises Residence Discovered By Residence 5/4 Type of Premises Point of AUTO LEF Method of Entry or Assult iear Make 1972 PL'MOUTI Lies State / City MOTOR VEH. Model or Year 1 LICS ONLY Lic BIKE-BOYS PP4 316 Co DRADO Identifying Characteristics & Identifying Number BIKE-GIRLS BIKE - convertible ITEM QUAN PROPERTY DESCRIBE: NO. TITY Mopar 12 VOIT auto . Residence Witness Name NONE 1. Residence 2. Hair Height Weight Sex Descent d.o.b. SUSP. Name & Address, Identifying Characteristics [If Arrested include 0 NO. 1 UNK

## POLICE DEPARTMENT

#### INCIDENT REPORT

and a second			
FROM AUTO	NCIC No.	TWX No.	DR. No. 73-0000 RD No.
Location of Occurrence 1000 & SUN Residence Address (Busines	Doive C	20TS #202	RD No.
Residence Address (Busines	s Address if Firm)	Res. Phone 999-111	Bus. Phone
Business or Other Address 2000 Wil <sup>51</sup>	Auc	888-11	Phone
Residence Address	HVE	Res. Phone	Bus. Phone
Residence Address	······	Res. Phone	Bus. Phone
Residence Address		Res. Phone	Bus. Phone
Point of Entrance LEFT Doop	+ HOOD	Instrument or Fo UNK. Investigative Pers	Tools
Model or Size Style DD, SE Lics Exp Yr, 197.3 ing Numbers	Color(s)	· · · · · · · · · · · · · · · · · · ·	or Serial No. of Speeds (Bike) ee (Bike)
	AL AND OTHER		
CRIBE: IDENTIFYING		- 	
LUTO BATTE	py App	P	Б Зс.01
	LE ROL		
		••••••••••••••••••••••••••••••••••••••	
	an a		
		•	la de la companya de La companya de la comp
		TOTAL	VALUE \$ 30.00
Residence Address		Res, Phone	Bus, Phone
Residence Address		Res. Phone	Bus. Phone
Hair Eyes Compl	Clothing		
Ested include ID No. and Charg	Samale T.	inide.it De	ONDT ENDM
Inquee T-A	rempic LA	NULUCNI NO	FUEL FUELI

5-31-73 Date of this Supplement 13-0000 -05 Reference Code Number 1116 WAS VICTIM IN NORTH PARING LOT, WEST OF PARKWAY 6 VICTIM FOUND LEFT DOOR OPEN and Hood UNLATCHED THERE Was NO VISIBLE Damage To VICTIM'S VEHICLE suspects in mind. Victim will sign complaint. UNDER THE HOOD 9 Possibly a SceenDRiver 10 13 Officer Friendly, #007 B-93 OFFICED FRIENDLY # 007 Reporting Officer Ser. No. Reviewing Supervisor Ser. No. 46.0 POLICE DEPARTMENT SUPPLEMENT Rev. 1/73 SCOTTSDALE, ARIZONA Figure 4-3 Sample PRE-STRUCTUREd Supplement

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#### 73-0000

Assigned Officer was dispatched by radio to location of occurrence, on date reported at 1116 hours. Present at scene when Assigned Officer arrived was victim. Listed vehicle was parked in the north parking lot, west of parkway. Person securing locked vehicle. Victim found left door open and hood unlatched. There was no visible damage to victim's vehicle. When taken, item/s #1 located under the hood. Possibly a screwdriver was used to remove item #1. Person reporting has no

FIGURE 4-4 FINISHED REPORT

#### ACQUIRING EQUIPMENT

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Transferring report writing to the office places an added burden on a busy clerical staff. To require the clerical staff to retype already prepared sentences smacks of unnecessary duplication.

Fortunately, pre-structured sentences are ideally suited to the operating capabilities of an automated typewriter system. An automated typewriter system is the combination of an electronic memory with an electric typewriter. The memory stores typed characters on magnetic cards or tapes. Paragraphs, sentences, or phrases can be stored in the memory along with type-out instructions; stop codes for manual insertion of variable non-structured information, etc. On operator instruction, the machine types the stored information at a speed three times faster than that of the average typist; yet the system is not so sophisticated that extensive operator training is required. The system is inexpensive in the

sense that it can be leased for slightly less than one-half the salary of a typist; yet, (depending on application), increases productivity equal to the normal output of two to four persons.

Note: There is a secondary cost advantage to be realized from this procedure. The average patrolman in Scottsdale receives \$4.61/hr to enforce the law. The average clerk-typist receives \$2.91/hr to type reports. By transferring report writing on a one-to-one basis from the field to the office a net savings of \$1.70/hr for writing reports is derived.

Scottsdale Police Department conducted a market survey of automatic typewriter systems currently available in the local area. After comparing machines for function, cost, downtime, and availability the choice was narrowed to either an IBM Magnetic Card/Selectric Typewriter (MC/ST) or a Magnetic Tape/Selectric Typewriter (MT/ST). The typing staff experimented with both machines.

They found the MC/ST faster, easier to train on, and requiring fewer operating steps than the MT/ST. An IBM MC/ST is currently in use in this department. It is used both for preparing pre-structured reports and general office typing.

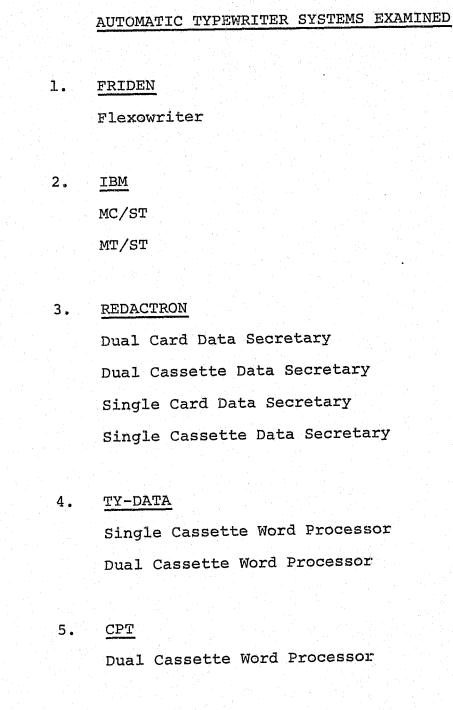
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#### VI <u>COMPARATIVE ANALYSIS OF PRE-STRUCTURED/HANDWRITTEN</u> <u>REPORTS</u>

To evaluate the effectiveness of using a prestructured report system, testing procedures which compared longhand report writing to semi-automated report writing were used. The testing procedures were designed to measure

1. quantity

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- 2. time, and
- 3. quality.

The most accurate, and yet the most tedious way to measure the quantity of words written in longhand is to count the words. Reports taken in the first six months of 1972 were selected by incident types to be used in the prestructured program. The average number of handwritten words per report was computated from 50 randomly selected reports of each incident type. Incident types having fewer than 50 reports were not included in the analysis even though they are pre-structured. These same test procedures were run on the prestructured reports for final comparison and analysis.

Report writing time was measured by officers in the field. Actual writing times more accurately reflect the advantages/disadvantages of a pre-structured

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report system than simulated time tests administered by project personnel. Simulated time tests fail to reflect the distractions and delays found in field reporting.

As noted in the section on Preparing Pre-Structured Reports, a certain amount of duplication within reports was detected. Additional data was gathered to measure the amount of duplication.

This duplication, common to reporting methods of many police departments, consists mostly of repeating information in the report narrative which is already listed on the report form. Such duplication is both unnecessary and time consuming. If the report form contains the time, date, location, type of occurrence, stolen property, etc., it is not necessary to repeat the information in the report narrative. There is no need for sentences like, "On 1/1/73 at 1200 hrs. Joe Victim reported a burglary at his residence on 1000 State Street." As a by-product of this project, Scottsdale Police Department took steps to reduce the amount of this unnecessary writing.

## QUANTITY-TIME ANALYSIS OF HANDWRITTEN & PRE-STRUCTURED REPORTS

## HANDWRITTEN REPORTS

## PRE-STRUCTURED REPORTS

Incident Type	Avg. Hand- written Wds/Report	Avg. Writing Time	Avg. Wds Duplicated Informat- ion/Report	Avg. Hand- written Wds/Report	% Change	Avg. Writing Time	% Change	Avg. Wds Duplicated Informat- ion/Report
THEFT VEHICLE - including Auto, Bicycle, Motor- cycle	121	16.3 min	21	73	-39.5%	8.0 min	-50.9%	negligible
LARCENY - all others	131	16.1 min	14	82	-37.5%	12.5 min	-22.4%	11
MALICIOUS MISCHIEF	131	17.9 min	30	65	-50.88	7.8 min	-56.3%	R
BURGLARY residential	222	28.5 min	37	124	-44.2%	18.2 min	-36.1%	U,
SHOPLIFTING	185	29.8 min	negligible	116	-37.2%	17.5 min	-41.3%	n al an
THEFT FROM AUTO	159	14.2 min	29	86	-45.8%	10.8 min	-23.8%	II -
THEFT FROM BUILDING - not Burglary, Shop- liting or Coin Machings	148	20.8 min	10	100	-32.0%	10.8 min	-48.2%	
ASSAULT & BATTERY		n/a	22	182	-24.2%	n/a	n/a	u
WEIGHTED AVERAGE BY FREQUENCY OF OCCURRENCE 1972 DATA	S 156	19.2 min	25	92	-41.0%	ll.0 min	-42.78	negligible

Naturally, the pre-structured reports are going to have the greatest impact on the people using them. A qualitative questionnaire was given to all members of patrol and detective divisions who either write or read the pre-structured reports. To get as complete and honest an evaluation as possible, persons answering the questionnaire were not required to identify themselves. Even though the pre-structured report system had only been in use a little over two (2) months when the survey was made, members of both patrol and detective divisions expressed an overwhelming preference for the prestructured system over the old longhand method of writing a report. Not only do the reports reduce the writing time for officers in the field, but follow-up officers report that they are receiving more complete reports with additional information. In other words patrol officers are spending less time writing more investigative information than under the old method of report writing.

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PATROL DIVISION Do the pre-structured reports reduce writing time? 1. 89.48 34 Yes 3 No 1 Undecided Are the report forms easy to use? 2. 92.18 35 Yes 2 No 1 Undecided Do you prefer using the pre-structured reports 3. to writing reports longhand? 84.28 32 Yes 5 No Undecided 1 Do you think the department should continue using 4. the pre-structured reports after the test period ends? 84.28 32 Yes 4 No 2 Undecided

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#### DETECTIVE DIVISION

- Are you receiving more investigative information in reports?
  - Yes 5

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No

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- Undecided 1
- 2. Do you think the department should continue using the pre-structured reports after the test period ends?

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Yes 5 No 1 Undecided 2

#### VII SIDE BENEFITS

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Many side benefits accrued as a result of the pre-structured project. Unnecessary duplication in police report writing was virtually eliminated. A single page Worthless Document report was designed which has greatly facilitated the workload of the detectives. Reference Appendix B.

The MC/ST made it convenient to use triplicate paper to copy reports. Previously, reports were copied on a photocopy machine. By using triplicate paper, this department has reduced copying costs.

The MC/ST is also being used for general office typing. Its easy correction features reduce typing time and virtually eliminates the need to manually retype drafts of documents.

Since the reports move through the system so quickly, and often times it is difficult for Watch Supervisor to correct mistakes, a correction memo was developed to send reports back to the originating officer where the correction responsibility belongs. Follow-up

officers using the memo to clarify pieces of information are assured that the return product is first hand information from the original officer.

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As this department becomes more familiar with pre-structured reporting, it is developing more uses for the method. A Complaint/Indictment Summary (Reference Appendix C) has been developed, and a Missing Persons Report, and an Investigation and Identification Report are currently in the making. This department anticipates expansion and experimentation along these lines in the future.

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#### VIII CONCLUSIONS

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Although it is difficult to draw specific conclusions about the total effectiveness of the prestructured project at this early date, it would not be an exaggeration to say that the system has been successful in its early stages. The minor problems common to most new developments can be easily remedied. Some of the report forms need to be revised, most notably the Assault & Battery Report Form. A few of the officers need more training in the use of the forms. On the whole, though, the system has significantly reduced the field officer's writing time; introduced the benefits of another modern piece of efficient office equipment and related techniques to police operations; and has improved the quality of police reporting in general. It is hoped that the groundwork developed in this experimental project can be improved upon and expanded to further upgrade the quality of police reporting and informational flow.

#### INSTRUCTIONS

The term "Incident Report", as used in these instructions, applies to all types of incidents reported, including Worthless Documents, Death, Missing Person, etc.

A. Revised Reporting Methods

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- 1. As a general rule, do not repeat information on the Incident Report Form in the report narrative.
- 2. When an arrest record or juvenile referral is made in conjunction with an incident recorded, or to be recorded, on an Incident Report, the officer shall:

Record only the facts of the arrest in the narrative portion of the Arrest Record or Juvenile Referral Report.

3. When no Incident Report is required and two or more juveniles are referred on the same incident, and the officer wishes the same narrative to appear on the juvenile referrals, the officer shall:

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- a. Write "see attached supplement" in the narrative.
- b. Write the narrative (one time only) on a Supplement Form and clip it to the juvenile referrals. Personnel of the Records Section will copy and attach Supplement Forms before forwarding.
- An "Investigative Leads" sheet is provided to communicate suspicions and opinions, to follow up officers, which cannot or should not be written in the report itself. (e.g., field officer suspects victim is trying to defraud insurance company and reasons why.) The "Investigative Leads" sheet is confidential, not shown to press, separate from any file in Records Section, forwarded to Detective Division and eventually destroyed.

APPENDIX A - PRE-STRUCTURED REPORTS

B. Definitions - the following terms in the Incident Narrative refer to the information contained in the blocks on the front of the Incident Report:

> Item Person Discovering Person Reporting Person Securing Property Suspect/s - includes person/s unknown Victim Vehicle - use vehicle block to describe stolen, theft from, or vehicle used in

The following terms underlined in the Incident <u>Narrative</u> are used to identify:

area - specific area, not address or type of premise. person/s - can include assigned officer, victim, witness, suspect, others, or any combination thereof.

C. Use of Incident Narrative and Supplement

1. Complete front of Incident Report.

- 2. List additional property, suspects, victims, etc. on a separate supplement sheet.
- 3. Locate "Incident Narrative" by type of offense or incident.
- 4. Record the reference code of the "Incident Narrative" in the top left hand corner of the supplement.
- 5. Select sentences which apply to your case.
  - a. Record the sentence number in the left hand column.
  - b. If the sentence you selected contains a blank space, write the information needed to fill the blank to the right of the number.

C 。 If a sentence contains more than one blank space, separate the information that goes in each blank with a slash mark /.

- 3 -

- d. All blanks must be filled. You may use UNK when appropriate.
- 6. You may use any sentence as many times as you wish.
- When you wish to add information which is not 7. pre-structured, make a check mark / in the left hand column. Enter the information to the right of the check mark.
- 8. If you make a mistake, draw a line through the mistake, initial it, and continue.
- Use as many words as necessary to complete a 9 sentence. If words such as was, were, and, etc., are needed to make the sentence grammatically correct, put them in. The typist will only type the words you have written.

47.1 Rev. 2/73 A-01 (Reference Code)

1. Assigned Officer was dispatched by radio to location of occurrence, on date reported at time dispatched hours. 2. At stated date and time Undersigned Officer took this report at Scottsdale Police Department.

- 3. Present at scene when Assigned Officer arrived was/were suspect, victim, officers, etc. .
- 4. Person securing parked listed vehicle area .
- 5. Person securing left keys in vehicle.
- 6. Person securing did not lock vehicle.
- 7. Person securing locked vehicle,

8. Vehicle has steering mechanism that locks when keys are removed from ignition switch.

- 9. Motorcycle was secured by fork-lock.
- 10. Vehicle was secured by a chain lock.
- 11, Vehicle was chained to fixed object .
- 13. Assigned Officer impounded item/s for evidence, refer Impound Sheet this D.R.
- 14. Vehicle was possibly removed from area on another motor vehicle; Assigned Officer found evidence of evidence, e.g. tire tracks . 15. Person/s searched neighborhood for stolen vehicle with negative results.
- 16. 1/2, 3/4, etc. tank of gas was estimated as being in the vehicle when parked.
- 17. Person reporting estimated that when vehicle was stolen the odometer reading was
- 18. Person reporting states listed property was in vehicle when last secured.
- 20. Person reporting has no suspects in mind. 21. Name/s, address/es, neighbor/s, friend/s, etc., contacted by Assigned Officer about seeing any suspicious activities; results
- negative. 22. Assigned Officer attempted to contact neighbors about seeing
- any suspicious activities; no one was home at address . 23. Vehicle used by suspect/s was described as a make, model, color/s, etc..
- ACIC/NCIC terminal operator for entry. 25. Victim will sign complaint.
- 26. Victim will not sign complaint.

POLICE DEPARTMENT SCOTTSDALE, ARIZONA INCIDENT NARRATIVE THEFT - VEHICLE. INCLUDES AUTO, BICYCLE, MOTORCYCLE

12. Chain lock appeared to have been cut by boltcutter, hacksaw, etc. .

19. Person was instructed by Assigned Officer to contact Scottsdale Police Department with information to complete vehicle/property description.

24. Assigned Officer forwarded information to Scottsdale Police Department

47.2 Rev. 2/73 A-02 (Reference Code)

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POLICE DEPARTMENT

INCIDENT NARRATIVE THEFT (EXCEPT VEHICLE, SHOPLIFT-ING, AND FROM: AUTO, COIN BOX OR BUILDING)

1. Assigned Officer was dispatched by radio to location of occurrence, on date reported at *time dispatched* hours.

2. At stated date and time Undersigned Officer took this report at Scottsdale Police Department.

3. Present at scene when Assigned Officer arrived <u>was/were</u> \_suspect, victim, officers .

4. Suspect/s removed listed property from area .

5. At time of occurrence, victim was at home, on vacation, etc .

6. <u>Person/s</u> searched area for missing property with negative results.

7. Person reporting has no suspects in mind.

8. The apparent motive was self gain.

9. The apparent motive was malicious mischief.

10. <u>Name/s, address/es, neighbor/s, friend/s, etc</u>, contacted by Assigned Officer about noticing any suspicious activities; results negative.

11. Assigned Officer attempted to contact neighbor/s about seeing any suspicious activities; no one was home at <u>address</u>

12. Suspect/s used listed vehicle to

13. Victim will sign complaint.

14. Victim will not sign complaint.

POLICE 47.3 SCOTTSD. Rev. 2/73 A-03 (Reference Code) 1. Assigned Officer was dispatched by on date reported at time dispatched 2. At stated date and time Undersign Scottsdale Police Department. 3. Present at scene when Assigned Of victim, officers, etc. 4. Suspect/s used listed instrument 5. Suspect/s used listed instrument 6. When incident occurred listed veh 7. No one was home when incident occ 8. When incident occurred, person 9. Damage to property estimated to 10. Person reporting has no suspects 11. Person reporting states incident, once, twice, 3 times 12. Person reporting stated prior in Police Department approximate date, 13. Person reporting did not report 14. Name/s, address/es, neighbor/s Assigned Officer about seeing any su 15. Assigned Officer attempted to co any suspicious activities; no one wa 16. Suspect/s used listed vehicle to 17. Victim will sign complaint.

18. Victim will not sign complaint.

DEPARTMENT ALE, ARIZONA	INCIDENT NARRATIVE MALICIOUS MISCHIEF
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oy radio to location o	f occurrence,
hours.	
ned Officer took this	report at
ficer arrived <u>was/w</u>	vere suspect,
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to damage <u>property</u>	
to break <u>property</u>	
nicle was parked <u>area</u>	20
curred.	
was <u>location</u> .	
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/s of this type previo	ously occurred
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cident/s reported to /s	Deoresuare
prior incident/s to p	olice.
<i>friend/s, etc.</i> , co spicious activity; re	sults negative.
ntact neighbor/s abou	t seeing
s home at <u>address</u>	
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47.4 POLICE DEPARTMENT INCIDENT NARRATIVE Rev. 2/73 SCOTTSDALE, ARIZONA BURGLARY -	47.5 POLICE DEP
A-04 (Reference Code) RESIDENTIAL	Rev. 2/73 SCOTTSDALE, A-05 (Reference Code)
1. Assigned Officer was dispatched by radio to location of occurrence, on date reported at <u>time dispatched</u> hours.	<ol> <li>Assigned Officer was dispatched by ra on date reported at <u>time dispatched</u> h</li> </ol>
<ol> <li>At stated date and time Undersigned Officer took this report at Scottsdale Police Department.</li> <li>Present at scene when Assigned Officer arrived <u>was/were</u></li> </ol>	2. At stated date and time Undersigned C Scottsdale Police Department,
suspect, victim, officers, etc 4. Person reporting stated that at time of burglary premise was locked, unlocked .	3. Present at scene when Assigned Office victim, officers, etc.
<ol> <li>No one was home when burglary occurred.</li> <li>6. When burglary occurred, person reporting was <u>in room</u>,</li> </ol>	4. Listed vehicle was parked <u>area</u> .
shopping, etc 7. Assigned Officer found no evidence of forced entry.	5. Person securing left vehicle unlocked
8. It appeared suspect/s attempted but were unsuccessful in entering at <u>point</u> . Assigned Officer found <u>scratches</u> ,	<ol><li>Person securing locked vehicle.</li></ol>
footprints, etc. 9. Throughout the house, drawers and closets had been	7. Vehicle was still locked when listed
opened, and contents scattered. 10. <u>room</u> was ransacked.	8. There were no visible signs of force
<pre>11. room was disarranged and appeared to have been searched, 12. Item # was located specific location in room 13. No other rooms appear to have been disturbed.</pre>	9. When taken, item/s # located
14. Left behind were valuable items such as <u>items</u> . 15. Person reporting is unable to determine if anything	10. <u>Instrument</u> was used to remove iter
is missing. 16. Assigned Officer instructed person reporting to contact	11. Person reporting will contact Scotts serial number/s of missing property.
Scottsdale Police Department with information, serial number/s, etc., to complete description of missing items.	12. Person reporting does not have seria
<pre>17. Person reporting does not have serial numbers of missing item/s. 18. Suspect/s apparently exited at point &amp; method .</pre>	13. Person reporting has no suspects in
<ul> <li>19. Person reporting has no suspects in mind.</li> <li>20. Assigned Officer impounded property for evidence, refer</li> </ul>	14. <u>Person/s</u> unable to find any iden
Impound Sheet this D.R. 21. Assigned Officer observed footprints <u>area and description</u> . 22. Person unable to find any identifiable latent prints.	15. <u>Name/s, address/es, neighbor/s, fri</u> Assigned Officer about seeing any suspic
23. <u>Name/s, address/es, neighbor/s, friend/s, etc</u> , contacted by Assigned Officer about noticing any suspicious activities;	16. Assigned Officer attempted to contac any suspicious activity; no one was home
results negative. 24. Assigned Officer attempted to contact neighbor/s about	17. Victim will sign complaint.
seeing any suspicious activity; no one was home at <u>address</u> . 25. Suspect/s used described vehicle to 26. Victim will sign complaint.	18. Victim will not sign complaint.

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DEPARTMENT ALE, ARIZONA

### INCIDENT NARRATIVE THEFT FROM AUTO

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ottsdale Police Department with

erial number/s of missing property.

in mind.

identifiable latent prints.

friend/s, etc.\_\_, contacted by uspicious activity; results negative.

ntact neighbor/s about seeing home at <u>address</u>.

	47.6POLICE DEPARTMENTINCIDENT NARRATIVERev. 2/73SCOTTSDALE, ARIZONASHOPLIFTING	47,7 POLICE DEP
	A-06 (Reference Code)	Rev. 2/73 SCOTTSDALE, A-07 (Reference Code)
	1. Assigned Officer was dispatched by radio to location of occurrence,	• • • • • • • • • • • • • • • • • • •
	on date reported at <u>time dispatched</u> hours.	I. Assigned Officer was dispatch of occurrence, on date reported a
	2. Present at scene when Assigned Officer arrived <u>was/were suspect</u> ,	hours.
	victim, officers, etc	
	3. <u>Person</u> was working in the <u>store area</u> .	2. At stated date and time Under
	4. Suspect/s entered the area at approximately <u>time</u> .	report at Scottsdale Police Depar
	5. <u>Person/s</u> observed suspect #1 take listed property and conceal	
	it by <u>method</u> .	3. Present at scene when Assigne
	6. <u>Person/s</u> observed suspect #2 take listed property and conceal	suspect, victim, officers, etc
	it by <u>method</u> .	
	7. <u>Number</u> items were selected from the sales area and taken into	4. Between stated times suspect/
	the dressing room by suspect #1. 8. Number items were selected from the sales area and taken into	from area
	the dressing room by suspect #2.	
	9. Number items were brought from the dressing room by suspect #1.	5. During time of theft victim w
	10. <u>Number</u> items were brought from the dressing room by suspect #1.	
	11. Suspect #2 accompanied suspect #1.	6. Person/s didn't notice ar
	12. Number empty hangers were found when the dressing room was	stated times of occurrence.
	inspected by <u>person/s</u> .	
	13. During this time suspect #2 appeared to be acting as a lookout.	• 7. Left undisturbed were other i
	14. Person/s observed suspect/s leave store without paying for	
	or offering to pay for listed property.	8. Theft occurred during regular
	15. Suspect/s used listed vehicle to .	
	16. <u>Person/s</u> apprehended suspect/s in <u>area</u> .	9. Victim will contact Scottsda.
÷	17. Suspect/s asked to return to store for questioning.	of missing item/s.
	18. Suspect/s held for arrival of police.	
	19. <u>Person/s</u> found item/s # on suspect #1 concealed <u>area</u> .	10. Victim does not know serial 1
	20. <u>Person/s</u> found item/s # on suspect #2 concealed <u>area</u> .	an mintim has no suspect of in m
	21. Suspect #1 admitted taking property for personal gain, admission	11. Victim has no suspect/s in m:
	was made to <u>person/s</u> .	12. Suspect/s used listed vehicle
	22. Suspect #2 admitted taking property for personal gain, admission	
	was made to <u>person/s</u> .	13. Victim will sign complaint.
	23. Assigned Officer recited the Miranda warnings to suspect/s #	13. Alectim Mitt Bidu combrande
	24. Assigned Officer marked for evidence and left at business, item/s	14. Victim will not sign complain
		TA: AICCIW WIIT WOO DEDI CONT
	25. Suspect #1 cited for Shoplifting, refer citation #	
<u> </u>	26. Suspect #2 cited for Shoplifting, refer citation #	
	27. Victim will sign complaint.	
	28. Victim will not sign complaint.	

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 DEPARTMENT ALE, ARIZONA

#### INCIDENT NARRATIVE THEFT FROM BUILDING

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ect/s removed listed property

im was <u>activity</u>.

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er items such as <u>*items*</u>.

ular business hours.

sdale Police with serial number/s

al number/s of missing item/s.

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47.8 POLICE DEPARTMENT INCIDENT NARRATIVE 47.9 Rev. 2/73 SCOTTSDALE, ARIZONA ASSAULT & BATTERY Rev. 2/73 A-08 (Reference Code) A-09 (Reference Code) 1. Assigned Officer was dispatched by radio to location 1. Assigned Officer was dispatched by radio to location of occurrence, on date reported at time dispatched of occurrence, on date reported at time dispatched hours. hours 2. At stated date and time Undersigned Officer took this report at Scottsdale Police Department. 3. Present at scene when Assigned Officer arrived was/were suspect, victim, officers, etc. . 4. The assault was reported to have taken place area . report at Scottsdale Police Department. 3. Person reporting last saw listed property area . 5. At the time of the incident victim and suspect/s #6. were married. 7. were separated and in the process of getting a divorce. 8. were divorced. 5. 9. were neighbors. lost. 10. were strangers. 11. were acquaintances. 12. were landlord and tenant/s. was lost. 13. Person reporting states the motive stemmed from 14. Person reporting states the apparent motive was sexual. Scottsdale Police Department. 15. Person reporting states there was no apparent motive. 16. Person reporting states this type of incident has previously happened once, twice, three times a more complete description of missing property. 17. Person reporting stated prior incident/s reported to Scottsdale Police Department <u>approximate date/s</u>. 18. Person reporting did not report prior incident/s to 9. Victim is not certain whether listed property was lost or removed by person/s unknown. police. 19. At the time of this incident, it appeared to person that person was under the influence of drugs/alcohol 20. Suspect/s # left scene method before Assigned Officer arrived. 21. Person reporting doesn't know name but can identify suspect/s # 22. Assigned Officer recited the Miranda warnings to suspect/s 23. Assigned Officer saw no visible marks on victim. 24. Assigned Officer observed type marks on victim's body area 25. The marks do not appear photographable. 26. Person photographed marks on victim (on file I.D. Section). 27. <u>Person</u> took victim to Scottsdale Memorial Hospital. 28. Victim was examined by Doctor \_\_\_\_\_. 29. Xray examination revealed no broken bones. 30. Assigned Officer impounded property for evidence, refer Tmpound Sheet. 31. Victim will sign complaint. 32. Victim will not sign complaint. 

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#### POLICE DEPARTMENT SCOTTSDALE, ARIZONA

#### INCIDENT NARRATIVE LOST PROPERTY

2. At stated date and time Undersigned Officer took this

4. Victim first noticed loss in City of Scottsdale, however exact location is unknown, possibly lost in \_\_\_\_\_.

Person was in company of victim when property was

6. Person was in immediate area of victim when property

7. Victim searched area with negative results before contacting

8. Victim will contact Scottsdale Police Department with

47.10 POLICE DEPARTMENT Rev. 2/73 SCOTTSDALE, ARIZONA A-10 (Reference Code)

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INCIDENT NARRATIVE DEATH

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1. Assigned Officer was dispatched by radio to location of occurrence, on date reported at time dispatched hours.

2. Present at scene when Assigned Officer arrived was/were suspect, victim, officers, etc.

3. Person observed victim collapse while working, etc

4. Person administered emergency treatment but failed to revive victim.

5. <u>Person</u> contacted <u>firm name</u> ambulance which removed victim to <u>name of hospital</u>.

6. Victim was declared dead at location by Dr. name .

7. Victim was tentatively identified from papers found on body.

8. Named person (#12 on Death Report) viewed body at location .

9. Named person (#12 on Death Report) identified victim at approximately time and date .

10. Doctor <u>name</u>, victim's personal physician, was notified but refused to sign death certificate.

11. Person stated victim had a history of disease .

12. Name & Title, Coroner, Judge requested an autopsy.

13. Assigned Officer placed an identification tag on the body at address .

14. Clothing was left on victim when body was removed to mortuary.

15. Victim's personal belongings were impounded by Scottsdale Police De rtment for future disposition, see Property Invoice this D.R. number.

16. Firm removed body to Maricopa County Post Mortem Laboratory.

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17. For any further information regarding deceased, police personnel may contact person, phone, address .

47.11 Rev. 2/73 A-11 (Reference Code)

1. Assigned Officer was dispatched by radio to location of occurrence, on date reported at <u>time dispatched</u> hours.

2. At stated date and time Undersigned Officer took this report at Scottsdale Police Department.

3. Present at scene when Assigned Officer arrived was/were suspect, victim, officers, etc. .

4. Between listed times suspect/s removed listed property from

5. a cigarette machine.

6. a laundromat machine.

7. a coin changer.

8. a newspaper vending machine.

9. a machine.

10. The machine was located area.

11. Suspect/s used listed instrument to force open machine.

12. Assigned Officer found no signs of forced opening.

13. Estimated damage to machine is \$\_\_\_\_\_.

14. Person will contact Scottsdale Police Department and report exact amount stolen.

15. Person reporting has no suspects in mind.

16. Suspect/s used listed vehicle to \_\_\_\_\_.

17. Assigned Officer was unable to find identifiable latent prints.

18. Assigned Officer impounded item/s for evidence; refer Impound Sheet this D.R.

19. Victim will sign complaint. 20. Victim will not sign complaint.

POLICE DEPARTMENT SCOTTSDALE, ARIZONA INCIDENT NARRATIVE THEFT - FROM COIN BOX

## POLICE DEPARTMENT

SCOTTSDALE, ARIZONA

9.5

WORTHLESS DOCUMENT REPORT

Hev 11-72				•						ACTURI	
Date & Time Reported		Date	: & Ti	me of	Occurrence		N.C.I.C. No.	•	TWX No.	DR. No.	
						، <u>ب منځ مسمع م</u>					
Location of Occurrence							Type of Premis	585		RD No	
Victim's Name [Firm N	ame if Busine	55]	·		Residence Add	ress (Busine	ss Address if	Firm]		Phone	<u></u>
						17 - A.					. в. 711
Victim's Occupation		Sex	Age	Race	Business or Ot	her Address				Phone	
Reported By		. <u></u> .			Residence Add	ress			<u> </u>	Res. Phone	
Type of Property Obtai	ned			Туре	of Document of	or Check		Meth	od Used in Writi	ng	
Cash OMerc	handise	Serv	ices				· · · · · · · · · · · · · · · · · · ·				46
Reason not Honored		· .		Name	e of Bank		Ba	nk No. City	or Branch		
Date	Check No.			Num	erical Amount o	n Check		Writte	an Amount on C	heck	
	CHECK NO.										
Pay to the Order of				Inves	tigative Person F	Responding		Person Reporti	ng [Signature]		<u>- 414</u> 333
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Officer				:	· · · · · · · · · · · · · · · · · · ·	_ Com	plainant			· · · · · · · · · · · · · · · · · · ·	
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Vehicle Used by Suspect	(s): Year	Make	1	Body	Type Color(	s) Licer	ise No. Ide	ntifying Charact	eristics		
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Witness - Person Who A	conted Check	01 014	ar	1	Could Identify	Suspect In	esidence Addre			Dec Dhan-	
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2. S Sex Descent	d.o.b.	Heigh	nt W	eight	Hair Eyes	Compl.	Clothing	••••••••••••••••••••••••••••••••••••••	· · · · · ·		<u></u> }
S Sex Descent U S P E Name and Add											2000 00 10 10 10 10 10 10 10 10 10 10 10
E Name and Add	ress, Identifyir	ng Chara	acterist	ics [If	Arrested Include	ID No. ar	d Charges]			-	000
C					APPENDI	хв-:	WORTHLES	S DOCUME	NT REPORT	P	

47.13 POLICE DEPARTMENT INDICTMENT/COMPLAINT New 4/73 SCOTTSDALE, ARIZONA SUMMARY A-13 (Reference Code) 1. The following is a summary for an attempt to obtain a complaint, reference: <u>charge</u> # count/s. 2. The following is a summary for an attempt to obtain an indictment, reference: charge # count/s. 3. Count/s charge 4. Defendant/s: name/s Date of Offense: date 5. б. Time: tîme 7. Location of Offense: <u>address</u>, City of Scottsdale, County of Maricopa, State of Arizona 8. Victim/s: <u>name, address, phone</u> 9. Witness/es: <u>name, address, phone</u> 10. Investigator/s assigned to case: name, department 11. Supplements will be completed by same investigator/s. 12. Above victim/s and witness/es contacted by Scottsdale Police Officers, <u>name/s</u>. 13. All victim/s and witness/es are permanent residents of the State of Arizona. 14. Not all victim/s and witness/es are permanent residents of the State of Arizona. 15. Statements available from all victim/s and witness/es. 16. No statement available from witness, victim/s name 17. Defendant admitted offense in writing to name, title, location 18. Defendant admitted offense verbally to name, title, location 19. No foreseeable problem reference admissions made by Defendant, 20. Priors on Defendant known to date: priors 21. Defendant/s in custody. 22. Defendant/s not in custody. 23. There are no foreseeable problems reference chain of evidence, search or seizure in this case. 24. Identification of Defendant obtained by photo lineup. 25. Identification of Defendant obtained by visual observation. 26. Defendant known to victim. 27. Description of evidence available: <u>fingerprints, photos, etc.</u> 28. Evidence in custody of Scottsdale Police Department. 29. Attachments: 30. D.R. 31. Arrest Sheet 32. Mug shot 33. Rap sheet 34. Lab report 35. Search warrant 36. other 37. Complaining witness: name 38. The following is the summary of the investigation for charge

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