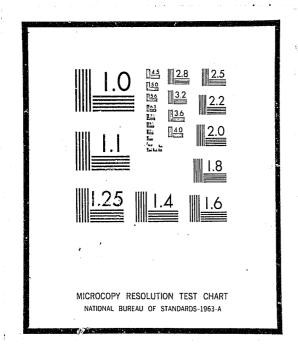
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> 12/19/75 Date filmed,

AUTOMATION AND BURGLARY

Reported in Chicago

An

Experimental Design For the Feasibility

. . .

Of Automated Crime Analysis of The

Incidents of Burglary

Sgt. John Culloton

Burglary Section - Area 5 Chicago Police Department

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INTRODUCTION

I.

In the various communities of the United States, the rates of burglary will vary with the degree of susceptibility of that erime and the awareness of the public to the burglary potential in those communities. It is the collective responsibility, of both the police and the public, to develop and implement counter measures to deal with this problem.

It is my contention that Chicago is susceptible to the erime of burglary due to a lack of awareness of the burglary problem in detail. This lack of awareness is manifested by both the police and the public, hence burglary accounts for forty percent of the city's serious index crime. While the police are well aware of the burglary problem, in general; they, or we if you will, have made no significant efforts to learn about it in detail. When the police are unaware of the full significance of the burglary problem, how can we expect to have an informed community; who must rely on the police for the dissemination of information.

It is my postulate that the police service throughout the nation, not only Chicago, lack the necessary modern systematic means of recording the available data on burglary incidents which is so essential to implementing programs to reduce this crime. The data that is recorded, is of little value in implementing programs to reduce burglaries. For the most part, the data that is recorded is of an abridged nature for use in annual reports.

This paper takes the stand that modern systematic methods, computerization, of burglary incidents will not only be an investigative aid, but also could be the catalyst for meaningful preventive programs.

À

Modern crime analysis is a system of examining criminal activity phenomena for the purpose of identifing patterns or trends where they may exist. Crime analysis is an elaboration and expansion of the traditional modus operandi file systems, which were concerned primarily with the detection of an offender by means of recorded information concerning the characteristics of his criminal activity.

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While traditional M.O. file systems have sufficed in the past, for want of a better system, they have out lived their effectivness in modern society. We must be conscious of the greatly increased rate of obsolescence that has been projected into such systems by the recent increase in criminal activity. The increase in criminal activity that has been demonstrated in the past two decades demands that technical advancement be made in this area.

This project will suggest that a fully automated crime analysis system be designed and utilized by the Burglary Section to replace the existant archaic manual means of developing crime analysis information. I do not mean to imply that systematized crime analysis would not be effective as a tool for combating other crimes. It would be and should be developed. I suggest that this project be developed by the Burglary Section, and then expanded to include other crimes once the system has been established. Burglary is selected as the target crime for this project on the basis of its volume and characteristics.

In 1973 the Burglary Section of the Chicago Police Department received 76,904 cases, an increase of 14,792 from the 1972 total of 62,107. This one section of the Chicago Police Department received more reports of Index Crime for the year 1973, than the State totals of Index Crime for 28 of the 51 jurisdictions reporting in the Uniform Crime Reports of 1971. The task of developing this enormous volume of information into meaningful crime analysis patterns was left to two patrolmen assigned to the Burglary Section Headquarters unit. It is no wonder that the Crime Patterns which are released by the Burglary Section leave much to be desired.

The information of an effective Crime Analysis System must be . timely, recorded and available to be of value. When intelligence is not centralized and coordinated, planning for the purpose of either solving crimes or apprehending specific criminals is almost impossible. To expect retention in the mind of the various preliminary and follow-up investigators is unrealistic due to the volume of the data involved. One of the most important functions of the Crime Analysis operation is to identify crime trends and predictively project criminal activity. By effectively analyzing crime data the Analysis Section can identify crime patterns or changes in patterns and make such information available to others for operational utilization. In addition, crime analysis can undertake the task of identifing potential crime targets for the deployment of manpower. While the Chicago Police Department's crime analysis systems may have been adequate for the early 1960's, and this I doubt, it is certainly out of date in the mid-1970's. Three model crime analysis systems were recently studied by the California Crime Technological Research Foundation; manual, semi-automated, and fully automated - for small, medium, and large agencies respectively. There is no doubt that Chicago is a large city, yet we still use the crime analysis system of a small city. We require a fully automated system - one that utilizes the potential of the modern day computer.

The characteristics of the crime of Burglary are correlative, that is they are those conditions and circumstances which can be placed into mutual or reciprocal relation and can establish a connection. Such correlations could, and do, form spatial distributions which we call "patterns". Burglary is one of those crimes which definate methods of operation can be established. Very frequently the "method of operation" of a particular criminal is the only investigative lead available to the burglary investigator.

The above statement is in contradiction to the theories of O'Hara who states, "It has been found that the M.O. File is most effective in crimes involving personal contact, such as felonies against the person, confidence games, and forgery." ⁷ Yet, all of the crimes that he mentions have a victim which more than likely had a physical confrontation with the offender, who they can later hopefully identify. In these cases the method and means may not be as important as the physical description.

O'Hara points out the criminal ordinarly judges the value of his methods solely on the basis of successful accomplishment. He frequently repeats his actions stemming from superstition, lack of mmagination and inertia. Because offenders differ in their mix of skills, preferences, and methods of operation they will seek targets which have the crime-attracting characteristics they prefer. The old cliche that you can't argue with success holds true and most career criminals won't modify or change their style of act until apprehended or almost apprehended.

Traditional Method of Operation arrangements as they pertain to burglary investigations are; type of building, manner of entrance and exit, day and time of occurance, tools used, property taken and locations of occupants at the time of occurance. The present Burglary Case report of the Chicago Police Department does call for this information, but with different degrees of emphasis on the assorted facts which make up the total method of operation file. The Burglary Report is a form type, similar to those used by many police departments. Emphasis is made on those boxes, in the form, which have a shaded portion. (See figure #1) This emphasised information will be used for the computation of an annual report by the Data Systems Division. Information for use in crime analysis patterns must be extracted from these reports manually.

The Chicago Police Department has the perfect vehicle for computerized crime analysis systems in it's newley acquired computor. The computer as a data storage center, plus the terminal outlets in each District and Area headquarters, would be an unbeatable team in modern crime analysis ststems. The only modification that would have to be made is to program the computer for retention and dissemination of this data.

A modern, effective fully automated crime analysis system for burglary patterns is possible by computerizing ten major characteristics and sub-classification potential of an additional one hundred characteristics, all of which can be coded for printout data. The characteristics are; 1. Record Division Identification Number 2. Beat of Occurance 3. Classification a. Burglary - Forcible Entry b. Burglary - Unlawful Entry c. Burglary - Attempt Forcible Entry 4. Day of Week a. Sun b. Mon c. Tue d. Wed

a. Sun b. Mon c. Tue d. Wed e. Thu f. Fri g. Sat h. Unknown

and its description, (include inventory numbers.) Offenders approximate description, if possible, should include name if known, nick-name, sex, race, age, height, weight, color eyes, hair, complexion, scars, marks, etc. If suspect is arrested, give name, sex, race, age, C.B. or t.R. number, if known, and state, "In Custody." If property taken was "scribed" for OPERATION IDENTIFICATION indicate 1.D. number at end of narrative.

BURGLARY	CASE	REPORT	CHICAGO POLICE
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71 OFFENSE/	CLASSIFICATION (ONE SO	DUARE MUST BE C	HECKED)				2,6	EAT OR U	NIT ASS	IGNED	3. BEA	T OF OCC	URRENCE
	LE ENTRY	UNLAWFUL E		ATTEMPT	ED FORC						7		
5. ADDRESS OF	OCCURRENCE	API	NO. 6 DATI		TIME			F DAY OCC		B.DA OFI DAY	TE REPO FICERISI / MO.	ORTING ARRIVED YR.	TIME
9. TYPE OF PREMISES	SCHOOL	CHURCH		TAVERN OR LIQUOR STORE	23	CLEANI STORE	NG	24 SI	JPERMA	RKET	26	GAS STA	TION
WHERE OCCURRED	RESTAURANT	LAUNDRO 29			32	OFFICE		□S۸ 	ALL RE	TAIL S	TORE -	SPECIFY 1	YPE
	HOUSE 59			WAREHOUSE	53	RESIDEN GARAGE	ICE	0	THER -	SPECIF	Y		و
10. VICTIM'S N	AME (FIRM NAME IF BU	SINESS)			SEX	RACE	YEAR	OF BIRTH	12.HON	IE PHON	IE	TIME A	VAILABLE
11. HOME ADD	DRESS (IF BUSINESS, INDI	CATE COMPANY F	EPRESENTA	TIVE)	.		APARTI	MENT NO.	13.BUS	INESS P	HONE	TIME A	VAILABLE
10. VICTIM'S N	NAME (FIRM NAME IF BU	SINESS)		<u></u>	SEX	RACE	LYEAR (OF BIRTH	12.HON	IE PHON	IE	TIME A	VAILABLE
11. HOME ADD	DRESS (IF BUSINESS, IND)	CATE COMPANY F	EPRESENTA	TIVE)	L	1	APARTI	MENT NO.	13.BUS	INESS P	HONE	TIME A	VAILABLE
10. VICTIM'S N	VAME (FIRM NAME IF BU	SINESS)			SEX	RACE	YEAR	OF BIRTH	12.HON	E PHON	ie i	TIME A	VAILABLE
11. HOME ADD	DRESS (IF BUSINESS, INDI	CATE COMPANY F	EPHESENTA	(IVE)	<u> </u>	<u> </u>	APARTI	MENT NO.	13.BUS	INESS P	HONE	TIME A	VAILABLE
14. PERSON KI PRINT VI	EPORTING CRIME TO POL CTIM")	ICE IF VICTIM,	SEX/RACE	15. HOWE ADDRE	SS (IF VI IN BOXE	CTIM S 15-17.)	AF	T. NO. 18	HOME	PHONE	17.	BUSINES	PHONE
18. PERSON W	HO DISCOVERED CRIME	IF VICTIM, PRINT	SEX/HACE	15. HOME ADDRE	SS (IF VI IN BOXE	CTIM S 19-21.)	AP	T. NO. 20	. HOME	PHONE	21.	BUSINESS	PHONE
22. WITNESS'	NAME		SEX/RACE	23. HOME ADDRE	SS		AP	T. NO. 24	. HOME	PHONE	25.	BUSINES	PHONE
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26. POSSIBLE	TYPE OF TOOLIST USED IN	N MAKING ENTRY		27	. 1055181	EPÚINT	UP ENTR	Y (EAN)	rLE: FF	UNT DO	<u>ООН, ВА</u>	CK DOUR	
28. POSSIBLE	POINT OF EXIT (EXAMPLI	E: FRONT DOOR, E	BACK DOOH)	29	. UNUSU	AL CHARA	ACTERIS	TICS OF C	RIME (T	RADEN	IARKI		
30. IF HOUSE WERE OCC	OR APARTMENT, WHERE	OFFENDE	S 32. OFFEN	DER'S NAME		P	Sox/Pace	Asa H	eight	Weight	Hair	Eyes	Comp.
33. WERE DEF	ICE MACHINES TAKEN?	734 BURGLAR A ON PREMISE	5 7 CI	ALAPM RCUMVENTED	A. EVID. RIME LA	TECH.CR BNOTIFI	ED NO		2[]	3 🗌	4	s 🛄	6 7 0
	en cartere conten construction con a construction	BODY STYLE		والمصرية متنابع المستعد الأ	STATE	YEAR		Peel R FACTS				OFSAFE	Open Explay BURGLARY NO
39. NAME OF	INVESTIGATOR AND/OR	YOUTH OFFICER I	NOTIFIED	TIME	VEHICLE	OR TRAI	LER STO					REVERSE	,
TAKEN IDES NARRATIVE	Chille IN 1 173	SAELAY	1	 s		тниз ls						STEFED, 5	
PROPERTYT	AKEN HOUSEHOLD IT	! []	R ITEM	FIREARMS		CO./DANG	GLDRUGS	1					
741. PROPER RECOVERED		JEWELRY		FURS	i	THING			QUIP.	i		STEREO,E	rc.
CRIBE IN NA ALL PROPER	HIATIVEL	2	RITEM	FIREARMS	NAR]\$ <u>co./dang</u>]\$.DRUGS	<u>ا</u> ست ۱		N			
43. EXTRA C	OPIES REQUIRED (NO. &	RECIPIENTI 44	DATE INVE	LI (-) STIGATION COMPL DNTH YEAR	(8)	1	47. SU	ERVISOR	APPRO	VING	[] 6	STAR NO).
45. REPORTI	NG OFFICER (Print or Type			OFFICER (Print or	Typeig	STAR NO.	SIGN	ATURE				····	_
SIGNATU	۲.E.		SIGNATURE		·		DATE	 ! мс			 R	TIME	_
tin and a second se							<u> </u>		a the second	1	i		<u> </u>

5. Time a. 0000 -0600 b. 0600 - 1200 c. 1200 - 1800 d: 1800 - 2400 e. Unknown 6. Premises a. Residential 1) House 2) ¹lat 3) Apartment 4) High-rise Apartment 5) Garage / Shed b. Non-Residential 1) School 2) Church 3) Park 4) Public Building
5) Tavern / Liquor Store
6) Restaurant 7) Cleaners / Laundry 8) Appliance Store 9) Supply Store 10) Jewelry Store 11) Small Retail Store . 12) Supermarket 13) Office 14) Doctor - Dentists Office - Drug Store a. Narcotics taken b. Narcotics not taken 15) Gas Station 16) Commercial Garage 17) Auto Agency 18) Warehouse 19) Railroad property / Box Car 20) Factory 21) Storage Shed 22) Other 7. Point of Entry a. Door 1) Front 2) Side 3) Rear b. Window 1) Front 2) Side 3) Rear c. Wall 1) Front 2) Side 3) Rear d. Roof e. Floor f. Other 8. Alarm on Premises a. Circumvented b. Not circumvented

6

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9.	Tools Used for Entry
	a. Pry
	b. Lock Puller
	c. Cutting Tool
	d. Blunt Object
	e. Physical Force
	f. None
•••	g. Other
	Evidentry Matter Available
	a. Witness
	b. Evidence
	1) Evidence Identification Number
	a) Standards
	h) Iool Marke
	ć) ^F ingerprints
i	d) other

7

It is quite clear that the variables of an effective burglary crime analysis pattern are numerous. The wide range of these variables and their correlation rule out manual means of analysis. Yet, this same number of variables are just a drop in the bucket of an effective computerized crime analysis system.

In this introduction I have discussed two reasons for selecting burglary as the target crime of a modern crime analysis system, the volume of burglaries and the characteristics which can be correlated into patterns. I would now like to discuss a final argument for the selection of burglary as the target crime. The creation of public awareness to the burglary potential.

In 1967, Senator Robert F. Kennedy delivered an address at Columbia University in which he stated that seventy percent of the people who live in the cities of our nation have their freedom threatened by crime. In the same year, the presidents Crime Commission reported that fear of crime makes many people want to move their home. In Chicago, it was reported that twenty percent of the population 10 wanted to move. The pressure of crime has not deminished in the several years since these statements were made. The fear of violent crime causes many people to interpret increases in crime with the dominant sterotype of crimes of violence. People stay off the streets after dark, avoid public gatherings, drive to and from work to avoid public transportation, all because of a fear for their own personal safety. At the same time they fail to protect themselves from the more prevalent crimes against property.¹¹ When they become the victim of a property crime, and it is statistically more probable, it is the catalysis to cause them to move or relocate $\frac{12}{12}$

A recent report of the Law Enforcement Assistance Administration showed that "... among incidents of completed burglary, the rate for unlawful entry without force was significantly higher than that 13 for forcible entry." This can only be attributed to the lack of awareness of the public to the burglary potential. I suggest that we can create an awareness of the burglary problem, by the public, through the dissemination of crime analysis data to the public. The public has a right to know when and how they are most vulnerable to attack. They also have a right to know what the police are doing to counteract criminal activity. But more important, they will have to know what the true crime picture is if they are to participate in crime prevention programs.

Word of mouth, publicity by media, and talks before community organizations are among the many ways crime analysis information can be disseminated. At the same time recruitment can be made of 14 the public to assist the police in crime prevention programs. The public wants more foot patrols and an expression of concern by the 15 police for local conditions. I can't help but feel that if beat officers were to obtain an up-to-date computer printout of burglary incidents on their respective beats, and then passing this information on to the residents of the community, that there would be a reduction in the burglary experience for that area. I can't think of a better form of community relations. Such action would improve the reputation of the police agency through a personalized concern for crime problems of the community.

Now I don't suggest that the beat officer contact every resident on his beat, that would be impractical and would not develop a "sense of community" that is so essential to crime prevention 16 What I do suggest is that the beat officer select an programs. area where the potential for burglary is present, as depicted by crime analysis data, and then get out of his car and talk to residents of a elected number of scattered homes. He could explain the vulnerability of the area to a particular type of crime that has been occurring and the preventive measures necessary to combat this type of offense. He would request that the person being contacted pass the information on to their neighbors on each side of his residence or business. Let the neighbors talk about the policeman who walked up to their house and told that certain preventive measures should be taken. Let the neighbors talk about local crime conditions. Let the community become aware. Let the community become involved, but let it become involved as a community.

If a community knows that an open side window is an invitation to a burglar, aware of the potential, they may close and lock the window when they leave the house. If the public is aware of the burglary potential they may report that "suspicious" man in a gangway, rather than disregard him as a delivery man.

Ia LITERATURE REVIEW

Egon Bittmer

The Functions of the Police in Modern Society, National Institute of Mental Health Center for Studies of Crime and Delinquency, U.S. Gov't. Printing Office Washington D.C. 1970

This work by Bittner is an analysis of the basic character of police work and relates it to the courts and community with which it is intricately involved. Cultural and historical factors that influence police functions are considered, along with popular conceptions of police work. From these broad perspectives the analysis moves to consider the impact that police organization exerts upon the policeman's functioning. The organization of the police. their "esprit de corps" and code of secrecy, and their capacity to use force are reviewed and woven into the analysis.

The monograph also considers the future of police work. The problems of upgrading police practice, streamlining police organization, and improving the recruitment and training of police are given specific attention,

Norman K. Denzin

The Research Art, Aldine Printing Co. Chicago Ill. 1970

A textbook of research methodology, this book suggests prin-ciples of research and how to use research to construct and test theories. It brings coherence to the study of methods by analyzing the five major approaches to experimentation; survey research, participant observation, live history, and unobtrusive measures.

The section dealing with unobtrusive measures was of particular interest and aid in the presentation of this work.

Richard J. Healy Timothy J. Walsh

In dealing with security problems and solutions, the function of this book as a management tool as been kept in prime focus. The book was written to provide management with a systematic approach to improving the quality of security operations and to assure a better balance between the costs of protection and the cost of loss.

John Lofland

This study is designed to specify what qualitative analysis is and how it differs from quantitative analysis. Recommendations are made as to how one can store and organize his materials the better to facilitate more acute observation, developing analysis, and actually writing.

9

Industrial Security Management, American Management Association, Inc. New York, New York. 1971

Analyzing Social Settings, Wadsworth Publishing Co. Belmont, California. 1971 Charles E. O'Hara

Fundamentals of Criminal Investigation, 2nd Edition, Charles C. Thomas, Springfield **III.** 1970

This book is one of the best sellers of Criminal Justice literature, having sold over 100,000 copies in two editions and six-teen printings. The book, as its title indicates, serves as a presentation of the fundamentals of criminal investigations. The presentation is directed to the beginning student of the art of investigation. Due to its wide acceptance in Criminal Justice circles it has served as a basis of comparison with other findings. Many of the hypotheses presented in this work are now, and will continue to be, acceptable theories for dealing with criminal investigations.

Eugene J. Webb Donald T. Campbell Richard D. Schwartz Lee Sechrest

Unobtrusive Measures, Rand McNally and Company, Chicago Ill. 1963

The authors deal with the ethical issues in gathering research data. The authors attempt to provide alternatives by which ethical criteria can be met without impinging on important interests of the research subjects. Some of the methods described, such as the use of archival records and trace measures, may serve to avoid the problems of invasion of privacy by permitting the researcher to gain valuable information without ever identifying the individual actors or in any way manipulating them.

COMMISSION REPORTS

Chairman

Nicholas deB. Katzenbach The Challenge of Crime in a Free Society, A report by the President's Commission on Law Enforcement and Administration of Justice. U.S. Gov't. Printing Office, Washington D.C. 1967

An examination of every facet of crime and law enforcement in the United States. The summarization of these findings and recommendations for improvement were included in this work. In addition, detailed publications were presented, under seperate cover, for the various facets studied.

Thomas R. Mulroy Chairman

Police and Public; A Critique and a Program. Final Report of the Citizens' Committee to Study Police-Community Relations in the City of Chicago, Chicago Ill. May 22, 1967.

On July 25, 1966, Mayor Richard J. Daley created the Chicago Citizens' Committee to Study Police Community Relations, with the request that, after concluding its research and deliberations, it recommend to him positive programs to achieve a closer understanding between the police and the citizens they serve.

National Advisory Commission on Criminal Justice Stadards and Goals - Working Papers. U.S., Gov't. Printing Office, Washington D.C. Jan 1973.

A commission established by the President of the United States to establish standards and goals for criminal justice agencies in the United States. This commission reviewed the progress made by the various agencies of criminal justice and recommended improvements to those agencies. Recommendations were made which would standardize many of the operational procedures in the various jurisdictions. Many of the same areas reviewed by the prior presidential commission were again reviewed.

NATIONAL INSTITUTE OF LAW ENFORCEMENT AND CRIMINAL JUSTICE DOCUMENTS

Oscar Newman

Architectural Design for Crime Prevention, Institute of Planning and Housing, New York University, New York, N.Y. 1973

This study introduces the concept of "defensible space", which suggested that by grouping dwelling units in a particular way, by paths of movement, by defining areas of activity and their relation to other areas, and by providing for visual surveillance, one could create - in inhabitants and strangers - a clear understanding of a space and its intended users.

Anonymous

<u>Crime in the Nation's Five Largest Cities</u> - National Crime Panel Surveys, Advance Report NCJI&S, April 1974

1974.

The surveys, conducted for the Law Enforcement Assistance Administration by the U.S. Bureau of the Census, were part of the National Crime Panel, a new instrument for measuring levels of crime both nationwide and in selected large cities. The panel, relying on scientific sampling procedures, gauges the extent to which individuals, households, and commercial establishments have been victimized by selected crime.

Carol B. Kalish

Victimization surveys were made in both cities. The purpose of the pilot survey was to provide in two different metropolitan settings a full field test of survey methods and techniques as well as of the survey instrument itself. Different procedures were used in both surveys and that was part of the test. The methods were interesting, though confusing.

11

Crime in Eight American Cities - National Panel Surveys, Advance Report. NCJI&SS,

Crimes and Victims, A Report on the Dayton San Jose Pilot Servey of Victimization. NC JI&SS, June 1974.

Anonymous

Criminal Victimization in the United States, January - June 1973 - A National Crime Panel Survey Report - VI, 1974

A continuing survey of households and commercial establishments, gauges the extent to which certain types of crime are committed. It attempts to show relationships between the offenders and victims of crimes.

Anonymous

Call for Citizen Action - Crime Prevention and the Citizen, National Advisory Commission on Criminal Justice Standards and Goals. 1974

This document attacks what appears to be one of the major deterrents to citizen action; the relative paucity of information about 1) the many different crime prevention activities available to the police and 2) the experiences of citizens -- individually and collectively -- who have implemented those activities. It exhorts the reader to become involved in anticrime efforts and outlines what can be done.

Anonymous

Crime Scene Search and Physical Evidence Handbook, NCJI&SS, 1974

The methods of searching crime scenes and gathering physical evidence without altering that evidence. Guidelines are set for collecting evidence most frequently found at crime scenes or upon the persons of offenders- victims. Procedures are established to safeguard the matter once it has been collected.

Anonymous

High Impact Anti-Crime Program, NCJI&SS, July 1974

The program was designed by the Law Enforcement Assistance Administration to demonstrate, in eight large cities, the effectiveness of comprehensive, crime-specific programs in reducing stranger-tostranger crime and burglary. The study deals with an evaluation of Adult and Juvenile Corrections, an evaluation of a court component, the police evaluation component, and a target hardening, street lighting, evaluation component.

Michael Gardner

Improving Police Community Relations Governor's Public Safety Commission, Boston, Massachusetts. May 1973

This report represents an effort to identify various police operational and organizational practices specifically aimed at the improvement of police-community relations. Emphasizes the need for stressing improved community relations in all major police activities.

Harry A. Scarr

Patterns of Burglary, NCJI&SS, February 1972.

An attempt to draw what conclusions that are possible about the nature of the crime of burglary, from the traces left by burglars in those instances reported to the police.

Police Crime Alalysis Unit Handbook, California Crime Technological Research Foundation, NCJI&SS, 1973

This document provides both background information and operational guidelines for police administrators interested in developing crime analysis units. The areas discussed are a defination of goals and objectives, crime data input, analysis of crime data, crime information disseminated as output, and feedback and evaluation. Discusses the type of system that should be used by various size police departments.

Anonymous

Opportunities for Improving Productivity in Police Services, National Commission on Productivity. 1973

The advisory group's report begins by briefly defining the concept of productivity as it might be applied to police services. The need to view police productivity in terms of a process integrally related to overall police management is emphasized. Some pitfalls of current measures used to judge police productivity are discussed. The productivity concept is related to three substantive areas: patrol, crime prevention, and human resources management,

Anonymous

This report is an assessment of alternative approaches to crime prevention in residential settings, paying particular attention to the problem of burglary. This document provides a framework for evaluating security measures and identifies some of their policy implications for government. Its major premise is that the crime risk to a given residence is a function of crime pressures and vulnerability.

Michael	Hindelang	
Christop	bhar Dunn	
Alison A	lumick	

This document is a compilation of criminal justice and related statistics which are currently available from the publications of a variety of governmental agencies and private organisations.

Joseph L. Peterson

Utilzation of Criminalistics Services By the Police - An Analysis of the Physical Evidence Recovery Process, National Institute of Law Enforcement and Criminal Justice. 1972

This document presents data describing the low frequency of laboratory involvement in criminal cases and details police investigative and evidence retrieval practices that can restrict the flow of available physical material to the criminalistics lab for analysis.

13

Residential Security, Security Planning Corporation, 1973

Sourcebook of Criminal Justice Statistics, 1973, Criminal Justice Research Center, 1973.

Anonymous

Urban Design, Security and Crime, Proceedings of a National Institute of Law Enforcement and Criminal Justice Seminar, April 12 and 13, 1972.

This seminar focused on security measures for preventing burglary and those stranger-to-stranger crimes that occur in and around residences and businesses in the urban community.

II. HYPOTHESIS

1) In any social grouping, the burglary rate varies directly with the degree of public susceptibility, 2) the degree of public susceptibility varies with the incidence of awareness, 3) therefore, the burglary rate varies with the incidence of awareness, 4) the incidence of burglary in the United States is higher than any other reported serious index crime, 5) the public awareness of burglary is low.

It is possible to reduce the rate of burglary by creating an awareness of the burglary potential in the mind of the public. If the public is aware of the potential for burglary, and their vulnerability, they will take corrective action to eliminate this potential in most cases.

Unfortunately this is not the case, we consistently observe divergent burglary rates from comparable communities. Such differances occur because of a variance in the susceptibility to the crime of burglary in those communities. A simple formula for this phenomenon is; Susceptibility to Burglary Burglary Rate Number of structures

It is a postulate, in this hypothesis, that the degree of public susceptibility varies with the incidence of awareness. Where there is a low awareness of the potential for the crime of burglary, there will be a high rate of burglary. Where there is a high level of awareness of the potential for the crime of burglary there will be a lower rate of burglary. Low Awareness = Greater Susceptibility

High Awareness = Lower Susceptibility

The burglary rate will vary from one community to another. depending upon the degree of awareness. We see islands of relative safety in areas which have high crime rates, this can be attributed to a high degree of public awareness. On the other hand we see areas with low crime rates experiencing a disproportional number of burglaries, this can be attributed to a low degree of public awareness.

Awareness

		High	Low
÷ .	High	Rate	Rate
Susceptibility	-	Low	High
	Low	Rate	Rate
		Low	High

High susceptibility and high awareness will have a low rate of burglary. High susceptibility and low awareness will have a high rate of burglary. Low susceptibility and high awareness will have a low rate of burglary. Low susceptibility and low awareness will have a high rate of burglary.

Burglary accounts for 40% of the total number of serious index crimes reported yearly in the Uniform Crime Report. As the percentage indicates, it, alone as a classification, accounts for more reported serious crime than any of the other six indexes reported. The average for the City of Chicago is similar to the National average.

Number of Burglaries

= Percent of Burglary

Total all Crimes

We therefore hypothesize that because of the number of burglaries reported to the police, the awareness of the burglary potential is low.

> Burglary Awareness

III. DESIGN

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Given the objectives of this study, an attempt has been made to sort out factors of sesceptibility and awareness. Sesceptibility refers to the chances that a particular structure will be attacked. Awareness refers to the relative degree of difficulty in attacking a particular structure.

An important question is to what degree susceptibility influences awareness, and vice versa. Susceptibility and awareness can . be infered from from archival data available in most police record systems. The experiment which best serves as a vehicle to project these findings is the "time-series" experiment. "The essence of the time-series design is the presence of a periodic measurement process on some group or individual and the introduction of an experimental change into this time series of measurements, the results of which are indicated by a discontinuity in the measurements record-A modified form can be diagramed thus; ed in the time series." 0 0 0 0 0 · 0 Х 0 0 0 0 0 0

Such a design, as above, would not rule out extraneous variables affecting the validity of the design. By inclusion of two additional groups; one receiving a different treatment (Xb), and the other a control group with no treatment, gains of certanity of interpretation from the multiple measures plotted can be made. A single experiment may not subject the hypothesis to a true test of The experiment design will be arranged thus; its validity. Oab X **0**45 022 0a3 0a.4 0a1 016 X 0.4 065 063 0 12 **0**61 0e5 0:6 013 Oca Oc 2 Q:

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III a. SUBJECTS

This experiment can be operationalized by the use of three of the Burglary Units, of the six unit Burglary Section, of the Chicago Police Department. One of the three selected units will be assigned to Group A, another Group B and the last to Group C. My personal choice for this experiment would be Area 4, Area 5, and Area 6. This choice is based on the fact that they are adjacent to each other, each receive a similar number of cases, and are otherwise analogous. (See Fig. 2)

b. PROCEDURES

At the start of the study each of the three selected Areas will be reviewed for the activity of previous six reporting periods. Each periods activity will be recorded independently of the other periods, Oai through Occ. The data to be gathered for measurement and comparison is as follows;

> Number of burglaries reported. Number of crime patterns developed. Number of crime patterns cleared. Number of arrests directly related to crime pattern analysis. Number of arrests not related to crime pattern analysis. Number of planning decisions changed as a result of crime analysis. Number of "stakeouts" as a result of crime pattern analysis. Number of field deployment adjustments as a result of crime pattern analysis information. Number of reports of security consultations with contractors and re-builders engaged in activity within the area. Number of contacts of "potential" victims by the police. Number of Community Workshops, Business Groups, and other meetings attended by the police where crime analysis information was disseminated. Number of publications of "pattern data" in local community newspapers.

Area "A" will undergo a transition from the current manual means of recording crime analysis data to a fully automated, computerized, crime analysis system. Supervisors will stress the utilization of this information.

Area 1 Area 2

Cases Received		.•
lst. Period 1975	380	1358
Number of Districts	3	4
Population	255,594	692,513
Area Size Square Miles	12.70	68.09

Population figures based on preliminary 1970 census tract counts.

Area 3 Area 4 Area 5 Area 6 567 900 953 919. 3 4 4 3 555,539 510,939 750,232 602,140 42.80

58.65

21.59

9a

Population and Land Areas - By Area of the Chicago Police Department

23.39

Figure 2

Area "B" will retain the present manual system of recording crime analysis information. Special emphasis will be placed upon utilization of crime analysis data, this emphasis will be stressed to offset the increased emphasis resulting from the new procedures in Area "A".

Area "C" will retain the present manual system of recording crime analysis information. This area will not be expossed to presures to use crime analysis data. It is expected that there will be a slight improvement in activity as a "rub-off" from the other two areas.

After twelve periods of observation are made and recorded for each test group comparisons can be made.

c. MEASURES

The following will serve as measures;

Number of Burglaries reported Number of Crime patterns developed Number of Crime patterns cleared Number of arrests related to crime patterns Number of arrests not related to crime patterns Number of planning decisions changed as a result of crime analysis Number of "stakeouts" as a result of crime analysis Number of field deployment adjustments as a result of crime analysis Number of reports of security consultations with contractors Number of contacts of "potential" victims by the police Number of Community Workshops, Business Groups, and other meetings attended by the police where crime analysis information was given out Number of publications of "pattern" data in local newspapers.

Each Area will submit reports containing the above information for each of the twelve periods of observation, six pre-test and six post-test. Each period of observation will be a standard twentyeight day police period. The Crime Analysis Unit will recapitulate the data by task performed and Areas for each period. For example in the O₁ period, which includes a, b, and c, for the first task listed - Burglaries reported- using the data from figure 2.

Period O,

Measure	Area A	Area B	Area C	Total	Mean	Standard Deviation
Burglaries Reported	900	953	919	2772	924	21.90

The second task or measure will be listed under the first, and so forth. The designation on top of the table indicates that this is table O, which means that the activity of all of the O-one observations are in the table. Area A is the "a" observation, Area b is the "b" observation and Area C is the "c" observation. This reduces the complexity of the table.

At the conclusion of the twelve periods of observation correlations will be made with the pre-test and post-test totals for each measure and each group. Due to the fact that there are twelve measures and three groups, thirty-six correlations will be required. The sum totals of all the pre-test scores for each group will be tested against all of the sum totals of the post-test scores for correlation by use of Pearsons r.

In addition to this, due to the fact that the design is a time series, correlation coefficients can be obtained from any of the various times by simply considering the pairs of values for XY corresponding to the desired time. Thus the final observations will be the sum total of each group correlated against the sum

à

total of each other group, for each measure.

Total	Oa = X
Total	Ob = y
Total	Oa = X
Total	Oc = Y
Total	Ob = X
Total	Oc = Y

The statistical hypothesis will be tested by use of the small sample test for difference between means, the "t" test.

The coefficient of correlation will be computed in the following manner, using factious data for the first measure, Group A. GROUP A

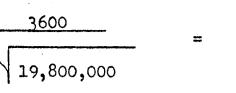
		X			ч.				Y			
	I	PRETEST	DATA			•		PC	ST TES	T DATA	L	
01 910	0₂ 920	0₃ 930	04 940	0₅ 950	06 930		07 900	08 910	0 ₉ 920	040 930	011 920	
х	•	Ý	:	x ²		•	у ²	Х	Y			
910 920 930 940 950 930		900 910 920 930 920 910		82810 84640 86490 88360 90250 <u>86490</u>	00 00 00	82 81 86 81	28100 28100 46400 54900 46400 28100	837 855 874 874	2000 200 200 200 200 300			
5580		5490		5,190,4	00	5,02	23,900	5,10	6,300			

$$r = \underbrace{N \leq XY}_{N \leq X} - (\leq X)^{2} (\leq Y)$$

$$\sqrt{N \leq X^{2} - (\leq X)^{2} [N \leq Y^{2} - (\leq Y)^{2}]}$$

$$= \underbrace{6 (5,106,300) - (5580) (5490)}_{6 (5,190,400) - (5580)^{2} [6 (5,023,900) - (5490)^{2}]}$$

$$= \underbrace{30,637,800 - 30,634,200}_{31,136,400} [\overline{30},143,400 - 30,140,100]}$$



A .80 correlation indicates that there is a strong relationship between the two populations studied, X and Y.

i.

X 910 920 930 940 950 930 5580	X-X -20 -10 0 10 20 0	2 x 400 100 0 100 400 0	
N =	6 930 12.88 <u>x</u> -	¥	· · · · · · · · · · · · · · · · · · ·
•	$\sqrt{\frac{2^2 x^2}{N}}$	+ <u>Z</u> y ² + N 2	-2
	930 - 1000 - 1000 - 15 - 15 - 15 - 15 - 15	915 + <u>550</u> 6 -2	$\frac{6+6}{36}$

012 910

Using the same data as above, a sample "t" test can be made;

$$N = 6$$
$$\overline{Y} = 915$$
$$\mathcal{O} = 9.59$$

$$\left(\begin{array}{cc} N & + & N \\ \frac{1}{N} & 2 \\ 1 & 2 \end{array}\right)$$

$$= \frac{15}{\sqrt{\frac{1550}{10} \left(\frac{12}{36}\right)}} = \frac{15}{\sqrt{(155)} (33)}$$

= 2.09

Since the obtained value of "t", 2.09, does not fall in the predetermined zone of rejection, the data does not lead us to reject the null hypothesis. We conclude that our findings do not cast doubt on the hypothesis of no difference. 2.09 is significant to fail to accept the null hypothesis which would be accepted at 2.23 for P > .05, two tailed test.

IV.

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RESULTS

The results of this project should have a substantial effect on the number of burglaries reported to the police. There should be a considerable decrease in their number, due to increased public awareness and greater police productivity toward combatting the burglary problem.

The test results will show the need for a fully automated Burglary Crime Analysis System to be used wity wide.

The test will also show the usefulness of modern crime analysis, as an essential investigative aid, in planning manpower allocations and as an essential element of community relations programs.

DISCUSSION

This is the type of research we, in the police service, must devote more time and effort too. Whether this project is accepted or rejected by peers or superiors is of little significance overall. What is important, is that we in the police service strive to improve "the state of our art". We have resources which any behaviorist would give his eye teeth for a quick glimpse at. Yet, we fail to use them. All too often police planning and research is devoted to the Saint Patrick's Day Parade, types and specifications of uniforms, or color of squad cars. These are operational problems, not true research problems. "Elements of methodical police work must issue mainly from police practice and police experience, needless invented desiderata by outsiders will not reflect the 'state of the art', because it is not from the art, and very frequently has little bearing on the actual 'practices of the art' in substantive terms knowledge and technical skill must be developed ... " and it must be developed by "us" who know the problems and have thoughts on how to solve them.

In the instant case of this study one has to wonder why it has 'nt been done before. The present system of crime analysis in the Chicago Police Department was developed in 1961, thats four-teen years ago, and today it still remains the same. I am sure the same problem exists in a majority of large police departments. It can't be because they are too near the fire to see the smoke, they are in $\frac{20}{20}$

This project has touched upon the area of Community Relations, but what are Community Relations? Are they the relationships between Officer Friendlies and their ball teams, or they the relationships between 10,000 policemen, crime, and the community. While I appreciate the need for good community relations between the citizens and their police department, I feel that some of our community relations programs could be better served by other municipal agencies. I feel that the Park District should teach kids how to swim and play baseball. I feel that the Building Department or Department of Streets and Sanitation are better qualified to inspect buildings and alleys. I feel that a police departments community relations efforts should be directed toward the prevention of crime.

This project suggests that the public must be informed of their vulnerability to the crime of burglary and measures to counter act that vulnerability. This to me, would be an ideal form of a community relation program. A recent NCJI&SS publication discussed "the trade off" to prevent crime. It called for building security audits and programs to capitalize on untapped pools of resources, the community residents, to establish a more potent mix of joint Police-Community efforts to outwit the would be criminal by reducing his opportunity and instill in his mind a high degree of uncertanty and a fear of identification and arrest. Crime prevention programs should use such data, as would be generated by this project, in the design of those programs. Our present programs are "generalized", the future should be "crime specific".

The most recent National Crime Commission stated that "every police agency should seek the enactment of local ordinances that establish minimum security standards for all new construction and 24 existant structures". This project is in total agreement with those findings. All municipalities maintain certain building per-

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mit requirements. When a person receives a permit for new construction or remodeling his name should be forwarded to a Preventive Programs Officer. This Officer should then meet with the person and discuss the types of security which would be best suited for his $\frac{25}{100}$ needs.

I have left the most crucial aspect of this discussion until last, the utility of a modern automated crime analysis system to a police agency as an investigative aid. In recent years the Courts have established guidelines as to how and when we can question an offender, where and when we can conduct a search, and what we can use as evidence. At the same time crime rates have spiraled up, and not as a result of the Court decisions as some would like us to believe. Crime rates have jumped from our own, the police, inability to deal with crime. We are dealing with crime by use of methods and means which were outdated ten, twenty, and thirty years ago. Our Method of Operation file systems were developed in England in 1901. Have they endured because of their excellence? I think not, they endured because they were the only way to do it, or the only way that was known and accepted.

The biggest trouble, outside of being obsolete, with the M.O. files, is that they are not available for use by the field forces. Try to find a Crime Pattern behind a district desk, you may find half of one near the phone as the back makes very good scratch paper. Try to get into a "Review Office" on any watch but days, five days a week. Even if you do get in you are apt to hear a cry, "don't mess up my files". They have to be stored nice and neat in perfect echelon for the full scheduled retention period, in case of an inspection, after which they will be destroyed. But all is not lost, yet, each station and area has a new computer terminal which prints out data and even has a viewing screen. This device could be used to print out current crime analysis data for use by field forces.

It could be used to compare methods of operation of arrested persons with unsolved crimes of a similar nature. It could open the door for further investigation by establishing investigative direction. The data could also establish if there is physical evidence or if there are witnesses who could identify an offender. In many cases such data may aid in the establishment of a substantial case against an offender. In others it may develop enough of a similarity of operation to allow the clearance of an otherwise unsolvable crime.

Computerization is not going to actually prevent crimes or solve them, but it is a modern way to approach the problem of preventing and solving crimes.

VI.

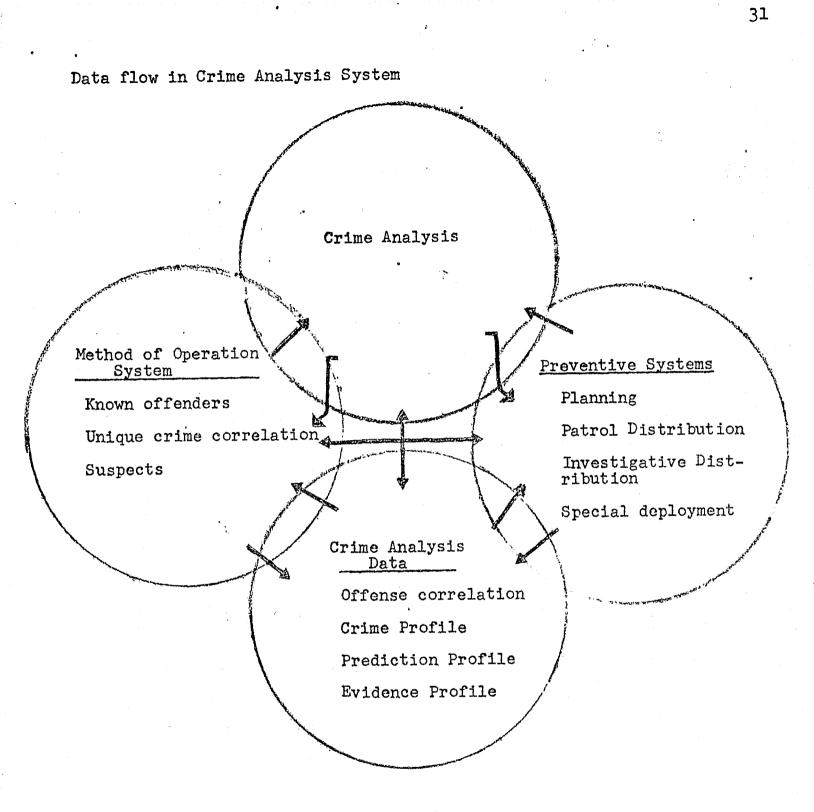
DIRECTION FOR FUTURE RESEARCH

Future research should be directed toward the inclusion of other crimes into the automated crime analysis system. The other crimes include, but are not limited to;

> Auto Theft Robbery Rape Certain types of Theft Certain types of Criminal Damage to Property

In the not to distant future, research should be directed toward the establishment of a total crime analysis system. Our "Art", at the present time, uses the terms Crime Analysis and Method of Operation as synonymous. This paper reflects the same fault, some times they are referred to as one and other times as the alternate, this is as it is done daily by practitioners in the police service.

A Crime Analysis System, to be a true system, must be all encompassing and not limited to data on reported crimes and the manner in which they occurred. An effective crime analysis system will analyze the total crime picture so that effective approches can be made to deal with crime. I suggest that Crime Analysis Systems should have a correlation of essential sub-systems, which together will record, correlate, and predict crime trends, and provide data for the development of preventive programs.



OOTNOTES		14.	Anonymous	A Call For and the Ci
Prior to 1974 only Thefts of over \$50.00 were considered to be index crimes. In 1974 the classification was changed to include all thefts. While the number of Thefts for 1974 is expected to exceed the number of Burglaries, this crime is still not considered a serious crime by police agencies. Other more serious crime is frequently reclassified to the less serious sounding crime of Theft.		15.	for foot patrols by police. groups who are concerned with There is a misconception on t public as such. People seem	
Charles E. O'Hara	Fundamentals of Criminal Investigation Charles C. Thomas Co. Springfield Ill. 2nd. Edition 1970. p 597	saw a policeman walking down thought was patrol. There i going from one "hole" to ano a month they were doing good side streets unless they wer		
Chicago Police Departm igation Division Annua	ent, Burglary Section - Criminal Invest- 1 Report 1973.	76		A Call For
Uniform Crime Reports	- 1971, Data extracted from State Totals	16.	Anonymous	
Nicholas Katzenbach Chairman	The Challenge of Crime in a Free Society A report of the President's Commission	17.	Donald T. Campbel Julian C. Stanley	1 <u>Experiment</u> For Research 1963, p
	on Law Enforcement and Administration of Justice. U.S. Gov't. Printing Office Washington D.C. 1967. p 118	18.	Eugene J. Webb Donald T. Campbel Richard Schwartz	"There mu
George A. Buck	Police Crime Analysis Unit Handbook, California Crime Technological Research Foundation, NCJI&SS, 1973. p VIII	· · ·	Lee Sechrest Egon Bittner	experimen ping of t The Funct
George A. Buck	Ibid.	19.	Egon Dromer	Center fo Rockville
Charles E. O'Hara	Ibid. p 597		William Westley	"Secrecy
Charles E. O'Hara	Ibid. p 597			31, March
Anonymous	Residential Security, Security Planning Corporation. NCJI&SS, 1973. p X		Westley a given access to the police p be told is what is right. S	
Robert F. Kennedy	Speech delivered at the Columbia University Law School Forum. New York City, Jun. 19, 1967. Journal of Criminal Law, Criminology and Police Science, 2-142 1967	20.	culture. Victor A. Thompson "Bureaucr Science (
Katzenbach	Ibid. p 50		".police k	
Katzenbach	Ibid. p 57		for radical innovations, for of, acceptance of. and imple dures, methods and devices, proaches.	
Anonymous	<u>Crime Against Small Business</u> , Small Bus- iness Administration, Senate Document 91-1 ^L U.S. Gov't Printing Office, Washington D.C. 1967. pl	21.	Norval Morris Gordon Hawkins	"The Over 1969, Vo

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FOOTNOTES

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Criminal Victimization In the United States January - June 1973, National Crime Panel Survey Report, V I, 1974

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Citizen Action: Crime Prevention tizen, National Advisory Commission 1 Justice Standards and Goals. 1974

have observed an increased demand The demands have come from citizen the crime in their communities. the value of foot patrols by the to remember years back when they the street engaging it what they a good chance the officer was ther. If they saw two policeman The police never did walk the e taking a short cut.

r Citizen Action, Op. Cit. p 4

ntal and Quasi-Experimental Designs arch, Rand McNally and Co. Chicago, 37.

ve Measures, Rand McNally and Co. 11. 1966, p 174. st be a series of linked critical. ts, each testing a different.outcrophe hypothesis."

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and the Police", Social Forces, Vol 1965, pp 254-255.

and Bittner both point out that even if procedures as practiced, all that will Secrecy is still prevalent in the police

acy and Innovation", <u>Administrative</u> Juaterly, Vol. 16, #1, June 1965, pp 1-20

oureaucracy has shown little capacity r significent changes, for generation ementation of new policies, and procewhich differ from traditional ap-

rreach of Criminal Law", Midway, Winter 1. 9, NO.3.

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26. Anonymous

5. Probability Unknown

Crime Analysis Handbook. Ibid. p 3

E. Seriousness Unknown

