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## NATIONAL LAW ENFORCEMENT TELECOMMUNICATIONS NETWORK ANALYSISFINAL REPORT, PHASE II

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# NATIONAL LAW ENFORCEMENT TELECOMIVIUNICATIONS NETWORK ANALYSIS FINAL REPORT, PHASE II 

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## CONTENTS

I. IINTRODUCTION ..... I-1
A. Purpose ..... I-1
B. Scope ..... I- 1
C. Study Summary ..... I-1

1. Network Options Considered Network Synthesis and Costing ..... I-2
Evaluation
Summary of Results ..... I-4
II. NETWORK DESIGN CRITERIA ..... II- 1
A. Functional Requirements ..... II- 1
2. Digital Message Type ..... II-
Message Identifiers ..... II-2
Message LengthsMessage RoutingMessage PrioritizationII-2
Ressage PrionizationII- 3
Response-Time GoalsMessage CodingII-4
Error Detection ..... II-
Network Status Messages ..... II-4
3. Network Statistics ..... II-4
4. Availability ..... II- 5
B Design Guidelines ..... II-5
5. Data Handling Constraints ..... II- 5
Communication Line Constraints ..... II-6
Interfaces Implementation Constraints
Staffing
Dollar ValueII-6

$$
\begin{aligned}
& \text { Line Costs } \\
& \text { Dollar Valu }
\end{aligned}
$$II-7

Dollar Values Network Life and Upgrading ..... II-7
9. Backup Power Supplies ..... II-8
C. Traffic ..... II- 8

1. Best Estimate ..... II-8
D. Redundancy ..... II-9
E. Multiplexing ..... $11-12$

## CONTENTS (contd)

F. Line Protocol ..... II-13

1. Half Duplex ..... II- 13
III- 1
III. NETWORK TOPÓLOGY
III-1
A. Selection of Regions
B. Inter-Region Line Selection ..... III-2
C. Inter-Region Line Selection ..... III-5
D. Inter-Region Line Optimization ..... III-6
IV. EVALUATION CRITERIA ..... IV-1
A. Cost ..... IV-1
B. Technical Criteria ..... IV-3
2. Response Time ..... IV-3
3. Subjective Technical Evaluation Criteria ..... IV-4
C. Non-Technical Criteria ..... IV-7
V. DETAILS OF EACH OPTION ..... V-1
 Option 2
Option 3
Option 3
Option 4
Option 5
Option 6
Option 7 Option 8 ..... $V-8$ ..... $\mathrm{V}-14$
VI. EVALUATION SUMMARY ..... VI-1
A. Cost ..... VI- 1
B. Response Times ..... VI-3
C. Reliability ..... VI- 3
D. Technical Evaluation Criteria ..... VI-4
4. Ease of Implementation ..... VI-4 ..... VI-4
5. Simplicit ..... VI-6
6. Privacy ..... VI-6
VI- 6
E. Required Network Selection Date ..... VI-7
F. Minimum Traffic Analysis. ..... VI-8
G. NLETS VS NALECOM Protocol Comparison ..... VI-10
H. Lease VS Buy Policy ..... VI-13
7. Modems ..... VI-13NCIC Location AnalysisVI- 17
VII. CONCLUSIONS ..... VII- 1
A. General Conclusions ..... VII- 1
B. Ranking by Evaluation Criteria ..... VII-1
8. Cost ..... VII-1
9. Rating by Technical Evaluation Criteria ..... VII-2
C. Network Selection ..... VII-3
Appendixes
A. Traffic Requirements ..... A-1
B. Communication Line Costs ..... B-1
C. Switcher Configurations and Cost Bases ..... C-1
D. Microwave Costs ..... D-1
E. Satellite System Configuration and Cost ..... E-1
F. Other Cost Factors ..... F-1
G. Delay Analysis. ..... G-1
H. Availability Analysis ..... H-1
I. Cost Detail Backup ..... I-1
J. Evaluation Criteria Backup ..... J-1
K. Glossary of Terms and Acronyms ..... K-1
TABLES
10. Traffic estimates by year ..... II-9
11. State-national traffic projections (best estimate) ..... II-11
12. State-state traffic projections (best estimate) ..... II-12
13. Average message lengths (1983 traffic) ..... II-13
14. Cost items ..... IV-2
15. Evaluation form ..... IV-5
16. Inter-region line assignments ..... V-25
17. Four phases of implementation ..... V-32
18. Installation and operational periods ..... V-41
Inter-region line assignments: 1983 ..... V-44
19. Best and minimum estimates: total traffic comparison (values in kilobits per second) ..... VI-10
20. Sensitivity of cost to traffic ..... VI-10
21. Lease-vs-buy tradeoff: 2400-bps modems ..... VI-15
22. Lease-vs-buy tradeoff: 4800-bps modems ..... VI-15
23. Lease-vs-buy tradeoff: 7200-bps modems ..... VI-16
24. Lease-vs-buy tradeoff: 9600-bps modems ..... I-16
A-1. Summary of NALECOM traffic projections for $1983^{a}$ (best estimate) ..... A-2
A-2. State-national traffic projections (best estimate) ..... A-5
A-3. State-state traffic projections (best estimate) ..... A-5
A-4. State-national traffic projections (minimum estimate). ..... A-6
A-5. State-state traffic projections (minimum estimate). . ..... A-6
A-6. State-national message length distributions best estimate ..... A-7
A-7. State-state message length distributions ..... A-8

## TABLES (contd)

A-8. MTD traffic estimates ..... A-12
B-1. Line mileage and service terminal costs ..... B-2
B-2. Modem and line conditioning costs ..... B-4
B-3. Sample calculation ..... B-4
B-4. $2400-\mathrm{bps}$ international link costs ..... B-5
B-5. Sample calculation ..... B-5
B-6. Costs for four 2.4-kbps lines multiplexed on one 9.6 -kbps line ..... B-9
B-7. Costs for two 2.4-kbps users multiplexed on one 4. 8-kbps line ..... B-10
B-8. MUX configuration ..... B-12
B-9. MUX configuration ..... B-13
B-10. MUX configuration ..... B-14
B-11. MUX configuration ..... B-15
B-12. MUX configuration ..... B-16
B-13. MUX configuration ..... B-17
B-14. MUX configuration ..... B-18
B-15. Numerical designations used for system terminations ..... B-19
C-1. Operations center equipment ..... $\mathrm{C}-7$
C-2. Software costs ..... C-8
C-3. Configuration A ..... C-9
$C-4$. Configuration $B$ ..... C 10
C-5. Configuration C ..... C-11
C-6. Costs for option 2 ..... C-14
'TABLES (contd)
C-7. Costs for options 4 and 7 ..... C-14
D-1. Costs for terminal-satellite location ..... D-2
D-2. Costs for terminal-metropolitan location ..... D-3
D-3. Repeater costs ..... D-4
D-4. Equipment cost summary ..... D-5
E-1. Uplink design: video uplink from NALECOM ground station to WESTAR-type spacecraft ..... E-5
E-2. Downlink design: video downlink from WESTAR-type spacecraft to NALECOM ground station ..... E-6
E-3. Satellite ground station cost estimate standard ground station ..... E-8
E-4. Cost summary ..... E-9
F-1. Personnel at major switcher centers ..... F-3
F-2. Engineering tasks ..... F-4
F-3. Total engineering man-hours and costs by option ..... F-5
G-1. Response-time requirements ..... G-I
G-2. State-to-RSC message characteristics ..... G-3
G-3. State-to-RSC delay calculations ..... G-6
G-4. Average delay for state-to-RSC links ..... G-6
G-5. Inter-region message statistics ..... G-7
G-6. Delay values for inter-region links at 4800 bps ..... G-7
G-7. Total delays for worst link ..... G-8
H-1. Availability estimates ..... H-3
H-2. Availability summary ..... H-6
J-1. Evaluation Form ..... J-2

## FIGURES

1. NALECOM traffic summary ..... II- 10
2. ..... III-3
3. Network optimization: location of regional switcher
4. Network optimization: inter-region network selection ..... III- 7
Option 1. State-to-state network configuration ..... V-2
5. Option 1. State-to-national network MUX configuration: 1980-1983.... . . . . . . . . . . . . . . . . . . . . . . . . . ..... V-3
6. Option 1. Overlay of separate state and national network configurations: 1979-1983 ..... V-4
7. ..... V-69.15. Cost details.
Cost details ..... V-7
Option 2. Network topology configuration: 1979-1983 ..... V-9
Cost details ..... V-11
Cost details. . . . . . . . . . . . . . . . . . . . . . . . . . . . . . ..... V-12
Cost details. ..... V-13
Option 3. Network topology configuration: 1979-1983 ..... V-15
Y-17
Cost details. ..... V-18
8. Option 4. Two-region network ..... V-20
Cost details. ..... V-22
9. ..... V-23
10. 

Option 5. Five-region network configuration: 1979-1983 ..... V-24
Cost details. ..... V-27
FIGURES
22. Option 6. 50-switcher network configuration: 1979-1983 ..... V-29
23. Cost details. ..... V-31
24. Option 7. Typical data communications configuration for a western state in phases 7-a and 7-c ..... V-34
25. Option 7. Phase 7-b network configuration ..... V-35
26. Option 7. Phase 7-c network configuration ..... V-36
27. Option 7. Phase 7-d network configuration ..... V-37
28. Typical ground station ..... V-39
29. Cost details. ..... $\mathrm{V}-40$
30. Option 8. Ten-region network configuration: 1979-1983. ..... V-43
31. Cost details ..... V-45
32. Option 9. 25-switcher network configuration: ..... V-47
33. Cost details. ..... V-49
34. Network comparison matrix ..... VI-2
35. Total cost summary ..... VI-2
36. Evaluation summary ..... VI-5
37. National traffic projections ..... VI-8
38. NLETS delay estimates ..... VI-9
39. NLETS vs NALECOM: state-to-region delay, 500 mi ..... VI- 12
40. NLETS vs NALECOME: state-to-region delay, 1000 mi . ..... VI-12
41. Modem lease-vs-buy crossover range ..... VI-14
A-1. State-national traffic estimates: transactions ..... A-10
A-2. State-state traffic estimates: messages per year ..... A-10
A-3. State-state traffic estimates ..... A-11
FIGURES
B-1. Components of a typical communication line ..... B-2
C-1. Regional message switcher functional block diagram ..... C-3
C-2. Message switcher functional block diagram. ..... C-5
E-1. Typical data communications configuration for a western state with satellite capability ..... E-2
E-2. Typical ground station block diagram ..... E-3
G-1. Worst link configuration ..... G-3
G-2. Worst-case link delay values ..... G-8
H-1. Availability calculations for series element ..... H-2
H-2. Availability calculation for two parallel elements ..... H-2
H-3. Availability calculation for redundant RSC computer. (a) Availability block diagram. (b) Total availability calculation. ..... H-4
H-4. Availability calculation for non-redundant SSC computer (a) Availability block diagram. (b) Total availability calculation. ..... H-5
H-5. Availability for options 1, 2, and 3 ..... H-7
H-6. Availability for options 4 and 7 ..... H-7
H-7. Availability for options 5 and 8 ..... H-8
H-8. Availability for options 6 and 9 ..... H-9

## SECTION I

 INTRODUCTION
## A. PURPOSE

This document is the Final Report for Phase II of the National Law Enforcement Communications (NALECOM) study conducted by the Jet Propulsion Laboratory (JPL) for the Law Enforcement Assistance Administration (LEAA).

The purpose of this report is to document the analysis of nine alternative approaches to the NALECOM Network, and to provide the necessary information to allow the selection of a specific NALECOM Network configuration.

The work was sponsored through an inter-agency agreement with the National Aeronautics and Space Administration through Contract NAS7-100. The document provides technical material covering the network analysis/ evaluation portion of the study, which was the major Phase II effort. Reference 1 is the Work Plan for the Phase II study. This document covers results of tasks C-4 through C-8 of that plan.
B. SCOPE

The network analysis/evaluation study was concerned with design and evaluation of nine different network configurations. Each configuration is capable of handling the state-to-state (S-S) and state-to-national (S-N) criminal justice traffic given in Ref. 2 and discussed in detail in Appendix A of this document.

Section II consists of functional requirements, design guidelines, and other factors that define a starting point for network analysis. Sections III and IV describe the approaches to analysis and evaluation. Sections V and VI detail specific results of the analyses and evaluations performed for all options, and Section VII presents conclusions.

A Glossary of Terms and Acronyms is presented in Appendix K.

The format used provides coverage of the study at three levels:

1) For basic study content and conclusions, the Introduction (Section I) and Conclusions (Section VII).
2) For a more detailed coverage, the ertre main body of the report.
3) For technical depth, the Appendices in which major facets of the analyses are covered in depth.
C. STUDY SUMMARY

Nine network options, ranging from existing configurations to multi-regional distributed networks, were identified. Topologies were analyzed, and equipment and personnel requirements for each option were defined in accordance with NALECOM functional specifications and design guidelines. Evaluation criteria were developed and applied to each of the options leading to specific conclusions. The subsequent paragraphs highlight this sequence.

## 1. Network Options Considered

The nine options considered in this document range from the upgrading of existing networks using one computerized switcher to the implementation of multi-regional multi-computer networks. All networks handle digital message traffic using terrestrial communication lines leased from common farriers and message switching computers (message concentrators) to control routing through the network. One option provides satellite video and digital datahandling capability to be implemented subsequent to the initial development of the terrestrial capability. The options considered are:

| Option | Topology and concept | Figure |
| :---: | :---: | :---: |
| 1 | Consists of two nationwide networks using one computer center in each net. State-to-state traffic is routed through Phoenix, Arizona, and state-to-national traffic through Washington, D.C. | 7 |
| 2 | Single-region network covering the entire United States. <br> The switcher is located in Phoenix and handles both state-to-state and state-to-national traffic. | 10 |
| 3 | Single-region network covering the entire United States. The switcher is located in Washington, D.C. and hanles state-to-state and state-to-national traffic. | 14 |
| 4 | Two-region configuration with one switcher in Phoenix handling traffic for western states and one switcher in Washington, D. C. handling traffic for eastern states. Regions are interconnected through lines between the switchers. | 17 |
| 5 | Five-region configuration with switchers located in capital cities of Colorado, Illinois, Georgia, New York, and Washington, D. C. | 20 |
| 6 | Fifty-switcher configuration with five major interconnected regional switchers located as in option 5, plus state switchers located in the capital cities of each state except Alaska and Hawaii. State switchers are interconnected in loops within each of the five major regions. | 22 |
| 7 | Initial configuration is as in option 4, the two-region case. This is referred to as option 7-a. Option 7 also provides for later addition of satellite data and video capability and eventual phaseout of the western switcher. This implementation is carried out in three phases: 7-b, 7-c, and 7-d. | $\begin{aligned} & 17,25 \\ & 26,27 \end{aligned}$ |
| 8 | Ten-region configuration with switchers located in capital cities of California, Colorado, Texas, Florida, Maryland, New York, Massachusetts, Ohio, Illinois, and Washington, D. C. | 30 |


| Option | Topology and concept | Figure |
| :---: | :--- | :---: |
| 9 | Twenty-five-switcher configuration with five major inter- <br> connected regional switchers located as in option 5, plus <br> state switchers located in the capitals of 20 other high <br> traffic states. State switchers are interconnected in <br> loops within each of the five major regions. |  |

This range of options was selected to allow a thorough analysis of the broad spectrum of communications systems configurations, i.e., from single star networks serving the whole country to highly distributed networks. The approach provides an opportunity to assess characteristics such as cost, reliability, security, privacy, and other evaluation criteria across a range of configurations that meet NALECOM requirements.
2. Network Synthesis and Costing

Topologies for each option were derived using a topology computer program developed at JPL for the NALECOM study. The program is described in Section III.

For each of the topologies derived, requirements for communication lines, computer hardware/software, facilities, personnel, and engineering were determined and costed. Costs are presented in terms of one-time and recurring costs. Topology and cost details for each option are given in Section V.

## 3. Evaluation

Evaluation of the nine options was performed on the basis of cost, and technical criteria (response times, reliability, flexibility, ease of implementation, simplicity, privacy, and security). A description of these evaluation criteria is presented in more detail in Section IV. Evaluation results are given in Section VI.
4. Summary of Results
a. Cost. On a cost basis, the nine options considered rated in the following order:

| Option | Cost, dollars | Option | Cost, dollars |
| :---: | :---: | :---: | :---: |
| 3 | $8,000,000$ | 1 | $12,200,000$ |
| 4 | $8,200,000$ | 9 | $16,000,000$ |
| 5 | $9,500,000$ | 6 | $25,000,000$ |
| 2 | $10,100,000$ | 7 | $34,500,000$ |
| 8 | $11,700,000$ |  |  |

b. Technical Criteria Evaluation. Reliability and responsët-time requirements for the NALECOM Network were sufficient in all nine options, and therefore were not included in evaluation. The evaluation was based on a scale from 0 to 100 , where 100 is the highest possible rating and a rating of 50 is acceptable. For the remaining five technical criteria the options ranked in the following order:

| Option | Evaluation of five <br> technical criteria <br> (scale of 0 to 100) |
| :---: | :---: |
| 2,3 | 63 |
| 1 | 59 |
| 4 | 57 |
| 7 | 54 |
| 5 | 43 |
| 8 | 35 |
| 9 | 27 |
| 6 | 25 |

c. Non-Technical Evaluation. Final determination of rating for the nontechnical criteria of acceptability and ease of management selection described in Section IV, or of the relative importance of these criteria to purely technical considerations is not within the scope of this report, nor within the province of JPL. These criteria are political in nature. Actual network users should have a strong input in this area of evaluation.

## SECTION II

NETWORK DESIGN CRITERIA

## A. FUNCTIONAL RECUIREMENTS

This subsection excerpts or updates major functional requirements from the NALECOM Functional Requirements Document (see Ref. 3). Where requirements conflict, this document applies. NALECOM Network user guidelines are presented in Ref. 4

1. Digital Message Types

The NALECOM Network handles the following five basic types of messages
a) Data file interrogations/updates. These messages are inquiries, responses, entries, updates, and modifiers to and/or from data files at state or national levels. The text is generally in fixed format
b) Administrative messages. These messages are of an informal nature. The text is in free form
c) Fingerprints/graphics. These messages are digitized representations of fingerprints, a page of text, graph, etc. These messages can utilize the transparent text mode for transmission.
d) Network status. These messages provide information regarding the status of all communication lines and alert network users in the event that lines are unable to function, or function in a degraded mode.
e) Error messages. These messages indicate errors in format.
2. Message Identifiers

All. messages contain the following information in known locations
a) Message type.
b) Origin.
c) Destination.
d) Message sequence number.
e) Segment number (normally used only for multi-segment messages).

## 3. Message Lengths

Messages are 400 characters in length or less with the exception of criminal histories or administrative messages, which do not exceed 1000 char acters. Actual messages longer than specified will be broken down by the sender and sent as multi-segment messages not to exceed the above specified lengths. Messages exceeding the above length specifications will be rejected by the network. Message sequence and segment numbers are used by the destination terminal to reassemble such messages upon reception.
4. Message Routing

The NALECOM Network provides communications routing for data inquiries, administrative messages, and digitized graphic data between any of its system terminations.

For inquiries and administrative messages the following specific routing capability is provided:
a) From any one system termination to any other, or up to five other system terminations.
b) From any system termination to all other system terminations serviced by the regional switcher in which the message was generated.
c) From any system termination to all other system terminations in the NALECOM Network.

The NALECOM Network provides for routing of digitized graphic data from any one system termination to any other single system termination. The NALECOM Network also provides routing of digitized fingerprint data from any system termination point to the National Crime Information Center (NCIC).

## 5. Message Prioritization

Messages are handled on a nonpreemptive priority basis. In this scheme, messages or message segments in the process of being transmitted will not be interrupted, but allowed to complete before higher-priority messages are honored. System terminations external to the NALECOM boundary should adhere to the same priority scheme in order to realize network response-time goals.

The NALECOM Network is capable of recognizing and handling messago types in accordance with three priorities. Priority 1 is the highest priorily.

Priority 1: Items that can be directly related to officer safety, such as inquiries or responses on siolen vehicles or property, wants and warrants, and vehicle registrations.

Priority 2: Administrative messages, computorized criminal historjoss and other message types not included in Prioritics 1 and?

Priority 3: Graphic or fingerprint data consisting of large numbers or message segments
Assignment of message types by the NALECOM Network to a given priorjty level is under software control and changeable by the operator.
6. Response-Time Goals

Response times for the NALECOM Network are defined as the time interval from the entry of the first message bit at a network system termination to the time the message is completed at the addressed system termination. To ensure desired response-time goals, lines are constrained so that system termination interfaces are no less than 2400 bps and that no more than three 2400 -bps links occur in series during message transmission from one system termination to any other system termination. As a result of these line constraints, the average message transmission time for the worst routing in any network does not exceed the following response times:

Priority l: 3.0 s
Priority 2: 7.5
Priority 3: $\quad 30.0 \mathrm{~s}$
7. Message Coding

All NALECOM Network input and output messages are coded using the American Standard Code for Information Intexchange (ASCII), as given in Ref. 5.
8. Error Detection

The NALECOM Network provides for bit error detection and automatic retransmission of erroneous messages. Specifically, the regional switcher has the capability of detecting errors and causing the transmitting station to retransmit errant messages. The regional switcher also retransmits messages to system terminations upon reception of a negative acknowledgment from system terminations. Half-duplex data links use a combination of vertical redundancy checking (VRC) and longitudinal redundancy checking (LRC). Full-duplex data links use a 16 -bit cyclic redundancy check (CRC) as described in Ref. 6 .

## 9. Network Status Messages

The NALECOM Network provides for notification to system terminations of any conditions that prevent operation in the normal specified manner.

## 10. Network Statistics

The NALECOM Network maintains statistics on message handling by origin-destination pairs and on single-circuit activity. The time period for statistics accumulation is controllable.
a. Origin-Destination Statistics. Origin-destination (O-D) message statistics are maintained for:

1) Number of messages by priority.
2) Average message length by priority.

In one-region cases, message statistics are maintained by message type.
b. Single-Circuit Statistics. Statistics are maintained for each NALECOM circuit by circuit number and direction for:

1) Number of messages.
2) Average message length.
3) Average and maximum queue lengths.
4) Number of queue overflows.
5) Average time spent in queue.
6) Number of message retransmissions.
11. Availability

The NALECOM Network will be in service 7 days/week, $24 \mathrm{~h} / \mathrm{day}$. The availability goal for any given O-D pair is 0.993 . This implies that the average outage (complete disconnect) for a specific $O-D$ pair is less than $10 \mathrm{~min} /$ day.

## 12. Video Requirements

Exact usage and functional requirements for video are not presently fully defined, and no basic requirements exist for video at this time. Option 7, however, does provide for real-time video at all system terminations to be equipped with satellite transmission/reception capability. Video from any one of 14 such locations can be transmitted directly to all others. Video also can be used for intra-state functions in those instances where additional facilities are available in the state. Video inks will be designed with a signal-to-noise ratio (peak-topeak pieture/weighted RMS noise) equal to or greater than 54 dB .
B. DESIGN GUIDELINES

1. Data Handling Constraints
a) All data transmission is digital.
b) No unscrambling or decryption is performed within the NALECOM Network; therefore, message headers and control sequences will not
be scrambled or encrypted by network users. (Some modems perform scrambling in the normal course of their operation, but this scrambling is invisible to the user.)
c) Traffic loading by network users on a sustained basis in excess of the traffic for which their system terminations are designed could result in degraded message response time.
2. Communication Line Constraints
a. Line Speed. The minimum service provided is a 2400 -baud synchronous transmission, half-duplex, four-wire system using contention-type line control. Data rates of $2400,4800,7200$, and 9600 bps or combinations of these rates are used on system termination interfaces, as traffic requires.
b. Bit Error Rate. Networks will be designed assuming bit error rates less than $1 \times 10^{-5}$.
3. Interfaces

NALECOM interfaces will be provided at each state capital, Washington, D.C., and the NCIC (in Wa shington, D.C.).
4. Implementation Constraints

Prime communication lines and all network hardware are dedicated. Backup dial-up lines are used with multiplexing to maintain availability at a high level.

The phaseover of existing communication services to NALECOM communication services must be accomplished without degrading or interrupting service.

## 5. Staffing

In multi-switcher options, one regional switcher is designated as the master switcher. Master switchers are staffed with two persons continuously To staff a facility $24 \mathrm{~h} /$ day throughout the year with two persons requires ten
persons. Staffing is assumed to be eight computer operators and two computer programmers. A supervisor is also provided, bringing the total staff at master switchers to 11

Subsequent switchers are staffed at 1 man-year per switcher. In practice this person can either be resident during a normal $8-\mathrm{h}$ day, or can be on call if this availability is adequate.
6. Line Costs

General Services Administration (GSA) TELPAK line costs are used in pricing line services. Line cost details are presented in Appendix B.

## 7. Dollar Values

Costing of network facilities is figured using 1974 dollars. There is no built-in inflation factor.

## 8. Network Life and Upgrading

Network pricing is based upon a 7-year period of operation from January 1977 through December 1983. There is a considerable growth in traffic over this period of time, and thus a change in line requirements. The networks are initially designed for projected December 1979 traffic and will operate in this configuration from January 1977 through December 1979. A single network upgrade will be performed in 1979 and become operational in 1980. At this point, lines are upgraded to meet increased traffic levels where required. The network will remain in this configuration through 1983.

Complete computer interfaces required in 1983 are installed at the outset in 1976; however, maintenance on the interfaces is paid for on an as used basis. These criteria are reflected in an increase in recurring costs for switchers and lines in 1980, the first operational year of the upgrade.
9. Backup Power Supplies

Uninter ruptible power supplies (UPS) are provided at each regional switcher. These supplies provide support to commercial power during momentary transients using a battery inverter system and indefinite total power backup through a diesel generator when total commercial power outage is observed.

All UPS are sized at 10 kVA for convenience. The UPS cost is a small fraction of total costs, and selection of units specifically sized to each switcher's requirements would not have a significant cost impact.

## 10. Lease vs Buy

The policy was adapted to buy computer hardware and to lease modems, multiplexers, and facilities. Rationale for the adoption of this policy is presented in Section VI.
C. TRAFFIC

1. Best Estimate

The NALECOM Network is designed to handle traffic projections through 1983. These projections are increased by a factor of 2 for peak vs average loading. The total network projections for 1975 through 1983 are given in Table 1. Traffic is divided to show state-to-national (S-N), national-to-state (N-S), and state-to-state (S-S) traffic in kilobits per second. These estimates are described in Ref. 2 and in Appendix A of this document.

The six principal categories of traffic are shown in Fig. 1. The current uses category includes projected growth in the use of mobile digital terminals (MDT). The figure indicates a traffic growth of approximately twenty-fold over the 10 -year period from 1975 to 1983. Table 2 gives the $S-N$ and N-S traffic projections from 1975 to 1983 in terms of messages per year and kilobits per second for each of the six categories. State-to-state traffic projections are given in Table 3. The numbers shown in these figures do not include the factor of 2 for peak-to-average loading.

Table 1. Traffic estimates by year

| Routing | 1975 | 1977 | 1979 | 1981 | 1983 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| S-N | 2.0 | 3.9 | 8.6 | 18.3 | 24.9 |
| N-S | 3.2 | 8.9 | 17.8 | 24.7 | 32.4 |
| S-S | 1.4 | 2.6 | 5.9 | 8.9 | 12.3 |
|  | Total | 6.6 | 15.4 | 32.3 | 51.9 |

Traffic in kilobits per second.
Traffic includes factor of 2 for peak to average.

Average message lengths by routing and by priority are given in Table 4. These averages were developed assuming message blocking such that message blocks do not exceed 400 characters in length.

As the traffic values presented here are projections, it is meaningful to consider the sensitivity of network costing to variations in projected traffic. A minimum traffic estimate has been derived from the best estimate projections presented in this section by considering factors that may reduce message lengths while maintaining predicted volume. Details of best estimate and minimum estimate derivations are presented in Appendix A, along with data on message length distributions by message category.

The effect of minimum traffic on network costing is discussed in Section VI.

## D. REDUNDANCY

Redundancy is provided for any network segments in which a failure would disconnect more than one system termination. Redundancy is provided for the NCIC interface because outage would prevent access to the NCIC data base, which is the major data interface.

Line redundancy using backup dialup lines is used in options 1,2 , and 3 in connection with lines that are multiplexed in those options.


Fig. 1. NALECOM traffic summary

Table 2. State-national traffic projections (best estimate)

| Item | 1975 |  | 1977 |  | 1979 |  | 1981 |  | 1983 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\mathrm{MPy}^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | Mpy ${ }^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | Mpy ${ }^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | $\mathrm{Mpy}^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | $\mathrm{Mpy}^{\text {a }}$ | Kbps ${ }^{\text {b }}$ |
| Current uses projected |  |  |  |  |  |  |  |  |  |  |
| State-national | 59.3 | 0.755 | 109.0 | 1.389 | 215.9 | 2.751 | 358.8 | 4.571 | 520.6 | 6.612 |
| National-state | 59.3 | 1.284 | 109.0 | 2.361 | 215.9 | 4.676 | 358.8 | 7.772 | 520.6 | 11.240 |
| Computerized criminal history |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
| State-national National-state | -- | -- | 7.3 | 1.725 | 16.3 | 3.855 | 17.5 | 4.146 | 18.7 | 4. 434 |
| Fingerprints |  |  |  |  |  |  |  |  |  |  |
| State-national | -- | -- | -- | -- | 0.4 | 0.553 | 2.3 | 3.510 | 3.0 | 4.664 |
| National-state | -- | -- | -- | -- |  | mall) |  | mall) |  | mall) |
| $\underset{\text { claninars }}{ }$ Criminalice |  |  |  |  |  |  |  |  |  |  |
| State-national | 0.1 | 0.002 | 0.2 | 0.002 | 0.2 | 0.003 | 0.2 | 0.003 | 0.3 | 0.004 |
| National-state | 0.1 | 0.028 | 0.2 | 0.033 | 0.2 | 0.040 | 0.2 | 0.049 | 0.3 | 0.059 |
| Criminal intelligence information |  |  |  |  |  |  |  |  |  |  |
| State-national National-state |  | a11) |  | mall) |  | mall) |  | mall) |  | mall) $0.010$ |
| Crime labs |  |  |  |  |  |  |  |  |  |  |
| State-national | 0.2 | 0.219 | 0.2 | 0.237 | 0.2 | 0.256 | 0.2 | 0.277 | 0.2 | 0.299 |
| National-state | 0.4 | 0.305 | 0.4 | 0.330 | 0.4 | 0.356 | 0.5 | 0.384 | 0.5 | 0.415 |
| Total state-national | 59.6 | 0.976 | 119.8 | 1.957 | 239.8 | 4.299 | 386.4 | 9.152 | 550.7 | 12.425 |
| Total national-state | 59.8 | 1.617 | 116.9 | 4.449 | 232.8 | 8.927 | 377.0 | 12.351 | 540.3 | 16.158 |
| ${ }^{\mathrm{a}}$ Million messages per year. |  |  |  |  |  |  |  |  |  |  |

All regional switching computers and regional switcher interfaces are redundant. All NALECOM switchers (either state or regional) are connected to other switchers through at least two paths; i.e., they are double-connected.

## E. MULTIPLEXING

Time-division multiplexing is incorporated in options 1,2 , and 3 where it was found to be cost effective. Multiplexing techniques are most advantageous when a relatively close cluster of system terminations is to be served by a relatively distant regional switcher. The cost of separate lines to each system termination from the regional switcher is offset by running a single high-speed line to the vicinity of the system termination cluster and then multiplexing to each system termination from that point. Meaningful cost reductions realized in options 1, 2, and 3 are tabulated in Section V. Details of multiplex costing are given in Appendix B.

Table 3. State-state traffic projections (best estimate)

| Item | 1975 |  | 1977 |  | 1979 |  | 1981 |  | 1983 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Mpy ${ }^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | $\mathrm{Mpy}^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | Mpy ${ }^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | $\mathrm{Mpy}^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | $\mathrm{Mpy}^{\text {a }}$ | Kbps ${ }^{\text {b }}$ |
| Current uses projected | 9.6 | 0.694 | 17.7 | 1.208 | 35.0 | 2.264 | 57.9 | 3.646 | 84.3 | 5.240 |
| Computerized criminal history | 0 | 0 | 1.5 | 0.110 | 3.3 | 0.244 | 3.9 | 0.289 | 4.2 | 0.309 |
| Crime labs | 0 | 0 | 0 | 0 | (Small) | 0.436 | (Small) | 0.515 | (Small) | 0.595 |
| Total | 9.6 | 0.694 | 19.2 | 1.318 | 38.3 | 2.944 | 61.8 | 4.450 | 88.5 | 6.144 |
| ${ }^{\text {a }}$ Million messages per year. |  |  |  |  |  |  |  |  |  |  |
| ${ }^{\text {b Kilobits per second. }}$ |  |  |  |  |  |  |  |  |  |  |

Table 4. Average message lengths (1983 traffic)
Fraction of messages Average characters per message

| By routing | S-N | 0.471 | 82 |
| :--- | :---: | :---: | :---: |
|  | N-S | 0.455 | 109 |
|  | S-S | 0.074 | 278 |
| By priority | 1 | 0.791 | 90 |
|  | 2 | 0.161 | 171 |
|  | 3 | 0.048 | 396 |

## F. LINE PROTOCOL

Protocols discussed in 1 and 2 below are used exclusively in the networks considered.

## 1. Half Duplex

The standard interface to all system terminations is half-duplex IBM binary synchronous communications (BSC), as described in document GA27-3004-2.

This protocol, which is referred to in this document as the National Law Enforcement Telecommunications System (NLETS) half-duplex protocol, was used in the network designs at the request of the Law Enforcement Assistance Administration (LEAA) to maintain consistency with existing networks.

In the NLETS protocol, the regional switcher behaves as a master in that it outputs all messages destined for a specific system termination before allowing any message inputs from that system termination. Three priorities are used, but all priority messages to be output from the switcher have priority over messages generated at system terminations.

All message transmissions are self-contained in that they are initiated by a request for the line (ENQ) and terminated by an end of transmission (EOT). When simultaneous line contention takes place, the switcher (or master) takes control of the line. This is basically the same protocol currently used by the NCIC and NLETS except that the three priority levels are presently in use.

## 2. Full Duplex

Full-duplex line discipline is used inter-regionally. In option 2, where a single regional switcher is located at Phoenix, full-duplex lines are used for communications between Phoenix and the NCIC in order to reduce line cost A full-duplex to half-duplex converter is provided at the NCIC in option 2 so that the use of full-duplex protocol is not visible to the NCIC.

## SECTION III

## NETWORK TOPOLOGY

Network topologies for the nine options covered in this document were selected with the aid of a network topology computer program developed at JPL for synthesis and analysis of NALECOM options.

The topology computer program constructs optimized (minimum line cost) network topologies that meet NALECOM requirements and constraints from input traffic data describing traffic requirements to and from each of the system terminations. The program performs the following four basic functions:

1) Divides the United States into the desired number of regions on the basis of equal traffic for each region.
2) Selects regional switcher locations for each region by searching for the system termination with the least message moment, $\Sigma$ (traffic $\times$ distance). Thatis, the switcher is located at the system termination that minimizes the total message miles within each region.
3) Selects intra-region and inter-region line capacities as a function of traffic.
4) Optimizes inter-region line topology on a minimum cost basis.

In certain cases, switcher \}ocations are predetermined. Manual adjustments of regional boundaries are also often made to achieve contiguous regional structures and to minimize overall costs.

## A. SELECTION OF REGIONS

Before any communication line assignments can be considered, the regional configuration must first be established. States can be preassigned to regions by the program user or assignments derived by the topology program itself.

The program derives regions by first selecting the farthest system termination point from a specified national communication centroid. The input and output traffic of the selected state is summed. If the sum does not exceed the total network traffic divided by the number of regions in that particular program run, then the system termination closest to the first termination is added to the region. The total traffic from both states is then summed and tested again against the total traffic allocated for each region. The program continues to add states to the region until the regional traffic requirement is met. Figure 2 shows this process. The process is then repeated for the next region until all states are assigned to regions.

Slight adustments were manually made to regional boundaries before final program runs in order to obtain contiguous, minimum cost regional structures.

## B. INTRA-REGION LINE SELECTION

Regions are generally configured internally as star networks in which each system termination in the region has one or more direct half-duplex links with the regional central switcher. Figure 3 shows a star network for a region covering the western United States.

The networks use intra-region communication lines of $2400,4800,7200$, and 9600 bps , or combinations of these line capacities. A single $2400-\mathrm{bps}$ line is the minimum line service used to meet network delay requirements.

Queueing analysis indicates that the system can deliver messages in a timely manner if the line utilization does not exceed 0.7 . The line utilization, or $\rho$ (rho), is defined as the ratio of the total time a line is actually in use to the total time period considered. For each system termination in a region, rho is calculated as a function of message service time and traffic, and the least expensive combination of lines is assigned that maintains line utilization rates less than 0.7. For intra-region half-duplex lines, rho is calculated in the following manner:

$$
\rho=\left(\frac{\mathrm{T}}{\mathrm{Lm} \times \mathrm{B}_{\mathrm{c}}}\right)\left[\frac{(\mathrm{Lm}+\mathrm{OH}) \mathrm{B}_{\mathrm{c}}}{\mathrm{C}}+\mathrm{NTA} \times \mathrm{D} \times \mathrm{DDI}+\mathrm{NPT}\right]
$$



Fig. 2. Network optimization: selection of regions


Fig. 3. Network optimization: location of regional switcher
where
$T=$ traffic, bps
Lm = average message length in characters
$B_{c}=$ bits $/$ character $=8^{\circ}$
$\mathrm{OH}=$ overhead characters or message characters other than actual text characters
$\mathrm{C}=$ line capacity, bps
NTA = average number of line turnarounds required to complete a message

D = distance from system termination to regional switcher, mi
$\mathrm{DDL}=$ line propagation delay, $\mathrm{ms} / 100 \mathrm{mi}$
NTP = nodal processing time
The term in brackets is the service time, $T_{s}$; the term in parentheses is often referred to as $n$, the number of messages/second. Thus, rho is often written as:

$$
\rho=n T_{s}
$$

For a given link between a system termination and a regional switcher, the traffic ( $T$ ) and the distance ( $D$ ) are given and successive values of $C$ are attempted until $\rho$ is less than 0.7. A sample calculation is provided in Appendix $B$ along with line cost details.
C. INTER-REGION LINE SELECTION

Inter-region lines provide communication paths between the regional switchers. Initially each switcher is interconnected with all other regional switchers. The network uses inter-region lines of 4800, 7200, 9600, or $50,000 \mathrm{bps}$, or combinations of these capacities. A minimum of $4800-\mathrm{bps}$ service is used inter-regionally in order to meet network delay goals.

As inter-region lines are full duplex, a simpler rho calculation is permitted as follows:

$$
\rho=\frac{T h}{C}
$$

where
Th = maximum traffic flowing in either direction on the full-duplex link $\mathrm{C}=$ line capacity, bps

In the inter-region calculations, rho is required to be less than 0.5 . With the estimated full-duplex overhead, the final $\rho$ will be less than 0.7.

When the basic inter-region line selections have been made, an interregion line optimization procedure is then executed as outlined below.
D. INTER-REGION LINE OPTIMIZATION

The initial inter-region.line selection is optimized in multiple-region cases by eliminating lines that lead to cost savings and still meet traffic requirements. Figure 4 illustrates the optimization procedure for a five-region configuration. The program eliminates lines one by one and diverts traffic over remaining links. The algorithm first tries to divert traffic to lines with excess capacities and then, if it must, adds capacity to alternate routes. In the final optimization, at least two lines must be connected to each switcher. Paths between switchers are not allowed to pass through more than one intermediate switcher. These criteria ensure that alternate paths are provided in multiregional cases in such a manner that message delay goals are met.

- Start with links between all regions
- DELETE LINKS TO ACHIEVE MINImum COStS
- Alternate routes to all regions


Fig. 4. Network optimization: inter-region network selection

In the analysis of alternative system approaches, it is important to provide quantitative measures to all factors that impact the decision process. Dollar costs are easiest to quantify. There are other criteria, however, that are at least as important and, in some cases, more so. This section discusses the approach to network costing and quantitative measurement of other evaluation criteria.
A. $\operatorname{cost}$

Detailed cost evaluations for each option are presented in Section V. Details are divided into one-time costs, recurring costs, personnel costs, and engineering costs. Table 5 gives the cost items for entries tabulated under cost details in Section V

In addition to the costs given in Table 5, engineering costs are also tabulated. A 2 -year lead time is allocated between the beginning of engineering effort and of network operation. In general, engineering costs taper to zero in the second year of network operation. Option 7, which involves four phases of implementation, is an exception.

The cost detail sheets for each option presented in Section $V$ assume engineering design activity starts in January 1975. One-time installation costs are primarily evidenced in 1976, the year before the beginning of network operation. As a rule, network upgrading takes place in 1979 in preparation for the first year of upgraded operation in 1980. This upgrade schedule reflects additional one-time cost entries in 1979 and an increment in recurring costs for lines and switchers in 1980. A deviation from this general rule occurs in option 7 where upgrading to the final stage of satellite capability takes place in three stages.

Cost detail backup data are provided in Appendix I where costs for each of the above categories are further divided for each option.

Cost estimates for option 7 are estimated to be accurate to $\pm 20 \%$. Accuracy for all other options is estimated as $\pm 10 \%$.

Table 5. Cost items

## Cost terms

> Cost items included

One time
Lines

Hardware

Facilities
Recurring
Lines

Hardware

Facilities

Operations
Operating personnel

Computer software One-time cost of a single software package which is duplicated and used at each switcher
Installation costs for lines, modems, and service terminals

Installation costs for basic switching com puters, peripheral equipment, compuser puters, peripheral equipment, compurs, microwave installations, and satellite ground stations where applicable

One-time facility preparation costs

Maintenance costs for communications lines, modems, and service terminals. Space link lease costs are also included in this category in option 7
Maintenance costs for basic computers, computer line interfaces, computer peripherals, and microwave and ground stations where applicable.
Rental costs for floor space and utilities at regional switcher sites plus backup power supply maintenance

Salaries for supervisory, programming, and computer-operating personnel plus travel costs
B. TECHNICAL CRITERIA

1. Response Times

Response-time goals for the NALECOM Network outlined in Section II-A-6 were derived from requirements for Police Information System response times given in Ref. 7.

For each of the nine NALECOM options, delay calculations were conducted for the worst possible link configuration in terms of average delay interconnecting one system termination with another. Conditions for the calculations were that: (1) interfaces to system terminations use communication lines with capacity equal to or greater than 2400 bps , (2) inter-region lines have capacities equal to or greater than 4800 bps , and (3) line utilization (the fraction of time a line is in use over a given period of time) does not exceed 0.7.

Details of response-time, or network delay time, calculations are presented in Appendix G.
2. Reliability

A reliability analysis was conducted for each of the nine network configurations. The goal of the analysis was to determine the average fraction of time that the worst-case network routing could be expected to be operational. This fraction of time is referred to as network availability.

The goal for availability for each network option is 0.993 , which is equivalent to an outage of less than $10 \mathrm{~min} /$ day. An outage is defined as a complete disconnect between two network nodes.

Compliance with availability goals is developed by using redundancy at network locations where an outage would cause more than one system termination to be disconnected by providing double connectivity at switchers, and providing backup power supplies to commercial power at switchers.

A detailed description of techniques for developing availability figures for serial and parallel paths together with component availability estimates are presented in Appendix H .

## 3. Subjective Technical Evaluation Criteria

In addition to response time and reliability, other technical evaluation criteria were identified and analyzed. For each of the criteria, relative numerical weightings were assigned for each of the options under consideration.

This group of evaluation criteria is technical in nature and consists of the following points:
(a) Flexibility.
(b) Ease of implementation.
(c) Simplicity
(d) Privacy.
(e) Security.

For each of these criteria, the impact of specific factors was evaluated for each option. Table 6 is the evaluation form which lists the specific points evaluated for each criteria.

The evaluation forms were given to four senior JP $L_{1}$ engineers on the NALECOM Project. One input was received by LEAA and reviewed. The LEAA input did not alter any relative rankings and was not included in the final evaluation.

In all cases, each respondent was asked to work indepenclently in assigning ratings to each entry in the form; a rating of 1 meant poor, 2 fair, 3 average, 4 good, and 5 meant excellent.

If a respondent entered a rating of 1 (poor) or 5 (excellent), he was asked to indicate on a separate sheet how the conclusion was reached. He was also instructed to leave blank all entries on which he did not feel competent to comment. Ratings from respondents were averaged and converted to a scale of 0 to 100, where 100 is an excellent rating.

Results of the evaluation criteria analysis are presented in Section VI. An evaluation form showing detailed averages from respondents is presented in Appendix $J$.

Table 6. Evaluation form

|  | Option |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1 | 2 | 3 | 4 | 5 | ${ }^{1}$ | 7 | 8 | 1 |
|  | $\begin{aligned} & \mathrm{N}-\mathrm{DG} \\ & \mathrm{~S}-\mathrm{PH} \end{aligned}$ | $\begin{aligned} & 1 \mathrm{REG} \\ & \mathrm{PH} \end{aligned}$ | $\begin{aligned} & 1 \mathrm{REG} \\ & \mathrm{DC} \end{aligned}$ | $\begin{aligned} & 2 \mathrm{REG} \\ & \mathrm{PH}-\mathrm{DC} \end{aligned}$ | 5 REG | 50 REG | $\begin{gathered} 2 \mathrm{REG} \\ \text { W/VIDFO } \end{gathered}$ | 10 REG | 25 RLCO |
| I. Ease of Implementation <br> a) Switchoyer to new network from existing capability <br> b) Minimurn of technical design risks <br> c) Number of switchets <br> d) Number of lines Subtotal |  |  |  |  |  |  | , |  |  |
|  |  |  |  |  |  |  |  |  |  |
| II. Simplicity <br> a) Design <br> b) Control operations <br> c) Maintenance <br> d) Upgrades <br> e) Routing <br> f) User interface <br> g) Network checkout <br> h) Monitoring network (statistics gathering) Subtotal |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| III. Privacy <br> a) Must data other than header (routing data msg type) and msg lengths be stored <br> b) Difficulty in accommodating new legislation changes Subtotal |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| IV. Flexibility <br> a) Can new system terminations be casily added? <br> b) Can network be expanded to handle traffic $2 \times$ predictions? <br> c) Expansion for $4 \times$ predictions |  |  |  |  |  |  |  |  |  |

Table 6. (Contd)

|  | Option |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
|  | N-DC | ${ }_{2}^{1 R E G}$ | $\begin{aligned} & \text { 1REG } \\ & \mathrm{DCC} \end{aligned}$ | $\underset{\text { PH-DC }}{\text { 2REG }}$ | 5 REG | 50 REG | $\underset{\text { W/VIDEO }}{\substack{\text { REG }}}$ | 10 REG | 25 REG |
| IV. Flexibility (contd) <br> d) Design fluxibility during implementation phase? <br> e) Can audit or format checks be added casily? <br> f) Can system termination connections to network be changed casily to balanc loading? <br> Subtotal |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| v. Security <br> a) Message intercept protection <br> b) Message inscrtion protection <br> c) Facility physical ${ }^{\text {security against }}$ acts of violence <br> d) Comm line physical security <br> c) Dedication to criminal justice usc <br> f) Physical sccurity against unwanted personnel having accesss to switcher <br> g) Cost of security porsonnel if required <br> h) Is present NCIC data base security naintainablc? <br> i) Can an act of physical violence severely degrade the network? Subtotal |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| Totals |  |  |  |  |  |  |  |  |  |
| Averages |  |  |  |  |  |  |  |  |  |

C. NON-TECHNICAL CRITERIA

Non-technical criteria are not included in the network evaluation. However, it should be recognized that non-technical criteria may be a major factor in network selection or in breaking a tie between two networks of near equal ranking. Such criteria include network acceptability and ease of selection of network management. Ease of selection of network management is a selfcontained item; however, a number of points should be considered as pertinent to network acceptability. These points consider whether the network to be accepted:

1) Retains existing capabilities.
2) Allows states to upgrade as desired.
3) Is a large change from present network operations.
4) Is acceptable to existing managements.

In order to evaluate these criteria, a survey of network users and existing network managers should be made.

## SECTION V

DETAILS OF EACH OPTION

This section contains a detailed description of each of the nine options considered. For each option a general description is provided along with a discussion of topology, constraints, and option costs. Further detail cost backup is presented in Appendix I.

1. Option 1

## a. Description.

General description. Option 1 consists of two separate networks, one handling state-to-state traffic through a switcher in Phoenix and a second handling state-to-national traffic to the NCIC data base through a computer in Washington, D. C. The primary intent of this option is to determine whether operation of two separate networks leads to major cost differentials as compared with the use of one network handling the total traffic.

Topology. The basic option 1 approach consists of the superposition of two star networks, one centered in Phoenix and one in Washington, D. C., each with one or more lines connected to each system termination. This type of configuration is amenable to the use of multiplexing techniques which were applied to reduce line costs. Figure 5 shows the state-to-state network with multiplexing sites; Fig. 6 shows the state-to-national network with multiplexing sites.

Figure 7 shows the two networks superimposed to form the option configuration. Multiple pathways to single system terminations do not represent alternative pathways for message flow because the networks are discrete functional entities. The figure shows the redundant use of communications lines in option 1 due to the duplication of lines at each system termination.

Constraints. For option 1, the topology program was run separately for the state-to-state and state-to-national networks. For the state-to-state network, Phoenix was pre-loaded as the switcher location to conform to the NLETS facility location


Fig. 5. Option 1. State-to-state network configuration: 1979-1983


Fig. 6. Option 1. State-to-national network MUX configuration: 1980-1983


Fig. 7. Option 1. Overlay of separate state and national network configurations: 1979-1983

Traffic projections call for the NLETS facility to be upgraded in 1977, with the upgrade operational in 1978. The present NLETS computer will be used throughout 1976 and 1977. A line printer is scheduled to be installed in 1977. Existing NLETS computer software will receive a minor upgrade in 1977.

Computer interfaces will be added to existing interfaces at Phoenix to meet upgrade requirements; however, as in all cases, they will be installed in 1976. A backup power supply is also included at Phoenix to be consistent with the other options.

For the state-to-national network, Washington, D.C. was preloaded as the switcher site. The D.C. configuration in option 1 is structured"as a completely new installation.

Multiplexing is incorporated in both networks. Multiplexing sites are connected to switchers through 9600 - or 4800 -bps lines; they service up to four system terminations in accordance with multiplexing rules outlined in Appendix B. Eleven multiplexing sites are implemented in the state-to-state network and five in the state-to-national network as shown in the topology figures.
b. Cost. Figure 8 summarizes cost details for option 1 with multiplexing. The total cost is $\$ 12,220,000$. An ufgrade to the existing Phoenix system takes place in 1977 to meet operational requirements for that facility in 1978. This upgrade is shown in one-time cost entries in 1977 and an increment in recurring costs in 1978. The normal network upgrade that applies to all options, except option 7, takes place in 1979 and results in a further increment in recurring costs in 1980.

Figure 9 shows cost details for option 1 without multiplexing. The total cost is $\$ 13,439,000$, indicating a savings of $\$ 1,219,000$ in this option due to multiplexing. The lower cost figure for option 1 with multiplexing is used in the final network comparison matrix in Section VI.

OPTION: $\frac{1}{\text { SEPARARATE STATE AND NATIO NAL NETWORKS, WITH MULTIPLEXING }}$

| ITEM | CALENDAR YEAR |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1975 | 1976 | 1977 | 1978 | 1979 | 1980 | 1981 | 1982 | 1983 | TOTAL |
| I. ONE-TIME COSTS |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  | 27 | 1 | - | 15 | - | - | - | - | 43 |
| 2. COMPUTER HARDWARE |  | 821 | 113 | - | - | - | - | - | - | 934 |
| 3. COMPUTER SOFTWARE |  | 294 | 30 | - | - | - | - | - | - | 324 |
| 4. FACILITIES |  | 100 | - | - | - | - | - | - | - | 100 |
| II. RECURRING COSTS |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  |  | 1045 | 1053 | 1053 | 1173 | 1173 | 1173 | 1173 | 7843 |
| 2. SWITCHERS |  |  | 119 | 126 | 126 | 14.1 | 141 | 141 | 141 | 935 |
| 3. FACILITIES |  |  | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 154 |
| ili. operating personnel |  |  | 154 | 154 | 154 | 154 | 154 | 154 | 154 | 1078 |
| IV. encinerring | 257 | 368 | 169 | 15 |  |  |  |  |  | 809 |
| ANNUAL SUBTOTALS | 257 | 1610 | 1653 | 1370 | 1370 | 1490 | 1490 | 1490 | 1490 |  |

Fig. 8. Cost details

OPTION:
REMARKS: SEPARATE STATE AND NATIONAL NETWORKS, WITHOUT MULTIPLEXING

| ITEM | Calendar year |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1975 | 1976 | 1977 | 1978 | 1979 | 1980 | 1981 | 1982 | 1983 | TOTAL |
| 1. ONE-TIME COSTS |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  | 27 | 1 | - | 15 | - | - | - | - | 43 |
| 2. COMPUTER HARDWARE |  | 821 | 113 | - | - | - | - | - | - | 934 |
| 3. COMPUTER SOFTWARE |  | 294 | 30 | - | - | - | - | - | - | 324 |
| 4. FACILITIES |  | 100 |  | - | - | - | - | - | - | 100 |
| II. ReCurring costs |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  |  | 1234 | 1242 | 1242 | 1336 | 1336 | 1336 | 1336 | 9062 |
| 2. SWITCHERS |  |  | 119 | 126 | 126 | 141 | 141 | 141 | 141 | $93 ;$ |
| 3. FACILITIES |  |  | 22 | 22 | 22 | 22 | 22 | 22 | 22 | 134 |
| III. OPERATING PERSONNEL |  |  | 154 | 154 | 154 | 154 | 154 | 154 | 154 | 078 |
| IV. ENGINEERING | 257 | 368 | 169 | 15 |  |  |  |  |  | 809 |
| annual subtotals | 257 | 1610 | 1842 | 1559 | 1559 | 1653 | 1653 | 1653 | 1653 |  |
|  |  |  |  |  |  |  |  | veral | total | 13,439 |

Fig. 9. Cost details
2. Option 2

## a. Description.

General description. This option is a single-switcher configuration, with the switcher located in Phoenix serving total state-to-state and state-tonational traffic. The primary intent of this option is to determine the cost of expanding the NLETS network such that it can handle the total traffic requirements.

Costs for this option were first derived using a new computer installation at Phoenix and then using existing NLETS hardware and software. Savings through the use of multiplexing were also found to be mearingful in this option.

Because of the great distance between Phoenix and the NCIC, halfduplex lines are replaced with full-duplex lines in each consideration of option 2 in order to reduce line costs.

Topology. Option 2 consists of a single star network centered in Phoenix with multiplexing employed where applicable. The network topology is shown in Fig. 10. From a communication line standpoint, this figure shows that Phoenix constitutes an inefficient single-switcher location due primarily to the large number of system terminations in the east with resultant excessive use of long communication lines.

Constraints. The topology programı was run for option 2 with Phoenix specified as a single-switcher location. The topology program assigned 23 half-duplex lines between Phoenix and the NCIC. Option 2 line and computer interface savings were realized by replacing these half-duplex lines with three full-duplex lines. A full-duplex to half-duplex converter is installed at the NCIC so that the use of full-duplex lines is invisible to the NCIC. Half-duplex lines run the short distance between the half-duplex side of the converter and the actual NCIC site. The Phoenix computer is capable of handling fu i-duplex protocol.


Fig. 10. Option 2. Network topology configuration: 1979-1983

In each of the option 2 cases, network operation will start in 1977; a single-line upgrade takes place in 1979 and will become operational in 1980.

Line costs are further reduced through the use of multiplexing. From 1977 through 1979, eight multiplexing sites will be used. After the upgrade, five multiplexing sites will operate from 1980 through 1983. Figure 10 shows the 1983 configuration.
b. Cost. Figure 1l shows cost details for option 2 with multiplexing, and a new computer installed in Phoenix. The total cost is $\$ 10,031,000$. Figure 12 shows details of costs realized when the existing NLETS computer is upgraded to meet NALECOM requirements. The total cost using the NLETS upgrade is $\$ 9,870,000$ for a savings of $\$ 16,000$ over the 7 -year network life. The principal factors contributing to the cost difference are computer hardware and software one-time costs and switcher recurring costs.

The NLETS computer hardware one-time cost has software cost bundled with hardware costs, which accounts for the large value ( $\$ 1,124,000$ ) of that entry. The $\$ 40,000$ one-time software entry is for the full-duplex to half-duplex converter software. This $\$ 40,000$ one-time software cost is also included in the $\$ 334,000$ entry seen in Fig. 11.

Recurring switcher costs are lower for the NLETS upgrade and are constant throughout the 7-year period. While basic computer costs for the upgrade are higher, the line interface costs are considerably luwer, bringing the total recurring switcher costs for the upgrade case to $\$ 101,000$ per year as shown.

All other costs for the NLETS upgrade vs new computer comparison remain the same in each case.

Figure 13 shows option 2 costs without multiplexing. The cost detail sheet is made out for the new computer case and shows a total cost of $\$ 10,472,000$. Savings due to multiplexing alone in this option are $\$ 441,000$ over the 7-year network life. These savings are independent of whether the NLETS upgrade or new computer approach is implemented.

Cost savings due to the use of full-duplex lines to the NCIC, instead of half-duplex lines, amount to $\$ 37,000$ in installation costs and recurring savings of $\$ 162,000$ per year from 1976 to 1979 and $\$ 334,141$ per year from 1980 to 1983. These savings, although not shown explicitly in the cost detail figures, are considered in the final totals.

OPTION: $\qquad$
REMARKS:

| ITEM | CALENDAR YEAR |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1975 | 1976 | 1977 | 1978 | 1979 | 1980 | 1981 | 1982 | 1983 | TOTAL |
| 1. ONE-TIME COSTS |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  | 19 | - | - | 19 | - | - | - | - | 38 |
| 2. COMPUTER HARDWARE |  | 871 | - | - | - | - | - | - | - | 871 |
| 3. COMPUTER SOFTWARE |  | 334 | - | - | - | - | - | - | - | 334 |
| 4. FACILITIES |  | 50 | - | - | - | - | - | - | - | 50 |
| II. RECURRING Costs |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  |  | 708 | 708 | 708 | 962 | 962 | 962 | 962 | 5972 |
| 2. SWITCHERS |  |  | 105 | 105 | 105 | 128 | 128 | 128 | 128 | 827 |
| 3. FACILITIES |  |  | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 77 |
| III. OPERATING PERSONNEL |  |  | 152 | 152 | 152 | 152 | 152 | 152 | 152 | 1064 |
| Iv. engineering | 399 | 319 | 80 |  |  |  |  |  |  | 798 |
| annual subtotals | 399 | 1593 | 1056 | 976 | 995 | 1253 | 1253 | 1253 | 1253 |  |

Fig. 11. Cost details

OPTION:

| ITEM | CALENDAR YEAR |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1975 | 1976 | 1977 | 1978. | 1979 | 1980 | 1981 | 1982 | 1983 | TOTAL |
| 1. ONE-TIME COSTS |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  | 19 | - | - | 19 | - | - | - | - | 38 |
| 2. COMPUTER HARDWARE |  | 1124 | - | - | - | - | - | - | - | 124 |
| 3. COMPUTER SOFTWARE |  | 40 | - | - | - | - | - | - | - | 40 |
| 4. FACILITIES |  | 50 | - | - | - | - | - | - | - | 50 |
| II. RECURING COSTS |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  |  | 708 | 708 | 708 | 962 | 962 | 962 | 962 | 5972 |
| 2. SWITCHERS |  |  | 101 | 101 | 101 | 101 | 101 | 101 | 101 | 707 |
| 3. FACILITIES |  |  | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 77 |
| III. OPERATING Personnel |  |  | 152 | 152 | 152 | 152 | 152 | 152 | 152 | 1064 |
| IV. ENGINEERING | 399 | 319 | 80 |  |  |  |  |  |  | 798 |
| ANNUAL SUBTOTALS | 399 | 1552 | 1052 | 972 | 991 | 1226 | 1226 | 1226 | 1226 |  |
|  |  |  |  |  |  |  |  | OVERAL | TOTAL | 9,870 |

OPTION:
REMARKS: 1 SWITCHER PHOENIX, WITHOUT MULTIPLEXING, WITH NEW COMPUTER

| ITEM | CALENDAR YEAR |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1975 | 1976 | 1977 | 1978 | 1979 | 1980 | 1981 | 1982 | 1983 | TOTAL |
| 1. ONE-TIME COSTS |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  | 19 | - | - | 19 | - | - | - | - | 38 |
| 2. COMPUTER HARDWARE |  | 871 | - | - | - | - | - | - | - | 871 |
| 3. COMPUTER SOFTWARE |  | 334 | - | - | - | - | - | - | - | 334 |
| 4. FACILITES |  | 50 | - | - | - | - | - | - | - | 50 |
| 11. Recurring costs |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  |  | 787 | 787 | 787 | 1013 | 1013 | 1013 | 1013 | 6413 |
| 2. SWITCHERS |  |  | 105 | 105 | 105 | 128 | 128 | 128 | 128 | 827 |
| 3. FACILITIES |  |  | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 77 |
| III. operating personnel |  |  | 152 | 152 | 152 | 152 | 152 | 152 | 152 | 1064 |
| IV. Enginerring | 399 | 319 | 80 |  |  |  |  |  |  | 798 |
| annual subtotals | 399 | 1593 | 1135 | 1055 | 1074 | 1304 | 1304 | 1304 | 1304 |  |
|  | OVERALL TOTAL 10,472 |  |  |  |  |  |  |  |  |  |

Fig. 13. Cost detail
3. Option 3

## a. Description

General description. This network contains a single switcher located in Washington, D.C. and is configured to serve total state-to-state and state-tonational traffic. Consideration of this option was specifically requested by LEAA. However, it is also the optimum configuration for a single-switcher network handling the total NALECOM traffic requirements with the NCIC located in Washington, D.C.

Costs were derived using a new computer installation at Washington, D. C. capable of handling total NALECOM traffic requirements and upgrades.

Multiplexing to various distant western states was incorporated to reduce communication line costs.

A minimum traffic analysis was also conducted for the option 3 configuration. The minimum traffic analysis consists of generating complete cost details based on traffic estimates considered to be at a minimum. The purpose of the exercise is to gain understanding regarding the sensitivity of total costs to variations in estimated traffic levels. A minimum traffic analysis is also conducted in option 4, the two-region case. Results of the minimum traffic analysis are presented in Section VI.

Topology. Option 3 consists of a single star network centered in Washington, D. C., with multiplexing employed where applicable. The network topology is shown in Fig. 14.

Washington, D. C. represents the most cost-effective single-switcher location. This is primarily due to the higher volume of state-to-national traffic over state-to-state traffic, and the large number of states in the East (reducing total line distances).

Constraints. The topology program was run for option 3 with Wa shington, D. C. specified as a single-switcher location. Single-switcher locations were also considered in Indiana, Illinois, and Ohio with full-duplex lines to the NCIC. These locations showed cost increases and were not considered further.


Fig. 14. Option 3. Network topology configuration: 1979-1983

Multiplexing to western states is used to advantage in option 3. From 1977 through 1979 five multiplexing sites are used; from 1980 through 1983 four multiplexing sites are used. Figure 14 shows the four 1983 multiplexin sites.
b. Cost. Figure 15 shows cost details for option 3 with multiplexing and a new computer installed in Washington, D.C. The total cost is $\$ 7,948,000$, which is the lowest cost of all options considered. Costs are less than option 2 (one region with switcher in Phoenix) costs. primarily due to one-time computer hardware and software costs, and in recurring line costs. Other differences are minor.

Figure 16 shows cost details for option 3 without multiplexing, irdicating a cost savings of $\$ 276,700$ over the 7 -year network life due to multiplexing. From 1977 through 1979 annual savings are $\$ 60,000$ with five multiplexing sites; from 1980 through 1983 annual savings are $\$ 24,000$ with four multiplexing sites.

EMARKS: $\qquad$
REMARKS: 1 SWITCHER DC, WITH MULTIPIEXING

| ITEM | CALENDAR YEAR |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1975 | 1976 | 1977 | 1978 | 1979 | 1980 | 1981 | 1982 | 1983 | TOTAL |
| 1. ONE-TIME COSTS |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  | 15 | - | - | 16 | - | - | - | - | 31 |
| 2. COMPUTER HARDWARE |  | 759 | - | - | - | - | - | - | - | 759 |
| 3. COMPUTER SOFTWARE |  | 294 | - | - | - | - | - | - | - | 294 |
| 4. FACILITIES |  | 50 | - | - | - | - | - | - | - | 50 |
| II. RECURRING COSTS |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  |  | 508 | 508 | 508 | 662 | 662 | 662 | 662 | 4172 |
| 2. SWITCHERS |  |  | 96 | 96 | 96 | 111 | 111 | 111 | 111 | 732 |
| 3. FACILITIES |  |  | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 77 |
| III. operating personnel |  |  | 152 | 152 | 152 | 152 | 152 | 152 | 152 | 1064 |
| iv. engineering | 385 | 307 | 77 |  |  |  |  |  |  | 769 |
| annual subtotals | 385 | 1425 | 844 | 767 | 783 | 936 | 936 | 936 | 936 |  |

OVERALL TOTAL 7948

Fig. 15. Cost details

OPTION: $\qquad$
EmARKS: 1 SWITCHER DC, WITHOUT MULTIPLEXING

| ITEM | CALENDAR YEAR |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1975 | 1976 | 197 | 1978 | 1979 | 1980 | 1981 | 1982 | 1983 | TOTAL |
| 1. ONE-TIME COSTS | . |  |  |  |  |  |  |  |  |  |
| 1. LINES |  | 15.3 | - | - | 16.0 | - | - | - | - | 31.3 |
| 2. COMPUTER HARDWARE |  | 759 | - | - | - | - | - | - | - | 759.0 |
| 3. COMPUTER SOFTWARE |  | 294 | - | - | - | - | - | - | - | 294.0 |
| 4. FACILITIES |  | 50 | - | - | - | - | - | - | - | 50.0 |
| II. RECURRING Costs |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  |  | 588 | 568 | 568 | 686.2 | 686.2 | 686.2 | 686.2 | 4448.8 |
| 2. SWITCHERS |  |  | 95.8 | 95.8 | 95.8 | 111.4 | 111.4 | 111.4 | 111.4 | 733 |
| 3. FACLILIES |  |  | 10.8 | 10.5 | 10.8 | 10.8 | 10.8 | 10.8 | 10.8 | 75.6 |
| III. operating personnel |  |  | 152 | 152 | 152 | 152 | 152 | 152 | 152 | 1064 |
| IV. Engineering | 385 | 307 | 77 |  |  |  |  |  |  | 769 |
| annual subtotals | 385 | 1425.3 | 903.6 | 826.6 | 842.6 | 960.4 | 960.4 | 460.4 | 960.4 |  |
|  |  |  |  |  |  |  |  | verall | IDTAL | 8224.7 |

Fig. 16. Cost details
4. Option 4
a. Description.

General description. Option 4 is a two-region configuration with one regional switcher located in Phoenix serving the western states (region 1), and the second regional switcher located in Washington, D. C. serving the eastern states (region 2). Each switcher handles state-to-state and state-to-national traffic for its own region. Regions communicate with each other through interregional lines between the regional switchers.

Costing in option 4 was done assuming new computers at each regional switcher. Additionally the required upgrading of existing computer facilities in Phoenix was considered in order to use the NLETS computer as the western switcher.

As in option 3, a minimum traffic analysis was conducted for option 4 to determine the sensitivity of total costs to lower than predicted traffic levels. Results of the minimum traffic analysis are presented in Section VI.

Topology. The two-region topology of option 4 consists of two basic star networks, one centered at a regional switcher in Phoenix and cne centered at a regional switcher in Washington, D. C. The topology is shown in Fig. 17. As in all multiple-region configurations, full-duplex inter-region lines connect the regional switchers.

The boundary between the two regions was manually adjusted to provide a clean delineation of regions and a minimum sost connection of system terminations to the switchers.

Constraints. The topology program was run for option 4 with Phoenix and Washington, D. C. pre-loaded as regional switchers. Another topology run was made allowing the program to specify optimum switcher locations. The program selected Washington, D. C. as the best region 2 switcher location and Utah as the best region 1 switcher location. The total cost difference between using Utah and Arizona amounted to only 3\% of the total.

Adjustment of the boundary between the two regions was accomplished by assigning each state individually to its appropriate region before running the program.


Fig. 17. Option 4. Two-region network

Multiple-region networks (options 4 through 9) do not use multiplexing techniques because line lengths progressively get shorter as the number of regions increases, making the use of multiplexing a negligible cost benefit.
b. Cost. Figure 18 shows cost details for option 4 with new computers at both regional switcher sites. Cost details assuming a new computer installation at Washington,D.C. only, with an upgraded version of existing hardware at Phoenix, are shown in Fig. 19.

Unlike option 2, the cost for considering an NLETS upgrade in option 4 exceeds the cost of implementing new computers by $\$ 321,000$ over`the 7-year life of the network. The principal differences contributing to thi" figure are higher one-time computer costs and recurring switcher costs for the NLETS upgrade version. Line costs remain the same in both cases.
5. Option 5
a. Description.

General description. Oprion 5 is a five-region network with regional switchers located in capital cities of Colorado, Illinois, Georgia, New York, and Washington, D.C. This option represents the first network configuration with more than two regional switchers and a first step toward consideration of more distributed networks.

Topology. The five-region topology of option 5 consists of five basic star networks centered at locations within each region that provide the least total message miles (message moment) to all system terminations serviced by the region. The regional switcher locations for each region are:

Region 1: Washington, D. C.
Region 2: Denver, Colorado
Region 3: Albany, New York
Region 4: Springfield, Illinois
Region 5: Atlanta, Georgia
The topology for option 5 is shown in Fig. 20. As in option 4, the boundaries between regions were manually adjusted to provide a minimum cost connection of system terminations to the switchers.

OPTION: $\qquad$ REMARKS: 2 SWITCHERS, NEW COMPUTERS

| IEEM | Calendar year |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1975 | 1976 | 197 | 1978 | 1979 | 1980 | 1981 | 1982 | 1983 | TOTAL |
| 1. ONE-TIME COSTS |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  | 16 | - | - | 15 | - | - | - | - | 31 |
| 2. COMPUTER HARDWARE |  | 913 | - | - | - | - | - | - | - | 913 |
| 3. COMPUTER SOFIWARE |  | 294 | - | - | - | - | - | - | - | 294 |
| 4. faclitiles |  | 85 | - | - | - | $-$ | - | - | - | 85 |
| II. RECurring costs |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  |  | 461 | 461 | 461 | 57 | 577 | 577 | 577 | 369 |
| 2. SWITCHERS |  |  | 111 | 111 | 111 | ${ }^{129}$ | 129 | 129 | 129 | 849 |
| 3. FACILITIES |  |  | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 133 |
| III. OPREAING PRESONNEL |  |  | 171 | 171 | 171 | 171 | 171 | 171 | 171 | 1197 |
| IV. enginerring | 500 | 400 | 100 |  |  |  |  |  |  | 1000 |
| annual subtotals | 500 | 1708 | 862 | 762 | 77 | 896 | 896 | 896 | 896 |  |

Fig. 18. Cost details

OPTION:
REMARKS: 2 SWITCHERS, USING UPGRADED NLETS COMPUTER

| ITEM | Calendar year |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1975 | 1976 | 1977 | 1978 | 1979 | 1980 | 1981 | 1982 | 1983 | TOTAL |
| 1. ONE-TIME COSTS |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  | 16 | - | - | 15 | - | - | - | - | 31 |
| 2. COMPUTER HARDWARE |  | 1104 | - | - | - | - | - | - | - | 1104 |
| 3. COMPUTER SOFTWARE |  | 294 | - | - | - | - | - | - | - | 294 |
| 4. FACILITIES |  | 85 | - | - | - | - | - | - | - | 85 |
| II. RECURRING Costs |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  |  | 461 | 461 | 461 | 577 | 577 | 577 | 577 | 3691 |
| 2. SWITCHERS |  |  | 133 | 133 | 133 | 145 | 145 | 145 | 145 | 979 |
| 3. FACILITIES |  |  | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 133 |
| III. operating personnel |  |  | 171 | 171 | 171 | 171 | 171 | 171 | 171 | 1197 |
| IV. engineering | 500 | 400 | 100 |  |  |  |  |  |  | 1000 |
| ANNUAL SUBTOTALS | 500 | 1899 | 884 | 784 | 799 | 912 | 912 | 912 | 912 |  |
|  |  |  |  |  |  |  |  | veral | otal | 8514 |

Fig. 19. Cost details


Fig. 20. Option 5. Five-region network configuration: 1979-1983

Constraints. The topology program was run for option 5 with the specification that five optimum (least cost) switcher locations be determined by the software algorithm outlined in Section III. Regional boundary lines were then manually adjusted by assigning specific states to each region, and a final five-region topology run was made.

The inter-region line optimization algorithm described in Section III resulted in the assignments of 1983 inter-region lines given in Table 7. These inter-region lines are shown in the option 5 topology of Fig. 20. Lower traffic levels experienced up through 1979 before the normal upgrade result in the inter-region line assignments also presented in Table 7. Note that in these inter-region line selections, no regional switcher is connected to another through more than one intermediate regional switcher.

Table 7. Inter-region line assignments

| Inter-region lines: 1983 |  |  | Inter-region lines: through 1979 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\underline{\text { Region number }}$ |  | Line capacities, bps | $\underline{\text { Region number }}$ |  | Line capacities, |
| From | To |  | From | To |  |
| 1 | 2 | 9600, 9600 | 1 | 3 | 9600 |
| 1 | 3 | 9600, 4800 | 1 | 4 | 9600, 7200 |
| 1 | 4 | 9600, 9600 | 1 | 5 | 9600 |
| 1 | 5 | 9600, 4800 | 2 | 4 | 7200 |
| 2 | 4 | 4800 | 2 | 5 | 4800 |
| 3 | 5 | 4800 | 3 | 4 | 7200 |
| 4 | 5 | 4800 | 4 | 5 | 4800 |

b. Cost. Figure 21 shows cost details for option 5 with new computers at all regional switcher sites. The total 7 -year cost for option 5 is $\$ 9,446,000$. The cost is slightly higher than that of either options 3 and 4. The total costs for each of the options 3, 4, and 5 are the only ones below $\$ 10,000,000$ in the nine options considered.

The higher cost of option 5 over options 3 and 4 is due primarily to the larger number of computers, facilities, and operating personnel. These increases are evidenced in both one-time and in recurring costs.

Total line costs, however, are less for the five-region case. These figures indicate (from a cost standpoint only) the nature of the tradeoff between an increasing number of regional switchers and the accompanying reduction in line costs. That is, costs associated with the implementation of five regional switchers offset line cost savings so as to increase total 7 -year period costs by about $\$ 1,250,000$ over the two-rcgion case of option 4.

REMARKS:
REMARKS: 5 SWITCHERS

| ITEM | Calendar year |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1975 | 1976 | 1977 | 1978 | 1979 | 1980 | 1981 | 1982 | 1983 | TOTAL |
| 1. ONE-TIME COSTS |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  | 18 | - | - | 15 | - | - | - | - | 33 |
| 2. COMPUTER HARDWARE |  | 1368 | - | - | - | - | - | - | - | 1368 |
| 3. COMPUTER SOFTWARE |  | 294 | - | - | - | - | - | - | - | 294 |
| 4. FACILITIES |  | 190 | - | - | - | - | - | - | - | 190 |
| II. RECURRING COSTS |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  |  | 422 | 422 | 422 | 503 | 503 | 503 | 503 | 3278 |
| 2. SWITCHERS |  |  | 150 | 150 | 150 | 179 | 179 | 179 | 179 | 1766 |
| 3. FACILITIES |  |  | 44 | 44 | 44 | 44 | 44 | 44 | 44 | 308 |
| III. OPERATING PERSONNEL |  |  | 228 | 228 | 228 | 228 | 228 | 228 | 228 | 1596 |
| Iv. ENGINEERING | 607 | 485 | 121 |  |  |  |  |  |  | 1213 |
| annual subtotals | 607 | 2355 | 965 | 844 | 859 | 954 | 954 | 954 | 954 |  |

OVERALL TOTAL 9446

Fig. 21. Cost details
6. Option 6

## a. Description.

General description. Option 6 is a 50 -switcher network constructed from the basic five-region configuration presented in option 5. Five major redundant regional switchers are located in capital cities of Colorado, Illinois, Georgia, New York, and Washington, D.C., as they were in the previous option. Within each region, system terminations are comprised of nonredundant state switchers which are connected through multiple pathways to their assigned regional switchers.

This option represents the most highly distributed network configuration of the nine options considered. The purpose of this option is to provide a configuration to assess the relative value of a highly redundant topology with maximum nodal switching capability.

Topology. The topology for the 50 -switcher option case is shown in Fig. 22. Redundant computers are located at the five major regional switching centers. Each system termination within the continental Unites States served by regional switchers consists of a nonredundant computer capable of message switching. These switchers are interconnected in groups of two or more to form a series of loops in each region providing alternate routing for message flow. Alaska and Hawaii are the only system terminations in option 6 without message switching capability.

## Constraints. System terminations within each region, with the

 exception of Alaska and Hawaii, are connected such that each system termination has at least one alternate path to its regional switcher. Each system termination so connected is a computerized state switcher with message switching capability. The result is a series of loop structures emanating from each regional switcher as shown in Fig. 22. When an odd number of state switchers are to be connected, or where geography dictates, specific system terminations (state switchers) may belong to two loops. Examples of this connectivity are Oregon (state 37), Oklahoma (state 36), Mississippi (state 24), and Michigan (state 22).

Fig. 22. Option 6. 50-switcher network configuration: 1979-1983

Additional line costs caused by looping were calculated manually Because the regional switchers are located as they are in the five-region case foption 5, the inter-region line assignments are the same as in option 5 for 1983 and 1979.

## Cost. The cost details for option 6 are shown in Fig. 23. The total

 7 -year cost of $\$ 24,640.000$ for option 6 is second only to option 7 , the two-region case that is expandable to satellite video and data hand recurring ities. - he high cost of option 6 is due frincipally tor onding personnel. and five-Line costs are not signieicatively short region cases, as the outer connections on Computer software cos for to $\$ 294,000$ ). The increase inter-computer communications and traific routing manag sophisticated when multiple routing is implemented at the system termination level.
7. Option 7
a. Description.

General description. Option 7 entails four phases of implementation (Table 8) in which a ground-based two-region network is upgraded to provide satellite video and data-handling capability, both inter-regionally and to selected high traffic states. The eventual configuration uses a single switcher that services all system terminations.

The purpose of option 7 is to evaluate the enhancement of network capabilities by the inclusion of satellite data and video channels through leased commercial satellites.

| ITEM | CALENDAR YEAR |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1975 | 1976 | 1977 | 1978 | 1979 | 1980 | 1981 | 1982 | 1983 | TOTAL |
| 1. ONE-TIME COSTS |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  | 25 | - | - | 10 | - | - | - | - | 35 |
| 2. COMPUTER hardware |  | 3750 | - | - | - | - | - | - | - | 3750 |
| 3. COMPUTER SOFTWARE |  | 340 | - | - | - | - | - | - | - | 340 |
| 4. FACILITIES |  | 1765 | - | - | - | - | - | - | - | 1765 |
| II. ReCurring costs |  |  |  |  |  |  |  |  |  |  |
| 1. LIMES |  |  | 491 | 491 | 491 | 537 | 537 | 537 | 537 | 3621 |
| 2. SWITCHERS |  |  | 439 | 439 | 439 | 462 | 462 | 462 | 462 | 3165 |
| 3. FACILITIES |  |  | 422 | 422 | 422 | 422 | 422 | 422 | 422 | 2954 |
| III. operating personnel |  |  | 1083 | 1083 | 1083 | 1083 | 1083 | 1083 | 1083 | 7581 |
| IV. ENGINEERING | 720 | 575 | 144 | - | - | - | - | - | - | 1439 |
| anNual subtotals | 720 | 6445 | 2579 | 2435 | 2445 | 2504 | 2504 | 2504 | 2504 |  |
|  |  |  |  |  |  |  |  | verall | total | 24,640 |

Fig. 23. Cost details

Tabye for Four phages of implementation

| F\%otat | Cumeationat daters | Description |
| :---: | :---: | :---: |
| $14$ |  | Two-region terrestrial network with regional switchers at Waghington, D.C. and Phoenix; similar to option 4, but with expansion capability |
| 7.14 | Inty 1477 - Scept 1978 | Satellite ground stations are installed at W ashington,D.C. and Mocnix, Arizona. The satellite link is used for data transmission between these two points |
| 7\% | 6t 1974-Sapt1979 | Six additional satellite ground gtations are installed. Terrestrial links from these six locations are replaced by satell. tinks and videc capability is provided |
| i | not 1974 Deelth3 | Six additional satellite ground stations are installed. Terrestrial links are replaced by satellite links. The western switcher is phased out, but Arizona maintains its satellite link connection to the regional switeher |

Topology. The network topology for phase 7-a of option 7 is identical to that of option 4 pictured in Fig. 17. Phase 7-a is also shown in block diagram form in Fig. 24a.

In phase 7-b the terrestrial eastern and western star networks servicing system terminations are retained, while the inter-region lines (one $9600-\mathrm{bps}$ line and one 4800 -bps line) are replaced by a satellite link between Washington, D.C. and Phoenix. This configuration is shown in Fig. 25.

Figure 26 shows phase $7-\mathrm{c}$ where satellite communications capability is added for six states: Texas and California in the west and Florida, Michigan; llinois and New York in the east.

In the last implementation phase ( $7-\mathrm{d}$ shown in Fig. 27), the western switcher located at Phoenix is discontinued and the eastern switcher a Washington D.C. serves the entire network. Texas and California satellite links are unchanged, and Arizona maintains its satellite link. All other system terminations previously in the western region are connected by way of new ground lines to the eastern switcher. Also provided with satellite communications capability in phase 7-d are six new eastern states: Missouri, Georgia, North Carolina, Ohio, Pennsylvania, and Massachusetts, bringing the total number of satellite stations to 14 .

Constraints. Phase 7-a of option 7 is almost identical to the two-region case of option 4. The exception is that additional line interface units are installed at the eastern switcher in 1976 and are sufficient to handle the final line load of phase $7-d$ when the western switcher is phased out.

All system terminatiors using satellite data links in phases 7-c and 7-d interface to the $n f$. ork through the eastern switchex. Each satellite ground station is capable of caultane ously iransmitting to and receiving data from the eastern switcher over full-duplex dat channels. Communications through the satellite link must be full duplex to maintain reasonable line throughput with the delays inherent in satellite transmission. The eastern switcher Earth station can simultaneously transmit to and receive from all system terminetion Earth stations. Cominuous 24-h unattended operation is required of satellite links in addition to the general NALECOM functional requirements outlined in Section II. Typical data communication configurations for phases 7-a and


Fig. 24. Option 7. Typical data communications configuration for a western state in phases 7-a and 7-c

## 

$V-35$


Fig. 25. Option 7. Phase 7-b network configuration


Fig. 26. Option 7. Phase 7-c network configuration


Fig. 27. Option 7. Phase 7-d network configuration

7-c are shown in Fig. 24. This configuration is typical of either California or Texas. Eastern states equipped with satellite capability have similar configurations.

Video capability is also provided for satellite links. Each of the satellite Earth stations is capable of originating video transmission, and all Earth stations are capable of simultaneously receiving the video signal broadcast through the domestic communications satellite. Video channel usage for the space link is scheduled through a commercial satellite.

A typical ground station block diagram is shown in Fig. 28. This configuration is typical of a station used at a system termination for data communications to and from the eastern switcher, as provided during phases $7-\mathrm{c}$ and $7-\mathrm{d}$, and also the western switcher during phase 7-b. The master station at the eastern switcher is similar, but has additional data coders/decoders so as to communicate with all the slave stations.

NALECOM-provided microwave radio links are used in areas where local commercial communication capabilities are not adequate to provide com munications from satellite Earth stations to the physical locations of system terminations.

Full-duplex to half-duplex converters are used to provide the halfduplex protocol interface to system terminations.

Microwave links average about 30 mi in length and, in general, one repeater station is employed. Microwave full-duplex data channels can simultaneously transmit and receive data up to 56 kbps on a redundant channel The microwave links can also handle half-duplex black and white video. As in the case with satellite links, all microwave links are capable of continuous 24-h unattended operation and meet all general functional requirements of the NALECOM Network.
b. Cost. The total 7-year cost for option 7 is $\$ 34,488.00$. Cost details over the four implementation phases are shown in Fig. 29. The installation periods and operational periods for each phase are given in Table 9.



Fig. 29. Cost details

Table 9. Installation and operational periods

| Phase | Installation period | Operational period |
| :---: | :---: | :--- |
| $7-\mathrm{a}$ | 1976 | Jan 1977-June 1977 (0.5 yr) |
| $7-\mathrm{b}$ | Jan 1977-June 1977 | July 1977-Sept 1978 (1.25 yr) |
| $7-\mathrm{c}$ | July 1977-Sept 1978 | Oct 1978-Sept $1979(1.0 \mathrm{yr})$ |
| $7-\mathrm{d}$ | Oct 1978-Sept 1979 | Oct 1979-Dec 1983 (4.25 yr) |

The vertical lines in Fig. 29 dividing the years 1977, 1978; and 1979 denote the dates in those years that successive phases become operational Yearly costs are prorated according to the above schedule.

In 1976, one-time installation costs are shown in preparation for phase 7-a. One-time cost entries under computer hardware for the years 197 and 1978 reflect initial and upgrading costs for installation of microwave links ground stations, and full-duplex to half-duplex converters. A substantial portion of option 7 costs is in the installation and maintenance of these facilities. Complete microwave cost details are presented in Appendix $D$

The one-time computer software cost in 1977 of $\$ 40,000$ is for full-duplex to half-duplex software. The one-time line cost of $\$ 8,000$ shown in 1978 is for the installation of lines from western system terminations to th eastern switcher in preparation for the phaseout of the western switcher in phase 7-d.

Recurring costs for lines include space link lease costs for data and video channels.

Total annual facility recurring costs decrease in 1980 when the western switcher is phased out, as do operating personnel costs.

Engineering costs for option 7 are greater than for the other option and are spread over the total implementation period to 1980.
8. Option 8

## a. Description.

General description. Option 8 is a ten-region network with regional switchers located in capital cities of California, Colorado, Texas, Florida, Illinois, Ohio, Maryland, New York, Massachusetts, and Washington, D. C. This option provides an intermediate evaluation step in the consideration of multi-regional network configurations.

Topology. The ten-region topology of option 8 consists of ten star networks centered at locations within each region that provide the least total message miles between system terminations serviced by each rcgion and the appropriate regional switcher. The regional switcher assignments for each region are:

Region 1: Washington, D. C
Region 2: Sacramento, California
Region 3: Denver, Colorado
Region 4: Boston, Massachusetts
Region 5: Albany, New York
Region 6: Austin, Texas
Region 7: Annapolis, Maryland
Region 8: Tallahassec, Florida
Region 9: Columbus, Ohio
Region 10: Springfield, Illinois

The fopology for option 8 is shown in Fig. 30. The boundaries between regions were manually adjusied to provide a minimum cost connection of system terminations to the switchers.

## Constraints. The topology program was constrained in the run for

 option 8 to sclect the ten optimum (least cost) locations for regimal switchers in accordance with the software ajgorithm outlined in tection 11 A A second

Fig. 30. Option 8. Ten region network configuration: 1979-1983

# CONTINUED 

$10 F 3$
program run was then made with regional boundaries adjusted by assigning specific states to the previously determined ten regional switchers.

The inter-region line optimization section of the topology program made assignments for 1983 inter-region lines as given in Table 10. The lines are iliustrated in Fig. 30.

Inter-region line connections for the lower 1979 traffic levels before the normal network upgrade remain the same as in 1983; however, line capacities are lower. Single line assignments of 4800 bps are made for all interegion lines, with exception of a 9600 -bps line between regions 1 and 10 and a 7200-bps line between regions 2 and 3. In option 8, all regional switching computers are fully redundant.
b. Cost. Cost details for option 8 are presented in Fig. 31 and show a 7 -year total cost of $\$ 11,670,000$. The ten-region cost is slightly less than option 1 total costs.

As is the case with the $5-25$, 4 is due to one contribution to increased costs in option 8 recuring costs for switchers, facilities, and operating personnel.

Table 10. Inter-region line assignments: 1983

| Region number |  | Line apacities, bps | Region number |  | Line capacities, bps |
| :---: | :---: | :---: | :---: | :---: | :---: |
| From | To |  | From | To |  |
| 1 | 3 | 9600 | 2 | 6 | 7200 |
| 1. | 4 | 9600 | 4 | 6 | 4800 |
| 1 | 5 | 9600 | 5 | 6 | 7200 |
| 1 | 7 | 9600 | 6 | 7 | 4800 |
| 1 | 8 | 9600 | 6 | 8 | 4800 |
| 1 | 9 | 7200 | 6 | 9 | 4800 |
| 1 | 10 | 9600, 7200 | 6 | 10 | 4800 |
| 2 | 3 | 9600 |  |  |  |

OPTION:
REMARKS: 10 SWITCHERS

| ITEM | Calendar year |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1975 | 1976 | 1977 | 1978 | 1979 | 1980 | 1981 | 1982 | 1983 | TOTAL |
| 1. One-time costs |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  | 18 | - | - | 12 | - | - | - | - | 30 |
| 2. COMPUTER HARDWARE |  | 1952 | - | - | - | - | - | - | - | 1952 |
| 3. COMPUTER SOFTWARE |  | 294 | - | - | - | - | - | - | - | 294 |
| 4. FACILIties |  | 365 | - | - | - | - | - | - | - | 365 |
| 11. RECURIING Costs |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  |  | 429 | 429 | 429 | 496 | 496 | 496 | 496 | 3271 |
| 2. SNITCHERS |  |  | 225 | 225 | 225 | 243 | 243 | 243 | 243 | 1647 |
| 3. FACILITIES |  |  | 86 | 86 | 86 | 86 | 86 | 86 | 86 | 602 |
| III. operating personnel |  |  | 323 | 323 | 323 | 323 | 323 | 323 | 323 | 2261 |
| IV. engineering | 624 | 499 | 125 |  |  |  |  |  |  | 1248 |
| annual subtotals | 624 | 3128 | 1188 | 1063 | 1075 | 1148 | 1148 | 1148 | 1148 |  |

Fig. 31. Cost details

Line recurring costs for options 5 and 8 (five-region and ten-region cases) are virtually the same and represent the lowest line maintenance cosis of all of the options. The savings in line costs, however, are more than offset by hardware, facility, and personnel costs as the number of switchers increases.
9. Option 9

## a. Description.

General description. Option 9 is a 25-switcher network constructed from the five-region configuration presented in option 5. Five major redundant regional switchers are located in state capital. cities of Colorado, Illinois, Georgia, New York, and in Washington, D.C. Within each region, a basic star network provides connections to system terminations that do not have resident state switchers. There are 20 non-redundant state switchers assigned among the regions and connected in loop configurations to one or more neighboring state switchers and to the regional switcher

This option provides an intermediate evaluation step in the consideration of multi-regional, distributed network options.

Topology. The topology for the 25 -switcher option 9 case is shown in Fig. 32. Redundant computers are located at the five major regional switching centers. Twenty state switchers are added to the network on the basis of traffic requirements to provide a total of 25 switchers. State switchers are nonredundant and connected together within each region in looped paths to provide alternate routing for higher traffic states. Other system terminations within each region are connected directly to their regional switchers in conventional star patterns.

Constraints. The 20 state switchers in option 9 are connected together such that each state switcher has at least one alternate path to its regional switcher. The loop structures created are similar to those in the 50 -switcher case in that specific state switchers may belong to two loops, as is seen, for example, in the case of Michigan (state 22) and Kentucky (state 17) in Fig. 32.

Additional line costs due to looping were calculated manually. Interregion line assignments remain the same as for options 5 and 6 for 1983 and 1979


Fig. 32. Option 9. 25-switcher network configuration: 1979-1983
b. Cost. Cost details for option 9 are shown in Fig. 33. The total 7 -year cost figure for option 9 is $\$ 16,012,000$. The cost for option 9 is exceeded only by option 7 with satellite capability and the 50-switcher case of option 6. Cost patterns in option 9 conform to those exhibited in multi-region options where costincreases are due primarily to increases in switchers, facilities, and operating personnel.

Seven-year line costs for option 9 are essentially no differert from total line costs in option 6 ( 50 -switcher case) or option 5 (five-region case). Computer software one-time costs are slightly higher ( $\$ 340,000$ ), as in option 6 where state switchers are employed, due to the extended software set required for inter-computer communications and traffic routing management.

## PTION: <br> $\qquad$ <br> REMARKS: 25 SWITCHERS

| TTEM | CALENDAR YEAR |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1975 | 1976 | 1977 | 1978 | 1979 | 1980 | 1981 | 1982 | 1983 | TOTAL |
| 1. OnE-TIME COSTS |  |  |  |  |  |  |  |  |  |  |
| 1. LINES | - | 20 | - | - | 13 | - | - | - | - | 33 |
| 2. COMPUTER HARDWARE |  | 2345 | - | - | - | - | - | - | - | 2345 |
| 3. COMPUTER SOFIWARE |  | 340 | - | - | - | - | - | - | - | 340 |
| 4. FACILITIES |  | 890 | - | - | - | - | - | - | - | 890 |
| II. ReCurring costs |  |  |  |  |  |  |  |  |  |  |
| 1. LINES |  |  | 449 | 449 | 449 | 481 | 481 | 481 | 481 | 3271 |
| 2. SWITCHERS |  |  | 277 | 277 | 277 | 298 | 298 | 298 | 298 | 2023 |
| 3. FACILITIES |  |  | 212 | 212 | 212 | 212 | 212 | 212 | 212 | 1484 |
| III. operating personnel |  |  | 608 | 608 | 608 | 608 | 608 | 608 | 608 | 4256 |
| IV. engineering | 685 | 548 | 137 | - | - | - | - | - | - | 1370 |
| anNual subtotals | 685 | 4143 | 1683 | 1546 | 1599 | 1599 | 1599 | 1599 | 1559 |  |
|  |  |  |  |  |  |  |  | Veral | total | 16,012 |

Fig. 33. Cost details

## SECTION VI

## EVALUATION SUMMARY

This section summarizes the results of network avaluations for the nine options considered. The evaluation criteria summarized include quantitative costs, network response times, reliability, and qualitative criteria derived from responses to an evaluation form. The latter category consists of the five technical criteria: flexibility, ease of implernentation, simplicity, privacy, and security. The approach to conducting these evaluations is discussed in Section IV.
A. COST

Total network 7-year costs for each option are tabulated on line 5 of the network comparison matrix shown in Fig. 34. Lines 1 through 4 give one-time recurring, personnel, and engineering costs for each option. Total costs for each option are presented in bar graph form in Fig. 35

Option 3, a single-switcher configuration with a switcher at Washington, D.C. is the least expensive of all options. Options 3, 4, and 5 have total costs less than $\$ 10,000,000$. Option 4 is a two-region network with switchers in Phoenix and Washington, D.C.; option 5 is a five-region network

Personnel costs show a sharp increa'se as the number of regions increase from \$1, 100, 000 for option 3 (one region) to $\$ 7,600,000$ for the 50 region case of option 6 .

Recurring costs are minimized in options 4 and 5 , the two-region and five-region cases, respectively. This represents a minimum in the recurring cost tradeoffs between the longer lines required for single-switcher configurations and the higher recurring equipment costs for multiple-region cases. The high recurring cost in option 1, for example, is due to the line duplication inlierent in maintaining two separate networks

One-time costs increase as a function of the number of switchers slightly less than personnel costs do, moving from $\$ 1,100,000$ for option 3 to $\$ 5,900,000$ for the 50 -region case of option 6. One-time costs are seen to remain relatively stable throughout options 1 to 4


Fig. 34. Network comparison matrix


Fig. 35. Total cost summary

Engineering costs indicate the least fluctuation of all cost factors.
The highest cost is associated with option 7. The high cost is due to the implementation of satellite video and data-handling capability. The greatest factor contributing to the cost increase in option 7 is in recurrin costs followed closely by the increase in one-time costs
B. RESPONSE TIMES

NALECOM one-way-transmission response-time goals between any* two system terminations by message priority are

| Priority | Response time, s |
| :---: | :---: |
| 1 | 7 |
| 2 | 7.5 |
| 3 | 30 |

Results of response-time calculations for total worst-case comnunication links for the topology of each option by priority are tabulated in item 6 of Fig. 34.

In all cases response times fall within the NALECOM design goals. No option exhibits significantly low response times compared with the other options. Therefore, response time is not a critical factor in the selection of options. Details of the delay analysis leading to the response-time values shown are presented in Appendix $G$.
C. RELIABILITY

Reliability figures are presented for each option in item 7 of Fig. 34. Each of the options show reliability (actually availability) figures of 0.991 with the exception of the 25 -and 50 -switcher cases where availability was calculated at 0.989 .

In all cases the figures fall slightly short of the previously stated goal for availability of 0.993 . However, it is felt that the calculated figures are
acceptable in that the average outages at 0.991 availability amount to about $12 \mathrm{~min} /$ day, which is close to the original goal of $10 \mathrm{~min} /$ day. Availability also can easily be improved at a low cost by the addition of dialup backup lines or redundant components at critical points.

The lower availability figure for options 6 and 9 result solely from connections to Alaska and Hawaii for option 6 and connections to Alaska, Hawaii, and Nevada for option 7. Worst-case availability for other system terminations is 0.991 for option 9 and 0.993 for option 6.
D. TECHNICALEVALUATION CRITERIA

Total averaged ratings for the criteria discussed in this section are presented for each option in Fig. 36.

1. Flexibility

The single-region configurations of options 2 and 3 are considered to have the highest degree of flexibility primarily because of their structural simplicity. The two-region cases of options 4 and 7 rate somewhat lower. Option 1, where the two separate networks are maintained, also rates lower than options 2 and 3 because of differences in hardware and software between the Phoenix and Washington, D. C. installations in that option. Flexibility ratings continue to decrease as the number of regions increases, primarily because of increased complexity in realizing hardware and software changes.
2. Ease of Implementation

Option 1 received the highest rating for ease of implementation because the networks are already in existence. The two-region network of option 4 rates next on the ease of implementation scale, followed by the single-region cases of options 2 and 3

Option 7, the two-region case with satellite capability rates fifth, and the multiple-region options follow in the order of their increasing number of switcher sites.


Fig. 36. Evaluation summary

## 3. Simplicity

The single-region configurations of options 2 and 3 received the highest rating for network simplicity. Principal reasons for this lie in their simple designs, network control, message routing simplicity, and ease in network checkout and monitoring functions.

As network checkout, operations, and maintenance are slightly more complex for the two-region case of option 4 compared with option 1 , option 1 is rated second and option 4 third.

Option 7, involving video upgrade of a two-region configuration follows next. The multiple-region networks involving $5,10,25$, and 50 switchers (options 5, 8, 9, and 6, respectively) logically follow with decreasing simplicity ratings.
4. Privacy

Ease in the maintenance of privacy received equally high ratings for the two single-region cases of options 2 and 3 , and the two-region case of option 4 . Option I was rated next due to the independent operational aspect of separate state and national networks.

Option 7 was next. Its two-region configuration is similar to option 4, but the use of satellite data links somewhat degraded the privacy rating.

The multiple-region networks received poor privacy ratings primarily because of increased difficulties in maintaining privacy with a large number of switchers as well as difficulty in accommodating possible legislative changes affecting privacy standards.
5. Security

The single-region cases of options 2 and 3 were rated highest with regard to network security. Single-region configurations are physically easier to guard against access by unauthorized personnel and against acts of violence. Message intercept protection is also easier when only one switcher is involved.

The two-switriner configurations of options 1,4 , and 7 received secondplace security ratings of equal value for reasons similar to those mentioned.

Despite the fact that physical acts of violence can seriously degrade network operations of one- and two-switcher networks, the multiple-region networks received lower ratings primarily because of increased costs in maintaining security and the higher probability of network access by unwanted persons with a larger number of switchers in operation.

## E. REQUIRED NETWORK SELECTION DATE

For all options, schedules and costs presented in this document assume a network decision to implement by January 1975.

This date is predicated on the assumption that a 2 -year lead time is required to perform design, procurement, anri installation of hardware. Thus, a decision date of January 1975 is required to provide an operational start date of January 1977.

Figure 37 illustrates the predicted growth of national (state-to-national plus national-to-state) traffic for both the best- and minimum-traffic estimates The points plotted for 1975 assume 52, 000, 000 transactions per year and an average of 160 characters per transaction. Other points shown are derived from Appendix A. If the assumption is made that the NCIC can accommodate a doubling of present traffic before a major system redesign, upgrades would be required as follows:

| Traffic model | Required <br> upgrade date <br> (operational) | Design start <br> date |
| :---: | :---: | :---: |
| Best estimate | Feb 1977 | Feb 1975 |
| Minimum estimate | Oct 1977 | Oct 1975 |

${ }^{\text {a }}$ Assuming 2 -year design/implementation period.
A detailed analysis of the NCIC to determine the required upgrade date was not a part of this study.


Fig. 37. National traffic projections
The NLETS switcher in its present configuration can handle traffic projections through January 1978 (see Fig. 38). The 2 -year lead time requir 19 based on NLETS. ${ }^{1}$ necessitates a decision date of January 1976 basion is essentially a selection of Also of note is the fact that a lack of than continuing the two networks option 1, as option 1 is really nothing mo
currently in existence (NCL and
F. MINIMUM TRAFFIC ANALYSIS

A minimum-traffic estimate was made to determine network costing sensitivity to reductions in projected traffic. Minimum-traffic levels derived from the best-estimate projections by considering factors Background analysis of NLETS performance is contained in a
Memorandum from D. Gallop to G. Garrison, October 1974.


Fig. 38. NLETS delay estimates
reduce message lengths while maintaining predicted volume. Assumptions were made regarding the handling of CCH files and the characters per message of state-to-state mobile digital terminal traffic. Details of the derivation are presented in Appendix A. The result is shown in Table 11, which compares best-estimate and MDT levels for 1979 and 1983 in kilobits per second. The normal factor of 2 for peak vs average loading is not included in the se figures.

Network costing with minimum traffic levels was conducted for options 3 (one switcher in D.C.) and 4 (two switchers). Reduction in traffic has the maximum effect with a small number of regions. Decreasing traffic principally impacts line assignments so that costs for lines and computer interfaces are lowered.

Table 12 shows changes in percent in total 7 -year network costs for options 3 and 4 at minimum traffic levels. Cost differences amount to $1.8 \%$ and $4.0 \%$ for options 3 and 4, respectively. The conclusion is that total network costing is relatively insensitive to reductions in traffic levels.

Table 11. Best and minimum estimates: total traffic comparison
Table 11. Best (values in kilobits per second)

|  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
|  | End of calendar year |  |  |  |  |
| Estimate | 1975 | 1977 | 1979 | 1981 | 1983 |
| Best | 3.3 | 7.7 | 16.2 | 26.0 | 34.7 |
| Minimum | 3.3 | 6.2 | 12.1 | 20.9 | 28.6 |

Table 12. Sensitivity of cost to traffic

| Option | Number of switchers | Cost, dollars |  | Cost delta, \% |
| :---: | :---: | :---: | :---: | :---: |
|  |  | For best peak traffic (estimate) | For minimum peak traffic (estimate) |  |
| $3^{\text {a }}$ | 1 | 8,200,000 | 8,100,000 | -1.8 |
| 4 | 2 | 8,200,000 | 7,900,000 | -4.0 |

${ }^{a}$ Comparisons made without multiplexing.
G. NLETS VS NALECOM PROTOCOL COMPARISON

NLETS protocol can be upgraded by the addition of two features that enable a system termination to gain control of the line when it has a highpriority message to send. Thus, upgraded protocol is referred to as the NALECOM protocol.

A comparison of NLETS vs NALECOM protocol was made to determine he relative advantages of each approach. The following summarizes protocol differences and comparison findings.
a. NLETS protocol. In the NLETS protocol the regional switcher behaves as a master in that it outputs all messages destined for a particular system termination before allowing any message inputs from that system
termination. Three priorities are used, but all priority messages to be output from the switcher have priority over messages generated at system terminations.

All message transmissions are self-contained in that they are initiated by a request for the line ( $E N Q$ ) and terminated by an end of transmission (EOT). When line contention takes place, the switcher (or master) takes control of the line. This is basically the same protocol used by the NCIC and NLETS at present except that the three priority levels are not used.
b. NALECOM protocol. In the NALECOM protocol the regional switcher also behaves as a master. However, there are two modes of operation added that enable the system termination to gain control of the line when it has high priority messages waiting to be transmitted.

The informal mode allows the system termination to immediately send a priority 1 message in place of an acknowledgement (ACK).

The second mode is the reverse inter rupt mode (RVI), which notifies the regional switcher that the system termination has a priority 2 message in queue. Line control is relinquished by the regional switcher in this case when all priority one or two messages in the switcher queue have been sent.

These features allow the network to move high-priority messages in both directions in a more efficient manner. For a more detailed discussion of the proposed NALECOM protocol see Ref. 3.
c. Protocol comparison. Figures 39 and 40 show average delays for messages of priorities 1,2 , and 3 as a function of traffic for the two protocols over distances of 500 and 1000 mi , respectively.

The average delay is somewhat improved with the NALECOM protocol, but the improvement is not overly pronounced. The averages, however, do not show the periodic excessive waiting times that are encountered by system terminations under NLETS protocol when the.regional switcher is outputting a long message to the system termination. Long messages are typically priority 3 , and in these instances when the system termination has a priority 1 in queue the advantage of the NALECOM protocol becomes important.


Fig. 39. NLETS vs NALECOM: state-to-region delay, 500 mi


Fig. 40. NLETS vs NALECOM: state-to-region delay, 1000 mi
H. LEASE VS BUY POLICY

1. Modems

The policy used in the network design was to lease modems.
Figure 41 indicates the present modem lease-vs-buy crossover range for 2400-, 4800-, 7200-and 9600-bps modems. The shaded range of decision points represents vendor cost variations. The figure shows that it is cheaper to buy modems if large quantities are required. However, there are other factors to consider in determining a policy. Among them are that a substantial upgrade is planned for NALECOM in 1979 and design flexibility is desirable in the event of unforeseen changes. It is feasible, for example, that digital services may become available at a cost benefit before the 7 -year network pian has transpired. If modems had been procured previously, they would then be unusable. Tables 13 through 16 compare lease-vs-buy data for four modem speeds for three different manufacturers.

## 2. Computer Hardware

The policy used in network design was to buy computer hardware.
Purchase is cost effective if equipment usage is greater than 4 years. As the lifetime of the network is 7 years, it is clearly advantageous to purchase computer hardware. The planned network upgrade in 1979 does not affect computer usage since the same hardware is used through network life. All computer hardware is purchased at the start of network operation to circumvent possible inability to procure additional hardware when the upgrade is made.

Table 13. Lease-vs-buy tradeoff: 2400 -bps modems

| Modem | Purchase analysis cost, dollars ${ }^{\text {a }}$ |  | Lease plus maintenance cost, dollars |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 3 years | 7 years | 3 years | 7 years |
| Bell 201C | Not sold |  | 1980 | 4620 |
| GE 2201 |  |  | 1875 | 3027 |
| ICC 24LSI |  |  | 2050 | - 2474 |

${ }^{\text {a }}$ Purchase analysis includes list price, interest, maintenance, and residual value.
Note:


Table 14. Lease-vs-buy tradeoff: 4800-bps modems

| Modem | Purchase analysis <br> cost, dollars |  | Lease plus maintenance <br> cost, dollars |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 3 years | 7 years | 3 years | 7 years |
| ICC 4500/48 | Not sold |  | 4500 | 10,500 |

Note:

| Unit <br> Quantity | Large <br> Quantity <br> $25-49$ |
| :---: | :---: |

Table 15. Lease-v.s-buy tradeoff: 7200-bps modems

Note:

Table 16. Lease-vs-buy tradeoff: 9600-bps modems


| Note |  |
| :---: | :---: |
| Unit  <br> Quantity  | Large <br> $25-49$ |
|  |  |

I. NCIC LOCATION ANALYSIS

An analysis was made to determine what cost savings could be realized by placing the NCIC (national data base) at a location other than Washington, D.C Candidate locations were restricted to existing system terminations , D.C

The topology program was rum Nebraska to the cost of a 4800 ermine the least cost location for the NCIC. In each case Washing $D_{\text {a }}$ ingle-region with the single-region s located in Washington, D.C.

The optimal location on a cost basis for the NCIC was found to be Springfield, Illinois. The 7-year total cost saving for this case is approximately $\$ 500,000$, compared with a national data base location at Washington D. C.

Costs of moving NCIC equipment and personnel and opening new facilities would substantially reduce these savings to a small percentage the total network cost. Consequently, the relocation of the NCIC was not considered in the costing of any of the options.

## SECTION VII

## CONCLUSIONS

The following conclusions summarize the salient findings discussed in Section VI. Presented here are general conclusions, rankings by evaluation criteria, and network selection conclusions.
A. GENERAL CONCLUSIONS

- Continuation of the two-network operation of option 1 will entail costs for 7 years greater than $\$ 4,000,000$ more than the lowest cost option.
- Advantages of highly distributed multi-region networks are outweighed by excessive costs, complexity, and problems related to security and privacy.
- Response-time goals for the NALECOM Network are met by all options considered.
- Reliability figures for all options are close to stated goals, Reliability can be improved to meet goals at moderate cost.
- Cost and schedule date given on options is predicated on a design start date of January 1975. This allows a 2-year engineering lead time before any of the options can becorne operational in January 1977.
- Projections irlicate that the start on an NLETS upgrade is required by January 1976
B. RANKING BY EVALUATION CRITERIA

1. Cost

The three least expensive options each have 7 -year cost figures totalling less than $\$ 10,000,000$. They are

| Option 3 (one region, D.C.): | $\$ 8,000,000$ |
| :--- | ---: |
| Option 4 (two switchers): | $\$ 8,200,000$ |
| Option 5 (five switchers): | $\$ 9,500,000$ |

Four options have 7 -year total costs that range between $\$ 10,000,000$ and $\$ 20,000,000$. They are:

| Option 2 (one region, Phoenix): | $\$ 10,100,000$ |
| :--- | :--- |
| Option 8 (ten switchers): | $\$ 11,700,000$ |
| Option 1 (separate networks): | $\$ 12,200,000$ |
| Option 9 (25 switchers): | $\$ 16,000,000$ |

Two options exceed 7-year total costs of $\$ 20,000,000$ :
$\begin{array}{lr}\text { Option } 6 \text { (50 switchers): } & \$ 25,000,000 \\ \text { Option } 7 \text { (two switchers/satellites): } & \$ 34,500,000\end{array}$
Option 7, phase 7-a costs are essentially those of option 4 with the addition of sufficient computer interface to enable eventual upgrading to phase 7 -b. This addition to the option 4 cost is $\$ 114,000$. Phase 7 -a costs are therefore approximately $\$ 8,200,000$.

If the National Data Base were not constrained to be located in Washington, D. C., the 7 -year cost for a one-region configuration would be $\$ 7,500,000$ with the switcher optimally located in Springfield, Illinois.
2. Rating by Technical Evaluation Criteria

The five top options, based on the averages of five technical evaluation criteria, are rated as:

Options 2 and 3 (one region, Phoenix and one region, D.C.): 63
Option 1 (separate networks): 59
Option 4 (two switchers): 57
Option 7 (two switchers/satellites): 54
The other four options had technical evaluation ratings of less than 43 .
C. NETWORK SELECTION

Only options 3 and 4 appear among the upper rankings of cost and technical evaluation criteria.

Considering cost and technical factors alone, option 3 is the best network choice.

Non-technical evaluation criteria. (see Section IV-C) were not considered in this study. These factors may have a major impact on network selection, as sevexal other options have technical rankings only slightly below option 3 and are of comparable cost.

TRAFFIC REQUIREMENTS
I. INTRODUCTION

This Appendix presents NALECOM traffic projections by year from 1975 through 1983, including a best estimate and a minimum estimate. Reference 2 was used as the basic source of data for traffic estimates with minor revisions in state-to-state projections to account for message lengths higher than anticipated.

- ${ }^{\circ}$.

The best-estimate projection assumes that the national computerized criminal history ( CCH ) files will contain pointers to state CCH files, which will be the primary repositories for such information, plus multi-state offender files. The minimum-estimate projection reduces the national CCH file to pointer information only; it also reduces state-to-state message lengths in anticipation of significant traffic buildup from mobile digital terminals (MDT). Message volume is essentially unaffected by these changes, but the data rate (in bits per second) is reduced by about $18 \%$ in 1983.

Message-length distributions are presented to show the relative volumes of short vs long messages, which relate in turn to the relative frequency of high- vs low-priority messages.

Traffic projections for MDTs were taken from Ref. 2. A preliminary field survey of several systems recently placed in operation has been conducted (see Section Vof this Appendix). Results indicate that the projected increase in traffic due to the use of MDTs is verified by operational experience, and that the estimates need not be revised. "Traffic actuals should be monitored frequently, however, to verify predicted trends.

## II. BEST ESTIMATE

## A. 1983 Traffic

Table A-1 presents the 1983 traffic estimates. With the exception of state-to-state traffic, which has been adjusted to reflect the relatively higher

Table A-1. Summary of NALECOM traffic projections for $1983^{\text {a }}$ (best estimate)

${ }^{2}$ Uses for courts, prosecution, and corrections have been accounted for under the cstimates for computerized criminal history.
criminal justice pranncerest, and cur rent uscos proicectcd.

$\mathrm{c}_{\text {Not applicable. }}$
character counts per message being reported by NLETS, the values are taken from Ref. 2. The resulting overall traffic volume is $8 \%$ higher than originally reported.

## B. 1975-1983 Traffic

Each of the six categories of traffic listed in Table A-1 was extended over the time span of interest, 1975-1983, using the methods described in Chapters 6 and 7 of Ref. 2. The exceptions are:

1) The state-to-state current uses projected category was corrected to the actual traffic level experienced through 1973, when the NLETS system upgrade was placed in operation. Message volume level was reduced by about one-third, but bit rate was increased as noted.
2) The fingerprint and CCH categories were adjusted for an exponential buildup in usage over a 4 -year period rather than a complete buildup in 1 year. CCH traffic was assumed to start in early 1976 and reach full-scale use by early 1980. Fingerprint traffic reaches full-scale use by early 1983. Traffic in both categories increases beyond these dates in proportion to increases in arrest rates ( $3.75 \%$ per year). The form of the exponential buildup is:

$$
\text { TRAF }_{i}=\text { TRAF }_{o}\left(\frac{1-e^{-T_{i}}}{1-e^{-T_{0}}}\right)^{3}
$$

where subscripts $i$ and o refer to an arbitrary year and the final year, respectively. Values for the exponential term are:

| End of year | $\left[\left(1-\mathrm{e}^{-\tau_{i}}\right) /\left(1-\mathrm{e}^{-\tau_{o}}\right)\right]^{3}$ |
| :---: | :---: |
| 1 | 0.122 |
| 2 | 0.453 |
| 3 | 0.773 |
| 4 | 1.000 |

## C. Traffic Projection Summaries

Traffic projection summaries are presented in Tables A-2 and A-3 for the time period 1975-1983 for national-state and state-state messages, respectively. The message and kilobit-per-second volumes are shown for each category of traffic, as defined in Table A-1. The results are approximately the same as those given in Ref. 2, assuming a gradual buildup in both CCH and fingerprint usage.
III. MINIMUM ESTIMATE

Two changes were made in the best-estimate projections to derive a minimum estimate:

1) CCH system was reduced to a national pointer system with all CCH files retained by the cognizant states (Case III in Ref. 2).
2) A lower value was assumed for the number of characters per message for the state-to-state MDT traffic. (The value was reduced from 377 to 150 characters per message to make it more consistent with values measured on the NCIC network.)

These two changes have the effect of reducing the bit rate (kbps) by about $18 \%$, but not altering the message volume. The results are presented in Tables A-4 and A-5.

## IV. MESSAGE-LENGTH DISTRIBUTIONS

Message-length distributions for the above traffic projections are given in Tables A-6 and A-7 for state-national and state-state messages, respectively. Values shown do not always total exactly $100 \%$ because percentage values are rounded off to the nearest $1 / 10 \%$.

## V. VERIFICATION OF TRAFFIC ESTIMATES

Comparisons have been made between the foregoing traffic estimates and traffic actuals accumulated through November 1974. Admittedly the actuals do not extend beyond the 1973 base year by more than 10 to 12 months, but a significant set of new data has been obtained for MDT traffic,

Table A-2. State-national traffic projections (best estimate)

| Item | 1975 |  | 1977 |  | 1979 |  | 1981 |  | 1983 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Mpy ${ }^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | Mpy ${ }^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | Mpy ${ }^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | $M_{p y}{ }^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | Mpy ${ }^{\text {a }}$ | Kbps ${ }^{\text {b }}$ |
| Current uses <br> projected |  |  |  |  |  |  |  |  |  |  |
| State-national | 59.3 | 0.755 1.284 | 109.0 | 1.389 | 215.9 | 2.751 | 358.8 | 4.571 | 520.6 | 6.612 |
| National state |  |  |  |  |  |  |  |  |  |  |
| Computerized criminal history |  |  |  |  |  |  |  |  |  |  |
| State-national | -- | -- | 10.4 | 0.329 | 23.1 | 0.736 | 24.9 | 0.791 | 26.6 | 0.846 |
| National-state | -- | -- | 7.3 | 1.725 | 16.3 | 3. 855 | 17.5 | 4.146 | 18.7 | .4. 434 |
| Fingerprints State-national National-state | -- | -- | -- | -- | ${ }^{0.4}$ | $\begin{gathered} 0.553 \\ \text { mall) } \end{gathered}$ | ${ }^{2 .} 15$ | ${ }_{\text {mall) }}^{3.510}$ | ${ }^{3.0}$ | $\begin{aligned} & 4.664 \\ & \text { mail) } \end{aligned}$ |
| Criminal justice planners |  |  |  |  |  |  |  |  |  |  |
| State-national | 0.1 | 0. 002 | 0.2 | ${ }^{0.002}$ | 0.2 | 0.003 | 0.2 | 0.003 | 0.3 | 0. 004 |
| National-state | 0.1 | 0.028 | 0.2 | 0.033 | 0.2 | 0.040 | 0.2 | 0.049 | 0.3 | 0.059 |
| Criminal intelligence information |  |  |  |  |  |  |  |  |  |  |
| State-national National-state | (Small) |  | (Small) |  | (Small) |  | (Smali) |  |  | $\begin{aligned} & \text { mal1) } \\ & 0.010 \end{aligned}$ |
| Crime labs |  |  |  |  |  |  |  |  |  |  |
| State-national | 0.2 | 0.219 | 0.2 | 0.237 | 0.2 | 0.256 | 0.2 | 0.277 | 0.2 |  |
| National-state | 0.4 | 0.305 | 0.4 | 0.330 | 0.4 | 0.356 | 0.5 | 0.384 | 0.5 | 0.415 |
| Total state-national | 59.6 | 0.976 | 119.8 | 1.957 | 239.8 | 4.299 | 386.4 | 9.152 | 550.7 | 12. 425 |
| Total national-state | 59.8 | 1.617 | 116.9 | 4.449 | 232.8 | 8.927 | 377.0 | 12.351 | 540.3 | 16.158 |
| ${ }^{2}$ Million messages per year. <br> $b_{\text {Kilobits per second. }}$ |  |  |  |  |  |  |  |  |  |  |

Table A-3. State-state traffic projections (best estimate)

| Item | 1975 |  | 1977 |  | 1979 |  | 1981 |  | 1983 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Mpy ${ }^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | Mpy ${ }^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | Mpy ${ }^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | $\mathrm{Mpy}^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | Mpy ${ }^{\text {a }}$ | Kbps ${ }^{\text {b }}$ |
| Current uses projected | 9.6 | 0.694 | 17.7 | 1.208 | 35.0 | 2.264 | 57.9 | 3.646 | 84.3 | 5.240 |
| Computerized criminal history | 0 | 0 | 1.5 | 0.110 | 3.3 | 0.244 | 3.9 | 0.289 | 4.2 | 0.309 |
| Crime labs | 0 | 0 | 0 | 0 | (Small) | 0.436 | (Small) | 0.515 | (Small) | 0.595 |
| Total | 9.6 | 0.694 | 19.2 | 1.318 | 38.3 | 2.944 | 61.8 | 4.450 | 88.5 | 6.144 |

${ }^{2}$ Million messages per year.
$\mathrm{b}_{\text {Kilobits per second. }}$

Table A-4. State-national traffic projections (minimum estimate)

| Item | 1975 |  | 1977 |  | 1979 |  | 1981 |  | 1983 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Mpy ${ }^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | Mpy ${ }^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | Mpy ${ }^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | Mpy ${ }^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | Mpy ${ }^{\text {a }}$ | Kbps ${ }^{\text {b }}$ |
| Current uses projected |  |  |  |  |  |  |  |  |  |  |
| State-nationa National-state | 59.3 59 | 0.755 | 109.0 | 1. 389 | 215.9 | 2.751 4.676 | 358.8 | 4. 571 | 529.6 | 6.612 |
| Computerized criminal history |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
| State-national | -- | -- | 5.6 | 0. 099 | 12.4 | 0.221 | 13.4 | 0.237 | 14.3 | 0.254 |
| National-state | -- | -- | 4.4 | 0.078 | 9.7 | 0.173 | 10.5 | 0.186 | 11.2 | 0.199 |
| Fingerprints |  |  |  |  |  |  |  |  |  |  |
| State-national National-state | -- | -- | -- | -- |  | ${ }_{11}^{0.553}$ |  | ${ }^{3}{ }^{511}{ }^{510}$ |  | $\text { 4. } 664$ |
| Criminal justice planners |  |  |  |  |  |  |  |  |  |  |
| State-national | 0.1 | 0.002 | 0.2 | 0.002 | 0.2 | 0.003 | 0.2 | 0.003 | 0.3 | 0.004 |
| National-state | 0.1 | 0.028 | 0.2 | 0.033 | 0.2 | 0.040 | 0.2 | 0.049 | 0.3 | 0.059 |
| $\substack{\text { Criminal intelligence } \\ \text { information } \\ \text { State-national }}$ (Small) (Small) |  |  |  |  |  |  |  |  |  |  |
| State-national | (Small) |  | (Small) |  | (Small) |  | (Small) |  | (Ṡmall) |  |
| National-state |  |  | 0.2 | 0.010 |  |  |  |  |
| Crime labs |  |  |  |  |  |  |  |  |  |  |
| State-national | 0.2 | 0.219 |  |  | 0.2 | 0.237 | 0.2 | 0.256 | 0.2 | 0.277 | 0.2 | 0.299 |
| National-state | 0.4 | 0.305 | 0.4 | 0.330 | 0.4 | 0.356 | 0.5 | 0.384 | 0.5 | 0.415 |
| Total state-national | 59.6 | 0.976 | 115.0 | 1.727 | 229.1 | 3.784 | 374.9 | 8.598 | 538.4 | 11.833 |
| Total national-state | 59.8 | 1.617 | 114.0 | 2.802 | 226.2 | 5.245 | 370.0 | 8.391 | 532.8 | 11.923 |

${ }^{\text {a }}$ Million messages per year
$\mathrm{b}_{\text {Kilobits }}$ per second.

Table A-5. State-state traffic projections (minimum estimate)

| Item | 1975 |  | 1977 |  | 1979 |  | 1981 |  | 1983 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Mpy ${ }^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | Mpy ${ }^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | Mpy ${ }^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | Mpy ${ }^{\text {a }}$ | Kbps ${ }^{\text {b }}$ | $\mathrm{Mpy}^{\text {a }}$ | Kbps ${ }^{\text {b }}$ |
| Current uses projected | 9.6 | 0.682 | 17.7 | 1. 022 | 35.0 | 1.576 | 57.9 | 2.263 | 84.3 | 3.058 |
| Computerized criminal history | 0 | 0 | 4.0 | 0. 455 | 8.9 | 1.019 | 9.5 | 1.097 | 10.2 | 1.173 |
| Crime labs | 0 | 0 | 0 | 0 | (Small) | 0. 436 | (Small) | 0. 515 | (Small) | 0.595 |
| Total | 9.6 | 0.682 | 21.7 | 1.477 | 43.9 | 3.031 | 67.4 | 3.875 | 94.5 | 4. 826 |

## Million messages per year.

${ }^{\mathrm{b}}$ Kilobits per second.

Table A-7. State-state message length distributions

| Characters per message | Best estimate |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1975 |  | 1977 |  | 1979 |  | 1981 |  | 1983 |  |
|  | Mpy ${ }^{\text {a }}$ | \% Mpy ${ }^{\text {a }}$ | Mpy ${ }^{\text {a }}$ | \% Mpy ${ }^{\text {a }}$ | Mpy ${ }^{\text {a }}$ | \% Mpy ${ }^{\text {a }}$ | Mpy ${ }^{\text {a }}$ | \% Mpy ${ }^{\text {a }}$ | $\mathrm{Mpy}^{\text {a }}$ | \% Mpy ${ }^{\text {a }}$ |
| 104 | 0.2 | 2.0 | 3.3 | 17.1 | 12.1 | 31.6 | 24.3 | 39.3 | 38.3 | 43.3 |
| 130 | 0 | 0 | 0.7 | 3.9 | 1.7 | 4.3 | 2.0 | 3.2 | 2.1 | 2.4 |
| 286 | 9.2 | 95.9 | 11.1 | 58.0 | 10.9 | 28.2 | 9.3 | 15.0 | 7.7 | 8.6 |
| 377 | 0.2 | 2.0 | 3.3 | 17.1 | 12.2 | 31.6 | 24.3 | 39.3 | 38.3 | 43.3 |
| 450 | 0 | 0 | 0.7 | 3.9 | 1.7 | 4.3 | 2.0 | 3.2 | 2.1 | 2.4 |
| 300,000 | 0 | 0 | 0 | 0 | 0.01 | 0 | 0.01 | 0 | 0.01 | 0 |
| Total | 9.6 | 100 | 19.2 | 100 | 38.3 | 100 | 61.9 | 100 | 88.5 | 100 |
| Minimum estimate |  |  |  |  |  |  |  |  |  |  |
| 70 | 0 | 0 | 2.0 | 9.1 | 4.4 | 10.1 |  |  | 5.1 | 5.4 |
| 104 | 0.2 | 2.1 | 3.3 | 15.2 | 12.1 | 27.5 |  |  | 38.3 | 40.6 |
| 150 | 0.2 | 2.1 | 3.3 | 15.2 | 12.1 | 27.5 |  |  | 38.3 | 40.6 |
| 286 | 9.2 | 95.9 | 11.1 | 51.4 | 10.9 | 24.8 |  |  | 7.7 | 8.1 |
| 390 | 0 | 0 | 1.3 | 6.0 | 3.0 | 6.7 |  |  | 3.4 | 3.6 |
| 1,725 | 0 | 0 | 0.7 | 3.1 | 1.5 | 3.4 |  |  | 1.7 | 1.8 |
| 300,000 | 0 | 0 | 0 | 0 | 0.01 | 0 |  |  | 0.01 | 0 |
| Total | 9.6 | 100 | 21.6 | 100 | 43.9 | 100 |  |  | 94.5 | 100 |

${ }^{a_{\text {Million }}}$ messages per year.
which contributes heavily to the anticipated growth in both inter-state and intra-state traffic in the late 1970 s and beyond.

The following comparisons are presented in Figs. A -1 through A-3 and in Table A-8:
a) State-national traffic:
Fig. A-1
b) State-state traffic (messages): Fig. A-?
c) State-state traffic Fig. A-3
d) MDI traffic: Table A-8

## A. State-National Traffic

Figure A-1 compares the traffic estimates of Ref. 2 to NCIC actuals through October 1974; the 1974 actual was obtained by a seasonally adjusted extrapolation of year-to-date data. Results show a reasonable agreement between actual and estimated growth over the short period of overlap; growth rates are quite similar.

Note that NCIC traffic has increased $60 \%$ in the past 2 years, or about $30 \%$ per year. This is considerably greater than the unofficial estimate of 10 to $15 \%$ per year growth rate.

## B. State-State Traffic

Figure A-2 compares the message traffic estimate of Ref. 2 with the NLETS actuals through November 1974. Traffic remained constant until the December 1973 switch upgrade, beyond which a sharp increase in traffic occurred. Good agreement is noted between the estimates and actuals to date.

A similar comparison is shown in Fig. A-3 for NLETS bit rates (in kilobits per second). Actual bits per message are considerably higher than values assumed used in Ref. 2; the estimates of Table A-1 are based on the higher values. Again, a good agreement is noted between the estimates and actuals. Traffic can be expected to increase at a fairly rapid rate as more user states install automated data base query capabilities, especially vehicle registration and driver's license files


Fig. A-1. State-national traffic estimates: transactions


Fig. A-2. State-state traffic estimates: messages per year


Fig. A-3. State-state traffic estimates
A-11

Table A-8. MDT traffic estimates

| City | Population, thousands | Patrol units $^{\text {a }}$ | Population per unit | Automatic query | Number <br> of MDTs | $\begin{gathered} \text { Queries } \\ \text { permDT } \\ / \mathrm{h} \end{gathered}$ | Queries to NCIC per MDT/h | Increases in queries with MDT $\qquad$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Kansas City | 503 | 150 | 3353 | Yes | 14 | 4.8 | 0.75 | $\times 4.5$ |
| Oakland | 360 | 45 | 8000 | Yes | 25 | 2.0 | 0.2 | $\times 5$ |
| Palm Beach County Sheriff | $150^{\text {b }}$ | 36 | 4160 | Yes | 30 | 1.9 | 1.9 | $\times 10+$ |
| Cleveland | 741 | 138 | 5370 | Yes | 40 | 6 | 6 | $\times 3.5$ |
| Minneapolis | 435 | 45 | 9667 | Yes | 25 | 2 | 0.3 | $\times 10$ |
| Chicago ${ }^{\text {c }}$ | 3500 | $\mathrm{NA}^{\text {d }}$ | NA | Yes | NA | - 5.8 | 1.2 | NA |
| San Francisco ${ }^{\text {e }}$ | 720 | 52 | 13846 | Yes | 5 | NA | - | - |
| Glendale | 135 | 19 | 7105 | No | - | NA | - |  |
| Huntington Beach | 150 | 25-50 | 4000(av) | No | - | 0.4 | - |  |
| Montclair | 24 | 7 | 3429 | No | - | NA | - |  |
| Seattle | 525 | 200 | 2625 | No | - | 0.4 |  |  |
| Average |  |  | 6600 |  |  | $3.8(\mathrm{MDT})$ | 1.7 | 6.6 |
| (Ref. 2 assumptions) |  |  | (5550) |  |  |  | (1.5) | (5.0) |

[^0]
## C. MDT Traffic

It is expected that MDT traffic will have a major impact on both inter-state and intra-state traffic in the next decade. To date, less than $1 \%$ of the mobile patrol units are equipped with MDTs, but these few operational units show a marked increase in data base queries compared to query rate over conventional voice links.

To verify the traffic estimates of Ref. 2 , a limited survey was conducted of several agencies that have equipped a number of their patrol units with MDTs. (Only one or two agencies surveyed have equipped all patrol units with MDITs to date, although it is their intention to do so in the near future.) Eleven agencies were visited, six of which have automated data base query capability through MDTs; other agencies were surveyed because of their experience with computeraided dispatch systems or automatic vehicle location systems. The results of the survey are summarized in Table A-8.

Key factors obtained from the survey include:

1) Increase in data base queries from MDTs vs queries over voice links
2) Number of patrol units per capita.
3) Number of data base queries from MDTs per unit per hour.
4) Fraction of queries directed to NCIC or NLETS.

Factors (1) and (2) can be combined as shown in Ref. 2, Pages 6-29, to derive an estimate for total MDT originated traffic; assuming widespread use by all agencies by 1983. The actual increase in query rates with MDTs is noted to be 6.7, compared with an estimnate of 5.0 used in Ref. 2. Samples and estimated number of patrol units per capita are 6600 and 5550 , respectively; i.e., the estimated number of patrol units is somewhat higher than the sample actual. The actuals for factors (1) and (2) are sufficiently close to the estimates that revisions are not warranted at this time. Essentially, the anticipated increase in data base query rates is confirmed by operational experience to date.

A second comparison of actuals with estimates can be obtained by using factors (2) and (4) directly to derive the absolute number of queries directed to NCIC or NLETS. Again, the actuals confirm the estimates within reasonable limits.

Several observations can be made regarding MDT traffic estimates. The use of MDTs in the law enfor cement community is in its infancy; less than $1 \%$ of the total patrol fleet ${ }^{1}$ is equipped with these devices, and operational experience is limited to less than 1 year in most cases. About 2 to $3 \%$ of the total patrol fleet will be so equipped by the end of 1975. Traffic projections through 1983. based on available actuals must be reviewed frequently to verify projected trends.

A wide variance in use rates is noted in Table A-8, from 1.9 to 6 queries per MDT per hour. Many factors contribute to this variance, and it is premature to construct multivariate traffic models based on the limited data available. As use of MDTs becomes more widespread, correlations should be attempted with variables such as: (1) number of calls for service, (2) patrol units per capita, (3) crime rate, (4) use of one-man versus two-man patrols, and (5) agency policies regulating the conditions under which data base queries should be made. One might expect a strong dependence on patrol units per capita and crime rate, and relatively weak dependence on total population. The variation in query rate between one-man and two-man patrols is difficult to predict; also, the variation in query rates between busy and slack periods is obscured by conflicting demands on the officers' time.

A significant factor not previously quantified relates to an agency's policy of limiting queries to local or state data files, or directing all queries to the NCIC as well as local and state files. The Cleveland Police Department and Palm Beach County Sheriff's Office follow the latter policy, while the other agencies interviewed restricted NCIC queries to wanted-person and out-of-state-vehicle checks, which constitute about 10 to $20 \%$ of the total traffic. It can be expected that agencies will alter their policies in response to developments in query capability (and demand). For example, if query rates increase to the point of saturating communication links to data files, an agency would be forced to implement more restrictive query policies until additional communication capability was installed. Low hit rates might also induce an agency to
limit queries. On the other hand, a capability to automatically run a check on a registered owner simultaneously with a vehicle check would greatly increase transactions against the NCIC wanted-person file. This capability is now available on a limited basis, but is used extensively because of enhanced officer safety.

In summary, the results of the survey indicate that automated queries from MDTs is one of the most readily accepted and utilized innovations in law enfor cement command and control, and can be expected to rapidly increase data base query traffic over the next decade. Small and large communities will be afforded this capability through metropolitan and regional systems (e.g., Kansas City and Las Vegas) and county-wide cooperative systems (e.g., Palm Beach County).

[^1]
## APPENDIX B

## COMMUNICATION LINE COSTS

## I. INTRODUCTION

This Appendix presents a detailed description of costs for communication lines within the continental United States (CONUS) and for links to Alaska and Hawaii

A typical communication line structure between a system termination point and a regional switcher is shown in Fig. B-1. The line consist's of a modem at each end, each of which is connected locally to a service terminal where the long-distance connection is made between the cities being served. The communication line is subject to a mileage charge.

This Appendix covers line mileage costs (which include service terminal costs), modem costs, special costs to Alaska and Hawaii, and multiplexing costs. Sample calculations are included.

## II. LINE MILEAGE COSTS

Line mileage costs cover costs of connecting voice grade lines from one modem to another. These include the local service terminal cost at both ends plus the charge based on airline mileage distances between the cities being serviced. (The service terminal cost is the charge for connecting a line from the actual user's site to a local exchange office for long-distance transmission.) Table B-1 shows installation and monthly charges for these services by line capacity.
III. MODEM COSTS

Modems provide the essential interface between a terminal (system termination, regional switcher, etc.) and a communication line. They provide the translation between the digital signals used by terminals and the analog signals transmitted over communication lines.


Fig. B-1. Components of a typical communication line

Table B-1. Line mileage and service terminal costs

| Line data <br> rate, bps | Line cost, <br> dollars <br> der month <br> per mile | Service terminal costs, dollars |  |
| :---: | :---: | :---: | :---: |
| 2400 | 0.54 | Installation | Maintenance <br> per month |
| 4800 | 0.54 | 50.00 | 40.00 |
| 7200 | 0.54 | 50.00 | 40.00 |
| 9600 | 0.54 | 50.00 | 40.00 |
| 50,000 | 6.48 | 50.00 | 40.00 |

Standard voice grade telephone lines are unconditioned, meaning that they meet minimum specified line requirements. Special engineering, or conditioning, by the phone company is required to maintain performance of voice grade lines operating at higher bit-per-second capacities. The Bell Telephone Company uses the term "data set" to mean modem. Installation and monthly costs for leased Bell Telephone Company data sets, together with line conditioning costs where appropriate, are given in Table B-2. A sample calculation for a terrestrial 2400 -bps communication line over a distance of 100 miles is given in Table B-3.

## IV. ALASKA AND HAW AII LINKS

Alaska and Hawaii are serviced via international links from Seattle and San Francisco, respectively. Line costs to these states, therefore, include terrestrial line charges from the regional switcher(s) servicing the states of Washington and California plus the respective link costs outside the CONUS. Link costs for 2400 -bps service are shown in Table B-4. Minimum 2400-bps service is provided to both Alaska and Hawaii in all options. A sample calculation for a $2400-\mathrm{bps}$ line from a regional switcher in Phoenix to a system termination in Juneau is given in Table B-5.

## v LINE SIZING

The following sample calculation indicates how line capacity is adjusted in the topology program (see Section III of main report) to maintain a line utilization factor, or $\rho$, of less than 0.7. As stated in Section III, $\rho$ is given by:

$$
\rho=\left(\frac{T}{L m \times B_{c}}\right)\left[\frac{(L m+O H) B_{c}}{C}+N T A \times D \times D D L+N P T\right]
$$

Table B-2. Modem and line conditioning costs

| $\begin{aligned} & \text { Line } \\ & \text { capacity, } \\ & \text { bps } \end{aligned}$ | $\begin{aligned} & \text { Bell } \\ & \text { modern } \end{aligned}$ | Modem costs, ${ }^{\text {a }}$ dollars |  | Line conditioning costs, dollars |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Installation per month | Maintenance per month | Installation per month | Maintenance per month |
| 2,400 | 201C | 75.00 | 55.00 | - | - |
| 4,800 | 208A | 150.00 | 125.00 | - | - |
| 7,200 | 203 | 200.00 | 200.00 | - | 19.00 |
| 9,600 | 209A | 200.00 | 230.00 | 150.00 | 13.50 |
| 50,000 | - | - b | - | - | - |

${ }^{a}$ Required at both ends of line.
$\mathrm{b}_{\text {Included }}$ in service terminal costs.

Table B-3. Sample calculation

| Item | Installation <br> costs, <br> dollars | Maintenance costs <br> per month, <br> dollars |
| :---: | :---: | :---: |
| 2400-bps modems, <br> Two required <br> Line conditioning | 150.00 | 110.00 |
| Service terminals, <br> Two required | 100.00 | - |
| Mileage cost <br> 100 miles at $\$ 0.54 /$ mile | - | 80.00 |
| Total installation <br> Total monthly charge <br> Annual charge | 250.00 | 244.00 |

Table B-4. 2400-bps international link costs


Consider a communication line between Phoenix and Washington, D. C. ith traffic level (T) equal to 1.32 kbps and a distance ( $D$ ) of 1977 mi . Other values in the equation are:
$\mathrm{Lm}=$ average message length in characters $=118$
$\mathrm{B}_{\mathrm{c}}=$ bits/character $=8$
$\mathrm{OH}=$ overhead characters or message characters other than actual text characters $=34$
NTA = average number of line turnarounds required to complete a message $=5$
D = distance from system termination to regional switcher, mi
$D D L=$ line propagation delay in millisecond $/ 100 \mathrm{mi}=0.001 \mathrm{~s}$
$\mathrm{NTP}=$ nodal processing time $=0.006 \mathrm{~s}$
To begin the calculation, a line capacity (C) of 2400 bps is used.

$$
\rho=\left(\frac{1320}{118 \times 8}\right)\left[\frac{(118+34) \times 8}{2400}+\frac{5 \times 1977 \times 0.001}{100}+0.006\right]
$$

$=(1.398)(0.507+0.1048)$
$=0.854$
The resulting value of $p$ equal to 0.854 is unacceptable because it exceeds 0.7. Therefore, a new iteration is attempted with the line capacity increased to 4800 bps .

$$
\begin{aligned}
\rho & =\left(\frac{1320}{118 \times 8}\right)\left[\frac{(118+34) \times 8}{4800}+\frac{5 \times 1977 \times 0.001}{100}+0.006\right] \\
& =(1.398)(0.2533+0.1048) \\
\rho & =0.5006<0.7
\end{aligned}
$$

The resulting value of $\rho$ equal to 0.5006 is acceptable. Therefore, for the indicated traffic level of 1.320 kbps between Phoenix and Washington, D.C., a line capacity of 4800 bps is assigned.

As line capacity requirements increase, the following line combinations are assigned:

| Voice grade equivalents | Line capacities, bps |
| :---: | :---: |
|  |  |
| 2 | 2400 |
| 3 | 4800 |
| 4 | 7200 |
| 5 | 9600 |
| 9600,2400 |  |
| 6 | 9600,4800 |
| 7 | 9600,7200 |
| 8 | 9600,9600 |
| 9 | $9600,9600,2400$ |
| 10 | $9600,9600,4800$ |

When multiple line assignments are required, the equation for $\rho$ is evaluated with C equal to 9600 bps and the traffic term $T$ modified to reflect the percentage of total line equivalents handled by a single 9600 -bps line. For example, if six voice grade equivalents were required, i.e., one 9600- and 4800 -bps line each, then a $C=9600$ would be used and the traffic would be multiplied by a factor of four-sixths (or $9600 / 9600+4800$ ), which is equal to two-thirds. The assumption in this example is that if the requirement for $\rho$ is satisfied with the $9600-\mathrm{bps}$ line carrying two-thirds of the traffic, then it will be satisfied by the 9600 - and 4800 -bps lines together carrying the full traffic load.

## A. Criteria for Use

Time-division multiplexing is used in options 1, 2, and 3 in which usage has a significant effect on total network costs. Frequency-division multiplexing is useful only with low-speed lines ( 75 to 150 baud) that were not used in the networks; therefore, usage was not considered.

Multiplexing is most effective in cases where a closely spaced group of system terminations a long distance (greater than 1000 mi ) from the switcher can be served by one multiplexed data stream. This criterion is met primarily in the one region (options 1,2 , and 3) where multiplexexs were used. Some savings could have been provided by multiplexing in options 4 and 7 , but the impact on total costs would be insignificant.

When multiplexing is used, d:-lup backup capability is provided to prevent significant reduction in network availability. The magnitude of backup is an estimate, as hard values on equipment reliability are not available. Wide-area telephone service (WATS) is used to provide the backup lines. All backup capability is at 2400 bps .
B. Multiplexer Configurations Used

Cost details are given for the multiplex cases used. Costs are divided into recurring hardware lease costs with and without multiplexers. A cost avings equation is derived first on a monthly basis, then on an annual basis. Installation cost differentials are assimed to be insignificant.

## 1. Four 2.4-kbps Lines Multiplexed on One 9.6-kbps Line

a. Description. Four users remote to the switcher (regional-switching center, RSC) operating at 2.4 kbps , are combined on one voice line at 9.6 kbps . The multiplexer (MUX) is located at one of the remote users with the other users interfaced through 2. 4 -kbps lines to the MUX location. The MUX is built into the Bell 209A modem. The multiplexing capability could be obtained from other manufacturers at similar cost.
b. Costs (see Table B-6).

Table B-6. Costs for four 2.4-kbps lines multiplexed on one 9.6 -kbps line

| Hardware costs per month, dollars | Hardware costs per month, dollars |
| :---: | :---: |
| With multiplexers | Without multiplexers |
| $\begin{aligned} & \text { Dl line conditioning } \\ & \text { at } \$ 27 \text { line } \end{aligned}=27$ | Eight Bell 2012.4 -kbps <br> modems at $\$ 55 / \mathrm{mo}=440$ |
| Two Bell 209A 9.6-kbps modems at $\$ 230 / \mathrm{mo}=460$ | Eight service terminals $\text { at } \$ 40 / \mathrm{mo} \quad=320$ |
| Six Bell 201 2. 4 -kbps modems at $\$ 55 / \mathrm{mo}=330$ |  |
| Eight service terminals at $\$ 40 / \mathrm{mo}=320$ |  |
| Totals 1,137 | 760 |

Savings $/$ month $=760-1137+0.54($ distance saved $)=-377+0.54\left(D_{S}\right)$
where 0.54 = cost of voice line per mile/month
Savings $/$ year $=-4524+6.48\left(D_{S}\right)$
$D_{S}=\Sigma$ (distance from RSC to states other than MUX state)

- $\Sigma$ (distance from MUX state to other states served by MUX)

> 2. Two 2.4-kbps Users Multiplexed on One 4.8-kbps Line
> a. Description. The multiplex capability is built into the 4. 8-kbps modems.
> b. Costs (see Table B-7).

Table B-7. Costs for two 2.4-kbps users multiplexed on one 4.8-kbps line

| Hardware costs per month, dollars | Hardware costs per month, dollars |  |
| :--- | :--- | :--- |
| With multiplexers | Without multiplexers |  |
| Two 4. 8-kbps modems at $\$ 150=300$ | Four Bell 201's at $\$ 55$ | 220 |
| Two Bell 201 modems at $\$ 55=110$ | Four service terminals at $\$ 40=160$ |  |
| Four service terminals at $\$ 40=160$ |  |  |
| Totals | 570 | 380 |

Savings/month $=-190+0.54\left(\mathrm{D}_{\mathrm{S}}\right)$
Savings/year $=-2280+6.48\left(D_{S}\right)$
where $D_{S}$ is as given in Table B-6
3. WATS Dial Backup Costs. The following costs and criteria for use are the basis for dial backup using WATS lines.
a. Costs.

One WATS line ( $10 \mathrm{hr} / \mathrm{mo}$ ) $=290 / \mathrm{mo} \times 12=3480 \mathrm{yr}$ Additional use of WATS line $=\$ 21.75 / \mathrm{hr}$
One phone service $=29.50 / \mathrm{mo} \times 12=354 / \mathrm{yr}$
One Bell 201 modem $=55 / \mathrm{mo} \times 12=660 / \mathrm{yr}$

## b. Criteria for dial backup hardware.

## Up to six MUX locations

Eight WATS lines ( $10 \mathrm{hr} / \mathrm{mo}$ )

+ eight phones at RSC
+ two phones at each state on MUX
+ one Bell 201 at each MUX location
+ four Bell 201's at RSC
Seven to nine MUX locations Eight WATS lines ( $20 \mathrm{hr} / \mathrm{mo}$ )
+ eight phones at RSC
+ two phones at each state multiplexed
+ one Bell 201 modem at each state multiplexed
+ four Bell 201 modems at RSC


## More than nine MUX locations

Sixteen WATS line ( $10 \mathrm{hr} / \mathrm{mo}$ )

+ sixteen phones at RSC
+ two phones at each state multiplexed
+ one Bell 201 modem at each state multiplexed
+ eight Bell 201 modems at RSC
C. Cost Details for NALE COM Options.

Tables B-8 through B-14 give details of the MUX configurations for options 1, 2, and 3. In these tables the system terminations are generally designated by a number. The relation of the numbers to states is shown in Table B-15.

Note that for cases where Alaska and Hawaii are multiplexed, distance calculations are made to the international port of entry, which is Sacramento for links to Hawaii and Seattle for links to Alaska.

Table B-8. MUX configuration
OPTION 1
USAGE $\qquad$
RSC AT $\qquad$

| $\begin{gathered} \text { MUX } \\ \text { LOCATION } \end{gathered}$ | MUX CONFIG. | $\begin{aligned} & \text { CONNECTED } \\ & \text { STATES } \end{aligned}$ | $\begin{aligned} & \text { DIST. } \\ & \text { RSC-ST. } \end{aligned}$ | $\begin{aligned} & \text { DIST. } \\ & \text { MUX-ST. } \end{aligned}$ | $\begin{aligned} & \text { ANNUAL } \\ & \text { SAVII: } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| OREGON (37) | 402.4 K | 12, 47, 2 | 2923 | 639 | 10276 |
| NEW HAMP. (29) | 4 ¢ 2.4 K | 19, 21, 45 | 6876 | 268 | 38295 |
| NEW YORK (32) | $\begin{aligned} & 4.8,2.4, \\ & 2.4 \end{aligned}$ | 7, 39 | 4480 | 222 | 24747 |
| PENN. (38) | $\begin{aligned} & 4.8,2.4, \\ & 2.4 \end{aligned}$ | 8, 30 | 4155 | 221 | 22648 |
| WASH. D.C. (52) | 4 @ 2.4 | 20, 46, 51 | 5935 | 122 | 33144 |
| KENTUCKY (17) | 402.4 | 35, 42, 48 | 4821 | 508 | 23424 |
| GEORGIA (10) | 4 © 2.4 | 9, 33, 40 | 5307 | 777 | 24830 |
| MISS. (24) | $4 @ 2.4$ | 1, 4, 18 | 3861 | 568 | 16814 |
| ILLINOIS (13) | 402.4 | 14, 22, 49 | 4448 | 662 | 20009 |
| WYOMING (50) | 402.4 | 6, 34, 41 | 2653 | 858 | 7107 |
| NEBRASKA (27) | 4 @ 2.4 | 15, 16, 23 | 3429 | 643 | 13529 |

TOTAL $\$ 234,823$

- DIALUP BACKUP COSTS

| 16 WATS LINES @ $3480 / \mathrm{yr}$ | $=$ | 55680 |
| :---: | :---: | :---: |
| 192.4 K MODEMS @ $660 / \mathrm{yr}$ | $=$ | 12540 |
| 100 phones @ $354 / \mathrm{yr}$ | $=$ | 35400 |

[^2]OPTION 1
USAGE STATE TO NATIONAL 1977 thru 1979
RSC AT 52 (WASHINGTON, D.C.)

| $\begin{gathered} \text { MUX } \\ \text { LOCATION } \end{gathered}$ | $\begin{gathered} \text { MUX } \\ \text { CONFIG. } \end{gathered}$ | CONNECTED STATES | $\begin{gathered} \text { DIST. } \\ \text { RSC-ST. } \end{gathered}$ | $\begin{aligned} & \text { DIST. } \\ & \text { MUX-ST } \end{aligned}$ | ANNUAL SAVINGS |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Idaho (12) | $4 @ 2.4 \mathrm{~K}$ | 37, 47, 2 | 7072 | 1151 | 33844 |
| Utah (44) | 402.4 | 3, 11, 28 | 6625 | 1463 | 28925 |
| So. Dakota (41) | 402.4 | 26, 34, 50 | 4628 | 1076 | 18492 |
| Kansas (16) | 4 @ 2.4 | 6, 31, 36 | 4244 | 1376 | 14060 |
| Iowa (15) | 402.4 | 23, 27, 49 | 2685 | 644 | 8701 |
| Miss (24) | 4@2.4 | 1, 4, 18 | 2573 | 568 | 8464 |
|  |  |  | TOTAL |  | 112486 |
| DIALUP BACKUP COSTS |  |  |  |  |  |
| 8 WATS Lines @ 3480/yr |  | $=$ | 27840 |  |  |
| 102.4 K Modems @ 660/yr |  | $=$ | 6600 |  |  |
| 56 Phones @ 354/yr |  | $=$ | 19824 |  |  |

TOTAL
54264

Total Savings $=112486-54264=58222 /$ yr.

Table B-10. MUX configuration

OPTION 1
USAGE STATE TO NATIONAL 1980-1983
RSC AT 52 (Washington D.C.)

| MUX <br> LOCATION | MUX <br> CONFIG. | CONNECTED <br> STATES | DIST. <br> RSC-ST. | DIST. <br> MUX-ST. | ANNUAL <br> SAVINGS |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 28 | $2 @ 2.4$ | 11 | 2374 | 103 | 12443 |
| 12 | $4 @ 2.4$ | $26,37,47(2)$ | 6558 | 1039 | 31239 |
| 23 | 402.4 | $34,41,49$ | 3281 | 973 | 10431 |
| 27 | 402.4 | $15,16,50$ | 3369 | 729 | 12576 |
| 36 | 402.4 | $6,31,43$ | 4409 | 1332 | 15414 |

TOTAL
49356

ANNUAL SAVINGS $=82103-49536=32567$

Table B-11. MUX configuration
OPTION 2
USAGE $\qquad$
RSC AT $\qquad$

| $\begin{gathered} \text { MUX } \\ \text { LOCATION } \end{gathered}$ | $\begin{gathered} \text { MUX } \\ \text { CONFIG. } \end{gathered}$ | CONNECTED STATES | $\begin{aligned} & \text { DIST. } \\ & \text { RSC-ST. } \end{aligned}$ | $\begin{gathered} \text { DIST. } \\ \text { MUX-ST. } \end{gathered}$ | ANNUAL SAVINGS |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 12 | 402.4 | 37, 47, 2 | 3171 | 1151 | 8565 |
| 50 | 402.4 | 6, 34, 41 | 2653 | 858 | 7107 |
| 15 | 402.4 | 14, 23, 49 | 4172 | 475 | 19432 |
| 36 | 4 @ 2.4 | 4, 16, 27 | 3103 | 943 | 9472 |
| 24 | 402.4 | 1, 40, 42 | 4705 | 1095 | 18868 |
| 48 | 4@2.4 | 17, 46, 51 | 5481 | 667 | 26670 |
| 8 | $4 @ 2.4$ | 7, 20, 30 | 6310 | 372 | 33954 |
| 29 | 402.4 | 19, 39, 45 | 6858 | 298 | 37984 |
|  |  | $\cdots$ | TOTAL |  | 162052 |
| DIALUP BACKUP COSTS |  |  |  |  |  |
| 8 WATS LINES @ 6090/yr. |  | $=$ | 48720 |  |  |
| 12 201C Modems @ 660/yr. |  | = | 7920 |  |  |
| 72 Phones @ 354/yr. |  | $=$ | 25488 |  |  |

ANNUAL SAVINGS $=162052-82128=77924$

OPTION 2
USAGE 1980-1983
RSC AT $\qquad$

| MUX <br> LOCATION | MUX <br> CONFIG. | CONNECTED <br> STATES | DIST. <br> RSC-ST. | DIST. <br> MUX-ST. | ANNUAL <br> SAVINGS |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 29 | $4 @ 2.4$ | $19,39,45$ | 6858 | 298 | 37984 |
| 51 | 402.4 | $7,8,48$ | 5987 | 636 | 30150 |
| 27 | $4 @ 2.4$ | $15,16,23$ | 3429 | 643 | 13529 |
| 4 | 402.4 | $24,36,40$ | 3882 | 1152 | 13166 |
| 50 | $4 @ 2.4$ | $26,34,41$ | 2975 | 1281 | 6453 |

TOTAL
101282
DIALUP BACKUP COSTS

| 8 WATS Lines @ 3480/yr. | $=$ | 27840 |
| :--- | :--- | ---: |
| 9 201C Modems @ 660/yr. | $=$ | 5940 |
| 48 Phones @ 354/yr. | $=$ | 16992 |

TOTAL

Annual Savings $=101282-50772=50510$

Table B-13. MUX configuration
DPTION 3
USAGE 1977 THRU 1979
RSC AT 52 (Washington D.C.)


Annual Savings $=111041-50772=60269$

## OPTION 3

USAGE 1980 THRU 1983 $\qquad$
RSC AT 52 (Washington D.C.)

| MUX <br> LOCATION | MUX <br> CONFIG. | CONNECTED <br> STATES | DIST. <br> RSC-ST. | DIST. <br> MUX-ST. | ANNUAL <br> SAVINGS |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 28 | 202.4 | $5(11)$ | 2375 | 103 | 12443 |
| 12 | 402.4 | $26,44,47(2)$ | 6033 | 986 | 28180 |
| 15 | 402.4 | $34,41,50$ | 4049 | 1485 | 12091 |
| 16 | 402.4 | $27,31,36$ | 3803 | 1017 | 14864 |
| DIALUP BACKUP COSTS |  |  |  |  |  |

TOTAL
43176

Annual Savings $=67578-43176=24402$

Table B-15. Numerical designations used for system terminations

| State | Capital |  | Capital |
| :--- | :--- | :--- | :--- | :--- |
| 1. Alabama | Montgomery | 27. Nebraska | Lincoln |
| 2. Alaska | Juneau | 28. Nevada | Carson City |
| 3. Arizona | Phoenix | 29. New Hampshire | Concord |
| 4. Arkansas | Little Rock | 30. New Jersey | Trenton |
| 5. California | Sacramento | 31. New Mexico | Santa Fe |
| 6. Colorado | Denver | 32. New York | Albany |
| 7. Connecticut | Hartford | 33. North Carolina | Raleigh |
| 8. Delaware | Dover | 34. North Dakota | Bismark |
| 9. Florida | Tallahassee | 35. Ohio | Columbus |
| 10. Georgia | Atlanta | 36. Oklahoma | Oklahoma City |
| 11. Hawaii | Honolulu | 37. Oregon | Salem |
| 12. Idaho | Boise | 38. Pennsylvania | Harrisburg |
| 13. Illinois | Springfield | 39. Rhode Island | Providence |
| 14. Indiana | Indianapolis | 40. South Carolina | Columbia |
| 15. Iowa | Des Moines | 41. South Dakota | Pierre |
| 16. Kansas | Topeka | 42. Tennessee | Nashville |
| 17. Kentucky | Frankfort | 43. Texas | Austin |
| 18. Louisiana | Baton Rouge | 44. Utah | Salt Lake City |
| 19. Maine | Augusta | 45. Vermont | Montpelier |
| 20. Maryland | Annapolis | 46. Virginia | Richmond |
| 21. Massachusetts | Boston | 47. Washington | Olympia |
| 22. Michigan | Lansing | 48. West Virginia | Charleston |
| 23. Minnesota | St. Paul | 49. Wisconsin | Madison |
| 24. Mississippi | Jackson | 50. Wyoming | Cheyenne |
| 25. Missouri | Jefferson City | 51. Washington, D. C. | City |
| 26. Montana | Helena | 52. Washington, D. C. | NCIC |

## APPENDIX C

SWITCHER CONFIGURATIONS AND COST BASES
I. INTRODUCTION

This Appendix presents the design philosophy and functional flow of the message switcher. Specific hardware configurations are given which have been developed for discrete throughput levels that cover the range of possible switched traffic for the various network options. These configurations have been developed for the purpose of cost modeling. Costs are given for each hardware configuration and for the various NLETS upgrades.
II. DESIGN PHILOSOPHY

Three factors dominated the functional and system design of the message switcher: (1) to minimize the response time in the interest of officer safety, (2) to maximize its throughput, and (3) to ensure reliability.

It was felt that the major user's requirement was to have a fast, responsive system. To ensure a fast response, several design requirements have been imposed. All messages will reside only in core memory queues. All messages are prioritized, with the officer-safety type messages given first priority. Full-duplex protocols will be used for all data transmission between the regional message switchers, and, where possible, between the regional message switchers and the system terminations (state computers). Where necessary, multiple lines will be used to decrease response time and to increase throughput.

Reliability of the message switchers has been emphasized. Each message switching center will have redundant systems with automatic switchover. All messages, regardless of priority, will be stored in core. Rotational memory will not be used. Additionally, the message switching logic will be designed to prevent congestion caused by abnormally high message-arrival rates. Input of messages will be inhibited when queue space is full. In the same priority level, output of messages will have priority over input, and the capability to defer low-priority messages will be provided.
III. MESSAGE SWITCHER FUNCTIONAL FLOW

Figure C-1 is a functional flow diagram. The block labels do not imply a physical realization of the message switcher.

The input COMMUNICATION LINE INTERFACES block furnishes the electrical interface for the modem and the logic that is required for its conditioning. Through use of the receiver clock furnished by the modem, it also converts the non-return-to-zero (NRZ) bit stream into assembled 8-bit characters (including parity).

The MESSAGE ASSEMBLY block assembles messages by deblocking the character stream.

The ERROR CONTROL block provides an error detection capability and initiates error recovery procedures. Although shown as a distinct logical function, this capability is highly dispersed. The character parity is most efficiently checked during the assembly of characters in the interface. It is necessary for a logical block to be formed before block or frame parity can be checked. Additionally, all internal data transfers require a parity check.

The MESSAGE CONTROL AND ROUTING block is primarily logic which examines the assembled message, determines its priority, forms the appropriate pointers, and places them in the proper queue. (The pointers are queued, not the messages.) For routing purposes, it is also necessary for this functional block to maintain the status of the network.

The BUFFER AND QUEUE block furnishes storage which is used to assemble messages on input and to buffer them for output and to form space to queue the message pointers. Efficient use of storage is achieved through use of a dynamic allocator and common use of a buffer space by both input and output. This functional block provides the message switcher its inherent capability to smooth traffic.

The MESSAGE DISASSEMBLY block segregates the message into logical blocks for output. It also disassembles the blocks into a character stream for presentation to the communication line interface.


Fig. C-1. Regional message switcher functional block diagram

The LINE CONTROL block provides the capability of controlling and ordering the flow of data between the various message switchers. It also determines which line discipline is to be used. Full-duplex, half-duplex, polled, or contention line discipline capabilities will be furnished.

The output COMMUNICATION LINE INTERFACE converts the character stream to a NRZ bit stream. It furnishes the logic necessary to condition the modem for transmission and also furnishes the necessary electrical interface.

The LOGGING AND STATISTICS block provides the capability of collecting and forming statistics that will be useful in tuning the network. It will also provide an audit trail to the extent that it is required.

Although not shown in Fig. C-1, at least one switcher in the network will be capable of cutputting and inputting high-speed data to and from magnetic tape and a line printer. This capability is furnished for the purpose of program development and maintenance. It also provides the capability of outputting statistics.

## IV. HARDWARE CONFIGURATIONS

Three specific message switcher hardware configurations have been developed for the purpose of cost modeling. The use of specific hardware (i.e., PDP-11's) does not imply a design requirement. The specific equipment was chosen for the purpose of cost modeling as being typical. The three configurations cover the message throughput requirements for the estimated range of network traffic that each switcher must handle in the various network options.

Figure C-2 gives the message switcher architecture that has been used. The use of this architecture does not imply a system design requirement, but rather was developed for the purpose of cost modeling as being typical. This architecture was used for all configurations. Complete redundancy has been used because of the reliability requirements. Redundancy requires the use of the bus switches. The line printer and magnetic tapes are non-redundant peripherals for use in the network operation center only.


Fig. C-2. Message switcher functional block diagram

The matrix given is to be used for determining which of the message switcher configurations ( $A, B$, or $C$ ) is to be used for the different network options.

| Throughput, <br> kbps | $1-20$ | Number of lines |  |
| :---: | :---: | :---: | :---: |
| 80 | A | $21-40$ | $41-60$ |
| 160 | B | B | B |
| 240 | C | B | C |

The cost for message switchers $A, B$, and $C$ include complete hardware redundancy. Costs for non-redundant configurations can be obtained by dividing the number of units in each line item by two, then recalculating costs. There is no requirement for bus switchers in non-redundant configurations. Since in any option at least one switcher is redundant, software costs do not change.

## A. Software Costs

All of the processors chosen in configurations $A, B$, and $C$ have the capability of expanding their core to 128,000 words ( 16 -bit). This capability was necessitated by the amount of software required, the lack of rotational mass memory dictated by reliability and response time, and the network philosophy of loading the communication lines to 0.7 . All of the processors are relatively fast and well suited for communications handling tasks.

The costs of configurations $A, B$, and $C$ do not include the cost of the communication line interfaces or the core required for buffering and queuing. These costs are identified in Section $E$ of this Appendix. Costs for equipment pertaining to the operations center for all configurations is given in Table C-1.

Sofiware costs for the various network options (not insluding the upgrading of NLETS) are given in Table C-2. Two sets of software will be used: one set basic to all options, and the other added when the number of regions is ten or more.

Table C-2. Software costs

| Equipment | $\begin{aligned} & \text { Man- } \\ & \text { years } \end{aligned}$ | Cost, dollars |
| :---: | :---: | :---: |
| Basic set |  |  |
| Dedicated supervisor: streamlined | 1.0 |  |
| Buffer management and queue control | 1.0 |  |
| Protocol and data link control: BSC and SDLC | 0.5 |  |
| Message switchirig | 1.0 |  |
| Message header analysis | 0.5 |  |
| System recovery: switchover routine | 1.0 |  |
| On-line diagnostics | 1.0 |  |
| Logging and statistics | 0.5 |  |
| Total (dollars/man year) | 6.5 | 234,000 |
| Computer time |  | 60,000 |
| Total |  | 294,000 |
| Extended set |  |  |
| Routing and traffic management | 0.5 |  |
| Inter-computer communications | 0.5 |  |
| Total | 1.0 | 36,000 |
| Computer time |  | 10,000 |
| Total |  | 46,000 |

B. Configuration A

Specific hardware and detailed costs for configuration A are presented in Table C-3.

Table C-3. Configuration A

| Equipment | $\begin{gathered} \text { Nuniber } \\ \text { unity } \\ \text { unity } \end{gathered}$ | Cost, dollars |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\underbrace{\substack{\text { unit } \\ \text { cost }}}_{\text {Unit }}$ | $\begin{aligned} & \text { Three-shift } \\ & \text { maintenance } \\ & \text { (per month) } \end{aligned}$ | Hardware total | $\begin{gathered} \text { Maintenance } \\ \text { total } \\ (7 \mathrm{yr}) \end{gathered}$ |
| $\mathrm{PDP}-11 / 40-\mathrm{BK} / \mathrm{BL}$ MD11-AP (16,000 words, byte parity, 980 nsec) <br>  | Two | 17,700 | 224 | 35,400 | 37,600 |
| - $\begin{aligned} & \text { KT11-D Memory management } \\ & \text { KCilla } \\ & \text { Communications arithmetic }\end{aligned}$ | Two | 2,500 | 40 | 5,000 | 6,800 |
| element (provides CRC and LRC) | two | 800 | 12 | 1,600 | 2,000 |
| MM11-UP (16, oino words, byte parity, | Two | 5,600 | 50 | 11,200 | 8,400 |
|  | Two | 6,300 | 50 | 12,600 | 8,400 |
| KW1-P Programmable real-time clock | Two | 700 | 6 | 1,400 | 1,000 |
| PR11 300 character/s paper tape recorder, <br> H960-DA Gabinet | ${ }_{\text {Two }}^{\text {Two }}$ | 2,400 2,400 | 30 | 4.800 | 4,800 |
| ${ }^{\text {H960-dA Cabinet }}$ | Two | 2,400 | 0 | 4,800 | $\bigcirc$ |
| Total |  | 38,400 | ${ }_{4} 12$ | 76,800 | 69, 000 |
| GixA (i0\%) |  | 3,800 |  | 7,700 |  |
| Subloat |  | 42,200 |  | 84,500 |  |
| Profit (9\%) |  | 3,800. |  | 7,600 |  |
| Total |  | 46,000 |  | 92,100 | 49,000 |
| Total, hardware and maintenance |  |  |  |  | ¢ 161,100 |

## C. Configuration B

Specific hardware and detailed costs for configuration B are presented in Table C-4. Configuration $B$ differs from $A$ in that a more powerful processor and 32,000 words of fast semiconductor memory ( 490 ns ) are provided. This processor's instruction set, when compared with that of A, has more sophisticated instructions, more general registers, and a more powerful interrupt facility.

Table C-4. Configuration B

| Equipment, | $\begin{gathered} \text { Number } \\ \text { ouft } \\ \text { unitit } \end{gathered}$ | Cost, dollars |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\underbrace{\text { det }}_{\substack{\text { Unit } \\ \text { cost }}}$ | $\underset{\substack{\text { Thire-shint } \\ \text { (partenance } \\ \text { (ponth) }}}{\text {. }}$ | $\underset{\substack{\text { Hardware } \\ \text { total }}}{ }$ | $\begin{gathered} \text { Maintenance } \\ \text { totar) } \\ (7 \mathrm{yr}) \end{gathered}$ |
| PDP11/45-CU |  |  |  |  |  |
| KB11-A CP <br> MF11-UP 16,000 words, byte parity. Serial LA 30 DEC Writer |  |  |  |  |  |
| ${ }_{\text {KG11-D }}^{\text {KTild }}$ ( Memory management | Two | 2,500 | 40 | 5.000 | 6,800 |
| KG11-A Communications arithmetic |  |  |  |  |  |
|  | $\underset{\text { Two }}{\text { Two }}$ | 2, | 24 24 | $\begin{aligned} & 4,200 \\ & 3,00000 \end{aligned}$ | $\xrightarrow[\substack{4,000 \\ 4,000}]{\text { c,000 }}$ |
|  | Sixteen | 3,400 | 40 | 54,400 | 53,800 |
|  | Two | 700 | 6 | 1,400 | 1,000 |
| inclucing control | wo | 2,400 | 30 | 4,800 | 4,800 |
| H960-DA Cabinet | Two | 2,400 | 0 | 4,800 | 0 |
| Total |  |  |  | 134,600 | 137,900 |
| GixA (10\%) |  |  |  | 13.500 |  |
| Subtotal |  |  |  | 148,100 |  |
| Profit (9\%) |  |  |  | 13,300 |  |
| Total |  |  |  | 161,400 | 137,900 |
| Total hardware and maintenance |  |  |  |  | 299,300 |

D. Configuration C

Specific hardware and detailed costs for configuration $C$ are presented in Table C-5. This configuration differs from B in that a dual processor architecture is used.

Table C-5. Configuration $C$


## E. Line Interface Costs

Line interface costs were developed separately to facilitate the development of the costs of the various network options. The organizational philosophy used was that each port would have a full-duplex capability, that the assembly buffers would be fixed length, and that the output buffers (queues) would be of variable length. The output buffers would be managed by a dynamic memory allocator. The queue space to be provided would be such that the probability of overflow, with an average facility utilization of 0.7 , would be 0.01 . The cost model is as follows:

Line Interface Costs $(K \$)=n_{1}(14.3)+n_{2}(18.0)$

$$
+\left\lceil\frac{\left(n_{1}+n_{2}\right)(B L+10 M L)}{32000}\right\rceil(22.8)
$$

where
$n_{1}=$ number of communication lines $\leq 9600 \mathrm{bps}$
$n_{2}=$ number of $50-\mathrm{kbps}$ communication lines
$B L=$ blocking factor
$\mathrm{ML}=$ average message length
The expression $\lceil a / b\rceil$ means to perform the indicated operation $a / b$ and round off to the nearest integer.

Line interface costs for non-redundant switchers are:

Line Interface Costs $(\mathrm{K} \$)=\mathrm{n}_{1}(7.2)+\mathrm{n}_{2}(9.0)$

$$
+\left\lceil\frac{\left(\mathrm{n}_{1}+\mathrm{n}_{2}\right)(\mathrm{BL}+10 \mathrm{ML})}{32000}\right](11.4)
$$

## F. Full-Duplex Converters

Some of the network options consider the use of full-duplex circuits and protocols. Because of hardware and software deficiencies, many states and the NCIC presently lack this capability. To overcome this difficulty, the use of half-duplex to and from full-duplex converters has been planned for application where necessary. A small minicomputer with the appropriate amount of core for buffering has been estimated for this use. Estimated costs are:

Computer hardware: | $\$ 44,000$ |
| ---: |
| Software: |
| Total: |$\frac{\$ 40,000}{\$ 84,000}$

## G. NLE'TS Upgrade Costs

Options 1, 2, 4, and 7 consider the use of the existing NLETS message switcher to take advantage of the sunk costs. For this reason several analyses have been performed to determine the NLETS throughput capability and its ability to be upgraded to handle the traffic necessary for its inclusion in the various networks.

1. Option 1. Option 1 assigns all of the state-state traffic to the NLETS switcher. Initially, an analysis was performed to determine the throughput capability of the existing switcher. This analysis showed the switcher to be capable of handling all of the state-state traffic until the spring of 1979, at which time it must be upgraded to handle the traffic through 1983.

A second analysis was performed to determine the throughput improvement realized by two different upgrades. The analysis showed both upgrades capable of handling the projected 1983 state-state traffic. The costs given here are for the most efficacious upgrade. This upgrade entails customizing the existing code to make it more efficient (execute faster) and adding bulk core memory for the purpose of forming fast access queues for the inquiry/response type messages. Estimated costs are:

Customize existing NLETS code: \$ 30,000
Bulk core, with controller: $\quad \$ 90,000$
Total:
2. Option 2. Option 2 is a one-region network with the switcher located at Phoenix. Because of the high-throughput and low-delay requirements, the present switcher and its software cannot be used. Only the sunk costs of some of the line interface units can be recovered by using them where transmission rates less than 3600 bps are required. To recover these costs entails specifying the same systems manufacturer as made the existing equipment. These costs are given in Table C-6 and include redundancy as required.
3. Options 4 and 7. Options 4 and 7 are both two-region networks with Phoenix (NLETS) as the western switcher, with the network operations center located at the eastern switcher. Again, as in option 2, these options will require new hardware and software for NLETS, with some of the sunk costs being recovered from use of some of the line interface units. The costs of options 4 and 7 are the same. They are given in Table $C-7$ and include redundancy. The software costs are bundled. Maintenance costs given in Table C-7 do not include that for the existing line interface units.

Table C-6. Costs for option 2

| Equipment | Cost, <br> doliars | Annual maintenance <br> cost, dollars |
| :---: | :---: | :---: |
| Basic computer hardware, except line <br> interface units | 520,000 | 46,800 |
| Operations center equipment (one line <br> printer and two magnetic tape units) | 19,000 | 1,900 |
| Line interface units | 541,000 | 48,700 |

Table C-7. Costs for options 4 and 7

| Equipment | Cost, <br> dollars | Annual maintenance <br> cost, dollars |
| :---: | :---: | :---: |
| Basic computer hardware, except line <br> interface units | 360,000 | 32,400 |
| Line interface units | 153,000 | 13,700 |

## APPENDIX D

## MICROWAVE COSTS

## I. INTRODUCTION

Microwave links are required for option 7 to provide communications from the satellite ground station to the system termination served by the station. This Appendix describes hardware required and subsequent costs and compares common carrier costs to microwave costs. Problems such as vulnerability to destruction and difficulty in obtaining frequency, site, and path approval are not considered. Neither are economic factors such as the effects of inflation or the cost of money

Many assumptions were made for estimating purposes. These assumptions are:

| Link length: | 30 mi average |
| :--- | :--- |
| Repeaters/link: | one |
| Frequency: | two or six GHz bands |
| Antenna height: | 100 ft |
| Antenna size: | 8 ft |
| Commercial power: | not available at repeaters |
| Buildings: | space available at Metropolitan terminal |
| System life: | 7 yr |
| Capacity: | half-duplex video link (black and white) and |
|  | one full-duplex $50-\mathrm{kbps}$ data channel |

Costs are separated for terminals and repeaters in both non-redundant and redundant configurations, although redundant costs were used in option 7 Also separated are the common costs not directly associated with equipment or operation. Operation and maintenance are recurring costs which are separately shown.
II. SITE COSTS
A. Terminal-SatelliteLocation (see Table D-1)

Table D-1. Costs for terminal-satellite location

| Equipment | Cost, dollars |  |
| :---: | :---: | :---: |
|  | Redundant | Non-redundant |
| 1) Electronics |  |  |
| a) Radio, video, data MUX | 46,000 | 28,000 |
| b) Tower | 13,000 | 13,000 |
| c) Antennas, waterproof | 7,000 | 3,500 |
| d) Waveguide system | 3,200 | 1,600 |
| 2) Support |  |  |
| a) Battery/rectifier | 3,000 |  |
| b) Auxiliary generator | 2,500 | 2,500 |
| c) Emergency | 700 | 700 |
| Subtotal | 75,400 | 51,300 |
| 3) Site requirements |  | 5,000 |
| a) Building (250 square feet) | 5,000 | 5,000 |
| b) Commercial power hookup | 800 | 800 |
| c) Outside lighting | 1,000 | 1,000 |
| d) Fencing | 2,400 | 2,400 |
| e) Access road | 0 | 0 |
| f) Site preparation | 1,000 | 1,000 |
| 4) Other items |  |  |
| a) Real estate | - 0 |  |
| b) Initial installation and checkout | 4,000 | 5,500 |
| c) Miscellaneous hardware | 2,000 | 2,000 |
| Satellite terminal total | 91,600 | 67,500 |

B. Terminal-Metropolitan Location (see Table D-2)

Table D-2. Costs for terminal-metroplitan location

| Equipment |  | Cost, dollars |  |
| :---: | :---: | :---: | :---: |
|  |  | Redundant | Non-redundant |
| 1) | Electronics |  |  |
|  | a) Radio, video, data MUX | 46,000 | 28,000 |
|  | b) Tower | 13,000 | 13,000 |
|  | c) Antennas | 7,000 | 3,500 |
|  | d) Waveguide | 3,200 | 1,600 |
| 2) | Support |  |  |
|  | a) Battery/rectifier | 3,000 | 2,000 |
|  | b) Auxiliary generator | 5,000 | 5,000 |
|  | c) Emergency | 700 | 700 |
|  | Subtotai | 77,900 | 53,800 |
| 3) | Building facilities (10-yr use) | 12,000 | 12,000 |
| 4) | Facility preparation, equipment, installation, etc. | 4,000 | 4,000 |
| 5) | Miscellaneous hardware | 1,000 | 1,000 |
|  | Total | 91,900 | 67,800 |

C. Repeater Costs (see Table D-3)

Table D-3. Repeater costs

| Equipment | Cost, dollars |  |
| :---: | :---: | :---: |
|  | Redundant | Non-redundant |
| 1) Electronics |  |  |
| Radios | 40,000 | 20,000 |
| b) Towers | 13,000 | 13,000 |
| c) Antennas (four) | 14,000 | 7,000 |
| d) Waveguide system | 6,400 | 3,200 |
| 2) Support equipment |  |  |
| a) Backup power | 5,000 |  |
| b) Auxiliary generator | 5,000 | 5,000 |
| c) Emergency | 700 | 700 |
| Subtotal | 84,100 | 52,900 |
| 3) Site requirements |  |  |
| a) Building | 10,000 | 10,000 |
| b) Commercial power | 10,000 | 10,000 |
| c) Fencing | 2,400 | 2,400 |
| d) Lights | 1,000 | 1,000 |
| e) Road access | 2,500 | 2,500 |
| f) Site preparation | 2,000 | 2,000 |
| 4) Real estate | 5,000 | 5,000 |
| 5) Equipment installation and checkout | 3,000 | 3,000 |
| 6) Miscellaneous hardware | 2,000 | 2,000 |
| Total | 123,000 | 91,800 |

D. Equipment Cost Summary (see Table D-4)

> Table D-4. Equipment cost summary

| Equipment |  | Cost, dollars |  |
| :---: | :---: | :---: | :---: |
|  |  | Redundant | Non-redundant |
| 1) | Terminal-satellite location | 75,400 | 51,300 |
| 2) | Terminal-metropolitan location | 77,900 | 53,800 |
| 3) | Repeater | 84,100 | 52,900 |
|  | Total | 237, 400 | 158,000 |

III. COMMON COSTS: MICROWAVE LINK

|  | Cost, dollars |  |
| :---: | :---: | :---: |
|  | Redundant | Non-redundant |
| Frequency planning, path |  |  |
| Engineering and survey | 5,000 | 5,000 |
| Test equipment: 3\% | sts |  |
| Spare parts: $\quad 5 \%$ | sts |  |
| Documentation: $1 \%$ | sts |  |
| Engineering: $10 \%$ | sts |  |
| Transportation, etc.: $1 \%$ of equipment costs |  |  |
| 20\% | $=47,500$ | 31,600 |
|  | 52,500 | 36,600 |

IV. RECURRING OPERATION AND MAINTENANCE COSTS PER LINK (REDUNDANCY NOT SIGNIFICANT)

| Maintenance contracts-electronics: | $5,000 / \mathrm{yr}$ |
| :--- | :--- |
| Maintenance contracts-backup power system: | $2,000 / \mathrm{yr}$ |
| Electrical power consumption: | $1,000 / \mathrm{yr}$ |
| Insurance: | $1,500 / \mathrm{yr}$ |
| Taxes: | $1,500 / \mathrm{yr}$ |
| Miscellaneous support: | $1,000 / \mathrm{yr}$ |
|  |  |
| Annual operation and maintenance cost | $\$ 12,000$ |

F. TOTA. costs 30 mi Microwave
A. Imy thaterd link

Wath the atoumptions and component costs developed in Sections I through 14. bi- total foet for a redundant merowave link is:

## Maballation coste

| Give tathlite station terminal: | 91.600 |
| :---: | :---: |
| Gue metropolitan terminal: | 91,900 |
| One repeater: | 123,000 |
|  | \$306,500 |
| Common coats: | 52,500 |
| Wate inglalation costs: | \$359,000 |
| Hecurring conte: | 12,000/ |

Antual cobts (7myr basis) $=359,000 / 7+12=63$, an:
15. Gommon kincrar Leabed Link Costs

IW0 $(50-\mathrm{kbps})$ channels at $\$ 6.50 / \mathrm{mi} / \mathrm{mo} \times 30 \mathrm{mi} \times 12 \mathrm{mo}=4,680$ Fone nervice terminals at $\$ 425 / \mathrm{mo} \times 12 \mathrm{mo} \quad=20,400$ Gne IV thannel $\times \$ 0.75 / \mathrm{mi} / \mathrm{hr} \times 20 \mathrm{hr} / \mathrm{mo} \times 12 \times 30 \mathrm{mi}=5,400$ Twn vited terminal connections 10 times $/$ mo $\times$

18 ma/yr $\times \$ 80 /$ connection
Total annual lease $\$ 49,680$

## v4. Conemumions

(nven for common carrier facilities ( $\$ 49,700 / \mathrm{yr}$ ) vs purchased microwhe $(80 \%, 000 / \mathrm{ys})$ indicates that common carrier usage is most effective. The Hownmpan is made in costing option 7 s howeve , that common carrier facilities Then the grourd stations to the city served are not available. Thus, for each watellew grownd atation using microwave connections to the city served, custs are 545,000 for installation and $\$ 12,000 / \mathrm{yr}$ for maintenance (recurring). It
is estimated in option 7 that two out of three ground stations will require microwave installations. It should be noted that the common carrier cost analysis is for 20 hr of TV transmission per month, while the microwave capability has no limitation and usage. If TV usage doubles, the microwave system is cost effective

SATELLITE SYSTEM CONFIGURATION AND COST
I. INTRODUCTION

This Appendix describes the satellite capability provided in option 7. As noted in Section II-B of this publication, no hard requirements for video were identified. Option 7 provides strong satellite data and video transmission using leased space-link (satellite) capability with NALECOM-provided ground stations Video and data hardware allow both inter-state usage in support of the NALECOM Network and intra-state usage if desired. However, space-link lease costs are provided only for NALECOM usage.
II. SATELLITE SYSTEM DESCRIPTION

## A. Configuration

Fourteen ground stations are installed in option 7. The Washington, D. C. station is designated as the master with other stations as slaves. Digital data transmission is always between the master and one of the slave stations (see Fig, E-1). If two slave stations wish to communicate, they do so through the master; i.e., station 1 transmits through the satellite to the master station, at which the eastern regional switching computer is located. The computer examines the message for desired routing then routes the message through the satellite to station 2 . This configuration provides the desired routing at minimum ground station cost.

Video transmit/receive capability is available at all ground stations. Any station can transmit video, and all other stations are able to receive the video transmissions if desiref

The basic configuration for the slave stations is shown in Fig. E-2. Note that three data channels are provided: one normally in use by NALECOM, the second available for state use, and the third as a spare. One of the up and down converters and one transmitter are used for data transmission. The second and third transmitters are used for video or backup to the data transmitter, in case of failure. Two video uplinks and downlinks could be provided


Fig. E-1. Typical data communications configuration for a western state with satellite capability


Fig. E-2. Typical ground station block diagram
if all hardware is operational. The microwave capability provides communications to the local city served by the satellite. This microwave provides two full-duplex data channels, but only one simplex video channel. Thus, only a simplex video caprability is provided. However, addition of video generation and/or recording equipment at the ground station can give the capability of transmitting on two channels, and receiving on two channels.

## B. Performance

Two satellite transmission capabilities are provided: digital data transmission and analog video. Digital data are transmitted at a data rate of 28 kbps , convolutionally coded, at rate $1 / 2$. Bit erro\% rate of less than or equal to $1 \times 10^{-5}$ is provided.

The most critical link is the video link, where the performance goal is a peak-to-peak video to weighted RMS noise ratio of 54 dB . This goal is consistent with that desired for cable TV head-ends. This allows additional loss to users, attributable to terrestrial links, and video generation equipment such that a signal-to-noise ratio of 46 dB is available to users.

As the video link is the most critical, performance calculations are shown only for video in Tables E-1 and E-2, which give design and worst-case estimates of performance for a station located at the upper edge of the CONUS. Stations within the United States will perform up to 2 dB better than shown.

## C. Cost Details

All hardware costs are shown unburdened. Cost data shown in option 7 tabulations include burden for hardware assuming that JPL or a similar agency would procure the hardware. Lease and maintenance costs in option 7 are unburdened, assuming the NALECOM Network management will arrange for these services. Cost estimates were obtained from discussions with suppliers and from manufacturers' price lists. Cost data were obtained during calendar year 1974. In general, hardware procurement and space link lease costs are decreasing.

Table E-1. Uplink design: video uplink from NALECOM ground station to WESTAR-type spacecraft

| Item | Parameter | Unit | Design value | Worst case | Remarks |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Transmitter power <br> Power: 1.5 kW | dBW | 31.3 | 30.8 |  |
| 2 | Feed losses | dB | -0.5 | -1. 0 |  |
| 3 | Transmitter antenna gain Antenna size: 32 ft | dBI | 53.8 | 53.1 |  |
| 4 | Antenna pointing loss | dB | 0 | 0 |  |
| 5 | Space loss <br> Frequency: 6175 MHz <br> Range: $39,540 \mathrm{~km}$ | dB | -200.2 | -200.2 | Range used to upper United States |
| 6 | Polarization loss | dB | 0 | 0 |  |
| 7 | Atmospheric loss | dB | -0.1 | -0.2 |  |
| 8 | Receiver antenna gain | dBI | 26 | 25 |  |
| 9 | Antenna pointing loss | dBI | 0 | 0 |  |
| 10 | Receiver circuit loss | dB |  |  |  |
| 11 | Signal power to receiver (items 1-10) | , | $-89.7$ | -92.5 |  |
| 12 | Receiver noise spectral density | $\mathrm{dBW} / \mathrm{Hz}$ | -196. 2 | -196.2 | Worst case G/T of |
|  | System temperature: $1738^{\circ} \mathrm{K}$ |  |  |  | $-7.4 \mathrm{~dB} /{ }^{\circ} \mathrm{K}$ |
| 13 | Receiver bandwidth <br> Bandwidth: 30 MHz | $\mathrm{dB}-\mathrm{Hz}$ | 74.8 | 74.8 |  |
| 14 | Receiver noise power (items 12 and 13) | dBW | -121.4 | -121.4 |  |
| 15 | Carrier-to-noise ratio (items 11-14) | dB | 31.7 | 28.9 |  |
| 16 | Threshold carrier-tonoise ratio | dB | 20 | 20 |  |
| 17 | Margin (items 15 and 16) |  | 11.7 | 8.9 |  |

Table E-2. Downlink design: video downink from WESTAR-type spacecraft to NALECOM ground station

| Iter | Parametur | Units | $\begin{gathered} \text { Nominal } \\ \text { value } \end{gathered}$ | $\underset{\substack{\text { Worst } \\ \text { case }}}{ }$ | Remarks |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1. | Transminter power | drw | 6.99 | 6.99 |  |
|  | Power, 5 w |  |  |  |  |
| 2 | Fred losses | ${ }^{113}$ | -0.99 | -0.99 |  |
| 3 | Transmitter antenna gain | d3 | 28 | 27 |  |
| 4 | Antenna pointing loss | d ${ }^{\text {d }}$ | 0 | 0 | ${ }^{\text {Included in }}$ item 3 |
| 5 | Space loss | 1 B | -196.3 | -196. 3 |  |
|  | Frequency: 3950 MHz |  |  |  |  |
|  | Range: $39,540 \mathrm{~km}$ |  |  |  |  |
| 6 | Polarization loss | dis | 0 | 0 |  |
| 7 | Atmospheric attenuation | ${ }^{\text {d }}$ | -0.1 | -0.2 |  |
| 8 | Receiver antenna gain | dB1 | 50.3 | 49.8 |  |
| 9 |  | ${ }^{13}$ | 0 | 0 |  |
| 10 | Receiver circuit loss | ${ }^{18}$ | -0.5 | -0.5 |  |
| 11 | Signal power to receiver (items 1-10) | ${ }^{\text {IBW }}$ | -112.6 | -114.2 |  |
| 12 | Receiver noise spectral density System temperature: $150^{\circ} \mathrm{K}$ | dBW/H\% | -206.8 | -206.8 | See Note ${ }^{1}$ |
| 13 | Receiver bandwidth <br> Bandwidth: 30 MHz | $\mathrm{dB}^{2} \mathrm{H}$ \% | 74.8 | 74.8 |  |
| 14 | Receiver noise power (items 12 and 13) | ab ${ }^{\text {W }}$ | -132.0 | -132.0 |  |
| 15 | Carrier-to-noise ratio (items 11-14) | ${ }^{\text {a }}$ | 19.4 | 17.8 |  |
| 16 | Uplink carrier-to-noise ratio from Table E--1 | $\mathrm{dB}^{\text {d }}$ | 31.7 | 28.9 |  |
| 7 | Total carrier-to-noise ratio | ${ }^{\text {dB }}$ | 19.1 | 17.5 | See Note 2 |
| 18 | Threshold carricr-to-noise ratio | dB | 17.3 | 17.3 |  |
| 19 | Margin (items 17 and 18) | $\mathrm{di3}^{\text {d }}$ | 1.8 | 0.2 |  |
| 20 | FM improvement <br> If bandwidth $=4.2 \mathrm{MHz}$, modulation index $=2.5$ | $\mathrm{dB}^{\text {d }}$ | 18.2 | 18.2 |  |
| 21 | Noise weighting | ${ }^{18}$ | 10.2 | 10.2 |  |
| 22 | Pre-emphasis | ${ }^{\text {dB }}$ | 2.3 | 2.3 |  |
| 23 | Conversion of signal-to-noise ratio $\text { From } \frac{\text { RMS }}{\text { RMS }} \text { to } \frac{\text { Pk-Pk picture }}{\text { RMS noise }}$ | ${ }^{\text {dB }}$ | 6 | 6 |  |
| 24 | Signal-to-noise ratio $=\frac{\text { Pk-Pk picture }}{\text { RMS noise }}$ (items 17-23) | dB | 55. 8 | 54.2 |  |
| 25 | Required signal-to-noise ratio | dB | 54 | 54 |  |
| 26 | Margin (items 24 and 25) | ${ }^{\text {d }}$ | 1.8 | 0.2 |  |
| Notes: |  |  |  |  |  |
| 1. Noise spectral density $=-228.6+10 \log _{10} \mathrm{~T}_{5}$. |  |  |  |  |  |
| 2. $\mathrm{CNR}_{\text {total }}=\frac{1}{\mathrm{CNR}_{\text {uplink }}}+\frac{1}{\mathrm{CNR} \text { downlink }}$. Carrier-to-noise ratios are not in decibel form. |  |  |  |  |  |
| 3. FM improvement $=10 \log _{10}\left[3 \beta^{2}(\beta+1)\right]$, where $\beta$ is the modulation index. |  |  |  |  |  |

$$
\text { 3. FM improvement }=10 \log _{10}\left[3 \beta^{2}(\beta+1)\right] \text {,where } \beta \text { is the modulation index. }
$$

1. Ground Station Hardware. Table E-3 provides the cost estimates for standard slave ground stations. The master ground station also uses this configuration when interfacing with only one other ground station.

For the next six additional slave ground stations (2 through 7) added, redundant data transmit/receive hardware is added to the master ground station at a cost of $\$ 40,000$ per slave.

Forthe next six slave stations added ( 8 through 13), non-redundant data transmit/receive hardware is added to the master station at a cost of $\$ 20,000$ per slave.

## 2. Ground Station Operations and Maintenance.

a. Personnel. All ground stations were assumed to be staffed. The staffing shown could be reduced by using more station automation, but total costs should be similar. Costs used were:
(1) First station with video: four persons required at $\$ 20,000 / \mathrm{yr} /$ $\operatorname{man}=\$ 80,000 / \mathrm{yr}$.
(2) Each additional station: two persons required at $\$ 20,000 / \mathrm{yr} /$ $\operatorname{man}=\$ 40,000 / \mathrm{yr}$.
3. Space Link Lease Costs.
a. Video. Video costs were obtained as a budgetary estimate from WESTAR representatives at $\$ 1,400 / \mathrm{h}$. U sage of 20 h of video transmission per month is assumed during phases 7 b and $7 \mathrm{c} ; 40 \mathrm{~h} / \mathrm{month}$ is assumed during phase 7d.
b. Data channels. No hard figures were obtained for data channel lease. However, a cost of $\$ 50,000$ annually for lease of a single full-duplex channel was used in estimates and is felt to be reasonable.
4. Cost Summary (see Table E-4)

Table E-4. Cost summary

| Item | Costs, dollars |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Station 1 | $\frac{\text { Station }}{2}$ | Stations $3-7$ | $\begin{gathered} \text { Stations } \\ 8-14 \end{gathered}$ |
| Hardware processing | 470, 000 | 470,000 | 510,000 each | ${ }^{2} 490,000$ each |
| Hardware maintenance/yr | 45,000 | 45,000 | 45,000 each | 45,000 each |
| Personnel/yr | 80,000 | 40,000 | 40,000 each | 40,000 each |
| Space link data/yr | $\square 50$ | 0 - | 50,000 each | 50,000 each |
| Space link video |  |  | $1,400 / \mathrm{h}$ |  |

## CONTINUED

## $20 F 3$

## APPENDIX F

OTHER COST FACTORS
I. INTRODUCTION

This Appendix contains details on cost items appearing in the cost detail and backup sheets of Appendix I that are not covered elsewhere in this document These items are one-time and recuring costs for facilities, operations recurring costs, and engineering costs.
II. FACILITIES COSTS
A. One-Time Costs

The one-time facilities cost includes the expenses incurred in preparing facilities for use. Facility costs include creation of prime and backup systems in separate rooms of the same building when redundancy is required. Facility preparation costs are assumed to be $\$ 30.00 /$ square foot.

Master switching facilities are sized at 1000 square feet. One master switcher for each option is considered. The one-time facility preparation cost for the master switcher in each option is, therefore, $\$ 30,000$.

Each regional switcher appearing in an option, in addition to the master switcher, is sized at 500 square feet for a one-time preparation cost uf $\$ 15,000$ each

## B. Recurring Cost

Facility lease cost is assumed to be $\$ 0.40 /$ square foot/month. At this rate major switcher facility recurring costs are $\$ 4,800 /$ year for 1,000 square feet; and additional switcher facilities are $\$ 2,400 /$ year for each facility of 500 square feet. Item 2.3 in the recurring cost detail backup sheets of Appendix I show these costs as they apply to each option.

## C. Uninterruptible Power Supplies

Uninter ruptible power supplies (UPS) are provided at all regional and state switchers in all options to ensure commercial power continuity during momentary power transients as well as for extended periods.

Solid-state static inverter type UPS rated at 10 kVA were selected as appropriate for NALECOM use. These units include a rectifier/charger, static inverter, and autobypass switch at a total cost of $\$ 13,000$. Batteries for the unit are priced at $\$ 2,500$. The MTBF and MTTR for this UPS system is typically 45,000 and 1 h , respectively.

Gasoline engine generators, used when lengthy outages occur, include weatherproof housings and auto transfer switches that operate when commercial power fails. A $12-1 / 2-\mathrm{kW}$ unit of this type is priced at $\$ 4,500$.

The total one-time cost of the solid-state and engine units for each installation is $\$ 20,000$.

A maintenance contract can be negotiated to handle both UPS and engine generators for about $\$ 6,000 /$ year.

## III. OPERATIONS RECURRING COSTS

Operations recurring costs are costs for personnel and travel required to maintain network operations. Personnel at major.switcher centers and their estimated salaries are listed in Table $\mathrm{F}-1$.

Each additional switcher location is manned with one person full time at a salary of $\$ 17,000$ annually. A travel allowance of $\$ 2,000 /$ year is allocated to each switcher location.

Item III in the recurring cost detail backup sheets of Appendix I specify operations recurring costs as they apply to each of the options.

## IV. ENGINEERING COSTS

Engineering tasks applicable to all options were identified and classified into the categories listed in Table F-2.

Man month estimates required to complete each of the tasks listed in Table F-2 for each option were made and totaled (see Table $\bar{F}-3$ ).

The previously developed engineering cost of $\$ 1,000,000$ derived in Ref. 8 for the present option 7 phase a configuration was used as a baseline for engineering cost comparisons. Ratios of total engineering man-months required for each option to total month s required for phase 7 -a were derived, and the ratios applied to the $\$ 1,000,000$ phase 7 -a baseline cost to determine engineer ing costs for each of the other options.

Table F-3 shows total estimated man-months and engineering costs for each option. For example, the ratio of total man-months for options 3 to phase 7 -a of option 7 is $133 / 173=0.769$, resulting in an engineering cost for option 3 of $0.769 \times 1,000,000$ or $\$ 769,000$. Engineering costs for phases $7-\mathrm{b}$ $7-\mathrm{c}$, and $7-$ d are consistent with costs derived in Ref. 8

For all options except 1 and 7 , total engineering costs were distributed through the years 1975, 1976, and 1977 as:

$$
\begin{array}{ll}
\text { 1975: } & 50 \% \\
\text { 1976: } & 40 \% \\
\text { 1977: } & 10 \%
\end{array}
$$

$\because$
Table F-1. Personnel at major switcher centers

| Personnel | Number <br> required | Annual salary per person, dollars |
| :--- | :---: | :---: |
| Supervisor | 1 |  |
| Programmers | 2 | 20,000 |
| Computer operators | 8 | 17,000 |


| Task category | Task | $\begin{gathered} \text { Task } \\ \text { category } \end{gathered}$ | Task |
| :---: | :---: | :---: | :---: |
| 1 | Final Functional | 11 | Switcher Testing |
|  | Specifications | 12 | Network Test Plan |
| 2 | Final Guidelines | 13 | Network Checkout |
| 3 | Switcher Design Specification/RFP | 14 | Network Design Specification |
| 4 | NLETS Upgrade Specification/RFP | 15 | Network Manager |
| 5 | FDX Design (Protocol) | 16 | Operations Contract |
| 6 | FDX/HDX Converter RFP, | 17 | Documentation |
| 7 | Facilities RFP | 18 | Network Deputy <br> Manager |
| 8 | Line Procurement RFP | 19 | Supporting Analysis |
| 9 | Facilities Fabrication Monitor | 20 | User Requirements |
| 10 | Switcher Test Plan | 21 | User Operators Manual |

Table F-3. Total engineering man-hours and costs by option

| Option | Man-months | Cost, dollars |
| :---: | :---: | :---: |
| 1 | 143 | 809,000 |
| 2 | 138 | 798,000 |
| 3 | 133 | 769,000 |
| 4 | 168 | $1,000,000$ |
| 5 | 210 | $1,213,000$ |
| 6 | 249 | $1,439,000$ |
| 7, phasea | 173 | $1,000,000$ |
| 8 | 216 | $1,248,000$ |
| 9 | 237 | $1,370,000$ |

Option 1 costs continue through 1978 because of upgrade requirements peculiar to option 1. Option 7 costs extend through 1978 as a result of the four implementation phases associated with the addition of satellite capability.

## APPENDIX G

## DELAY ANALYSIS

I. INTRODUCTION

Hard requirements for message delay were not identified during the NALECOM study. However, the goals established for design use are feit to be consistent with the desires of the Criminal Justice Community and consistent with response times of elements interfacing with the NALECOM Network.

The report on the Criminal Justice System (Ref. 7) in Standard Number 4.4 gave time requirements for Police Information System Response. These requirements are shown in Table G-1. Reference 2 suggests that NALECOM Network response times be no more than 5 to $10 \%$ of those given in Table G-1.

Table G-1. Response-time requireruents

| User | Maximum delay time |
| :---: | :---: |
| For users engaged in unpredictable field activity |  |
| of high potential danger (e.g., vehicle stop) | 120 s |
| For users engaged in field activity without <br> exposure to high potential danger (e.g., checking <br> parked vehicles) | 5 min |
| For users engaged in investigatory activity <br> without personal contact (e.g., developing <br> suspect lists) | 8 h |
| For users engaged in post-apprehension identifi- <br> cation and criminal history determinations |  |

## II. NALECOM DELAY GOALS

NALECOM goals for priorities 1 and 2 used in the network designs in this report are to provide average response times less than or equal to $5 \%$ of the total response times given in Table G-1. The total response time includes an inquiry and a response. To simplify the design, only the one-way transmission of a message is considered, allowing one-half of the $5 \%$ for one-way time, or $2.5 \%$.

This leads to NALECOM goals for average one-way transmission times between any two system terminations as follows:

$$
\begin{array}{ll}
\text { Priority 1: } & 0.025 \times 120 \mathrm{~s}=3 \mathrm{~s} \\
\text { Priority 2: } & 0.025 \times 300 \mathrm{~s}=7.5 \mathrm{~s} \\
\text { Priority 3: } & \text { arbitrarily set at } 30 \mathrm{~s}
\end{array}
$$

The priority 3 requirement, although set somewhat arbitrarily, is reasonably consistent with priority 1 and 2 requirements. Priority 3 messages are generally long and multi-segmented. Total message transmission times fall at less than $10 \%$ of the total times given in Table G-1, last two items.

The goals are to be met for the worst routing in any given network. Average response times for all routings are considerably less: Also, worstcase values will be observed only at the end of the network life when traffic in at maximum levels.

In order to provide network designs which meet the delay goals, the following constraints on network configurations have been levied:
a) Interfaces to system terminations will use communication lines with capacity equal to or greater than 2400 bps.
b) Inter-region lines will be equal to or greater than 4800 bps . This ensures that inter-region connections, which may be through as many as three switching computers and two series communication lines, will not add a delay term greater than the equivalent of one $2400-\mathrm{bps}$ line. That is, two 4800 -bps lines in series are equivalent to one 2400-bps line.
c) Line utilization, which is the fraction of time a line is in use (or not usable due to waiting for responses), is held to a maximum of 0.7 .

## III. DELAY CALCULATIONS

The worst possible link configuration in terms of maximum delay interconnecting one system termination to another is shown in Fig. G-1.


Fig. G-1. Worst link configuration

We will now calculate the average delay for this model assuming that utilization of each line in Fig. G-1 is at the maximum allowed. Any connection actually used in the network designs will provide delay values less than this upper limit, as actual line loadings do not fall at maximums. Service time distributions are assumed exponential. This assumption is conservative; therefore, actual delay values are less than calculations indicate. A link distance of 1000 mi is used for all calculations.
A. System Termination to Regional Switcher Delay

Message distributions for 1983 traffic as derived from Ref. 2 and from Appendix A are given in Table G-2. This. distribution assumes that messages

Table G-2. State-to-RSC message characteristics

| Routing | Priority <br> level | Message per <br> year, $\div 10^{6}$ | Fraction of <br> total messages | Characters <br> per message |
| :--- | :---: | :---: | :---: | :---: |
| RSC to state | 1 | 540 | 0.395 | 105 |
| RSC to state | 2 | 125 | 0.091 | 217 |
| RSC to state | 3 | 9 | 0.007 | 400 |
| State to RSC | 4 | 541 | 0.396 | 75 |
| State to RSC | 5 | 96 | 0.070 | 111 |
| State to RSC | 6 | 56 | 0.041 | 395 |
| Totals |  | 1367 | 1.0 | 118 (average) |
|  |  |  |  |  |

longer than 400 characters are divided into separate 400 -character messages. Six priority levels are shown. This is because, in the NLETS protocol, the switcher has master control of communication lines and outpuits messages of any priority before allowing input from the state. Thus, state priority 1,2 , and 3 messages are actually priority levels 4, 5, and 6 .

Service time ( $\dot{T}_{s}$ ) for the average message on state-to-RSC half-duplex links is calculated as:

$$
\mathrm{T}_{\mathrm{s}}=\frac{\left(\mathrm{L}+\mathrm{OH}_{1}\right) 8}{\mathrm{C}}+\frac{\mathrm{NTA}(\mathrm{PD}) \mathrm{D}}{100}+\mathrm{NPD}
$$

where
$\mathrm{L}=$ average message length in characters
$=118$ characters
$\mathrm{OH}_{1}=$ number of overihead cinaracters used with each message for half-duplex link
$=34$ for NLETS protocol
$C=$ line capacity in bits per second
$=2400 \mathrm{bps}$ in calculations
NTA $=$ number of line turnarounds required for each message
$=5$ for NLETS protocol
$P D=$ propagation delay per 100 miles, in seconds
$=0.001 \mathrm{~s} / 100 \mathrm{mi}$
$\mathrm{D}=$ distance in statute miles (assumed to be 1000 miles)
NPD = nodal processing delay, or time for computers to develop responses at each end of link, in seconds
$=0.006 \mathrm{~s}$ (from functional specifications)
The maximum message rate is:

$$
\mathrm{n}=\frac{\rho_{\max }}{T_{\mathrm{s}}}=\frac{\rho_{\text {max }}}{T_{\mathrm{s}}}
$$

where $\mathrm{RHO}_{\max }$ is maximum line utilization allowed (0.7). Utilization $\left(\rho_{i}\right)$ for the i-th priority level is:

$$
\rho_{i}=n_{i} T_{s_{i}}
$$

where
$n_{i}=$ number of messages/second at i-th level
$=\mathrm{nf}_{\mathrm{i}}$
$T_{s_{i}}=$ service time for i-th level, calculated using formula for $T_{s}$ previously given, using message length for i-th priority from Table G-2
$f_{i}=$ fraction of messages at $i-t h$ level from Table G-2
Total delay for the average message at the i-th priority level, $\mathrm{T}_{\mathrm{q}_{\mathrm{i}}}$ is a sum of two components, waiting time $\left(\mathrm{T}_{\mathrm{w}_{\mathrm{i}}}\right)$ and service time $\left(\mathrm{T}_{\mathrm{s}_{\mathrm{i}}}\right)$. That is,

$$
T_{q_{i}}=T_{s_{i}}+T_{w_{i}}
$$

Assuming exponential distribution of service times, waiting time at the i-th priority level is:

$$
T_{w_{i}}=\frac{n T_{s}^{2}}{\left(1-\sum_{j=1}^{i-1} \rho_{i}\right)\left(1-\sum_{j=1}^{i} \rho_{i}\right)}
$$

By applying these calculations to the $2400-\mathrm{bps}, 1000-\mathrm{mi}$ link, the results given in Table G-3 can be obtained. By taking averages weighted by the number of messages, average service levels can be obtained for priority 1,2 , and 3 messages (see Table G-4).

Table G-3. State-to-RSC delay calculations

| Priority <br> level | Number of <br> messages <br> per second <br> ati-th level | Service <br> time <br> for i-th <br> level, | Utilization <br> for <br> i-th level | Sum of waiting <br> time and <br> service time, s |
| :---: | :---: | :---: | :---: | :---: |
| 1 | 0.49 | 0.519 | 0.254 | 1.05 |
| 2 | 0.113 | 0.893 | 0.101 | 1.71 |
| 3 | 0.009 | 1.05 | 0.014 | 2.46 |
| 4 | 0.491 | 0.419 | 0.206 | 1.88 |
| 5 | 0.087 | 0.539 | 0.047 | 2.99 |
| 6 | 0.051 | 1.49 | 0.076 | 4.93 |

Table G-4, Average delay for state-to-RSC links

| Priority | Weighed average of <br> priority levels <br> (see Table G-3) | Average delay, <br> $\mathbf{s}$ |
| :---: | :---: | :---: |
| 1 | 1 and 4 | 1.47 |
| 2 | 2 and 5 | 2.27 |
| 3 | 3 and 6 | 4.57 |

## B. Links Between RSCs

Links between RSCs operate using full-duplex protocol. Average service time for this protocol is:

$$
\mathrm{T}_{\mathrm{s}}=\frac{\left(\mathrm{L}+\mathrm{OH}_{2}\right)^{8}}{\mathrm{C}}+\mathrm{NPD}
$$

where
$\mathrm{OH}_{2}=$ number of overhead characters $=20$
NPD $=$ nodal processing delay, $s$
$=0.004 \mathrm{~s}$

Maximum loading of full-duplex links allowed in topology calculations is at one-half of link capacity. Thus, for the links shown in Fig. G-1 using $4.8-\mathrm{kbps}$ lines, loading is at 2400 bps maximum. This gives a maximum message rate as:

$$
\begin{aligned}
n & =\frac{2400}{8 L} \\
& =\frac{2400}{8(118)}=2.54 \text { messages } / \text { second }
\end{aligned}
$$

For inter-xegion traffic, message statistics are given in Table G-5. Only three priority levels apply as neither RSC exercises master control with fullduplex links. The average message lencen (L) is still 118 characters. Other than for service time $\left(T_{S}\right)$ and message rate ( $n$ ), calculations are the same as shown in Section III-A of this Appendix. Final delay values are given in Table G-6.

Table G-5. Inter-region message statistics

| Priority <br> level | Fraction <br> of messages | Character <br> per message |
| :---: | :---: | :---: |
| 1 | 0.791 | 90 |
| 2 | 0.161 | 171 |
| 3 | 0.048 | 396 |

Table G-6. Delay values for inter-region links at 4800 bps

| Priority level | Average delay, s |
| :---: | :---: |
| 1 | 0.41 |
| 2 | 0.78 |
| 3 | 1.39 |

## C. Delay Summations

We will now sum the delays for the total worst-case link given in Fig. G-1, using delay values calculated in Sections III-A and III-B of this Appendix. Figure G-2 repeats the link diagram giving a tabulation of delay values for each element. The overall end-to-end average delay, which is the summation of individual values, is given in Table G-7.
D. Worst-Case Delays for Each Option

Each network option has been examined to identify the worst link routing and subsequent delays calculated. The delay goals are met in all cases. Calculated values are given in the main report; calculation techniques are identi.. cal to those used in this Appendix.


|  |  |  | DELAY VALUES BY LINK, s |  |
| :---: | :---: | :---: | :---: | :---: |
| PRIORITY |  |  |  |  |
| 1 | 1.47 | 0.41 | 0.41 | 1.47 |
| 2 | 2.27 | 0.78 | 0.78 | 1.27 |
| 3 | 4.57 | 1.39 | 1.39 | 4.57 |

Fig. G-2. Worst-case link delay values

Table G-7. Total delays for wor st Iink

| Priority | Total average delay, s |
| :---: | :---: |
| 1 | 3.76 |
| 2 | 6.1 |
| 3 | 11.92 |

Compliance with availability goals is developed by using redundancy at network locations where outage of a network element would cause more than one system termination to be disconnected. In addition, connections to the NCIC are redundant, as loss of this connection would cause loss of access to an extremely important data base. Also, all switching computers can be accessed by two routes; i.e., they are two-connected.

## B. Availability Calculations

Availability calculations used follow the techniques shown in Figs. H-1 and $\mathrm{H}-2$, where $\mathrm{A}_{\mathrm{i}}$ is the availability of the i -th element. In the case of the two parallel elements (Fig. H-2) the total availability is one minus the probability that both elements are unavailable.

Table H-1 lists the availability values used in network calculations. These values are used in Figs. $\mathrm{H}-3$ and $\mathrm{H}-4$ to calculate availability for the redundant RSC computers and non-redundant SSC computer.


$$
A_{\text {TOTAL }}=A_{1} \times A_{2} \times \cdots \times A_{N}
$$

Fig. H-1. Availability calculations for series element


$$
A_{\text {rotal }}\left[1-\left(1-A_{1}\right)\left(1-A_{2}\right]\right.
$$

Fig. H-2. Availability calculation for two parallel elements

Table H-1. Availability estimates

| Item | Description | Availability | Source |
| :---: | :---: | :---: | :---: |
| 1 | Modem | 0.9988 | $\begin{aligned} & \mathrm{MTBF}=5000 \mathrm{~h} \\ & \mathrm{MTTR}=6 \mathrm{~h} \end{aligned}$ |
| 2 | Line + two modems | 0.996 | JPL TR 32-1526 XIX 4800 -bps lines |
| 3 | Computer, nonredundant including two line interfaces | 0.997 | Calculated from items 7 and 8 |
| 4 | Commercial power at RSC | 0.967 | Assuming down time 1 day/month |
| 5 | Backup power at RSC | 0.995 | $\begin{aligned} & \mathrm{MTBF}=2000 \mathrm{~h} \\ & \mathrm{MTTR}=10 \mathrm{~h} \end{aligned}$ |
| 6 | Communication line only | 0. 9984 | Calculated from items 1 and 2 |
| 7 | Line interface | 0. 9992 | $\begin{aligned} & \text { MTBF }=8000 \mathrm{~h} \\ & \text { MTTR }=6 \mathrm{~h} \end{aligned}$ |
| 8 | Computer, nonredundant, excluding line interfaces | 0.9986 | $\begin{aligned} & \mathrm{MTBF}=6000 \mathrm{~h} \\ & \mathrm{MTTR}=8 \mathrm{~h} \end{aligned}$ |
| 9 | Dialup communication line | 0.995 | Assumes 5-min dialup time plus availability of item 6 |

## C. Availability Calculations by Network Option

Figures $\mathrm{H}-5$ through $\mathrm{H}-8$ give the worst network connection configurations for all options considered and show the calculations of availability for each configuration. These availability calculations are summarized in Table H-2. Although calculated values are slightly below the goals, they are considered acceptable, as the goal was an estimate only and actual values are close to the goal. Availability can be easily improved with low cost by adding dialup lines or redundant elements at critical points. Availability values are so close for all options that it is not considered to be a major factor in option selection.
(a)

(b)

$$
\begin{aligned}
\text { ARSC } & =\left[1-\left(1-A_{1}\right)^{2}\right]\left[1-\left(1-A_{2}\right)\left(1-A_{3}\right)\right] \\
& =\left[1-(1-0.997)^{2}\right][1-(1-0.967)(1-0.995)] \\
& =0.99999(0.9998) \\
& =0.9998
\end{aligned}
$$

Fig. H-3. Availability calculation for redundant RSC computer. (a) Availability block diagram. (b) Total availability calculation
(a)

(b)

$$
\begin{aligned}
A_{S S C} & =A_{1}{ }^{2} A_{2}\left\{1-\left|1-\left(1-A_{3}\right)\left(1-A_{4}\right)\right|\right\} \\
& =0.9992^{2}{ }^{2}(0.9986)[1-(1-0.967)(1-0.995)] \\
& =0.9968
\end{aligned}
$$

Fig. H-4. Availability calculation for non-redundant SSC computer (a) Availability block diagram. (b) Total availability calculation.

Table H-2. Availability summary

| Option | Worst-case <br> availability | Average disconnect <br> per day, min |
| :---: | :---: | :---: |
| 1 | 0.9918 | 11.8 |
| 2 | 0.9918 | 11.8 |
| 3 | 0.9918 | 11.8 |
| 4 | 0.9916 | 12.1 |
| 5 | 0.9915 | 12.2 |
| 6 | 0.989 | 15.8 |
| 7 | 0.9916 | 12.1 |
| 8 | 0.9915 | 12.2 |
| 9 | 0.989 | 15.8 |

The availability number for option 6 applies only to the wor st connections to Alaska and Hawaii. Worst availability in CONUS is 0.993. Worst-case availability shown for option 9 applies only to Alaska, Hawaii, and Nevada. Next wor st availability is 0.9915 .
II. CONCLUSIONS

Although availability values fall slightly outside the goal, they are considered acceptable, With minor cost increases redundancy could be added at critical points, bringing availability within goals.

$A_{\text {TOTAL }}=(0.996)(0.9998)(0.996)$
$=0.9913$

Fig. H-5. Availability for options 1, 2, and 3


AVALLABLLITY: $\quad 0.996 \quad 0.9998 \quad\left[1-(1-0.996)^{2}\right] 0.9998 \quad 0.996$
$A_{\text {TOTAL }}=(0.996)^{2}(0.9998)^{2}\left[1-(1-0.996)^{2}\right]$
$=0.9916$

Fig. H-6. Availability for options 4 and 7

$\left.A_{\text {TOTAL }}=(0.996)^{2}(0.993)^{2} \mid 1-\{1-0.9918)(1-0.9876)\right\}$
$=0.9915$

Fig. H-7. Availability for options 5 and 8

$\left.A_{\text {TOTAL }}=(0.996)(0.9968)^{2}[1-(1-0.996)(1-0.989)]^{2}(0.9998)\right)^{2}[1-(1-0.9876)(1-0.9918)]$ $=(0.996)(0.9936)(0.9999)(0.9996)(0.9999)$
$=0.989$

Fig. H-8. Availability for options 6 and 9

## I. COST-DETAIL BACKUP SHEETS

This Appendix contains cost-detail backup sheets for the data presented for each option considered in Section V of this publication. There are detail backup sheets for one-time costs and for recurring costs for each neiwork configuration. These sheets expand on the cost-detail sheets in Section V and provide a deeper understanding of specific hardware, software, facilities, and operational cost considerations for each option.

Included in Appendix I are cost detail and cost-detail backup sheets for the minimum traffic analyses conducted for options 3 and 4.

## COST DETAILS <br> OPTION 1

NUMBER OF REGIONS: Two
SWITCHER LOCATIONS: Phoenix and D.C.
REMARKS: Separate State and National Networks Without Multiplexing: D. C. One-Time Costs
I. ONE-TIME COSTS


REMARKS: National Traffic: D.C. Recurring Costs
II. RECURRING COSTS, K\$


## COST DETAILS

OPTION 1
NUMBER OF REGIONS: Two
SWITCHER LOCATIONS: Phoenix and D.C.
REMARKS: Separate State and National Networks Without Multiplexing: Phoenix One-Time Costs

| Item | Description | Unit Cost, K\$ |  | Total Cost, K\$ | Installation Plan by Year of Installation |  | Item Subtotals |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1.1 | Communication Lines | - | - |  | 12.75 | 0.75 | 12.75 | 0.75 |
| 1.2 | Hardware |  |  |  |  |  | 168 | 113 |
|  | a. Basic Computer |  |  | - . | 0 | 90.0 |  |  |
|  | b. OPS Center (Line Printer) | 23 | 1 | 23 | 23.0 |  |  |  |
|  | c. FDX Converter |  |  | (1) 168.0 |  |  |  |  |
|  | d. Line Interfaces |  |  |  | 168.0 |  |  |  |
|  | e. Microwave |  |  |  |  |  |  |  |
|  | f. Ground Stations |  |  |  |  |  |  |  |
| 1.3 | Computer Softwrare |  |  |  | $0 \quad 30.0$ |  | 30 |  |
|  | a. RSCs |  |  |  |  |  |  |  |  |
|  | b. FDX Converter |  |  |  |  |  |  |  |  |
| 1.4 | Facilities |  |  |  |  |  |  |  |
|  | a. Floor Space |  |  |  |  |  |  |  |
|  | $\begin{aligned} & \text { Region } 12 \\ & 1000 \mathrm{ft}^{2} \end{aligned}$ | 30 | 1 | 30 | 30 |  |  |  |
|  | $\begin{aligned} & \text { Region } 2-n \\ & 500 \mathrm{ft}^{2} \text { each } \end{aligned}$ | 15 | 0 | 0 | 0 |  |  |  |
|  | b. Backup Power (UPS) | 20 | 1 | 20 | 20 |  |  |  |

TOTALS: (1) 28 additional line interface units at $\$ 6,000$ each.

OPTION 1

REMARKS: State Traffic: Phoenix Recurring Costs
II. RECURRING COSTS, K $\$$


NUMBER OF REGIONS: One
SWITCHER LOCATIONS: Phoenix
REMARKS: With NLETS Upgrade and FDX to NCIC
I. ONE-TIME COSTS

| Item | Description | Unit Cost, K\$ |  | Total Cost, K $\$$ | Insta <br> Plan <br> of Ins <br> 1976 | tion <br> Year <br> lation $1979$ | Item Subtotals |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1.1 | Communication Lines | - | - | 37.8 | 19 | 18.8 | 38 |
| 1.2 | Hardware | 260 | 2 | 520 | 520 |  | 1124 |
|  | a. Basic Computer |  |  |  |  |  |  |
|  | b. OPS Center | 19 | 1 | 19 | 19 |  |  |
|  | c. FDX Converter | 44 | 1 | 44 | 44 |  |  |
|  | d. Line Interfaces | 15.5 |  | 541 | 541 |  |  |
|  | e. Microwave |  |  |  |  |  |  |
|  | f. Ground Stations |  |  |  |  |  |  |
| 1.3 | Computer Software | 0 | $0 \text { (1) }$ | 0 | 0 |  | 40 |
|  | a. RSCs |  |  |  |  |  |  |
|  | b. FDX Converter | 40 | 1 | 40 | 40 |  |  |
| 1.4 | Facilities <br> a. Floor Space | 30 | 1 | 30 | 30 |  | 50 |
|  | $\begin{aligned} & \text { Region } 1 \\ & 1000 \mathrm{ft}^{2} \end{aligned}$ |  |  |  |  |  |  |
|  | $\begin{aligned} & \text { Region } 2-\mathrm{n} \\ & 500 \mathrm{ft}^{2} \text { each } \end{aligned}$ | 15 | 0 | 0 |  |  |  |
|  | b. Backup Power (UPS) | 20 | 1 | 20 | 20 |  |  |
| TOTALS: (1) Included in item 1.2. |  |  |  |  |  |  |  |

REMARKS: NLETS Upgrade
II. RECURRING COSTS, $\mathrm{K} \$$


## COST DETAILS

OPTION 2
NUMBER OF REGIONS: One
SWITCHER LOCATIONS: PHX
REMARKS: FDX to NCIC and New Computer at Phoenix


REMARKS: New Computer at Phoenix
II. RECURRING COSTS, K\$


OPTION 3
NUMBER OF REGIONS: One
SWITCHER LOCATIONS: One switcher at D.C.
REMARKS: $\qquad$

| I. ON | E-TIME COSTS |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item | Description | Unit Cost, K\$ |  | Total Cost, K\$ | Inst <br> Plan <br> of Ins <br> 1976 | tion <br> Year <br> lation $1979$ | Item Subtotals |
| 1.1 | Communication Lines | - | - | - | 15.3 | 16.0 | 31.3 |
| 1.2 | Hardware |  |  |  |  |  |  |
|  | a. Basic Computer | 80.7 | 2 | 161.4 | 161.4 |  |  |
|  | b. OPS Center | 44.6 | 1 | 44.6 | 44.6 |  |  |
|  | c. FDX Converter |  |  |  |  |  |  |
|  | d. Line Interfaces | - | - | 553.0 | 553.0 |  |  |
|  | e. Microwave |  |  |  |  |  |  |
|  | f. Ground Stations |  |  |  |  |  | 759.0 |
| 1.3 | Computer Software | 294.0 | 1 | 294.0 | 294.0 |  |  |
|  | a. RSCs |  |  |  |  |  |  |
|  | b. FDX Converter |  |  |  |  |  | 294.0 |
| 1.4 | Facilities |  |  |  |  |  |  |
|  | a. Floor Space |  |  |  |  |  |  |
|  | $\begin{aligned} & \text { Region l } \\ & 1000 \mathrm{ft}^{2} \end{aligned}$ | 30 | 1 | 30 | 30 |  |  |
|  | $\begin{aligned} & \text { Region } 2-\mathrm{n} \\ & 500 \mathrm{ft}^{2} \text { each } \end{aligned}$ | 15 | 0 | 0 | 0 |  |  |
|  | b. Backup Power (UPS) | 20 | 1 | 20 | 20 |  | 50 |
|  |  | TOTALS 1134 |  |  | 1134 |  |  |

COST DETAILS
OPTION 3
NUMBER OF REGIONS: One
SWITCHER LOCATIONS: D.C.
REMARKS: Minimum Traffic Analysis

| Item | Description | Unit Cost, K |  | Total Cost, K\$ | Installation Plan by Year of Installation |  | Item Subtotals |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1.1 | Communication Lines | - | - |  | 14.9 | 14.8 | 30 |
| 1.2 | Hardware | 80.7 | 2 | 161.4 | 161.4 |  | 746 |
|  | a. Basic Computer |  |  |  |  |  |  |
|  | b. OPS Center | 44.6 | 1 |  |  |  |  |
|  | c. FDX Converter |  |  |  |  |  |  |
|  | d. Line Interfaces | - | - | 540 | 540 |  |  |
|  | e. Microwave |  |  |  |  |  |  |
|  | f. Ground Stations |  |  |  |  |  |  |
| 1.3 | Computer Software |  |  |  |  |  |  |
|  | a. RSCs | 294 | 1 | 294 |  |  |  |
|  | b. FDX Converter |  |  |  |  |  |  |
| 1.4 | Facilities |  |  |  |  |  | 294 |
|  | a. Floor Space |  |  |  |  |  |  |
|  | $\begin{aligned} & \text { Region } 1 \\ & 1000 \mathrm{ft}^{2} \end{aligned}$ | 30 | 1 | 30 | 30 |  |  |
|  | $\begin{aligned} & \text { Region } 2-\mathrm{n} \\ & 500 \mathrm{ft}^{2} \text { each } \end{aligned}$ | 15 | 0 | 0 | 0 |  |  |
|  | b. Backup Power (UPS) | 20 | 1 | 20 | 20 |  |  |
| TOTA |  |  |  |  |  |  |  |

REMARKS: Minimum Traffic Analysis
II. RECURRING COSTS, K\$


COST DETAILS
OPTION 4
NUMBER OF REGIONS: Two
SWITCHER LOCATIONS: D.C. and Phoenix
REMARKS: New Computers at Both Switchers
I. ONE-TIME COSTS


REMARKS: New Computers at D.C. and Phoenix
II. RECURRING COSTS, $\mathrm{K} \$$


OPTION 4
NUMBER OF REGIONS: Two
SWITCHER LOCATIONS: D.C. and Phoenix
REMARKS: With NLETS Upgrade and New Computer at D.C.

| Item | Description | Unit Cost, K\$ |  | Total Cost, K\$ | Insta <br> Plan of Ins 1976 | tion ${ }^{\text {' }}$ <br> Year <br> ation <br> 1979 | * Item Subtotals |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1.1 | Communications Lines | - | - | - | 15.65 | 14.6 | 30.2 |
| 1.2 | Hardware 3 | 180 | 2 | 360 | 360 |  | 1104 |
|  | a. Basic Cmptr 52 | 80.7 | 2 | 161.4 | 161.4 |  |  |
|  | b. OPS Center | 44.6 | 1 | 44.6 | 44.6 |  |  |
|  | c. FDX Converter |  |  |  |  |  |  |
|  | d. Line Intrfcs 52 | - | 52 | 385 | 385 |  |  |
|  | e. Microwave 3 | 6.0 | 16 | 96 | 96 |  |  |
|  | f. Ground Stations | 9.5 | 6 | 57 | 57 |  |  |
| 1.3 | Computer Sftw 52 | $\begin{aligned} & 294 \\ & 0 \end{aligned}$ | $\begin{aligned} & 1 \\ & 0 \end{aligned}$ | $\begin{aligned} & 294 \\ & 0 \end{aligned}$ | $\begin{aligned} & 294 \\ & \text { (1) } a \end{aligned}$ |  | 294 |
|  | a. RSCs 3 |  |  |  |  |  |  |
|  | b. FDX Converter |  |  |  |  |  |  |
| 1.4 | Facilities |  | 1 | 30 | 30 |  | 85 |
|  | a. Floor Space |  |  |  |  |  |  |
|  | Region $1_{2}$ $1000 \mathrm{ft}^{2}$ | 30 |  |  |  |  |  |
|  | $\begin{aligned} & \text { Region 2-n } \\ & 500 \mathrm{ft}^{2} \text { each } \end{aligned}$ | 15 | 1 | 15 | 15 |  |  |
|  | b. Backup Power (UPS) | 20 | 2 | 40 | 40 |  |  |
| TOTALS: (1) Included in item 1. 2a. |  |  |  |  |  |  |  |

REMARKS: Using NLETS Upgrade
iI. RECURRING COSTS 'i\$


REMARKS: Minimum Traffic: New Computers

| Item | Calendar Year |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1975 | 1976 | 1977 | 1978 | 1979 | 1980 | 1981 | 1982 | 1983 | Total |
| I. One-Time Costs |  |  |  |  |  |  |  |  |  |  |
| 1.1. Lines |  | 15 | - | - | 13 | - | - |  |  | 28 |
| 1,2, Computer Hardware |  | 886 | - | - | - | - | - |  |  |  |
| 1.3. Computer Software |  | 294 | - | - | - | - | - | - |  | 294 |
| 1,4. Facilities |  | 85 | - | - | - | - |  |  |  |  |
| Ir. Recurring Costs |  |  |  |  |  |  |  |  |  |  |
| 2.1. Lines |  |  | $435^{\circ}$ | 435 | 435 | 533 | 533 | 533 | 533 | 3437 |
| 2.2. Switchers |  |  | 107 | 107 | 107 | 125 | 125 | 125 | 125 | 821 |
| 2. 3. Facilities |  |  | 19 | 19 | 19 | 19 | 19 | 19 | 19 | 133 |
| III. Operating Personnel |  |  | 171 | 171 | 171 | 171 | 171 | 171 | 171 | 1197 |
| IV. Engineering | 500 | 400 | 15.0 |  |  |  |  |  |  | 1000 |
| Annual Subtotals | 500 | 1680 | 832 | 732 | 745 | 848 | 848. | 848 | . 848 |  |
|  | Overall total |  |  |  |  |  |  |  |  | 7881 |
|  |  |  |  |  | Option 4: Normal Traffic |  |  |  |  | 8193 |
|  |  |  |  |  |  | Difference |  |  |  | 312 |
|  |  |  |  |  |  | \% Difference |  |  |  | 4.0 |

NUMBER OF REGIONS: Two
SWITCHER LOCATIONS: D.C. and Phoenix
REMARKS: Minimum Traffic: New Computers


REMARKS: Minimum Traffic: New Computers
II. RECURRING COSTS, K\$


NUMBER OF REGIONS: Five
SWITCHER LOCATIONS: Five Switchers
REMARKS: $\qquad$


REMARKS: Five Switchers
II. RECURRING COSTS, K\$

| İem | Description | Pre-1980 |  |  | 1980-1983 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Annual Cost (Each) | Number Required | Total Annual | Annual Cost (Each) | Number <br> Required | Total | $\begin{gathered} \text { Item } \\ \text { Subtotals } \end{gathered}$ |
| 2.1 | a. Communication Lines | - | - | 421.6 | - | - | 503 | 421.6503 |
|  | b. Space Link |  |  |  |  |  |  |  |
| 2.2 | Hardware | 4.9 | 10 | 49 | 4.9 | 10 | 49 | 150178.6 |
|  | a. Basic Computer |  |  |  |  |  |  |  |
|  | b. Line Interfaces | - | - | 95 | - | - | 123.6 |  |
|  | c. OPS Center | 6 | 1 | 6 | 6 | 1 | 6 |  |
|  | d. Microwave |  |  |  |  |  |  |  |
|  | e. Ground Station |  |  |  |  |  |  |  |
| 2.3 | Facilities | $\begin{aligned} & 4.8 \\ & 2.4 \end{aligned}$ | 1 <br> 4 | $\begin{aligned} & 4.8 \\ & 9.6 \end{aligned}$ | $\begin{aligned} & 4.8 \\ & 2.4 \\ & \hline \end{aligned}$ | $\begin{aligned} & 1 \\ & 4 \end{aligned}$ | $\begin{array}{r} 4.8 \\ 9.6 \\ \hline \end{array}$ | 44.4 |
|  | a. Floor Space Region 1 Region 2-n |  |  |  |  |  |  |  |
|  | b. Backup Power | 6 | 5 | 30.0 | 6 | 5 | 30.0 |  |
| III. OPERATIONS: |  | $\begin{gathered} 20 \\ 17 \\ 12 \\ 2 \end{gathered}$ | $\begin{aligned} & 1 \\ & 2 \\ & 8 \\ & 1 \end{aligned}$ | $\begin{gathered} 20 \\ 34 \\ 96 \\ 2 \end{gathered}$ | $\begin{gathered} 20 \\ 17 \\ 12 \\ 2 \end{gathered}$ | $\begin{aligned} & 1 \\ & 2 \\ & 8 \\ & 1 \end{aligned}$ | $\begin{gathered} 20 \\ 34 \\ 96 \\ 2 \end{gathered}$ | 228 |
|  | a. Regioń 1 <br> Supervisor <br> Programmers <br> Operators <br> Travel |  |  |  |  |  |  |  |
|  | b. Region 2-n Operators Travel | $\begin{array}{r} 17 \\ 2 \end{array}$ | $\begin{aligned} & 4 \\ & 4 \end{aligned}$ | $\begin{array}{r} 68 \\ 8 \end{array}$ | $\begin{array}{r} 17 \\ 2 \end{array}$ | $\begin{aligned} & 4 \\ & 4 \end{aligned}$ | $\begin{array}{r} 68 \\ 8 \end{array}$ |  |
| TOTALS |  |  |  |  |  |  |  |  |

NUMBER OF REGIONS: 50
SWITCHER LOCATIONS: 50 Switchers
REMARKS: $\qquad$
I. ONE-TIME COSTS


## REMARKS: Fifty Switchers

II. RECURRING COSTS, K\$

| Item | Description | Pre-1980 |  |  | 1980-1983 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Annual Cost (Each) | Number <br> Required | Total Annual | Annual Cost (Each) | Number Required | Total Annual | $\stackrel{\text { Item }}{\text { Subtotals }}$ |
| 2.1 | a. Communication Lines | - | - | 491 | -- | - | $\stackrel{1}{537}$. | 491537 |
|  | b. Space Link |  |  |  |  |  |  |  |
| 2.2 | Hardware |  |  |  |  |  |  | $439 \quad 462$ |
|  | a, Basic Computer <br> Region <br> State | $\begin{aligned} & 4.9 \\ & 4.9 \end{aligned}$ | $\begin{aligned} & 10 \\ & 45 \end{aligned}$ | $\begin{gathered} 49 \\ 220.5 \end{gathered}$ | $\begin{aligned} & 4.9 \\ & 4.9 \end{aligned}$ | $\begin{aligned} & 10 \\ & 45 \end{aligned}$ | $\begin{gathered} 49 \\ 220.5 \end{gathered}$ |  |
|  | b. Line Interfaces | - | - | 163 | - | - | 186 |  |
|  | c OPS Center | 6. | 1 | 6 | 6 | 1 |  |  |
|  | d. Microwave |  |  |  |  |  |  |  |
|  | e. Ground Station |  |  |  |  |  |  |  |
| 2.3 | Facilities |  |  |  |  |  |  | 422 |
|  | a. Floor Space <br> Region 1 <br> Region 2-n | $\begin{aligned} & 4.8 \\ & 2.4 \end{aligned}$ | $\begin{array}{r} 1 \\ 49 \end{array}$ | $\begin{array}{r} 4.8 \\ 117.6 \end{array}$ | $\begin{aligned} & 4.8 \\ & 2.4 \end{aligned}$ | $\begin{array}{r} 1 \\ 49 \end{array}$ | $\begin{array}{r} 4.8 \\ 117.6 \end{array}$ |  |
|  | b. Backup Power | 6 | 50 | 300 | 6 | 50 | 300 |  |
| III. OPERATIONS |  | $\begin{array}{r} 20 \\ 17 \\ 12 \\ 2 \end{array}$ | $\begin{aligned} & 1 \\ & 2 \\ & 8 \\ & 1 \end{aligned}$ | $\begin{array}{r} 20 \\ 34 \\ 96 \\ 2 \end{array}$ | $\begin{array}{r} 20 \\ 1.7 \\ 12 \\ 2 \end{array}$ | $\begin{aligned} & 1 \\ & 2 \\ & 8 \\ & 1 \\ & \hline \end{aligned}$ | $\begin{array}{r} 20 \\ 34 \\ 96 \\ 2 \end{array}$ | 1083 |
|  | a. Region 1 <br> Supervisor <br> Programmers <br> Operators <br> Travel |  |  |  |  |  |  |  |
|  | b. Region 2-n Operators Travel | $\begin{gathered} 17 \\ 2 \end{gathered}$ | $\begin{aligned} & 49 \\ & 49 \end{aligned}$ | $\begin{array}{r} 833 \\ 98 \end{array}$ | $\begin{array}{r} 17 \\ 2 \end{array}$ | $\begin{aligned} & 49 \\ & 49 \end{aligned}$ | $\begin{array}{r} 833 \\ 98 \end{array}$ |  |
| TOTALS |  |  |  |  |  |  |  |  |

NUMBER OF REGIONS: Two
SWITCHER LOCATIONS: D.C. and Phoenix
REMARKS: Phase 7-a is a two-region terrestrial network $\qquad$ In Phase 7-b satellite ground stations are added at RSC locations.-
I. ONE-TIME COSTS


NUMBER OF REGIONS: Two
SWITCHER LOCATIONS: D.C. and Phoenix $\qquad$
REMARKS: One Region at D. C. in Phase 7-d

## I. ONE-TIME COSTS

| Item | Description | Unit Cost, K\$ |  | Total Cost, K\$ | Inst <br> Plan <br> of Ins <br> 1976 | tion <br> Year <br> lation <br> 1979 | $\begin{aligned} & \text { Ite } \\ & \text { Subtc } \end{aligned}$ | tals |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1.1 | Communication Lines |  |  | 0 | 0 | 8.0 | 0 | 8.0 |
| 1.2 | Hardware |  |  | 0 | 0 | 0 |  |  |
|  | a. Basic Computer |  |  | 0 | 0 | 0 |  |  |
|  | b. OPS Center |  |  | 0 | 0 | 0 |  |  |
|  | c. FDX Converter | 22 | 66 |  | 132 | 132 |  |  |
|  | d. Line Interfaces | - | - | 0 | 51 | 51 |  |  |
|  | e. Microwave |  |  |  | 1590 | 1590 |  |  |
|  | f. Ground Stations |  |  |  | 3403 | 3271 | 5176 | 5044 |
| 1.3 | Computer Software |  | 0 |  | 0 | 0 |  |  |
|  | a. RSCs |  |  |  |  |  |  |  |
|  | b. FDX Converter | 40 | 1 | 40 | 40 | 0 | 40 | 0 |
| 1.4 | Facilities |  |  |  |  |  |  |  |
|  | a. Floor Space |  |  |  |  |  |  |  |
|  | ${ }_{1000 \mathrm{ft}^{2}}$ | 30 | 1 | 30 | 0 |  |  |  |
|  | $\begin{aligned} & \text { Region } 2-\mathrm{n} \\ & 500 \mathrm{ft}^{2} \mathrm{ea} \end{aligned}$ | 15 |  |  | 0 |  |  |  |
|  | b. Backup Power (UPS) | 20 |  |  | 0 |  |  | 0 |
| TOTALS |  |  |  |  |  |  |  |  |

COST DETAILS
OPTION 7-a, 7-b

## COST DETAILS

OPTION 7-c, 7-d

REMARKS: $\qquad$


REMARKS: $\qquad$


NUMBER OF REGIONS: Ten
SWITCHER LOCATIONS: Ten Switchers
REMARKS: $\qquad$

## I. ONE-TIME COSTS



REMARKS: Ten Switchers
II. RECURRING COSTS, K


NUMBER OF REGIONS: 25 $\qquad$ SWITCHER LOCATIONS: 25 Switchers
REMARKS: Built from Five Rustions $\qquad$
I. ONE-TIME COSTS

| Item | Description | Unit <br> Cost, K\$ |  | Total Cost, K\$ | Instal <br> Plan of Insta <br> 1976 | tion <br> Year <br> ation <br> 1979 | Item Subtotals |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1.1 | Communication Lines | - | - | 33 | 20.1 | 12.9 | 33 |
| 1.2 | Hardware | 46 | 10 | 460 |  |  | 2345 |
|  | a. Basic Computer | 46 | 20 | 920 | 1380 |  |  |
|  | b. OPS Center | 44.6 | 1 | 44.6 | 44.6 |  |  |
|  | c. FDX Converter |  |  |  |  |  |  |
|  | d. Line Interfaces | - | - | 920 | 920 |  |  |
|  | e. Microwave |  |  |  |  |  |  |
|  | f. Ground Stations |  |  |  |  |  |  |
| 1.3 | Computer Software | 340 | 1 | 340 |  |  | 340 |
|  | a. RSCs |  |  |  |  |  |  |
|  | b. FDX Converter |  |  |  |  |  |  |
| 1.4 | Facilities | 30 | 1 | 30 | 30 |  | 890 |
|  | a. Floor Space Region ${ }^{1}{ }^{1000} \mathrm{ft}^{2}$ |  |  |  |  |  |  |
|  | $\begin{aligned} & \text { Region } 2-\mathrm{n} \\ & 500 \mathrm{ft}^{2} \mathrm{ea} \end{aligned}$ | 15 | 24 | 360 | 360 |  |  |
|  | b. Backup Power (UPS) | 20 | 25 | 500 | 500 |  |  |
| TOTALS |  |  |  |  |  |  |  |

REMARKS: 25 Switchers
II. RECURRING COSTS, K\$

| Item | Description | Pre-1980 |  |  | 1980-1983 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Annual Cost (Each) | Number Required | Total Annual | Annual Cost (Each) | Number Required | $\begin{gathered} \text { Total } \\ \text { Annual } \end{gathered}$ |  | $\mathrm{m}_{\mathrm{tal}}$ |
| 2.1 | a. Communication Lines | - | - | 448.7 | - | - | 480.5 | 448.7480 .5 |  |
|  | b. Space Link |  |  |  |  |  |  |  |  |
| 2.2 | Hardware |  |  |  |  |  |  | 277.298 |  |
|  | a. Basic Computer <br> Regional <br> Switchers <br> State <br> Switchers | $\begin{aligned} & 4.9 \\ & 4.9 \end{aligned}$ | $\begin{aligned} & 10 \\ & 20 \end{aligned}$ | 49 98 | $\begin{aligned} & 4.9 \\ & 4.9 \end{aligned}$ | $\begin{aligned} & 10 \\ & 20 \end{aligned}$ | $\begin{aligned} & 49 \\ & 98 \end{aligned}$ |  |  |
|  | b. Line Interfaces | - | - | 124 | - | - | 145 |  |  |
|  | c. OPS Center | 6 | 1 | 6 | 6 | 1 | 6 |  |  |
|  | d. Microwave |  |  |  |  |  |  |  |  |
|  | e. Ground Station |  |  |  |  |  |  |  |  |
| 2.3 | Facilities |  |  |  |  |  |  | 212.4 |  |
|  | a. Floor Space <br> Region 1 <br> Region $2-\mathrm{n}$ | $\begin{aligned} & 4.8 \\ & 2.4 \end{aligned}$ | $\begin{array}{r} 1 \\ 24 \end{array}$ | $\begin{array}{r} 4.8 \\ 57.6 \end{array}$ | $\begin{aligned} & 4.8 \\ & 2.4 \end{aligned}$ | $\begin{array}{r} 1 \\ 24 \end{array}$ | $\begin{array}{r} 4.8 \\ 57.6 \end{array}$ |  |  |
|  | b. Backup Power | 6 | 25 | 150.0 | 6 | 25 | 150.0 |  |  |
| III. Operations |  | $\begin{array}{r} 20 \\ 17 \\ 12 \\ 2 \\ \hline \end{array}$ | $1$ | $\begin{array}{r} 20 \\ 34 \\ 96 \\ 2 \end{array}$ | $\begin{gathered} 20 \\ 17 \\ 12 \\ 2 \end{gathered}$ | $\begin{aligned} & 2 \\ & 8 \\ & 1 \\ & \hline \end{aligned}$ | $\begin{gathered} 20 \\ 34 \\ 96 \\ 2 \end{gathered}$ | 608 |  |
|  | a. Region 1 <br> Supervisor <br> Programmers <br> Operators <br> Travel |  |  |  |  |  |  |  |  |
|  | b. Region 2-n Operators Travel | $\begin{array}{r} 17 \\ 2 \end{array}$ | $\begin{aligned} & 24 \\ & 24 \end{aligned}$ | $\begin{array}{r} 408 \\ 48 \end{array}$ | $\begin{array}{r} 17 \\ 2 \end{array}$ | $\begin{array}{r} 24 \\ -\quad 24 \end{array}$ | $\begin{array}{r} 408 \\ 48 \end{array}$ |  |  |
| TOTALS |  |  |  |  |  |  |  |  |  |

## I. AVERAGE RESPONSES

A select group of JPL and LEAA personnel was given evaluation forms on which ratings were to be entered for characteristics of five technical criteria. The five technical criteria considered were flexibility, ease of implementation simplicity, privacy, and security. The procedure for filling out evaluation sheets and directions to respondents are discussed in Section IV of this report.

Table J-1 shows the average responses on a scale of 1 to 5 for each criterion characteristic from all respondents. The total average response for each criterion is also shown for each option, along with a scaled average on a scale from 0 to 100. On this scale a rating of 1 is equivalent to 0 and a rating of 5 is equivalent to 100 .

Table J-1. Evaluation Form

\begin{tabular}{|c|c|c|c|c|c|c|c|c|c|}
\hline \multirow[t]{2}{*}{} \& \multicolumn{9}{|c|}{option} \\
\hline \& 1 \& 2 \& 3 \& 4 \& 5 \& 6 \& 7 \& 8 \& , \\
\hline \& \[
\begin{aligned}
\& \hline \hline \begin{array}{c}
\text { N- DC } \\
\mathrm{s}-\mathrm{pII}
\end{array}
\end{aligned}
\] \& \[
\begin{gathered}
\substack{1 \pi \mathrm{k} \\
\text { pan }}
\end{gathered}
\] \& \[
\underset{\substack{\text { REG } \\ \text { DC }}}{ }
\] \&  \& 5 Reg \& 50 reg \& 2 REG W/VIDEO \& 10 REG \& 25 REG \\
\hline \begin{tabular}{l}
I. Liasn of Implementation \\
a) Sase of switchover to new network \\
from existing capability \\
b) Minimum of technical denign risks \\
c) Nunsber of switchers \\
(1) Nimber of linces
\end{tabular} \& \[
\begin{aligned}
\& 4.25 \\
\& 4.35 \\
\& 4.00 \\
\& 2.75
\end{aligned}
\] \& \[
\begin{aligned}
\& 3.25 \\
\& 3.75 \\
\& 3.75 \\
\& 3.25
\end{aligned}
\] \& \[
\begin{aligned}
\& 3.25 \\
\& 3.75 \\
\& 3.75 \\
\& 3.25
\end{aligned}
\] \& \[
\begin{aligned}
\& 3.50 \\
\& 4.00 \\
\& 3.75 \\
\& 3.50
\end{aligned}
\] \& 2.50
3.00
2.50
3.00 \& \[
\begin{aligned}
\& 1.75 \\
\& 1.50 \\
\& 1.25 \\
\& 2.00
\end{aligned}
\] \& \[
\begin{aligned}
\& 3.00 \\
\& 3.50 \\
\& 3.25 \\
\& 3.25
\end{aligned}
\] \& \begin{tabular}{l}
2.00 \\
2.25 \\
2.25 \\
2.25 \\
2.75 \\
\hline
\end{tabular} \& \[
\begin{aligned}
\& 1.75 \\
\& 1.50 \\
\& 1.50 \\
\& 2.00
\end{aligned}
\] \\
\hline Axwrage \& -3.81 \& \({ }^{3.50}\) \& \({ }^{3.50}\) \& 3.69 \& 2.75 \& \({ }^{1.63}\) \& 3.25 \& 2.31 \& 1.69 \\
\hline Scated Average \& 70 \& \({ }^{63}\) \& \({ }^{63}\) \& 6 \& \({ }^{14}\) \& 16 \& 56 \& \({ }^{33}\) \& 17 \\
\hline \begin{tabular}{l}
11. Sumplicity \\
a) Is the diosign simple? \\
(1) Art control/aperations ginpla? \\
c) Maintemance \\
d) Upgrates \\
(a) lenating simplicity \\
f) Problem:s im unve interface \\
מ) Simplicity af network checkont \\
a) Simplicity of monitoring atolwerk (atatistic + gathatang)
\end{tabular} \&  \&  \& \[
\begin{aligned}
\& 4.00 \\
\& 4.00 \\
\& 3.76 \\
\& 3.00 \\
\& 4.25 \\
\& 3.50 \\
\& 4.00 \\
\& 4.25
\end{aligned}
\] \& \[
\begin{aligned}
\& \begin{array}{l}
3.50 \\
3.50 \\
3.52 \\
3.00 \\
3.50 \\
3.50 \\
3.00 \\
3.25 \\
3.55
\end{array}
\end{aligned}
\] \& \[
\begin{aligned}
\& 2.75 \\
\& 2.75 \\
\& 2.50 \\
\& 2.75 \\
\& 2.75 \\
\& 2.75 \\
\& 3.00 \\
\& 2.75 \\
\& 2.50
\end{aligned}
\] \& \[
\begin{aligned}
\& 1.50 \\
\& 1.25 \\
\& 1.25 \\
\& 2.50 \\
\& 1.50 \\
\& 2.575 \\
\& 1.00 \\
\& 1.75
\end{aligned}
\] \& \[
\begin{aligned}
\& 3.25 \\
\& 3.25 \\
\& 3.75 \\
\& 3.00 \\
\& 3.75 \\
\& 3.70 \\
\& 3.25 \\
\& 3.25 \\
\& 3.25
\end{aligned}
\] \& 2.25
2.00
1.50
2.50
2.00
2.57
2.25
2.00 \& \[
\begin{aligned}
\& 1.75 \\
\& 1.25 \\
\& 1.25 \\
\& 2.75 \\
\& 1.50 \\
\& 2.55 \\
\& 1.25 \\
\& 1.25
\end{aligned}
\] \\
\hline Autrays \& 3.47 \& 3.84, \& \({ }^{3.84}\) \& 3.31 \& 2.72 \& 1.69 \& 3.19 \& 2.16 \& 1.78 \\
\hline Steilect Average \& \({ }_{6} 6\) \& 7 \& 7 \& \({ }_{5}^{58}\) \& \({ }^{43}\) \& 17 \& 55 \& 29 \& 19 \\
\hline \begin{tabular}{l}
111. Vrivacy \\
a) Must data other than heater (rotiting Nata mestage type) and mestage lengtis bu nfored? \\
b) Ditficulty in accommertating new cRislation changen
\end{tabular} \& 3.25
3.25 \& 3.75
3.50 \& 3.75
3.50 \& 3.42
3.21 \& 2.50

2.50 \& 2.00
1.75 \& 3.00
3.00 \& 2.00
2.00 \& 2.00
1.75 <br>
\hline Average \& 3.25 \& 3.63 \& 3.63 \& 3.63 \& 2.50 \& t. 88 \& 3.00 \& 2.00 \& 1.88 <br>
\hline Scatacded Average $^{\text {a }}$ \& 56 \& ${ }^{6}$ \& ${ }^{6}$ \& ${ }^{6}$ \& 38 \& 22 \& 50 \& 25 \& 22 <br>

\hline | IV, Fiexibility |
| :--- |
| a) Gan new system terminations be rasily atded? | \& 1.00 \& 4. 25 \& 1.25 \& 4.00 \& 3.50 \& 2,00 \& 4.00 \& 3.25 \& 3.00 <br>

\hline b) Conn netwurk be expanded tu handle raffic $2 \times$ prestictions? \& 2.75 \& 2.75 \& 2.75 \& 3.00 \& 3.00. \& ${ }^{3.25}$ \& 3.00 \& 3. 50 \& 3.50 <br>
\hline  \& 2.6 \& 2.25 \& 2.25 \& 2.50 \& 2.25 \& 3.00 \& 2.50 \& 2.75 \& 3.00 <br>
\hline (1) Design flexibility dut:a implementation phake \& +.00 \& 4.25 \& -1.25 \& 3.50 \& 2.75 \& 1. 75 \& 3.25 \& 2.00 \& 1.75 <br>
\hline -.) Cian audit or furmat chocks be ateloel "amily? \& 3.25 \& 3.75 \& 3.75 \& 3.25 \& 2.50 \& 1.50 \& 3.50 \& 1.75 \& 1.50 <br>
\hline f) Can system termination comections to network be changed easily to balanee \& ${ }^{3.05}$ \& 3.30 \& 3.30 \& 3.05 \& 3.10 \& 2. 15 \& 3.10 \& 2.35 \& 2.35 <br>
\hline Avrrag. \& 3.22 \& ${ }^{3.13}$ \& ${ }^{3.13}$ \& 3,22 \& 2.85 \& 2.28 \& ${ }^{3.23}$ \& 2.60 \& 2.52 <br>
\hline Scolelel Average \& 56 \& ${ }^{6}$ \& ${ }^{4}$ \& 56 \& 46 \& ${ }^{32}$ \& 56 \& 40 \& ${ }^{38}$ <br>
\hline
\end{tabular}

Table J-1. (Contd)

|  | oprion |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
|  | $\begin{aligned} & \mathrm{N}-\mathrm{DC} \\ & \mathrm{~S}-\mathrm{PH} \end{aligned}$ | $\underbrace{}_{\substack{1 \mathrm{Rgg} \\ \text { Ph }}}$ | ${ }_{\substack{\text { Reg } \\ \text { DC }}}$ | $\begin{gathered} \begin{array}{c} \text { RREG } \\ \text { PH - DC } \end{array} \end{gathered}$ | 5 Reg | 50 REG | 2 REEG W/VIDEO | 10 Reg | 25 REC |
| v. Scurity |  |  |  |  |  |  |  |  |  |
| a) Message inter cept protection | ${ }^{3.33}$ | ${ }^{3.67}$ | $3.67^{\circ}$ | . 33 | ${ }^{2.33}$ | 2.06 | ${ }^{3.33}$ |  |  |
| b) Message insertion protection | ${ }^{3.33}$ | ${ }^{3.33}$ | ${ }^{3.33}$ | ${ }^{3.33}$ | 3.00 | 2.67 | 3.33 | 2.67 | ${ }^{2.00}$ |
| c) Faciity physical sceurity againat acts | 3,33 | 3.67 | 3.67 | ${ }^{3.33}$ | 2.67 | 2.00 | ${ }^{3.33}$ | ${ }^{2.07}$ | 2.67 2.00 |
| d) Communication line physical necurity | 3.33 | 3.33 | ${ }^{3.33}$ | 3.00 | 2.67 | 2.67 | 3.00 | 2.67 | 2.67 |
| c) Dodication to criminal justice use | ${ }^{3,33}$ | 3.33 | ${ }^{3.33}$ | ${ }^{3.33}$ | 2,67 | 2.67 | ${ }^{3.3}$ | ${ }^{2.67}$ | 2.67 |
| Physical socurity against unwanted personnel having access to switchors | ${ }^{3.33}$ | 3.67 | 3.67 | 3.33 | 2.67 | 2.00 | ${ }^{3.33}$ | 2.00 | 2.00 |
| ${ }^{\text {b) Cose }}$ Cof scaurity personnel is required | 3.00 | 3.33 | ${ }^{3.33}$ | 3.00 | ${ }^{2.33}$ | 1.33 | 3.00 | 1.96 |  |
| h) Is present NCIC data base security maintainable? | 2.67 | 67 | 2.67 | 2.67 | 2.67 | ${ }^{2.33}$ | ${ }^{3.67}$ | ${ }^{2} .67$ | 1.33 2.67 |
| i) Can an act ol physical violence severcly degrade the poturste? | 2.00 | 1.33 | 1.33 | ${ }^{2} .33$ | ${ }^{3.3}$ | 4.33 | ${ }^{2.33}$ | 4.33 | 4.33 |
| ${ }_{\text {Subioat }} \quad$ Average | ${ }^{3.07}$ | 3.15 | 3.15 | 3.07 | 2.70 | 2.48 | 3.07 | 2,81 | 2.48 |
| Subiotal Scaled Average | 52 | 54 | 54 | 52 | , | 37 | , | 45 | 37 |

## APPENDIX K

## GIOSSARY OF TERMS AND ACRONYMS

ACK. Positive acknowledgment by a receiving terminal to indicate that a block of data was received correctly

ACOUSTIC COUPLER. Form of modem that sends and receives data as tones over a telephone line using a conventional handset.

ADDRESS. Coded representation of the destination of data, or of the originating terminal.
ADMINISTRATIVE MESSAGE. Free-form message used for information transfer not necessarily file oriented.

ALGORITHM. Prescribed set of well defined rules or processes for the solution of a problem in a finite number of steps.

ALTERNATIVE ROUTING. Alternative communications path used if the normal one is not available.

ANALOG TRANSMISSION. Transmission of a continuously variable signal as opposed to a discretely variable signal.

ANSI (AMERICAN NATIONAL STANDARDS INSTITUTE). Organization sponsored by the Business Equipment Manufacturers Association (BEMA) for the purpose of establishing voluntary industry standards.
ASCII (AMERICAN STANDARD CODE FOR INF ORMATION INTERCHANGE). Eight-level code for data transfer adopted by the American Standards Association to achieve compatibility between data devices.

ASYNCHRONOUS TRANSMISSION. Transmission in which each information character, or sometimes each word or small block, is individually synchronized, usually by the use of start and stop elements.

ATTENDED OPERATION. Individuals are required at both stations to establish the connection and transfer data sets from talk (voice) mode to data mode.

AUDIT TRAIL. Sufficient data to permit identification and reconstruction of the route taken by a message from its origin to its destination.

AUTO ANSWER. Facility of an answering station to automatically respond to a call.
AUTO CALL. Facility of an originating station to automatically initiate a call.
AUTOMATIC MESSAGE SWITCHING CENTER. Center in which messages are automatically routed according to information contained within the message.
AUTOMATIC POLLING. Hardware feature of a telecommunications unit that processes a polling list, polling the terminals in order and handling negative responses to polling without interrupting the central processing unit.

AUXILIARY STORAGE. Storage that supplements another storage.
AVAILABILITY. Degree to which a system is ready when needed to process data.

BANDWIDTH. Measure of the ability of equipment or transmission links to pass a range of sinusoidal frequencies. Usually specified as some degradation of performance over some range of frequencies.

BASEBAND SIGNALING. Transmission of a signal at its origiral frequencies, i.e., a signal not changed by modulation.
BAUD. Unit of signaling speed. The speed in bauds is the number of discrete conditions, or signal events per second. (In this document, baud is the same as bits per second.)

BIT. Contraction of binary digit.
BIT RATE. Speed at which bits are transmitted, usually expressed in bits per second.
BIT SERIAL. Character transmitted on a single pair of wires in such a manner that each bit is presented successively.

BIT STREAM. Referring to a binary signal without regard to groupings by character.

BLOCK. Group of characters, bytes, or words communicated as a unit.
BLOCK CHECK CHARAC TER (BCC). Character used for error detection sent at end of a message block. In the NALECOM Network, the BCC is the longitudinal redundancy check character (see LRC).
BPS. Bits per second.
BROADCAST. Transmission of a message intended for all receiving terminals connected to the communication channel.

BSC. IBM designation meaning binary synchronous communications, referring to a specific communications procedure using synchronous data transmission.
BUFFER. Temporary storage facility used to accumulate data into blocks of sufficient size to be handled efficiently by a processor or terminal.

BYTE. Set of binary digits (bits), usually eight.
CARRIER, COMMON. Organization regulated by the Federal Communications Commission or a public utilities commissior, and required to supply corimunication service to all users at published rates.
CCH. Computerized criminal history.
CENTRAL OFFICE. Place where communications common carriers terminate customer lines and locate the switching equipment that interconnects those lines (also referred to as an exchange, end office, and local central office).

CHANNEL. Path for transmission between two or more points without common-carrier-provided terminal equipment. Also called circuit. line, link, path, or facility.
CHANNEL, DUPLEX. Channel providing simultaneous transmission in both directions (see FULL DUPLEX).

CHANNEL, HALF-DUPLEX. Channel providing transmission in either direction, but not simultaneously (see HALF DUPLEX).

CHARACTER. Letter, figure, number, punctuation, or other sign contained in a message. There may also be characters for special symbols and some control functions.

CIRCUIT. Means of both-way communication between two points, comprising associated "go" and "return" channels.
CIRCUIT, FOUR-WIRE. Communication path in which four wires (two for each direction of transmission) are presented to the station equipment.

CLOCK. Device for timing events. In data communications, a clock is required to control the timing of bits sent in a data stream, and to control the timing of the sampling of bits received in a data stream.

COMMUNICATION LINE. Any medium such as a wire or a telephone circuit that connects communication terminals.

COMMUNICATION LINK. Physical means of connecting two locations for the purpose of transmitting and receiving data,
COMMUNICATIONS PREPROCESSOR. Computer inter posed between a general-purpose processor and communication channels to perform communication functions more efficiently than would be possible if the general-purpose processor performed both communications functions and general-purpose functions.
COMMUNICATIONS PROCESSOR. Computer dedicated to the performance of a complete communications function such as message switching.
COMPUTER. Data processor that can perform substantial computation, including numerous arithmetic or logic operations, without intervention by a human operator during the run.
CONDITIONING. Addition of equipment to a leased voice-grade channel to provide minimum values of line characteristics zequired for data transmission.

CONTENTION. Method of line control employed when two terminals request to use the same line at the same time. In the NALECOM Network, the RSC gains control of a line in the event that the regional switching centers and a system termination make simultaneous requests to transmit on the same line.

## CONUS. Continental United States.

CONVERSATIONAL MODE. A procedure by which a terminal receiving low-priority data can temporarily gain control of the communication line to send its own high-priority data.
CONVERTER. Device capable of converting impulses from one mode to another, e.g., analog to digital, or parallel to serial, or one code to another.

CORE. Magnetic material capable of assuming and remaining in one of two conditions of magnetization, thus providing memory at a binary level.
CPM. Characters per minute.
CPS. Characters per second.
CPU. Central processing unit. Unit of a computer that includes the circuits controlling the interpretation and execution of instructions.

CRC. Method of error detection using cyclic redundancy check characters A CRC character is generated at the transmitting terminal based on the contents of the message transmitted. A similar CRC generation is performed at the receiving terminal. If the two characters match, the message was probably received correctly.

DCS. Domestic communications satellite
DATA FILE. Collection of related data records organized in a specific manner. For example, a payroll file (one record for each employee showing rate of pay, deductions, etc.), or an inventory file (one record for each inventory item showing cost, selling price, number in stock, etc.)

DATA LINK. Equipment that permits the transmission of information in electronic data format. Communication lines, modems, and cornmunication controls of all stations connected to the line used in the transmission of information between two or more stations.

DATA SET. Synonym for MODEM commonly used by the Bell System.

DUD. Abbreviation for direct distance dialing, used for making long-distance telephone calls without the assistance of a telephone operator. $D D D$ is frequently used to mean the switched telephone network.
DECODE. To apply a set of unambiguous rules specifying the way in which data can be restored to a previous representation, e.g., to reverse some previous encoding.

DECRYPTION. See DECODE.
DEMODULATION. Process of retrieving an original signal from a modulated carrier wave
DIGITAL DATA. Information represented by a code consisting of a sequence of discrete elements.

DISTRIBUTED NETWORK. Network consisting of a large number of nodes usually capable of automatic alternate message path selection in the event of specific failures.
DOUBLE CONNECTED. An alternate routing concept in which a minimum of two routes is provided.
DUPLEX CHANNEL. Communication chamel with the capability of simultaneous two-way communication (see FULL DUPLEX).
DUPLEXING. Use of duplicate computers, files, or circuitry, so that in the event of component failure an alternate can enable the system to carry on its work.
ENCODE. To apply a set of unambiguous rules specifying the way in which data may be represented such that a subsequent decoding is possible. Synonymous with CODE.
ENCRYPTION. Same as ENCODE with intent to keep data confidential.
ENQ. Enquiry character. Communication control character used to request a line.
EOT. End-of-transmission character. Communication control character used to indicate the conclusion of a transmission.

FACSIMILE (FAX). System for the transmission of images. The image is scanned at the transmitter, reconstructed at the receiving station, and duplicated on paper.
FAIL SOFTLY. When a piece of equipment fails softly, the programs let the system fall back to a degraded mode of operation rather than let it fail catastrophically and give no response to its users.

FBI. Federal Bureau of Investigation.
FCC. Federal Communications Commission.
FDM. Frequency-division multiplex. Multiplex system in which the available transmission frequency range is divided into narrower bands, each used for a separate channel.

FDX. Full-duplex transmission (see FULL DUPLEX)..
FILE. Collection of related records treated as a unit.
FOUR-WIRE SYSTEM. System in which transmitting and receiving paths are carried on two separate two-wire circuits.

FULL DUPLEX. Communications mode in which messages can be transmitted in both directions simultaneously between two directly connected points.

GMIS. Grants Management Information Systems.
GRAPHIC. Symbol produced by a process such as handwriting, drawing, or printing.

GROUND STATION (see SATELLITE EARTH STATION).
HALF DUPLEX. Communications mode in which messages can be transmitted in only one direction at any given time between two directly connected points.

HANDSHAKING. Preliminary procedure performed by modems and/or terminals and computers to verify that communication has been established and can proceed.

HARDWARE. Physical equipment, as opposed to the computer program or method of use, e.g., mechanical, magnetic, electrical, or electronic devices. Contrast with SOFTWARE.

HIT. Successful comparison of data on file to an enquiry
IBM. International Business Machines Corporation.
IN TRA-REGION. Within the region defined.
INTERACTIVE. System that performs processing or problem-solving tasks by conducting a dialogue with the user.
INTER-REGION. Between regions defined.
INTERRUPT. Various external events such as the arrival of a new message or the completion of an input/ontput operation may interrupt the program that is presently in progress. An interrupt causes the central processing unit to leave the current program, store any working data that it needs to continue the program at a later time, and execute a different program which deals with the cause of the interrupt. After the cause of the interrupt has been dealt with, control returns to the original program that was interrupted.
JPL. Jet Propulsion Laboratory.
K. 1000 in decimal notation or nominally 1000 (actual 1024) when referring to storage capacity.
KIL OBITS. 1000 bits.
KVA. Thousand volt-amperes. Expression of electrical power.
LEAA. Law Enforcement Assistance Administration.
LINE. Communication channel or telephone circuit.
LINE SWITCHING. Switching in which a circuit path is set up between the incoming and outgoing lines. Contrast with message switching (q.v.) in which no such physical path is established.
LINE TURN-AROUND. In half-duplex communication, the switching of transmission from one direction to transmission in the opposite direction.
LINK. Part of a communication circuit. A channel or circuit designed to be connected in tandem with other channels or circuits.

LOCAL LOOP. Line connecting a terminal to the central office equipment cf a nearby telephone company.

LRC. Longitudinal redundancy check. Method of error detection using a parity bit for each level in the code being transmitted.
MASTER AND SLAVE COMPUTERS. Where two or more computers are working jointly, one of them is usually designated as a master computer and the others are slaves. When contention takes place, the roaster gains control of the communication line.
MDT. Mobile digital terminal.
MEMORY. Device for holding information.
MESSAGE SWITCHING. Technique of receiving a message, storing it until the proper outgoing line is available, and then retransmitting. No direct connection between the incoming and outgoing lines is set up as in line switching. Also called "store-and-forward switching."
MICROWAVE. Radio transmission using short wavelengths ( 1 mm to 1 m ).
MODEM. MODulation/DEModulation device that provides the translation between the digital signals used by terminals and the analog sigrials transmitted over communication lines.
MTTF. MEAN TIME TO FAILURE. Average length of time for which a system, or a component of the system, works without fault.
MTTR. MEAN TIME TO REPAIR. The average time taken to correcta fault when a system, or a component of a system, develops a fault.

MULTIDROP. In a multidrop network, all stations are connected on a common transmission link. One station is designated as master and controls all network activity. Each station can listen to messages broadcast by the master, but only one station can transmit at a time under the master.'s control.
MULTIPLEX. To interleave or simultaneously transmit two or more messages on a single channel.

MUX. Abbreviation of multiplex.

N/A. Not applicable.
NALECOM. National Law Enforcement Communications. This is the title/acronym for the JPL study and is also used to refer to the NALECOM Network.
NCIC. National Crime Information Center. Law enforcement data base and communications network operated by the FBI and used to provide data of interstate/national interest. Communications are from states to the NCIC and vice versa.

NCJRS. National Criminal Justice Reference Service.
NCJSDB. National Criminal Justice Statistics Data Base,
NETWORK. Interconnection of multiple communication channels and multiple terminals and /or computers.

NLETS. National Law Enforcement Telecommunications System.
Communications network that provides message routing from state to state for a variety of message types and state to national or national to state for administrative messages only.

NRZ. Non-return-to-zero recording.
NSEC. Nanoseconds ( $10^{-9}$ seconds).
O-D. Origin-destination.
OVERFLOW. That part of the result of an operation that exceeds the capacity of the intended unit of storage.
OVERLOAD. Rate of input to some real-time systems varies from one moment to another. At times a momentary overload may occur because all communication lines transmit data to the computer at once, and the computer is not sufficiently fast to process this sudden flood of messages. There are various types of emergency action possible for dealing with this type of overload.
PARITY. Method of error detection using an extra bit to make the total number of bits in a character or group of characters either odd or even. For example if a character is sent with odd parity, it should be received with odd parity if no errors are introduced by the communication process.

POINT TO POINT. Communication between two terminal points only, as opposed to MULTIDROP.

POINT-TO-POINT NETWORK. Network in which a central station is individually connected to each of the tributary stations and can converse with any station without interference from the others (See STAR NETWORK).
POLLING. Regular and systematic interrogation of terminals to determine if a terminal has messages awaiting transmission, and to determine the state of readiness of a terminal to accept messages. .

PRIVATE LINE. Communication channel for private use; a leased, owned, or otherwise dedicated channel.

PROCESSOR. Device capable of systematic sequence of operations performed upon data.

PROPAGATION DELAY. Time necessary for a signal to travel from one point on a circuit to another.

QUEUE. Group of items in a system waiting for the attention of the processor.
REAL TIME SYSTEM. A system that appears to perform computational functions at a speed sufficient to honor data inputs and completely process them before new data inputs occur.

REDUNDANCY. Use of backup hardware to take over for the primary unit in the case of failure.
REPEATER. Device, installed at regularly spaced intervals in a transmission facility, which restores signals that have been distorted because of attenuation to their original shape and transmission level.

RSC. Regional switching centers. Message switching computer centers that are the major internal nodes of the NALECOM Network.

RVI. Reverse interrupt. A method by which a terminal receiving data can notify the sending terminal that it also has data to send.

SECURITY. Prevention of access to or use of data or programs without authorization.

SES. Satellite Earth station. Also called satellite ground station, which contains equipment required to communicate through a satellite in space. SIMPLEX. Commurications system or equipment capable of transmission in one direction only.
SLAVE OPERATION. See MASTER AND SLAVE COMPUTERS.
SOFTWARE. Term commonly used to describe the set of programs for a computer including compilers, assemblers, executive routines, and input and output libraries. Contrast with HARDWARE.
STAR NETWORK. Point-to-point network with one point common to all others.

STORE-AND-FORWARD MESSAGE SWITCHING. Facility for accepting messages as rapidly as they are received from originating terminals, storing the messages, and sending the messages to destination terminals when communication channels are available.
SUPERVISOR. Part of the control program that coordinates the use of resources and maintains the flow of CPU operations.
SYNCHRONOUS. Events occurring at the same time. In synchronous data communication, the bit sampling rate at the receiving station must be precisely the same as the bit transmission rate at the transmitting station, and the point at which one character ends and the next character begins must be recognized by the receiving station by means of a sync character.
SYN CHR ONOUS TRANSMISSION. A mode of data transmission where clocked synchronization characters are periodically transmitted to maintain the timing of events between the transmitting and receiving sites.
SYSTEM TERMINATION. Point at which the NALECOM Network interfaces with the user's law enforcement network, specificially at the network user's side of the modem connecting the user to the network.

SWITCHING CENTER. Location which terminates multiple circuits and is capable of interconnecting circuits or transferring traffic between circuits. Can be automatic, semi-automatic, or torn-tape. A location where incoming data from one circuit is transferred to the appropriate outgoing circuit.

SWITCHOVER. When a failure occurs in the equipment, a switch may occur to an alternative component. This can be, for example, an alternative file unit, an alternative communication line, or an alternative computer. The switchover process may be automatic under program control or it may be manual.

TARIFF. Published schedule of regulated charges for common carrier services and equipment.

TERMINAI. End point in a communication link, with the term frequently applied to both computer and to operator-oriented equipment comprising keyboard, printer, card reader, punches, etc.

TERRESTRIAL LINES. Transmission facilities on or near the earth's surface. Can actually be wire lines, cable, or microwave channels. TIME DIVISION MULTIPLEXING. Merging of several bit streams of lower bit rates into a composite signal for transmission over a communication channel of higher bit-rate capacity.
TIME SHARING. Pertaining to the interleaved use of the time of a device. TOPOLOGY. A description of the placement of network components and their interconnectivity
TRANSPARENT TEXT MODE. Optional mode of transmission (within the IBM BSC protocol) which allows transmission of any characters, including characters that would normally be interpreted as control characters if the transparent text mode had not been initiated.

TWO-WIRE SYSTEM. System in which all communication transmitted or received is carried over a two-wire circuit or equivalent.

UPS. Uninterruptible power supply
USASCII. Same as ASCII.
VRC. Vertical redundancy check. Scheme for redundancy checking where a parity bit is generated and affixed to each character transmitted. It is called vertical because a punched tape representation of data is generally visualized as having characters running vertically when the tape runs horizontally.

VIDEO. Synonomous with television.
VOICE-GRADE CHANNEL. Channel suitable for transmission of speech, digital or analog data, or facsimile, generally with a frequency range of about 300 to 3000 Hz . Data can be transmitted on this channel at up to 9600 bps .
WATS (WIDE AREA TELEPHONE SERVICE). Service provided by telephone companies in the United States which permits a customer by use of an access line to make calls to telephones in a specific zone on a dial basis, for a monthly charge.
WIDEBAND CHANNEL. Channel wider in bandwidth than a voice-grade channel.

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6. Proposed American National Standard for Advanced Data Communications Control Procedures (ADCCP), ANSI Standard X3534/475, Dec. 1973
7. National Advisory Commission on Criminal Justice Standards and Gimil, Criminal Justice System, Washington, D.C., 1973.
8. Implementation Plan For A National Criminal Justice Telecommunicalion System, JPL Document 1200-174, June 1974.*
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END


[^0]:    Maximum patrol units in field at any given time.
    Population served by Palm Beach County Sheriff.
    ${ }^{c^{1} 1974 \text { test result }}{ }^{\text {d }}$ Not available.
    ${ }^{\text {Not fully }}$ operational; data not availabie.

[^1]:    ${ }^{1}$ The total potential number of MDT installations is estimated ot 37,500 (see Ref. 2, Pages 6-29).

[^2]:    TOTAL SAVINGS $=234$ \&23 -103620
    $=131203 /$ Year

