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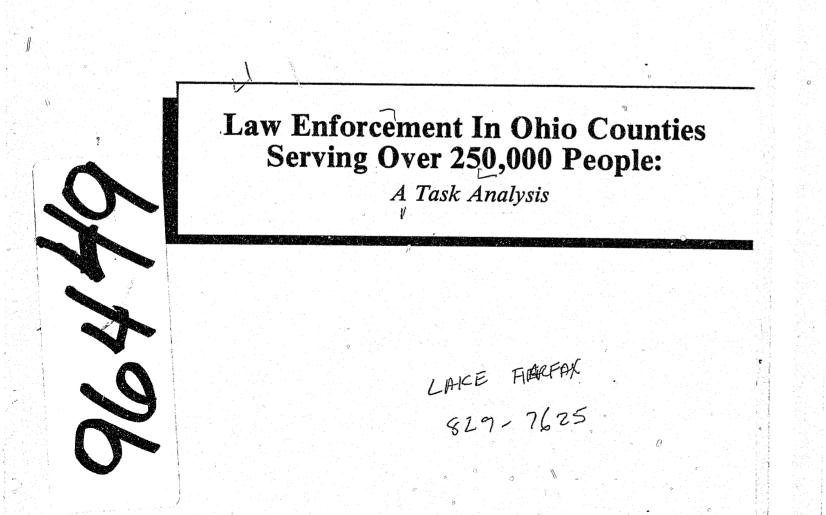
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Office of Criminal Justice Services Statistical Analysis Center

May, 1983

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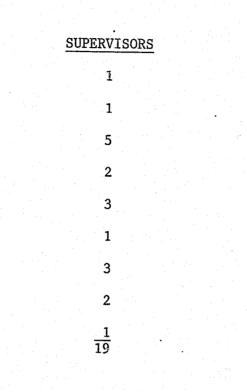
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### PARTICIPATING AGENCIES

COUNTY SHERIFFS' DEPARTMENTS	PATROL OFFICERS
Butler	14
Franklin	48
Hamilton	40
Lorain	18
Lucas	21
Mahoning	13
Montgomery	28
Stark	9
Summit TOTAL OFFICERS SURVEYED	1 <u>8</u> 199



This report has been prepared especially for sheriffs and administrative officers in Ohio's ten large sheriffs' departments, all of which serve county jurisdictions of over 250,000 people. It analyzes the responses of over two hundred officers from nine of those departments who participated in the state-wide task analysis study conducted in 1981-82 by the Office of Criminal Justice Services for the Ohio Peace Officer Training Council.\* Because each of these officers responded to more than one thousand questions about their backgrounds, sources of information, equipment, types of investigation, tasks, and physical activities, there now exists a rich data base which sheriffs can use for decisions relating to hiring, training, planning--and especially in analyzing the propriety of departmental standards.

A total of 3,155 Ohio peace officers representing nearly 400 law enforcement agencies took part in this survey, the results of which are contained in a report issued in November, 1982. However, eight separate summaries (five for police jurisdictions, three for sheriffs' jurisdictions) like this one are also being published so that chief executive officers can see how their own departments compare with an aggregate profile of similarly-sized agencies throughout the State. It is hoped that this process will also allow mayors, city managers, county commissioners, and other local officials to see their law enforcement operations in better perspective.

Actually, the task analysis study is three studies in one. While the 199 "large county" deputies were responding to the survey in terms of frequency (of use or performance), 19 of their supervisors were responding to the same questions in terms of (1) the importance, and (2) the learning difficulty of those items. This, in effect, triples the amount of available information, and geometrically increases the ways in which that information can be studied. Not only can it be determined how frequently a task is performed, but that information can be further analyzed in light of its importance to the law enforcement function and the difficulty with which the task is learned.

Because of the tremendous amount of data generated by this study (over two hundred and sixty thousand pieces of information in the "large county" data base alone) no summary report can adequately capture all of the worthwhile data. This report, in fact, makes no attempt to do so. Rather, it is being published as a complement to the earlier state-wide report and as an indicator of the type and depth of the available data. To that end it is hoped that this brief report will arouse the interest of local law enforcement officials who will then make fuller use of the rich data base available through the Ohio Office of Criminal Justice Services.

### PREFACE

Cuyahoga County was excluded from the survey because those officers have only jail and civil processing duties.

### OFFICER PROFILE

Of the 2,620 patrol officers who participated in the state-wide task analysis study, 199 were drawn from sheriff's departments in nine of Ohio's ten large counties.

### TABLE 1

### COMPARTSON: ACTUAL LAW ENFORCEMENT POPULATION V. SURVEY (RESPONSE) POPULATION

Popula	Enforcement ation in Dhio	% of Population in Survey Response
MUNICIPALITIES	26.6% 16.2% 14.1% 11.7% 8.4%	77.3% 28.6% 15.6% 12.7% 13.1% 7.3%
COUNTIES	9.2% 3.1%	7.2% 7.0%*
Small County Sheriffs (under 100,000)	6.2%	3.8% 6.4%
SPECIAL AGENCIES4.5% Private Police Railroad Police Jr./Sr. High School Security College/University Police Dept. of Taxation Port Authority Police Special Constables Park Rangers Mental Health Police		4.9% .4% .8% .2% 1.5% .1% .1% .1% 1.1% .8%
MISSING	•••••	

One large county sheriff's office, originally targeted for inclusion, was excluded after it was learned that those officers had only jail and civil processing duties.

2

While the task analysis study was aimed primarily at law enforcement duties, resources, physical activities, and other non-personal aspects of the job, a good deal of background information was also collected and is offered here as a basis for better understanding the people who perform the patrol function in Ohio's large counties. Wherever possible, these 199 officers will be compared to their peers throughout the remainder of the State.

When comparing officers' race and sex characteristics, deputies in large counties differ slightly from patrol officers across the balance of the state. The results are contained in Table 2.

White Black Other

Male Female

ALC NAMES

state.

Among the officers' acquired characteristics, educational achievement was notable for several reasons. Primary among these is the fact that most of the "large county" patrol officers have achieved more academically than the high school diploma required to become a peace officer in Ohio. At the present time 58% of the "large county" deputies surveyed have completed at least one year of post high school education.

3

### TABLE 2

OFFICERS' RACE AND SEX CHARACTERISTICS

Large Sheriff Departments	Balance of State
93%	89%
6%	• 9%
1%	2%
99%	93%
1%	7%

In terms of age, 68% of the large county deputies were under the age of 35 compared to 82% of the officers across the balance of the

### OFFICERS' EDUCATIONAL LEVELS PRIOR TO JOINING AND AT PRESENT: NINE LARGE COUNTIES VS. BALANCE OF STATE

	PRIOR TO Nine Large Counties	JOINING Balance of State	<u>PRE</u> Nine Large Counties	<u>SENT</u> Balance of State
Less Than High School	2%	2%	2%	2%
High School	51%	44%	41%	38%
1-2 Years of College	33%	36%	35%	38%
3-4 Years of College	14%	16%	19%	20%
4 + Years of College	1%	1%	4%	2%

Table 3 reflects better educated officers both in the large counties and state-wide. The similarities between the two levels are evident.

4

1

Three personal questions relating to job attitudes were also asked. Specifically, these addressed job interest, use of talents and training preparedness. While not an exhaustive list, these three areas are fundamentally important influences upon officer morale. The responses of the 199 "large county" deputies are contained in Tables 4-6.

#### TABLE 4

### "MY JOB IS..."

	Number	Percent
Very Dull	1.1.1	.5%
Dull	2	1.0%
So So	10	
Interesting	87	5.0%
Very Interesting	99	44.0%
8	199	50.0%
	133	100.5%

Not at All Very Little Fairly Well Quite Well Very Well

Not at All Somewhat Well Very Well

Based on these questions, the "large county" deputy can be portrayed as one who is quite interested in law enforcement work, satisfied that the job constructively utilizes his or her personal talents and, though to a lesser extent, comfortable with the degree to which their training prepared them for the actual duties they are called upon to perform. The responses of the officers did not differ significantly from those of other peace officers throughout Ohio in these areas.

Somewhat surprisingly, a large number of these relatively young deputies had already gained some law enforcement experience prior to taking their present assignments. Close to one-third indicated prior experience as security guards, while others had served as military police officers, police reservists, and a variety of related jobs. Only slight differences exist when comparing these officers to their balance-of-state counterparts as illustrated in Table 7.

\*

### TABLE 5

### "MY JOB UTILIZES MY TALENT .... "

Number	Percent
3	2%
12	6%
59	30%
83	42%
42	21%
199	101%*

### TABLE 6

### "MY (BASIC) TRAINING PREPARED ME ... "

Number	Percent
5 88	2% 44%
88 18	44%
199	<u> </u>

Differences due to rounding

# PRIOR LAW ENFORCEMENT EXPERIENCE

	Nine Large Counties	Balance of State
Deputy Sheriff	14%	12%
Military Police	18%	14%
Municipal Police	16%	21%
Police Reserve	27%	24%
Security Guard	32%	29%
Other	7%	6%

Several "agency" characteristics also were isolated in the survey data. Not surprisingly, the data revealed that the size of an agency's jurisdictional population will often dictate operational practices within those agencies. A notable example is the assignment of patrol officers to patrol vehicles. Table 8 reflects the differences that exist in vehicle patrol between the nine large counties and the balance of state.

1

1-Person Vehic 2-Person Vehic Motorcycle Foot Foot and Vehic **Other** 

The great differences noted in the types of patrol utilized by various agencies can probably be accounted for by the demands of geography (especially for sheriffs' patrol officers), increased danger to the officers in some urban areas and, in at least some circumstances, union demands.

Table 9 below.

Day Afternoon Midnight Split Shift Odd Shift **Other** 

There was almost no difference between the two groups when responding to the question about the number of times patrol officers are called upon to perform tasks of a higher rank, as illustrated in

### TABLE 8

### TYPE OF PATROL BY TYPE OF JURISDICTION

	Nine Large Counties	Balance of State
cle cle	93.0% 1.0%	61.0% 24.0%
cle	1.0% 0.0%	.2%
CIE	0.0% 5.0%	7.0% 7.0%

The 199 "large county" officers did differ markedly from their "balance of state" peers in terms of work shifts, as is displayed in

### TABLE 9

WORK SHIFT: "LARGE COUNTY" DEPUTIES

Nine Large Counties	Balance of State
26%	38%
36%	28%
25%	24%
4%	2%
5%	6%
4%	2%

### "I AM CALLED UPON TO PERFORM THE TASKS OF A HIGHER RANK ...."

	Large Counties	. Balance of State
Never Seldom - Occasionally Frequently Very Frequently	20% 36% 30% 9% <u>5%</u> 100%	20% 32% 33% 9% <u>6%</u> 100%

COMPLAINT/INCIDENT SECTION

.

The complaint/incident section of the task analysis survey queried Ohio's peace officers to determine which complaints and incidents officers typically encountered in the course of their daily activities. The questions also gleaned the ways in which these incidents are most frequently handled. The scale below represents the categories officers could choose from when recording their responses.

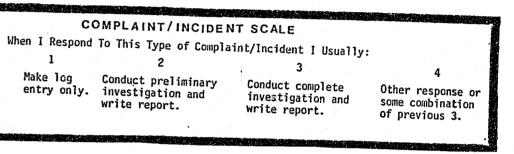
0 I have never responded to this type of complaint/ incident.

The questions yielding a response of "never" include those related to aircraft, conservation, and victimless types of incidents. The questions listed in the following table describe incidents that are not as rare but which still drew many "never" responses.

Complaint/Incide

Curfew Viol Evictions False Fire Impersonati Motor Vehic

The following three tables illustrate the most frequent types of investigations conducted by the "large county" officers in response to a variety of complaint/incidents.



### TABLE 11

PERCENT OF OFFICERS NEVER ENCOUNTERING...

t/Incident	Percent	of	Deputies	Responding	"Never"
lations			67%		
Α1			46%		
Alarms			27%		
ing an Officer			46%		
cle Hijacking			74%		

# "LOG ONLY" RESPONSES FOR SELECTED COMPLAINTS/INCIDENTS

Complaint/Incident

Percent of Deputies Responding "Log Only"

	•	1.09/
Abandoned House		48%
		63%
Citizen Lockout		44%
Downed Wires		10
		46%
Loud Party		47%
Perimeter Control at Fire		
Ruptured Water or Gas Line		32%

### TABLE 13

# "PRELIMINARY INVESTIGATION" RESPONSES FOR SELECTED COMPLAINTS/INCIDENTS

Percent of Deputies Responding "Preliminary Investigation Only"

### Complaint/Incident

	11		60%
Bad Check			/•
			60%
Credit Card Theft			62%
Motor Vehicle Theft			
Obscene Phone Call			55%
			59%
Robbery	•		10

### TABLE 14

### "COMPLETE INVESTIGATION" RESPONSES FOR COMPLAINTS/INCIDENTS

Complaint/Incident	Percent of Deputies Responding "Complete Investigation"	
Concealed Weapons	57%	
Disorderly Public Conduct	71%	
Drunk in Public	62%	
Traffic Accident	74%	
Traffic Offense	69%	

### EQUIPMENT

Experience dictates that various equipment items play a prominent role in the effective performance of an officer's duties. As such, the tables below report equipment items frequently and seldom used by deputies in the course of their work. It is worth noting that some items (i.e. shotgun, first aid kit, fire extinguisher), although infrequently used, are rated by supervisors as very important to the patrol function. Additionally, while some items reflect low importance or involve little learning difficulty, this may not actually be the case. The inclusion of a "never used" category in the importance and learning difficulty scales may have precluded a majority of supervisors from rating certain equipment items because they are never used.

Per

Handcuffs

Automobile

Body Armor

Hand-Held Radio

LEADS Terminal

Spotlight

Typewriter

### TABLE 15

### FREQUENTLY USED EQUIPMENT ITEMS (LARGE COUNTY)

Percent of Deputies Using This Equipment <u>Monthly</u> Or More Often	Percent of Supervisors Rating This Equipment As "Important" or "Very Important"	Percent of Supervisors Rating This Equipment As "Very Easy" or "Rather Easy" to Learn to Operate
99%	100%	84%
62%	84%	. 100%
94%	95%	100%
96%	95%	100%
67%	95%	16%
86%	84%	100%
67%	84%	32%

### INFREQUENTLY USED EQUIPMENT ITEMS (LARGE COUNTY)

Usi	ccent of Deputies Ing This Equipment Chly or More Often	Percent of Supervisors Rating This Equipment As "Important" or "Very Important"	Percent of Supervisors Rating This Equipment As "Very Easy" or "Rather Easy" to Learn to Operate
Blackjack	12%	32%	74%
Drug/Narcotics Kit	5%	63%	63%
Fingerprint Kit	9%	37%	21%
First Aid Kit	15%	84%	79%
Shotgun	30%	95%	68%

12

SOURCES OF INFORMATION

Patrol officers in the performance of their wide ranging and often complex duties must rely on a large volume of information flowing from a variety of sources. Presented below in Table 17 are the frequency, importance, and learning difficulty ratings of the eight most frequently used sources of information. Additionally, Table 18 reflects the degree to which some sources are never used.

Percent of Require These

Criminal Law Manual

3

Department Manuals

First Aid Manuals

Interoffice Memos

Ohio Criminal Code and Procedures

Ohio Vehicle Code

Training Bulletins

Teletyped Messages

### TABLE 17

# MOST FREQUENTLY USED INFORMATION SOURCES (LARGE COUNTY)

of Deputies ed to Read Manuals	Percent of Supervisors Rating This Information As "Important" or "Very Important"	Percent of Supervisors Rating This Information As "Very Easy" or "Rather Easy" to Learn to Learn
48%	100%	42%
84%	95%	. 74%
27%	58%	. 84%
69%	95%	95%
72%	100%	63% -
66%	95%	68%
54%	84%	95%
39%	95%	84%

As seen in Table 17, most of the required reading for the majority of patrol officers is rated by supervisors as easy to learn.

.

# INFORMATION SOURCES NEVER USED BY A MAJORITY OF PATROL OFFICERS IN LARGE JURISDICTIONS

		•	NEVER USED
FAA Bulletins Fish and Game Code Harbor Statutes Health Statutes Interstate Commerce	Rules		77% 59% 96% 70% 81%
Legal Transcripts			60%

1.10

14

- \_!

3

# ADMINISTRATIVE TASKS

As one might expect, administrative tasks were performed less frequently by patrol officers. Tabled below are both some of the more often and also never performed administrative tasks including their corresponding importance and learning difficulty ratings. As previously mentioned, some supervisors could not rank the importance and learning difficulty of certain tasks because they responded "never used" in some areas.

Attend Briefing

Describe Person to Other Officer

Estimate Property Values

Exchange Information

Notify Public Agenci

Request Equipment Repair

Request Verification

Type Incident Reports

### TABLE 19

# FREQUENTLY PERFORMED ADMINISTRATIVE TASKS

Percent of Deputy Officers Performing This Task at Least <u>Once a Month</u>			Percent of Supervisors Rating This Task As "Important" or "Very Important"	Percent of Supervisors Rating This Task As "Very Easy" or "Rather Easy" to Learn	
201 201 201	47%		68%	90%	
•	82%		84%	79%	
 	46%		32%	53%	
n	80%		95%	100%	
ies	40%		42%	90%	
	62%		90%	100%	
n	76%		84%	84%	
ts	46%		63%	68%	

# NEVER PERFORMED ADMINISTRATIVE TASKS

9

3

3

¥

0f:	cent of Patrol ficers <u>Never</u> forming This Task	Percent of Supervisors Rating This Task As "Important" or "Very Important"	Percent of Supervisors Rating This Task As "Very Easy" or "Rather Easy" to Learn
Conduct Investigations	95%	21%*	26%*
Design Training			/0
Materials	87%	42%*	26%*
Interview Applicants	91%	37%*	37%*
nvestigate and Report Background	91%	42%*	
articipate in Planning	89%	••	32%*
	09/0	26%*	32%*
rain Police Dogs	95%	5%*	5%*
pdate Spot Maps	94%	21%*	53%*
rite Contract			
Specifications	95%	21%*	37%*
rite Policy Materials	94%	42%*	16%*

At least 30% of the supervisors responded "never encountered" to these tasks. Thus, caution should be used in interpreting these responses.

16

There were 24 "arrest, search and seizure" tasks identified in the survey; Table 21 reflects these frequency ratings as well as the importance and learning difficulty ratings provided by the 19 large county supervisors.

Arrest Persons with a Warrant

Arrest Persons without a Warrant

Conduct Field Search

Conduct Frisk

などの現象を読み

Handcuff Suspect

At the other end of the spectrum, the five least often performed arrest/search and seizure tasks drew a decidedly mixed response from the supervisors. For example, "discharge firearm at person" had never been performed by three-fourths of the officers, yet elicited relatively high importance and difficulty ratings from the supervisors. In another direction, while three-fourths of the patrol officers had never requested bystanders to assist in an apprehension, one-third of the supervisors saw that task as having any real importance.

# ARREST, SEARCH AND SEIZURE

65%

### TABLE 21

# FIVE MOST FREQUENTLY PERFORMED ARREST, SEARCH AND SEIZURE TASKS

Percent of Patrol Officers Performing This Task at Least <u>Once a Week</u>	Percent of Supervisors Rating This Task As "Important" or "Very Important"	Percent of Supervisors Rating This Task As "Very Easy" or "Rather Easy" to Learn
36%	95%	95%
49%	90%	68%
48%	95%	79%
63%	89%	059/

95%

79%

89%

95%

### TABLE 22 ·

# FIVE LEAST FREQUENTLY PERFORMED ARREST, SEARCH AND SEIZURE TASKS

	Percent of Patrol Officers Who Have <u>Never</u> Performed This Task	Percent of Supervisors Rating This Task As "Important" or "Very Important"	Percent of Supervisors Rating This Task As "Very Easy" or "Rather Easy" to Learn	andre ( ) a see of a second
Discharge Firearm at Person	75%	68%	37%	
Plan Strategy for Arrests	23%	84%	68%	an an Arian San Angelan an Angelan
Plan Strategy for Searches	53%	68%	53%	The second
Request Bystanders to Assist in an Apprehe	nsion 75%	32%*	21%*	and a second
Secure Search Warrant	53%	. 61%	26%	

PATROL FUNCTIONS

Sixty-nine patrol function tasks were identified in the survey. Because some of these were quite obscure (e.g., clean fire fighting equipment, flush fuel spills, etc.) only the five most frequently performed patrol functions are summarized here.

> Per Offi Thi

Check For Wants Via Leads

Check Parks

Check Parking Lots

Check Patrol Equipment

Inform Dispatcher of Status

> The patrol functions list also contained several tasks which were maintenance in nature (e.g., clean weapons, inspect cruiser, etc.). Because these are supplemental to, but not indicative of, patrol operations their ratings were not included in the calculating of the five most frequently performed tasks.

At least 30% of the supervisors responded "never encountered" to this task. Thus, caution should be used in interpreting these responses.

à

\*

### TABLE 23

# FIVE MOST FREQUENTLY PERFORMED PATROL TASKS

rcent of Patrol icers Performing is Task at Least <u>Once a Week</u>	Percent of Supervisors Rating This Task As "Important" or "Very Important"	Percent of Supervisor Rating This Task As "Very Easy" or "Rather Easy" to Learn	
84%	95%	05%	
87%		95%	
	74%	95%	
90%	68%	100%	
85%	90%	100%	
96%	95%	95%	

#### PATROL CONTACT

3

3

3

4

Although a patrol officer's primary function is law enforcement in a reactive sense, each day sees the average patrol officer in contact with the public outside of the strict law enforcement context. These contacts range from counseling juveniles to cultivating informants to establishing rapport with local citizens. And, while these contacts provide a vital and indispensable service to the community by dissolving most reactive situations, they also tend to flavor the often routine role of the patrol officer. For example, past findings indicate a direct relationship between the frequency with which patrol officers talk with people in the community and the level of interest in their jobs. Presented below are a few of the patrol contact functions dichotomized into high and low frequency categories with corresponding importance and learning difficulty ratings.

### TABLE 24

### FREQUENTLY PERFORMED PATROL CONTACT TASKS

Of	ercent of Patrol ficers Performing his Task at Least <u>Once a Month</u>	Percent of Supervisors Rating This Task As "Important" or "Very Important"	Percent of Supervisors Rating This Task As "Very Easy" or "Rather Easy" to Learn
Advise Victims	88%	84%	74%
Fill Out Field			•
Interrogation Card	80%	90%	84%
Give Street Directions	88%	63%	100%
Interview Suspicious Perso	ns 87%	89%	58%
Investigate Suspicious	0.00	o = 21	- (0)
Vehicles	89%	95%	74%
Mediate Family Disputes	83%	89%	26%
Stop Vehicle to Cite	83%	79%	74%
Warn Offenders	83%	68%	84%

Accept Bond

Communicate Over Strike Disturbances

Explain Demonstration Permits

Fight Vehicle Fires

Search for Bombs

\*

### TABLE 25

### SELDOM PERFORMED PATROL CONTACT TASKS

	Percent of Patrol Officers Performing This Task at Least Once a Month	Percent of Supervisors Rating This Task As "Important" or "Very Important"	Percent of Supervisors Rating This Task As "Very Easy" or "Rather Easy" to Learn
	1%	0%*	5%*
3	2%	37%	32%
	1%	37%*	37%*
	2%	11%*	37%*
	2%	47%	53%

At least 30% of the supervisors responded "never encountered" to this task. Thus, caution should be used in interpreting these responses.

### CIVIL PROCESSES

1

3

Eighteen questions were posed to the responding officers regarding their involvement in civil process duties. Overall, peace officers in Ohio seldom engage in civil process matters and, in fact, a significant number of the questions prompted an overwhelmingly "never having performed" that particular task response.

However, when the responses of sheriffs and police officers were compared, the former group was found to be more involved than the latter. This is logical because of the many civil functions assigned to the sheriff's officers by law.

Below are some of the most and least frequently performed civil process duties engaged in by officers from Ohio's large county sheriff departments.

### TABLE 26 SELECTED CIVIL PROCESS TASKS

	Percent of Patrol Officers Performing This Task a <u>Few Times</u> <u>a Year or More Often</u>	Percent of Supervisors Rating This Task As "Important" or "Very Important"	Percent of Supervisors Rating This Task As "Very Easy" or "Rather Easy" to Learn
Evictions	18%	16%	16%
Pick Up Children in Custody Matters	31%	32%	_ 50%
Record Disposition of Civil Papers	15%	26%	29%
Serve Civil Process Pa	pers 43%	42%	44%
Serve Probate Orders	56%	37%	44%
Attach Property Under Court Order	7%	21%*	26%*
Post Probate Notices, Warnings, Sale of Pro Notices, etc.	operty 3%	16%*	11%*
Record Payments	1%	16%*	6%*
Review Return of Civil Papers	8%	26%*	22%*
Seize Property of Civi Claims	1 7%	16%*	17%*

At least 30% of the supervisors responded "never encountered" to this task. Thus, caution should be used in interpreting these responses.

Sixty-six questions were included in the survey concerning detention and custody procedures. However, the vast majority were not relevant to the duties of most patrol officers with a substantial portion falling within the realm of administrative functions. Collecting bonds, responding to court orders, placing holds on prisoners, and reviewing arrest and bond documents are examples of

Many of the tasks included duties that a jailer would perform, but jailers were not included in the survey sample. Some sheriff's departments rotate their officers between patrol and jail duties. Therefore, a small percentage of officers do perform some of these tasks occassionally, as illustrated in Table 27.

Aid Prisoners to Contact Legal Counsel

Answer Inquiries Concerns Prisoners

Book Prisoners

Check Weapons In and Out of Detention Facility

Escort Prisoners

Guard Prisoners

At least 30% of the supervisors responded "never encountered" to this task. Thus, caution should be used in interpreting these

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# DETENTION AND CUSTODY PROCEDURES

### TABLE 27

# SELECTED DETENTION AND CUSTODY PROCEDURES

Percent of Patrol Officers Performing This Task a <u>Few Times</u> a <u>Year or More Often</u>	ITTER AND	Percent of Supervisors Rating This Task As "Very Easy" or "Rather Easy" to Learn	
t.			
21%	16%*	1 / 01-2-	
ling		44%*	
52%	63%*	•	
6.00	03%*	50%*	
43%	54%*	22%*	
•		~~/0**	
32%	53%*		
250	0010	44%*	
25%	32%*	33%*	
39%	37%*		
	51/6"	44%*	

## CRIMINAL INVESTIGATION

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. In the course of routine patrol work law enforcement officers have the opportunity to engage in criminal investigation. Below are ten of the criminal investigation activities most and least frequently engaged in by sheriffs' officers in the nine large counties.

### TABLE 28

### FIVE MOST AND FIVE LEAST OFTEN PERFORMED CRIMINAL INVESTIGATION TASKS

0fficers This Ta	of Patrol Performing sk at Least <u>a Month</u>	Percent of Supervisors Rating This Task As "Important" or "Very Important"	Percent of Supervisors Rating This Task As "Very Easy" or "Rather Easy" to Learn
Determine Whether Incidents Are Criminal Or Civil Matters	84%	84%	61%
Interview Complainants, Witnesses, etc.	83%	95%	56%
Package Evidence or Personal Property	54%	79%	78%
Tag Evidence and Confiscated Properties	70%	90%	83%
Take Statements of Witnesses	77%	95%	71%
Cast Impressions at Crime Scene	4%	42%*	33%*
Organize and Conduct Station House Line-Ups	2%	42%*	44%
Prepare Paperwork to File Extradition Warrants	2%	32%*	11%*
Use of Polygraph Results to Interrogate Suspect or Witness	3%	37%*	6%*
Witness Autopsies	4%	21%*	28%*

At least 30% of the supervisors responded "never encountered" to this task. Thus, caution should be used in interpreting these responses.

### COURT PROCEDURES

Either as a result of their patrol duties or in addition to them, patrol officers sometimes find themselves engaging in court-related procedures. Listed below are those court activities in which officers are most and least likely to engage.

Confer with Prosecutor P: to Testimony in Case

Discuss Cases with Prose Following Legal Proceed

Present Evidence in Legal Proceedings

Review Reports and Notes for Court Testimony

Testify in Criminal Cases

Assemble Potential Juror

Attend Bail Hearings

Mail Jury Duty Notices

Testify in Civil Cases

Testify in Liquor Board Hearings

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responses.

### TABLE 29

### FIVE MOST AND FIVE LEAST OFTEN PERFORMED COURT PROCEDURE TASKS

Officer This T	t of Patr s Perform ask at Lea e a Month	ing Rat ast "	nt of Super ing This Ta Important" Very Importa	sk As or '	Percent of Supervisor: Rating This Task As "Very Easy" or "Rather Easy" to Learn	
Prior						
	62%		95%		78%	
ecutors						
edings	37%		79%		83%	
al						
	40%		79%		61%	
S a	F ( 0)					
	54%		84%		61%	
es	62%		90%	•	61%	
		•				
: List	2%		11%*		22%*	
	2%					
			21%*		28%*	
	1%		11%*		6%*	
	1%		26%		44%	
	1%		36%		61%	

At least 30% of the supervisors responded "never encountered" to this task. Thus, caution should be used in interpreting these

# TRAFFIC ACCIDENT INVESTIGATION

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Law enforcement officers in Ohio's largest counties, as elsewhere, are called upon to investigate traffic accidents. The following is a list of accident-related activities which do and do not consume the patrol officer's time.

### TABLE 30

## FIVE MOST AND FIVE LEAST OFTEN PERFORMED TRAFFIC ACCIDENT TASKS

	Percent of Patrol Officers Performing This Task at Least <u>Once a Month</u>	Percent of Supervisors Rating This Task As "Important" or "Very Important"	Percent of Supervisors Rating This Task As "Very Easy" or "Rather Easy" to Learn	
Determine Factors Con to an Accident Determine Violations Traffic Accident Diagram Accident Scen Interview Persons Inv Traffic Accidents Issue Citations in Tr Accidents	76% in a 78% ues 77% rolved in 77%	84% 90% 84% 90% 74%	39% 56% 44% 78% - 89%	Assist Stranded Motorist Explain Legal Procedures to Traffic Violators Follow Suspect Vehicle to Observe Traffic Violati Inspect Operator's Licens Issue Verbal Warnings to Violators
Calculate Vehicle Spe Mathematical Formul Interview Tow Truck Op for Relevant Acciden	as 6%	32%*	0%*	) Count Traffic Flow Using Automatic Devices Direct Pedestrian Traffic
Information Photograph Accident So	21% cenes 13%	26% . 58%	56%	Move Disabled Vehicles with Patrol Car
Review Accidents with Investigators		58%	44% 72%	Operate Videotape Equipmer Plan Traffic Detours
Take Coordinate Measur Accident Scenes	ces of 29%	68%	50%	* At least 30 this task.

At least 30% of the supervisors responded "never encountered" to this task. Thus, caution should be used in interpreting these responses.

TRAFFIC PATROL

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Much of an officer's time on the job is spent on traffic patrol looking for violators and ensuring that traffic is flowing safely and

### TABLE 31

# FIVE MOST AND FIVE LEAST OFTEN PERFORMED TRAFFIC PATROL TASKS

Officers This Ta	of Patrol Performing sk at Least <u>a Month</u>	Percent of Supervisors Rating This Task As "Important" or "Very Important"	Percent of Supervisors Rating This Task As "Very Easy" or "Rather Easy" to Learn
st	81%	74%	100%
es			
	73%	68%	72%
to ations	770		
1CTOHS	77%	84%	72%
ense	85%	84%	94%
o Traffic	•		
	85%	68%	100%
g			
	1%	0%*	22%*
ic	3%	21%*	83%
with			
	1%	0%*	39%*
nent	1%	16%*	17%*
	2%	42%*	39%
			• •

At least 30% of the supervisors responded "never encountered" to this task. Thus, caution should be used in interpreting these responses.

### PHYSICAL ACTIVITIES

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Because of its implications for the validation of entry-level strength and agility requirements, this section perhaps will be of greatest interest not only to sheriffs, but also to prospective recruits. Listed below are seven selected routine physical activities performed monthly or more frequently by patrol officers in nine large

### TABLE 32

# PERFORMANCE FREQUENCY FOR SEVEN SELECTED PHYSICAL ACTIVITIES

	Monthly or More Often	Never
Climb Obstacles	35%	
Jump Over Obstacles	20%	6%
Lift Heavy Objects or Persons	20%	7%
Physically Push Movable Object	25%	4%
Run After Suspects	13%	י≁⁄⁄ 3%
Run Up Stairs	18%	
Subdue Persons Resisting Arrest	16%	8% 3%

The remaining 19 tables of this report, and their corresponding narratives, describe in minute detail the most strenuous physical activity of the previous five work shifts undertaken by 120 of the "large county" patrol officers. The remaining 77 officers indicated no such activity for that time frame. As will become evident the task analysis study went to tedious lengths to measure these activities in feet, inches, pounds, etc. This was done because most departmental standards, especially physical standards, are measured in those same

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No Activity

Activity Wit

Activity Wit TOTAL

1 to 24 yards 25 to 49 yards 50 to 74 yard

75 to 99 yards 100 yards and

TOTAL

### TABLE 33

# ACTIVITY STATUS FOR LAST FIVE WORK SHIFTS

	Number of Officers	Percent
	77	39%
thout Resistance	67	34%
ch Resistance	<u>53</u> 197	27% 100%

During the course of patrol work, officers periodically have to run, either in pursuit of suspects or to assist in other emergency situations. Below are the distances run by "large county" patrol officers during what they described as the "most strenuous physical activity of their last five work shifts."

### TABLE 34

### RUNNING

	Number	of Officers	Percent
ds		41	64%
ls		6	9%
ls		5	8%
ls		2	3%
lover		<u>10</u> 64	<u> </u>

In running, deputies can expect to encounter a number of obstacles which make their job more difficult. "Large county" officers responding to the task analysis survey reported encountering the following obstacles:

### TABLE 35

### OBSTACLES ENCOUNTERED WHILE RUNNING

	Number	of Officers		Percent
Ditch		4		6%
Fence or Wall		5		8%
Shrubs		5		8%
Stairs		8		13%
Vehicle		6		10%
2 of the above		14	. •	22%
3 of the above		10		16%
Other TOTAL	•	<u>10</u> 62	•	<u>16%</u> 99%*

Not often do officers find themselves crawling. One seasoned police veteran suggested this is because officers do not want to ruin their uniforms. Below are the distances Ohio's "large county" deputies crawled during their last five work shifts.

### TABLE 36

### CRAWLING

	Number of Of	ficers Percent
1 to 3 feet	9	69%
4 to 6 feet	1	8%
10 to 12 feet	2	15%
13 feet and over TOTAL	$\frac{1}{13}$	1 <mark>8%</mark>

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Differences due to rounding.

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The typical deputy officer in Ohio does not engage in the stunts that characterize law enforcement work as depicted on television. Still, some of the officers from the large county forces did jump in the course of performing their duties. Following are the distances jumped by the task analysis respondents.

1 to 3 fee 4 to 6 fee 7 to 9 fee TOTAL

\*

Ditch

Fence

Shrubs

Stairs

Vehicle

2 of the above

3 of the abov

**Other** 

TOTAL

\*

### TABLE 37

### -JUMPING

et $14$ $33\%$ et $\underline{1}$ $2\%$	<u>1t</u> 6	Percent 64%	Number of Officers 27	et
	6	33%	14	et
42	/	2%	$\frac{1}{42}$	et

As with the officers who ran, the ones who jumped also encountered obstacles. The table below reflects the numbers of patrol officers having to cope with each type of obstacle.

### TABLE 38

# OBSTACLES ENCOUNTERED WHILE JUMPING

	Number of Officers	Percent
	11	22%
	4	8%
	<b>4</b>	8%
	4	8%
	5	10%
ve	10	20%
ve	7	14%
	$\frac{6}{51}$	<u>12%</u> 102%*

Differences due to rounding.

Climbing is yet another activity which, while not consuming much of an officer's time, can make the job more difficult when it is necessary. The kinds of obstacles officers encounter can have important training implications. For example, if most of the obstacles did not have handholds or footholds, then training sessions would have to emphasize climbing techniques designed to help officers surmount these barriers. Below are some of the objects the officers were forced to climb.

### TABLE 39

# OBSTACLES ENCOUNTERED WHILE CLIMBING

	Number of Officers	Percent
Embankment	5	12%
Fence	17	41%
Ladder	4	
Stairs	10	10%
Other	5	24%
TOTAL	$\frac{3}{41}$	<u>12%</u> 99%*

As mentioned earlier, handholds and footholds can be an important consideration for training purposes. The obstacles encountered by the "large county" respondents are analyzed below.

### TABLE 40

# OBSTACLES WITH HANDHOLDS AND FOOTHOLDS

	Number of Officers	Percent
Foothold	3	13%
Handhold	13	56%
Solid TOTAL	<del>7</del> 23	<u>30%</u> 99%*

Differences due to rounding.

6 to 10 fee 11 to 20 fee

5 feet or

21 feet and TOTAL

1 to 19 feet 20 to 39 feet 40 to 59 feet 60 to 79 feet TOTAL

# Those readers concerned with officers who climb may be interested in knowing how far the latter were forced to climb. Below is a list of the distances for the "large county" deputy respondents.

### TABLE 41

# CLIMBING (DISTANCES)

	Number of Officers	Percent
less	11	<u>= 52 cent</u> 29%
et.	1	45%
et		16%
over	$\frac{4}{38}$	$\frac{10\%}{100\%}$

Pushing is another activity which most lay persons probably do not see officers do. Yet some of the task analysis respondents did, in fact, have to push objects during their last five work shifts.

### TABLE 42

# PUSHING (DISTANCES)

Number of Officers	Percent
22	56%
10	26%
6	15%
$\frac{1}{39}$	<u>_2%</u> 99%*

The weight of an object to be pushed certainly influences the ease or difficulty with which the task is completed. Here are the weight ranges for objects pushed by deputies from the "large county"

Differences due to rounding.

### PUSHING (WEIGHTS)

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	Number of Officers	Percent
25 to 49 pounds	1	2%
50 to 99 pounds	3	8%
150 to 199 pounds	5	13%
200 pounds and over TOTAL	<u>30</u> 39	<u>77%</u> 100%

It is evident from the table above that a plurality of officers pushed extremely heavy objects. Some of this can be explained by the fact that 30 of the officers indicated they had pushed a vehicle. Many of the rest may have pushed people, trash dumpsters, or other heavy objects. The majority of those pushing admitted receiving some assistance; most, however, revealed that speed was not required, suggesting that most situations were not of an emergency nature.

34

20 to 39 feet 40 to 59 feet 60 to 79 feet

80 feet and o TOTAL

25 to 49 pou 50 to 99 pou 100 to 149 pou 150 to 199 pou 200 pounds and TOTAL

Since 82% of the officers pulled objects weighing in excess of 100 pounds it might suggest that persons were the objects pulled. In fact, almost two-thirds of the officers pulled persons. And 42% of these officers received assistance in their pulling encounter. However, 44% of those pulling claimed that speed was required, perhaps suggesting that the officers may have been pulling intoxicated

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# Some of the officers also found themselves pulling objects while performing their patrol duties. A breakdown of the distances the officers pulled objects is provided in the following table.

### TABLE 44

# PULLING (DISTANCES)

	Number of Officers	Percent
1 to 19 feet	19	83%
20 to 39 feet	-	05%
40 to 59 feet	1	4%
	1	4%
60 to 79 feet	. 1	1.01
80 feet and over		4%
TOTAL	$\frac{1}{23}$	<u>4%</u> 99%*
		JJ/6^

It is evident that the vast majority of officers claiming to have pulled objects did so for relatively short distances. Even more important might be the weight of the objects pulled.

### TABLE 45

# PULLING (WEIGHTS)

		Number of Officers	Percent
unds	· · · · ·	2	9%
unds		2	9%
unds		4	17%
unds		8	35%
d over		<del>7</del> 23	<u>30%</u> 100%

Differences due to rounding.

The last standard physical activity to be considered is lifting. Again, the layman often does not see officers doing this. As can be seen in the following table, over three-fourths of those officers engaging in lifting did so to heights of under five feet.

### TABLE 46

### LIFTING (HEIGHTS)

	Number	Number of Officers	
1 foot		4	12%
2 feet		14	42%
3 feet		6	18%
4 feet		4	12%
5 feet and over TOTAL		<u>5</u> 33	<u>15%</u> 99%*

Objects lifted often have to be carried certain distances. The table below reveals that over half of the officers carried their objects less than 20 feet.

### TABLE 47

### CARRYING (DISTANCES)

	Number of Officers	ercent
1 to 19 feet	19	61%
20 to 39 feet	1	3%
40 to 59 feet	1	13%
60 to 79 feet	2	6%
80 feet and over TOTAL	$\frac{5}{31}$	<u>16%</u> 99%*

Lifting and carrying can, of course, be made more or less difficult by the weight of the object carried.

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Difference due to rounding.

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200 pounds an TOTAL

Over one-half (59%) of these patrol officers carried people. And, almost one-half, (47%) of them got some assistance.

As could be expected, a number of the officers engaging in physical activities met resistance (27%). The majority (80%) of these officers had to contend with only one suspect, with another 11% being forced to grapple with two. In 90% of the cases the suspects were

One frustrating conclusion pointed out by the data is that reasoning with resistive suspects is difficult in most cases. Over three-fourths (78%) of the officers were unable to reason with their suspects. The task analysis respondents were given the opportunity to describe why they were unable to reason with their suspects.

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### TABLE 48

### LIFTING (WEIGHTS)

	Number of Officers	Percent
25 to 49 pounds	4	12%
50 to 99 pounds		
100 to 149 pounds	6	19%
	7	22%
150 to 199 pounds	10	31%
200 pounds and over FOTAL	5	
	32	$\frac{16\%}{100\%}$

### TABLE 49

CAUSES OF INABILITY TO REASON WITH SUSPECTS

	Number of Officers	Percent
Drug or alcohol influence	34	62%
Emotionally or mentally upset	13	24%
Mental State Unknown	6	11%
No Opportunity to Reason TOTAL	2 55	-11% - <u>4%</u> 101%*

Percentage exceeds 100% due to rounding.

### Resistance by suspects can take a variety of forms. For example, a drunk poses a problem different from the armed robber.

### TABLE 50

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### TYPES OF RESISTANCE

	Yes	Percent	No	Percent
Barricade	8	(15%)	45	(85%)
Hit/Kick	26	(49%)	27	(51%)
Passive Resistance	10	(19%)	42	(81%)
Pulled Away	38	(72%)	15	(28%)
Ran Away	30	(57%)	23	(43%)
Special Tactics	5	(10%)	46	(90%)
Threw Object	6	(12%)	45	(88%)
Weapon	11	(22%)	40	(78%)
Wrestled	40	(74%)	14	(26%)

Chemical Agent Discharge Fire Display Firear Handcuffs with Handcuffs with Hit/Kick Restraining Ho Wrestled Nightstick/Bla Other Force

By far the vast majority (90%) of officers encountering resistance issued verbal orders to their suspects. Over one-fourth (26%) of the officers saw their suspects submit to these orders.

In some cases, it was necessary for officers to use force to subdue the suspects. Table 50 lists the various degrees of force used by deputies in subduing resisting arrestees.

### TABLE 51

# TYPES OF FORCE USED TO SUBDUE SUBJECTS

	Yes	Percent	No	Percent
it	1	(2%)	50	(98%)
cearm	1	(2%)	50	(98%)
rm	12	(24%)	39	(76%)
h Assistance	28	(53%)	25	(47%)
hout Assistance	28	(54%)	24	(46%)
	17	(33%)	35	(67%)
lolds	38	(72%)	15	(28%)
	41	(77%)	12	(23%)
ackjack	8	(15%)	44	(85%)
	1	(2%)	41	(98%)

### OTHER SAC PUBLICATIONS

March 1983

Use of Force By Ohio Peace Officers. An analysis of the use of force by Ohio law enforcers during the performance of routine patrol work. Examined are personal defense tactics as well as non-lethal and lethal force.

March 1983

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The Ohio Statistical Analysis Center: A User's Profile. This administrative report highlights SAC's setting and function in Ohio government, the federal SAC network, and the field of criminal justice. It profiles SAC's structure, research priorities, information users, and similarities to other state and territorial SACs.

March 1983

OCJS Research Requests and Responses: An Analysis. An analysis of 346 research data requests received and responded to by SAC in 1982, as well as the nearly 1,000 requests received to date, by type and source of request.

Spring, 1983

The following series of eight reports are modular summaries, each about 40 pages in length, profiling the results from each of the jurisdiction levels (based on populations) represented in 1981-82 Ohio Law Enforcement Task Analysis Survey. These reports highlight the frequency of task performance, equipment usage, physical activities, as well as other facets of the peace officer's job. Also included are supervisors' assessments of importance and learning difficulty.

Law Enforcement In Ohio Cities Serving Over 100,000 People: A Task Analysis.

Law Enforcement In Ohio Cities Serving 25,000-100,000 People: A Task Analysis.

Law Enforcement In Ohio Cities Serving 10,000-25,000 People: A Task Analysis.

Law Enforcement In Ohio Municipalities Serving 2,500-10,000 People: A Task Analysis.

Law Enforcement In Ohio Municipalities Serving Under 2,500 People: A Task Analysis

Law Enforcement In Ohio Counties Serving Over 250,000 People: A Task Analysis.

Law Enforcement In Ohio Counties Serving 100,000-250,000 People: A Task Analysis. (forthcoming)

Law Enforcement In Ohio Counties Serving Under 100,000 People: A Task Analysis. (forthcoming) November 1982

October 1982

May 1982

April 1982

July 1981

June 1981

May 1981

April 1981

Survey of Ohio Citizen Attitudes Concerning Crime and Criminal Justice. the third annual report of this series, this study focusing on attitudes toward law enforcement officers, public crime-fear levels, handgun ownership, and the informational resources which mold public opinion in this area.

Peace Officers Task Analysis Study: The Ohio Report. A two-and-one-half year study involving a survey of 3,155 Ohio peace officers in some 400 law enforcement agencies concerning the types of investigation, equipment, informational resources, tasks and physical activities associated with law enforcement in Ohio.

OCJS Research Requests and Responses: An Analysis. An analysis of 308 research data requests received and responded to by SAC in 1981, as well as the 625 total requests received to date, by type and source of request.

Fact and Fiction Concerning Crime and Criminal Justice in Ohio (1979-1982 data). A look at twenty-five popularly-believed myths about crime and criminal justice in the State, accompanied by appropriate factual data.

Ohio Citizen Attitudes: Concerning Crime and Criminal Justice (Report #2, 1980 data). The second in a series of reports concerning Ohioans' attitudes and opinions about contemporary issues affecting law enforcement, courts, corrections, juvenile justice, crime prevention, and criminal law.

A Stability Profile of Ohio Law Enforcement Trainees: <u>1974-1979</u> (1981 records). A brief analysis of some 125 Ohio Law Enforcement Officers who completed mandated training between 1974 and 1979. The randomly selected group was analyzed in terms of turnover, advancement, and moves to other law enforcement agencies.

<u>A Directory of Ohio Criminal Justice Agencies</u> (1981 data). An inventory of several thousand criminal justice (and related) agencies in Ohio, by type and county.

Property Crime Victimization: The Ohio Experience (1978 data). A profile of property crime in Ohio highlighting the characteristics of victims, offenders, and the crimes themselves; based on results of the annual National Crime Survey victimization studies in Ohio. March 1981

Profiles in Ohio Law Enforcement: Technical Assistance, Budgets, and Benefits (1979 data). The second report emanating from the 1979 SAC survey of 82 sheriffs' departments and 182 police departments in Ohio; discusses technical assistance needs and capabilities among these agencies, as well as budgets and fringe benefits.

December 1980

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The Need for Criminal Justice Research: OCJS Requests and Responses (1978-1980). An analysis of some 300 research requests received and responded to by the OCJS SAC Unit between 1978 and 1980, by type, request source, and time of response.

September 1980

<u>State of the States Report:</u> <u>Statistical Analysis Centers</u> (<u>Emphasis Ohio</u>) (1980 data). An analysis of the criminal justice statistical analysis centers located in virtually every state and several territories.

September 1980

Survey of Ohio Prosecuting Attorneys: Report (1979 data). An operational overview of 46 county prosecutors' offices.

September 1980

In Support of Criminal Justice: Money and Manpower (1977 data). Analysis of employment and expenditures within Ohio's criminal justice system, by type of component (police, courts, corrections, etc.), and type of jurisdiction (county, city, township and state).

June 1980

May 1980

Among Ohio's Sheriffs and Chiefs of Police (1979 data). Opinions and attitudes of 82 Ohio sheriffs and 182 chiefs of police, analyzed by jurisdictional size.

Concerning Crime and Criminal Justice: Attitudes

Ohio Citizen Attitudes: A Survey of Public Opinion on Crime and Criminal Justice (1979 data). An analysis of public opinion and attitudes on a wide range of issues concerning law enforcement, courts, corrections, juvenile justice, crime prevention, and other areas of crime and criminal justice.

